

ScanSnap S1500, S1500M & N1800 Consumable Replacement and Cleaning Instructions



fi-6110

ScanSnap S1500



ScanSnap S1500M





ScanSnap N1800



Description	Life	Fujitsu P/N
Pick Roller	100,000	PA03586-0001
Pad Assembly	50,000	PA03586-0002
	(6
Pad Assembly		Pick Roller
with A4/Letter sized woodfre carbonless paper has chem and the Pick Roller. Cleanin more frequently to avoid fee reduced if NCR or Carbonles	imated guidelines ee and wood base ical composition v ig of the consuma d problems. Cons ss paper is scanne	e established by testing d 17 lb paper. NCR or vhich damages the Pa bles will be required sumable life will be ed.
with A4/Letter sized woodfre carbonless paper has chem and the Pick Roller. Cleanin more frequently to avoid fee reduced if NCR or Carbonles	imated guidelines ee and wood based ical composition v ig of the consuma d problems. Cons ss paper is scanne	established by testing d 17 lb paper. NCR or which damages the Pa bles will be required sumable life will be ed.
with A4/Letter sized woodfre carbonless paper has chem and the Pick Roller. Cleanin more frequently to avoid fee reduced if NCR or Carbonles F1 Cleaner Isopropyl Alcoho	imated guidelines e and wood based ical composition v og of the consuma d problems. Cons ss paper is scanne	e established by testing d 17 lb paper. NCR or which damages the Pa bles will be required sumable life will be ed.
with A4/Letter sized woodfre carbonless paper has chem and the Pick Roller. Cleanin more frequently to avoid fee reduced if NCR or Carbonles F1 Cleaner Isopropyl Alcoho Qty 1	Imated guidelines ee and wood based ical composition v og of the consuma d problems. Cons ss paper is scanne	e established by testing d 17 lb paper. NCR or vhich damages the Pa bles will be required sumable life will be ed. Cotton Swabs y 1 100 Pack
with A4/Letter sized woodfre carbonless paper has chem and the Pick Roller. Cleanin more frequently to avoid feer reduced if NCR or Carbonles F1 Cleaner Isopropyl Alcoho Qty 1	Imated guidelines ee and wood based ical composition v og of the consuma d problems. Cons ss paper is scanne l Qt	e established by testing d 17 lb paper. NCR or vhich damages the Pa bles will be required sumable life will be ed. Cotton Swabs y 1 100 Pack



CHECKING CONSUMABLE LIFE - fi-6110

Follow the procedures below to check how many sheets have been scanned since the consumables have been replaced.

- Make sure the scanner is on.
- Open the Software Operation Panel by selecting the [Start] Menu → [All Programs] → [Scanner Utility for Microsoft Windows] → [Software Operation Panel].



The FUJITSU Software Operation Panel dialogue opens.

Diagnosis Device Sing 2 Device Sing 2 Device Sing 2 Page Edge Flar (µDF) Document check area specific Document check area specific Diagnost check are	 G None C Direck DirectspringUltraconic) C Direck Length C Direck Overlapping and Length Length 10 mm
--	--

- From the left panel, click on Device Setting.
- The life of each consumable is displayed.

- Diagnosis Device Info	Page Counter			
Device Setting	Total Page Count(ADF):	185030	pages	- 1
- Multifeed			pages	
- Page Edge Filler (ADF)			pages	Clear(1)
- Document check area specific	Pad	50500	pages	Clear(2)
- Intelligent Multifeed Function	Pick Roller:	96500	pages	Clear(3)
 Number or paper reeding retrie Life Counter Alarm Setting 			pages	Clear(4)
Power SW Control			pages	Clear(5)
			pages	
				Clear(<u>6</u>)
				Clear(Z)
	Power saving:			
	-		15	
			1 15	minutes
				Offset



CHECKING CONSUMABLE LIFE - S1500 & S1500M

Follow the procedures below to check how many sheets have been scanned since the consumables have been replaced.

WINDOWS

- Select Check consumable supplies from the Right-Click Menu.
- Check how many sheets have been scanned by the current consumables. The consumables that have more pages than the rated life should be replaced.



Help Exit

Duplex scan

Simplex scan

SCAN Button Settings...

Profile Management...
 Show scanning results
 Check consumable supplies

Mac

•

- Select Check consumable supplies from the ScanSnap Manager menu
 - Check how many sheets have been scanned by the current consumables.



Number of times the consumables are used. consumable is replaced.	Reset the consumable counter when the
	Target value to change supplies
Total Page Count: 100001 Pick Roller Count: 100001 Pad ASSY Count: 50001 Reset	Pick Roller: 100000 sheets Pad ASSY: 50000 sheets



CHECKING CONSUMABLE LIFE - N1800

Follow the procedures below to check how many sheets have been scanned since the consumables have been replaced.

• From the Main Menu window, press the Consumable Alert button.



