



shaping tomorrow with you

# Unclog Your Business Processes

Pamela Doyle, Director  
Fujitsu Computer Products of America  
Fellow, AIIM  
Chair, The TWAIN Working Group





# For Generations...

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- Transactions and paper have gone hand in hand
- Many processes initiated by a single piece of paper
- Documented paper trail
- On the surface these processes seem to run smoothly
- The reality is paper-based processes are:
  - 1) Costly
  - 2) Drain resources
  - 3) Elongate cycle times





# Consider...

- Sprawling throughout offices
- Numerous locations
- Multiple formats
- No mechanism to manage
- Shipping costs
- Lost or misplaced
- Time consuming
- Expensive errors
- Impaired visibility
- No integration with LOB
- Mobilized workforce





# The Solution

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- Reduce complexity by automating
- Capture
- Resulting in:
  - 1) Reduced costs and increased productivity,
  - 2) Reduced errors and expenses, and
  - 3) Enhanced customer engagement





# Major Paradigm Shifts

- Centralized to decentralized
- Scan to archive to scan to process
- Pairing capture with workflow
- Integration with LOB





# Capture's Evolution

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- Centralized operations
  - Digitize and recognize
- Capture at point of origin
- Lower cost, more intelligent scanners
- Internet
- Distributed capture





# Capture's Evolution

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- Back end capture (archive)
- Front end capture (process)
- Advances in recognition technology
- Paired with workflow
- Static document initiates transaction process
- Integration with LOB (On premise or hosted)
- Revolutionized transactional processes





# Transaction Capture Applications

- Accounts payable
- Order processing
- Accounts receivable
- On boarding
- Travel and entertainment
- Lending documents
- Claim processing
- Contact management
- Student enrollment
- Patient registration
- Human resource actions





# Benefits

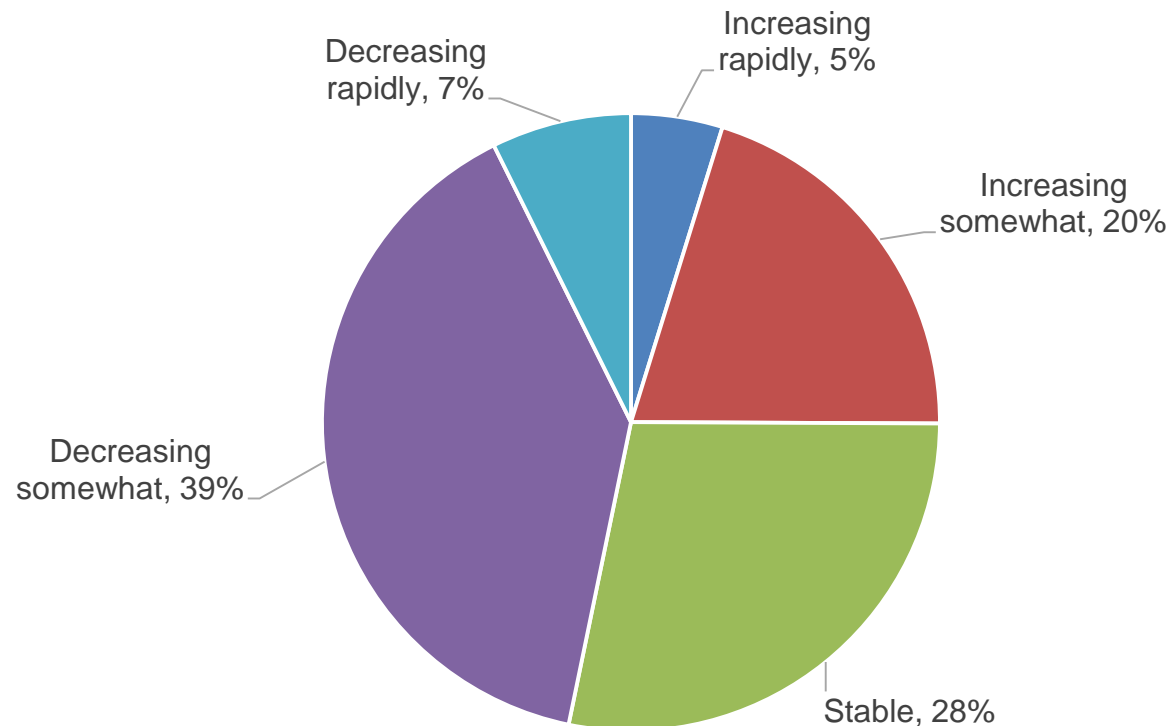
- Faster access to actionable data
- Drive operational efficiencies
- Eliminate lost or misplaced information
- Reduced errors
- Reduce cycle time
- Reduce labor
- Process visibility
- Reduce or eliminate courier
- Audit trail from point of origin
- Business intelligence





