

# Datasheet

## FUJITSU Software

### Enterprise

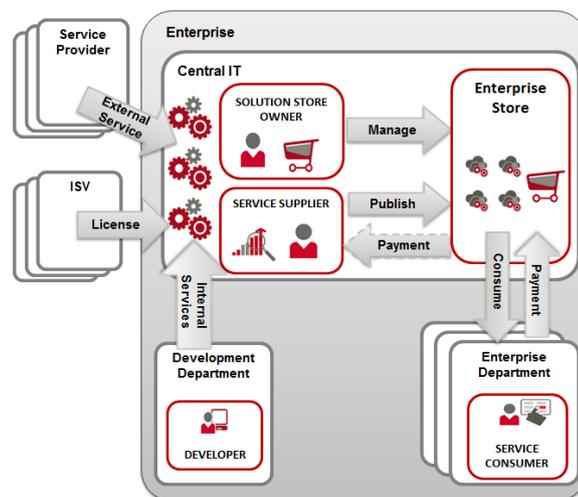
# Service Catalog Manager Appliance

Cloud enablement platform in-a-box that provides all features to build, govern and support a hybrid cloud service-based ecosystem

FUJITSU Software Enterprise Service Catalog Manager provides a self-service portal for enterprises and service providers to automate the delivery of their software services, infrastructure services, or platform services to their employees and customers.

Fujitsu Enterprise Service Catalog Manager has a continually growing set of pre-packaged adapters that seamlessly integrate many types of hybrid cloud services. It provides functions for calculating usage fees based on actual usage and for generating reports. Services can be integrated into the portal with small effort. By using Fujitsu Enterprise Service Catalog Manager, companies can raise their IT operational efficiency and enhance the convenience of hybrid cloud services. The platform supports various usage scenarios, for example, offering services in an Enterprise Store (hybrid cloud services) or in a Service Provider Store (public cloud services).

The Enterprise Store is represented as an example in the adjacent figure.



Main features	Benefits
<p><b>Service portal</b></p> <ul style="list-style-type: none"> <li>Single, flexible self-service portal experience for business users</li> <li>Create and manage service catalogs with optional features such as categories, tags, ratings</li> <li>Customizable view for subscriptions to display additional service information</li> </ul>	<p><b>Platform for various solution stores</b></p> <ul style="list-style-type: none"> <li>Offer hybrid cloud services</li> <li>Public cloud: Example Service Provider Store (public service portal)</li> <li>Private Cloud: Example Enterprise Store (a company’s solution store)</li> </ul>
<p><b>Supplier portal</b></p> <ul style="list-style-type: none"> <li>Build, govern and support a hybrid cloud service-based ecosystem</li> <li>Define service offerings including flexible price models</li> <li>Customizable branding of service catalogs</li> </ul>	<p><b>Transparency of IT Solution Landscape</b></p> <ul style="list-style-type: none"> <li>Perfect, yet flexible, cost transparency of IT usage</li> <li>Transparent, yet flexible, authorization processes for new service portal users</li> </ul>
<p><b>Account and subscription management</b></p> <ul style="list-style-type: none"> <li>Manage individual users, accounts, roles, and logins</li> <li>Provide account management capabilities for departments</li> <li>Single sign-on is supported</li> <li>Multi-tenancy support</li> </ul>	<p><b>Cost Savings</b></p> <ul style="list-style-type: none"> <li>Rapid deployment to new users, no lengthy provisioning</li> <li>Easy right-sizing and de-provisioning of production resources</li> <li>Immediate reaction to shifts in usage patterns (e.g. re-org)</li> </ul>
<p><b>Metering and auditing</b></p> <ul style="list-style-type: none"> <li>Collect events and data based on service usage as a basis for billing and reporting</li> <li>Create invoices and reports for service users</li> </ul>	<p><b>Company-wide Standardization of Application Layer</b></p> <ul style="list-style-type: none"> <li>One-stop self-service portal for subscribing to IT services</li> <li>Easy deployment of new applications as services</li> </ul>

# Topics

## All-in-one service enablement platform

When developing business applications, usually all operational features (user management, authentication, authorization, tenant management, etc.) have to be implemented additionally to the implementation of the business logic. This has to be done for each application separately, which increases the operating expenses significantly.