- Check how many sheets have been scanned by the current consumables. The consumables that have more pages than the rated life should be replaced.
- Press the OK button to exit the screen.

Part	Usage Counter	Replace At	Current Status
PAD ASSY	0	50,000	
PICK ROLLER	0	100,000	



REPLACING THE PAD ASSEMBLY

A defective or improperly installed Pad Assembly can cause miss-picks, skew, or double fed documents. To replace the Pad Assembly perform the following steps.





REPLACING THE PICK ROLLER



• Hold the Pickup Tabs on the Sheet Guide between your thumb and the index finger and lift up to remove the Sheet Guide.



REPLACING THE PICK ROLLER (CONT.)

• Lift the Pick Roller shaft up and slide the pick roller on it's shaft to the left to remove the shaft and roller. If you notice paper dust or toner powder in the area where the pick roller and shaft are located please wipe it out with a cloth dampened with F1 cleaner.





REPLACING THE PICK ROLLER (CONT.)

• Insert the right end of the Pick Roller Shaft in to the bushing on the right and set the shaft in to the slot on the left while lowering in to place.



 Hold the Pickup Tabs on the Sheet Guide between your thumb and index finger and attach the it to the scanner. Make sure the Sheet Guide snaps in to place when you install it.





REPLACING THE PICK ROLLER (CONT.)

 Close the ADF top section. Make sure the ADF snaps in to place when you close it.

Note:

After replacement of any consumable reset the counter for that consumable by following the instructions in the **RESETTING CONSUMABLE COUNTERS** section later in this document.

ADF _ Top Section



RESETTING CONSUMABLES COUNTER

To accurately keep track of the life of the installed consumables it is very important to reset the consumable counter of the part replaced.

fi-6110

•

•

•

 Open the Software Operation Panel by selecting the [Start] Menu → [All Programs] → [Scanner Utility for Microsoft Windows] → [Software Operation Panel].

From the left panel, click on

Click the Clear button for the

Diagnosis Device Setting Device Setting Device Setting 2 Device Setting 2 Page Edge Filler (ADF) Dispost color Dispost color Dispost color Number Open Eeding refile Lise Counter Alam Setting Preves V Control	None Oreck Overlapping(Uhaconic) Oreck Length Oreck Overlapping and Length Length 10 nen
ř	OK Cancel Apply (6)
JIITSU Software Operation Panel	
Dagness Dorive trib Dorive Saftrag Darge Edge (Tel (ADT) – Page Edge (Tel (ADT) – Denote Call and a resistant – Denote Call and a resistant – Nutther of Darge Tedrag net – Nutther of Dage Tedrag net – Te Darter Aran Setrag – Power SW Contel	Page Conter. Total Fage Cont (ADT) T05000 page Pact 9500 pages Cone(1) Pact Roler: 9000 pages Cone(1) Pages Context 9000 pages Cone(2) Page Route 9000 pages Cone(2) Pages Context 9000 pages Cone(2) Pages Context 9000 Cone(2) Cone(2)
۲	Power saving
	OK Cencel Apply (<u>A</u>)

Click the OK button.

consumable that was

Device Setting.

replaced.

S1500 - WINDOWS

 Select Check consumable supplies from the Right-Click Menu.





RESETTING CONSUMABLES COUNTER (CONT.)

S1500 - WINDOWS (CONT.)

Click the Reset button for the consumable that was replaced.



- The Confirmation Message is displayed. Click the Yes button to reset the counter.
- The consumable counter is reset.



Number of times the consumable is rep	he consumables are used. laced.	Reset the consumable counter when the
Total Page Count:	counter 100001	Target value to change supplies
Pick Roller Count:	100001 Reset	Pick Roller: 100000 sheets
Pad ASSY Count: (0 Reset	Pad ASSY: 50000 sheets

S1500M - MAC

 Select Check consumable supplies from the ScanSnap Manager menu

Click the Reset button for the consumable that was replaced.



consumable is	replaced.	nables are use	c.Reset the consumable	counter when the
			Target value to change s	supplies
Total Page Count: Pick Roller Count:	100001	Reset)	Pick Roller:	100000 sheets
Pad ASSY Count:	50001	Reset	Pad ASST:	SUUUU Sheets



<text><text><image>

N1800

Contact your system administrator to reset the consumable counters.



CLEANING LOCATIONS AND FREQUENCIES

Location	Tools	Frequency
Dick Poller and Pad	Cleaning Paper	Every 5 Sheets
	Cloth & Isopropyl Alcohol	Every 1,000 Sheets
Plastic Feed Rollers	Cloth & F1 Cleaner	Every 1,000 Sheets
Sheet Guides	Cloth & F1 Cleaner	Every 1,000 Sheets
Eject Rollers	Cloth & F1 Cleaner	Every 1,000 Sheets
Feed Rollers	Cloth & F1 Cleaner	Every 1,000 Sheets
Glass Surfaces (2 Sides)	Cloth & F1 Cleaner	Every 1,000 Sheets

Note:

The scanner will need to be cleaned every day (or possibly more than once a day) if the following paper is scanned.