# Paper-Free Processes

Would you say that the amount of paper flowing through your business processes is increasing or decreasing?



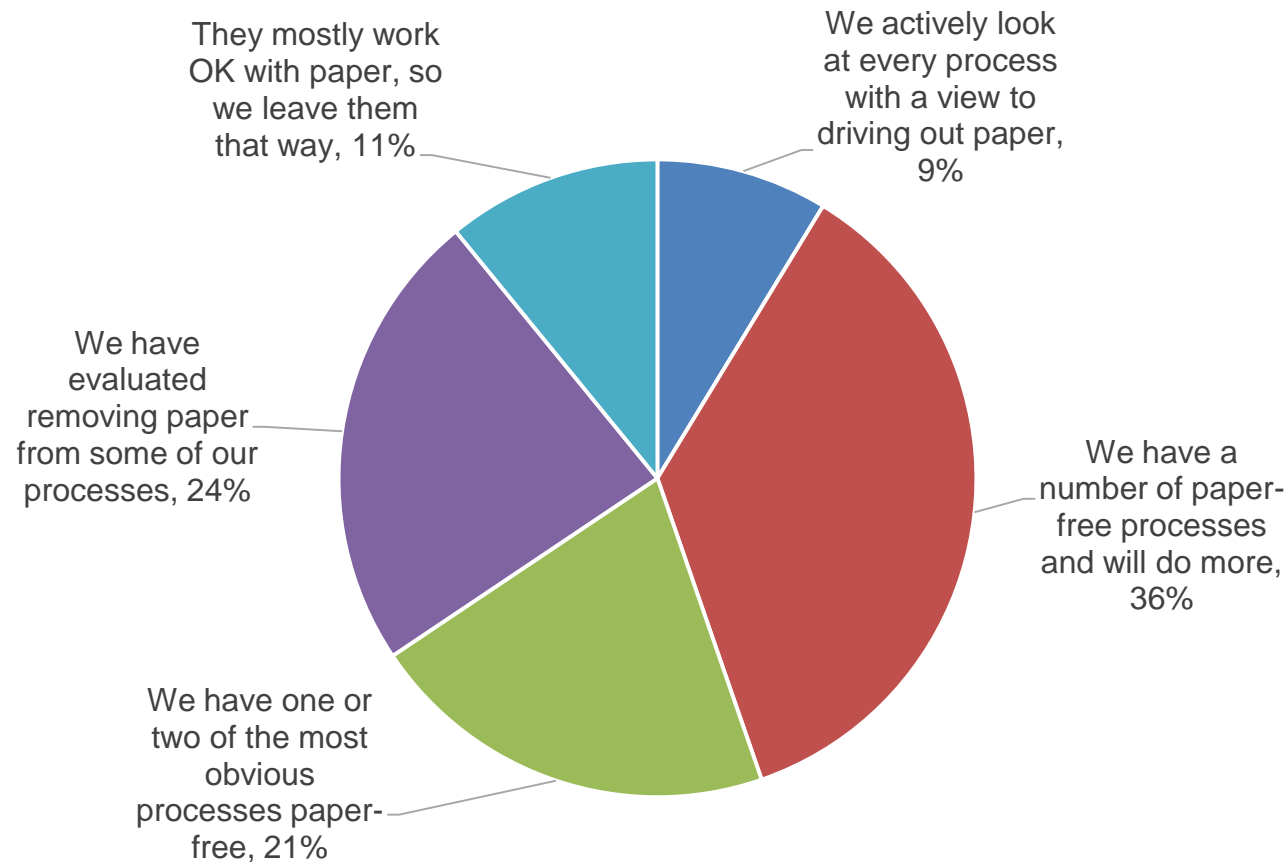
Source: Paper Wars 2014 – An Update From the Battlefield





