Emmedi 4Cheque Software FAQ's

#	Question	Answer
1	What is 4Cheque software?	4Checque software is a check reading and decoding software. It is used most frequently when scanning checks to decode the account information and routing number printed on a check.
2	What are the differentiating features of 4Cheque software?	4Cheque software is the leading check decoding software word wide. It features: • Outstanding performance and reliability for decoding checks (CMC7 and E13B) • Best-in-class decoding quality compared to standard check scanners • Emmedi API interface is fully compatible with most bank interfaces
3	What are the system requirements for 4Cheque software?	4Cheque software is compatible with Windows 7 and Windows 10 environments and requires a Fujitsu TWAIN or Fujitsu PSIP scanner driver installed. 4Cheque doesn't work on MAC.
4	What fonts are supported by 4Cheque software?	CMC7 or E13B fonts, Barcodes fonts, OCR-A and OCR-B fonts.
5	How do I interface my Fujitsu Scanner with 4Cheque software?	4Cheque is compatible with Fujitsu TWAIN Drivers and had been fully certified with the *fi-7300NX, fi-7160, fi-7140, fi-7180, fi-7240, fi-7260, fi-7280, fi-7460, fi-7480*.
6	What is the cost of 4Cheque software and how can I buy it?	The List price of 4Cheque software is $199.00 and $149.00 distribution price for a single license. The part number is CG01000-278001 and it can be purchased from any FCPA authorized reseller or from the FCPA store. For a list of resellers, click here. There is also a separate maintenance SKU available. The part number is 4CHEQUE-MAIN1 and costs $10 list price and $8 distribution price.
7	Is software maintenance required for 4Cheque software?	Yes, annual maintenance is required for 4Cheque software. It is priced at $10 per year and is part number 4CHEQUE-MAIN1, 1 Year 4Cheque Software maintenance. Maintenance will entitle the end user to software updates and level 2/3 support, if necessary. Additional maintenance is available. The part number is 4CHEQUE-MAIN1 and costs $10 list price and $8 distribution price.

8	Can I evaluate 4Cheque software?	Yes, FCPA can provide you with a 30-day trial of 4Cheque software. If after your trial, you choose to purchase the software you will not have to uninstall or re-install. The license can be activated for perpetual use after purchase.
9	How do I get support for 4Cheque software?	FCPA can provide first line support for 4Cheque software. Please contact our Technical Assistance Center at (800) 626-4686 M-F, 5am – 5pm PST.
10	I've ordered 4Cheque software. How will I receive my license?	You will be required to register for your 4Cheque software and will need to provide your scanner model and serial number. Once you've submitted your registration form, you will be emailed a link to download the software for activation. This usually takes place within 48 hours.
11	Where is my scanner's model and serial number located?	You will find the model and serial number on a white sticker on the back of your scanner. The model number begins with "fi" and the serial number is a 10 digit alphabetical and numerical number.
12	How can I replace my 4Cheque software?	In the case of changing the PC or some other unrecoverable incident with 4Cheque software please contact FCPA support with proof of purchase and we will work to reissue the license.