- Paper with special coating such as carbonless paper.
- Paper with large amount of printing. (Heavy toner or ink)
- Documents with toner that is not fused properly.

CLEANING MATERIALS



CLEANING THE ROLLERS WITH THE CLEANING PAPER - S1500 & S1500M

The cleaning papers are designed to remove only loose paper dust and ink from the rollers. Use the cleaning paper approximately every **1,000** sheets scanned. They are to be used in between the thorough cleanings of the scanner. Using the cleaning paper does not take the place of the more complete cleanings described later in this section



- Spray one of the cleaning paper lightly with F1 Cleaner and place the cleaning paper on the Paper Chute.
- Press the Scan Button. The cleaning paper will feed through the scanner. **Do not save this image.** This operation is used only to pass the cleaning paper through the paper feed path.



• Check the path to see if it needs further cleaning. If you find debris in the paper path re-scan the cleaning paper. If more cleaning is still required refer to the CLEANING THE ADF WITH LINT-FREE CLOTHS section in this document.

Caution

Use caution when applying the F1 Cleaner to the cleaning paper. Do not use excessive amounts as this cleaner will take time to evaporate from the paper path of the scanner. Be sure to open the ADF and wipe up any excess F1 Cleaner with a dry lint free cloth after feeding the cleaning paper.



?



the paper path re-scan the cleaning paper. If more cleaning is still required refer to the CLEANING THE ADF WITH LINT-FREE CLOTHS SECTION IN this document.

Caution

Use caution when applying the F1 Cleaner to the cleaning paper. Do not use excessive amounts as this cleaner will take time to evaporate from the paper path of the scanner. Be sure to open the ADF and wipe up any excess F1 Cleaner with a dry lint free cloth after feeding the cleaning paper.



CLEANING THE ADF WITH LINT-FREE CLOTHS

WARNING

The glass surface inside the ScanSnap S1500 and N1800 ADF becomes hot during scanner operation. Before performing this cleaning disconnect the AC adapter from the power outlet and wait at least 15 minutes for the scanner to cool.

- Turn Scanner power off and disconnect the AC power plug.
- Remove all documents from the ADF Paper Chute. Open the ADF by pulling the ADF release lever forward.



• Clean the following locations of the scanner with a cloth moistened with F1 Cleaner



FUJITSU

CLEANING THE ADF WITH LINT-FREE CLOTHS (CONT.)

PAD ASSEMBLY

Wipe the Pad Assembly downwards. When cleaning the Pad, take care to prevent the cloth from catching on the metal parts.

SCAN GLASS (1 each in the top and lower sections of scanner)

Clean lightly with a soft cloth.

WHITE SHEETS (1 each in the top and lower sections of scanner)

White strips along the edges of the scan glass. Clean lightly with a soft cloth.

ULTRASONIC SENSORS (1 each in the top and lower sections of scanner)

Clean lightly with a soft cloth.

PICK ROLLER

Clean lightly with rotating the roller downward with you finger. Be careful not to roughen the surface of the roller. Take particular care in cleaning the rollers since debris left on the roller adversely affects the feed performance.

IDLER ROLLERS (x4 located in the top section of scanner)

Clean lightly while rotating the rollers with your finger. Be careful not to roughen the surface of the rollers. Take particular care in cleaning the rollers since debris left on the roller adversely affects the feed performance.

FEED ROLLERS

Clean lightly while rotating the rollers with your finger. Be careful not to roughen the surface of the rollers. Take particular care in cleaning the rollers since debris left on the roller adversely affects the feed performance.

EJECT ROLLERS

Clean lightly while rotating the rollers with your finger. Be careful not to roughen the surface of the rollers. Take particular care in cleaning the rollers since debris left on the roller adversely affects the feed performance.

Note:

For the ScanSnap S1500 and S1500M - Holding the Scan Button down for 3 seconds while the ADF is open activates the cleaning mode. In this mode, every time the Scan Button is pressed, the Feed and Eject Rollers rotate about 1/6th of a full turn.







Fujitsu Computer Products of America, Inc.

http://us.fujitsu.com/fcpa

1250 East Arques Avenue Sunnyvale, CA 94085-4701 (800)626-4686 (408)746-7000 info@fcpa.fujitsu.com © 2009 Fujitsu Computer Products of America, Inc. All rights reserved, Fujitsu and the Fujitsu Logo are registered trademarks, ScanCare and ScanAid are trademarks of Fujitsu Computer Products of America, Inc

All statements herein are valid only in the U.S. for U.S. residents, are based on normal operating conditions, are provided for informational purposes only and are not intended to create any implied warranty of merchantability or fitness for a particular purpose. Fujitsu Computer Products of America, Inc. reserves the right to modify at any time without prior notice these statements, our products, their performance specifications, availability, price and warranty, post-warranty and service programs.

Printed in the U.S.A.