# Paper-Free Processes

How would you describe your progress towards eliminating paper from your business processes?



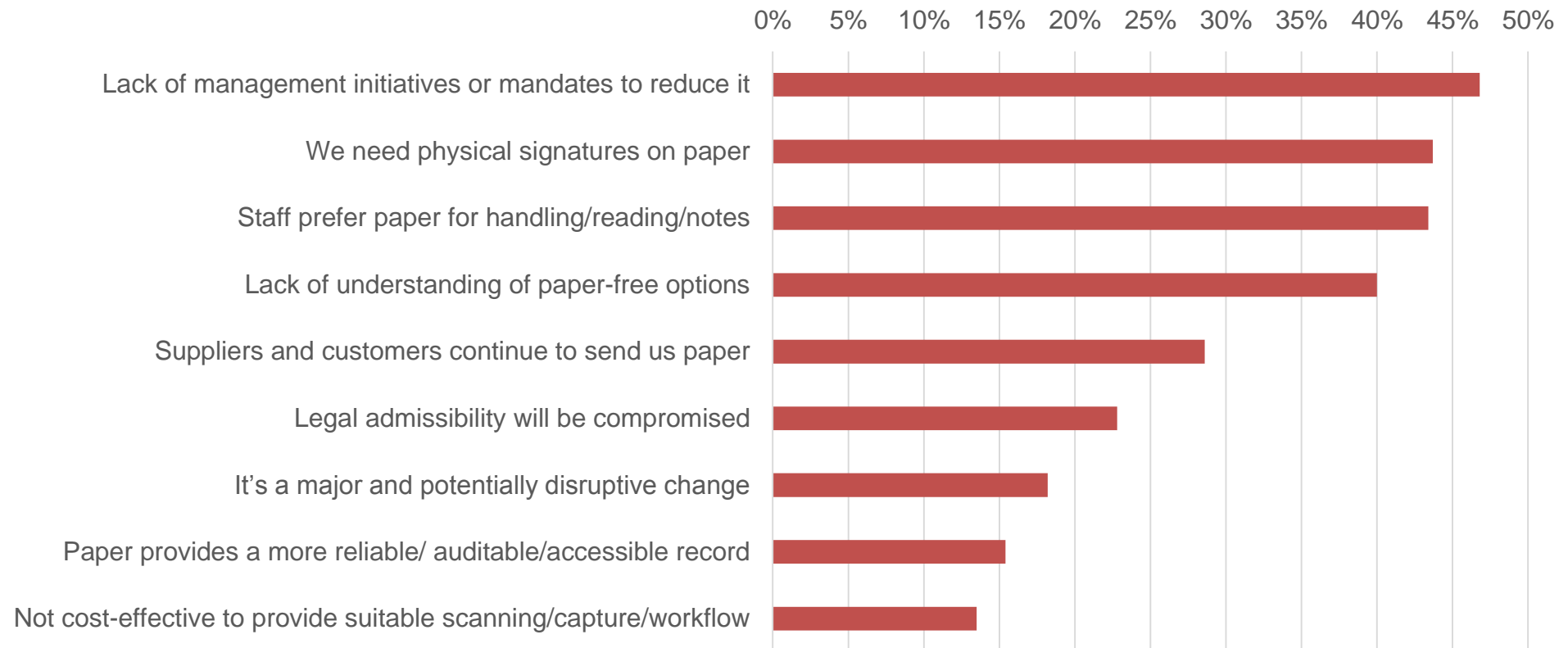
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# Why So Much Paper?

