# Efficiently safeguard store processes against loss

SAP® Loss Prevention
by Fujitsu

According to the survey "Inventurdifferenzen im Deutschen Handel 2020" done by EHI, retail companies lose an average of at least 1,32 percent of their revenue through irregularities in store processes. SAP® Loss Prevention by Fujitsu helps retailers to audit in-store processes, identify irregularities and anomalies, take immediate measures and effectively safeguard store processes against loss.

In retail outlets, irregularities at the point of sale (POS) quickly add up to annual revenue losses in the tens and hundreds of millions. It is important for retailers to continuously analyze their store processes and identify irregularities immediately. The application SAP® Loss Prevention by Fujitsu is specifically tailored to audit all in-store processes. It allows monitoring of all relevant transaction types in the store. Using alerts, it helps retailers to quickly identify irregularities and anomalies - including those that indicate intent. The solution is designed for highly efficient evaluation. Rapid access to all data down to the detail level promotes smooth processing of anomalies and reduces response times.

Overall, SAP® Loss Prevention by Fujitsu helps to reduce costs, saveguard revenues and increase process quality at the POS. Fujitsu supports and advises retailers in the implementation of the Loss Prevention software, taking into account customer-specific, in-store process logic. You benefit from our expertise in the areas of analytics and information governance (forensics & fraud).

## Your added value

- **Quick identification of irregularities:** deep insight into all store processes and quick identification of irregularities while remaining compliant with regulatory mandates (GDPR)
- **Comprehensive and out-of-the-box:** software allows you to uncover activities in individual transactions as well as existing structures at the POS that indicate process inconsistencies, inadequate training or even intent. Frequent scenarios are provided as standard and can be configured in an agile way.
- **Flexible operating model:** solution available on-premises, in the cloud or as a managed service
- **Time savings:** up to 40% faster evaluation of alerts; short response time

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# How you benefit from SAP® Loss Prevention by Fujitsu

SAP® Loss Prevention by Fujitsu allows retailers to analyze all store processes in detail, identifying both individual transactions and structures that could indicate intent. This solution is designed to be highly efficient in evaluating anomalies so that measures to effectively prevent a repetition of destructive behavior in the store can be initiated in the shortest possible time. To this end, the platform provides all the necessary transactions in detail so that the entire store processes can be continuously evaluated. The following transaction types can be considered in the platform: cash-transactions, transactions at the service counter such as weighting transactions, back office transactions, cash management, markdowns, inventory data, inventory differences, incoming goods, etc.

User guidance is highly efficient. Users have direct access to their personal dashboard, which informs them about the current workload and associated value of identified and categorized business risks. This ensures that actual critical transactions are checked and processed with top priority. Specific measures can be defined and implemented in the shortest possible time. On average, the time required to evaluate all alerts is reduced by up to 40 percent.

With the help of guided analytics, process owners gain deep insights into the current process quality in the stores. For more details, the analytics workflow enables a top-level view with the option of drill-down to highly granular information (complete receipts or a transaction journal) in order to perform a fast and comprehensive assessment of alerts.

The solution supports the SAP Customer Activity Repository (CAR) standards and complements the SAP Retail Software Stack with an important solution for loss prevention. SAP® Loss Prevention by Fujitsu is SAP-certified and makes it possible to enrich store transactions with information from SAP S/4.

## The solution at a glance

- SAP® Loss Prevention by Fujitsu is a high-performance solution that provides access to all transactions generated at the POS.
- SAP® Loss Prevention by Fujitsu offers cutting-edge technology and fulfills the requirements of the latest SAP standards.
- Besides SAP CAR, the new, agile MicroService architecture permits the connection of additional data sources – for example, to support a migration process to SAP CAR.
- To increase efficiency in the evaluation of irregular transactions, video servers installed in the stores can be optionally connected. Video sequences can then be used at the receipt level to enable an even faster evaluation of conspicuous behavior.
- SAP® Loss Prevention by Fujitsu is GDPR-compliant and offers a decryption and encryption function for anonymizing data.
- The solution supports almost any device via an interface. The interface can also be extended to a native mobile application (Apple iOS). This means that SAP® Loss Prevention by Fujitsu can be deployed almost anywhere, for a fast reaction.

# Fujitsu – your professional SAP partner

Fujitsu has over fifty years of experience in providing solutions with real added value for retailers – everything from the point of sale to fulfillment and from retail solutions to enterprise apps. We supply end-to-end solutions that extend from the development of the concept to design, integration, provision and ongoing support. Our offerings for retailers are based on long-term, targeted investments in the hardware, software and services necessary for the design and operation of digital and networked retail trade. You benefit from:

- The expertise of over 3,500 global SAP specialists
- Experience gained from supporting approximately 8,000 joint SAP installations worldwide

## Start now

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