

	Fujitsu North America	<b>Installation Instructions</b>	PSB-2022-04-28
	Sustaining Engineering		ECN: N/A
	Richardson, TX		28-April-2022

## Subject: TP8 15" Display – Update the Touch Firmware to T5

### Overview

The instructions below provide the steps necessary to update the firmware on the 15" TP8 display to T5. It only applies to Touch screens, part numbers are listed below.

Part Number	Description
TP8-200034	TP8 15" LCD MOD PCAP (NO AG) KP
TP8-200039	TP8 15" LCD NO AG KP+LCD IF MOD
TP8-200050	TP8 15" LCD PCAP AG/KS
TP8-200046	TP8 15" LCD PCAP AG/KS IFM
TP8-200046EU	FTS ONLY - TP8 15" LCD PCAP AG/KS IFM

**Reason for new firmware:** Fixes intermittent loss of touch during reboot.

### Instructions:

- The firmware package is on the Fujitsu TP8 Drivers webpage:  
<https://www.fujitsu.com/us/support/solutions/industry/retail/peripheral-drivers/>
- Once downloaded, extract the contents of the ZIP file onto the computer with the 15" TP8 Display connected to it.
  - NOTE: The firmware package can update a single 15" touch display connected to the computer, or multiple 15" touch displays. For example, if two 15" TP8 Touch Displays are connected to the computer, both displays will be updated simultaneously.
- Navigate to the folder where the files were extracted.
- Execute the file **eGalaxMultiDevCtrl.exe**
  - If the User Account Control screen appears (as shown on the right), select "Yes".
- No further interaction is required. The firmware will be updated automatically. During the update, the application will be in the foreground. Once complete, the application closes automatically.
  - NOTE: Do not touch the screen during the update process. The update process normally takes less than one minute per display to complete.
- No reboot is required.