Why do you think there is still paper in so many of your business processes? (Maximum of three choices)



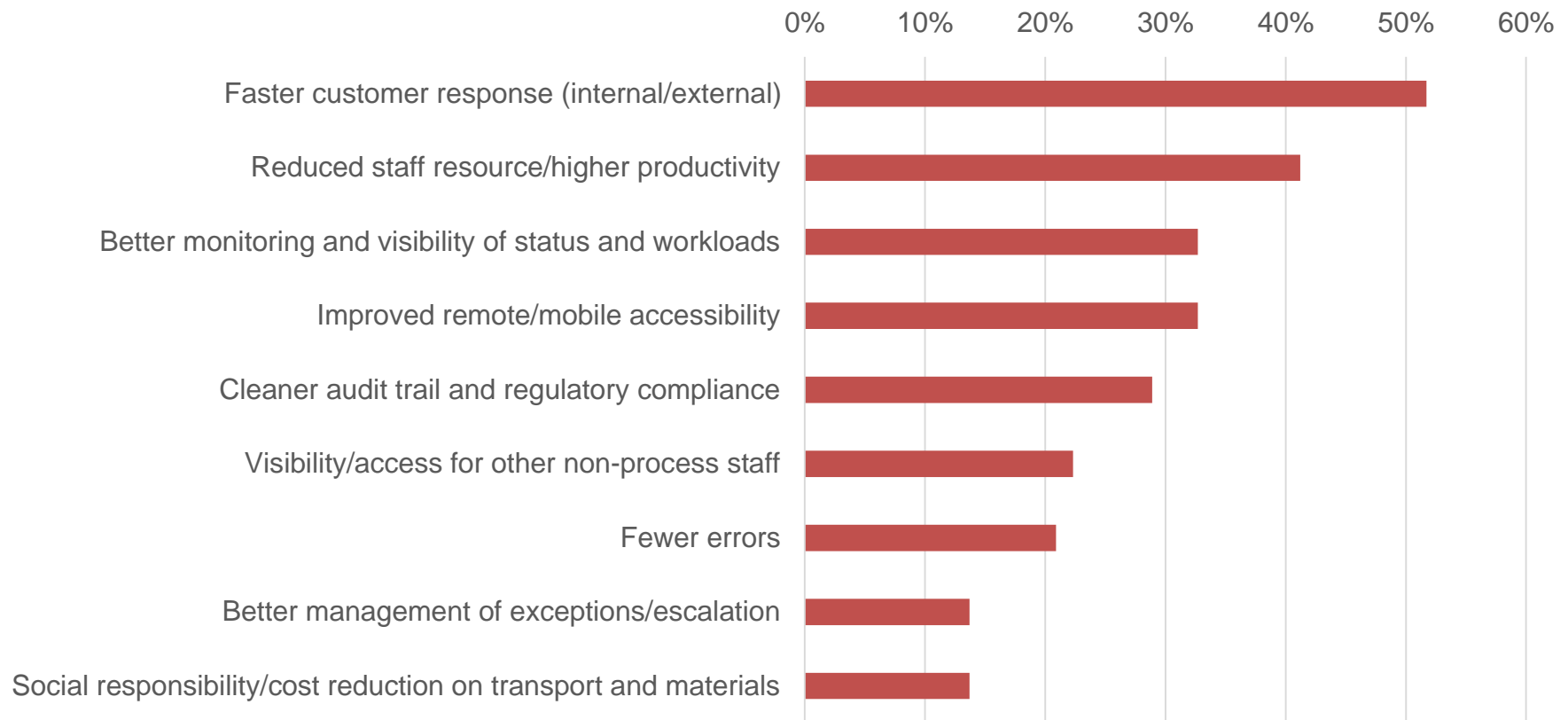
Source: Paper Wars 2014 – An Update From the Battlefield





# Paper-Free Processes: Benefits

What have been the biggest benefits from your paper-free processes?  
(Maximum of three choices)



