



PRIMERGY CUSTOMER INFORMATION BULLETIN

Number/Revision:

PY-CIB047-00

Issue Date:

March 5, 2020

Title:

QLogic FC HBA Firmware May Lead to File System Data Integrity Issue

Applies to:

- PFC EP QLE2690 1x 16Gb
- PFC EP QLE2692 2x 16Gb
- PFC EP QLE2740 1x 32Gb
- PFC EP QLE2742 2x 32Gb
- Firmware Package (MultiBoot Image) version:
 - 1.60.32 (FC Firmware: 8.08.05)
 - 1.60.34 (FC Firmware: 8.08.204)

Related Documents:

[SB-PRI-20003](#)

Effective Duration:

Permanent

Problem:

QLogic FC HBA Firmware Package (MultiBoot Image) 1.60.32 and 1.60.34 for QLE2690/QLE2692/QLE2740/QLE2742 can cause an Operating System halt and potentially compromise the file system data integrity in extremely rare situations.

Cause:

The condition of this issue is MCTP (Management Component Transport Protocol) enabled and the management processor of the adapter stops responding. Under certain circumstances, the host operating system possibly stops, and that can lead to a potential problem with data integrity of file system.



PRIMERGY CUSTOMER INFORMATION BULLETIN

Solution:

Updating QLogic FC HBA Firmware Package (Multiboot Image) to 1.60.42 (FC Firmware: 8.08.231) will fix the issue.

MultiBoot Image for QLE269x and QLE274x 1.60.42 Download Link:

<https://support.ts.fujitsu.com/IndexDownload.asp?Softwareguid=F67F334F-5DFC-49E5-9FD9-17FF9843B814>

Revision History:

REVISION	DATE	CHANGE SUMMARY
000	March 05 2020	Initial Release