Source: Paper Wars 2014 – An Update From the Battlefield





# Approaches

- Software as a Service
- Document Automation
- End to End Process Automation
- Adaptive Business Process Management





# Swift Passport Services

FUJITSU



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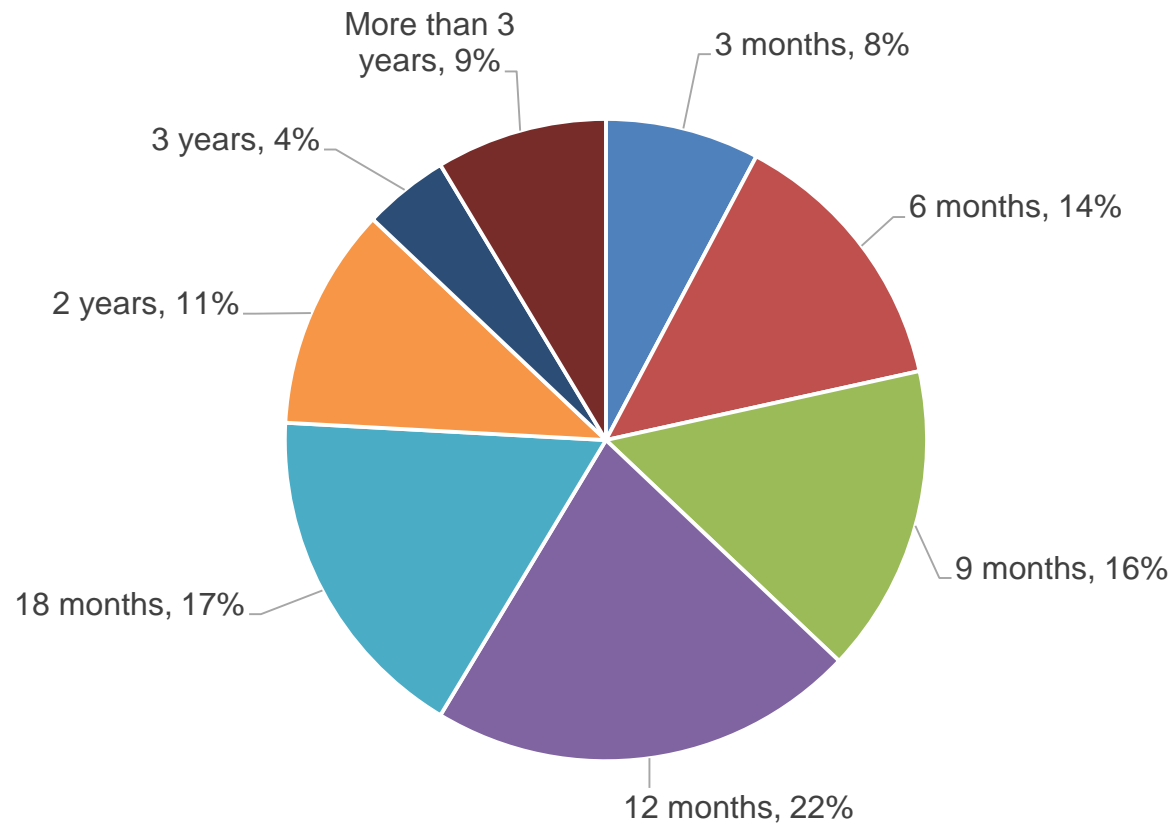






# Paper-Free Processes: ROI

Overall, what would you say has generally been the payback period for these paper-free process projects?



Source: Paper Wars 2014 – An Update From the Battlefield





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- Product information & white papers:

<http://www.fcpa.com>

- Case Studies:

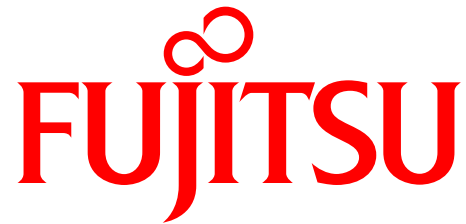
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