Fujitsu Enterprise Service Catalog Manager provides a complete set of features required to transform a business application into a service offering. This allows you to centrally manage the business operations and shorten the development and offering period.

The consumption measurement of the business application and the user and tenant management can be unified. Thus, the operation work is reduced, and cost transparency is achieved.



## Example: Offering services in an Enterprise Store

Within an Enterprise Store, a company's IT department can easily integrate and deploy applications and infrastructure as a service. Business users can easily consume the IT offerings. Fujitsu Enterprise Service Catalog Manager provides generic interfaces to easily integrate infrastructure and platform services with the platform.

The following pre-packaged adapters are included in the product:

- Public IaaS (Amazon® W3C)
- Private IaaS (VMware® ESXi)

The following list of adapters are available\*:

IaaS Integrations	PaaS Integrations	SaaS Integrations
FUJITSU Trusted Public S5**	Amazon WS LAMP Stack**	Salesforce.com**
Amazon W3C	Citrix XenApp**	MS Office 365**
OpenStack (K5, SUSE, RedHat)**	Oracle Glassfish**	Symantec end-user-protect**
Microsoft Azure**	PostgreSQL**	Fujitsu RunMyProcess**
Microsoft Hyper-V**	Fujitsu FlexFrame Orchestrator**	Any virtualized App**
VMware ESXi / vSphere 4, 5, 6	Kubernetes (Docker)**	Any mobile App**
IBM Pureflex**	Microsoft Exchange**	Any Web-based App**
HP CloudSystem Matrix**	Microsoft Lync**	
Oracle VM Manager**	Salesforce.com**	
	MS Office 365**	
	Symantec end-user-protect**	

\*Availability as of Oct 2017, subject to change  
 \*\*Requires additional consulting and professional services

As a customer of Fujitsu Enterprise Service Catalog Manager Appliance Subscription, you will benefit from the following:

- Fully validated and pre-integrated platform
- Customer site base integration
- Technical support with enterprise-grade SLAs
- Regular updates, tested and approved by Fujitsu QA and delivered
- Customer-specific feature extensions
- Customer-specific support, for example, private forum
- Discounts on training and certification

## Flexible pricing model for services offered on the portal

Prices can be defined for individual features of a business application. It is also possible to offer customer-specific prices. You can choose the following price model options:

- Pricing depending on the usage period (month, day, hour)
- Pricing depending on the number of users
- Pricing for specific events that occur in the business application

Example: In a facility reservation application, you can set a specific price for booking a facility. Metering can be aggregated for each customer. If you have defined event-specific prices, the prices for an event can be summed up for a specific user. You can create various billing reports that can be printed out or saved in Microsoft® Word or Excel® format.

## Unified service management

Fujitsu Enterprise Service Catalog Manager provides the ability to manage and monitor the consumption of multiple services for each customer organization separately.

The service catalog made available at the service portal can reflect the needs of different organizations. For example, the members of a division can only view and subscribe to services they really need.

## Multi-tenancy support

The platform operator can define multiple tenants. Any marketplace can be associated with a tenant. The marketplace and the corresponding administration portal are "tenant-specific".

# Technical details

## Appliance Models Available

	Bare Metal	Single Node Virtualized	CI/HCI Virtualized
<b>Hardware</b>	FUJITSU Server PRIMERGY® RX2510	Fujitsu Server PRIMERGY RX2540	PRIMEFLEX® solution stack
<b>Notes</b>	CPU: Intel® Xeon® 2.6 GHz Memory: 16 GB Disk space: 450 GB (RAID1)	CPU: Intel® Xeon® 3 GHz Memory: 128 GB Disk space: 450 GB (RAID1) or more	VMWare, OpenStack®, Azure®
<b>Software</b>	Enterprise Service Catalog Manager: version 17.0		

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Fujitsu platform solutions	More information	Copyright
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**Contact**  
FUJITSU AMERICA, INC.  
Address: 1250 East Arques Avenue Sunnyvale, CA 94085-3470, U.S.A.  
Telephone: 800 831 3183 or 408 746 6000  
Website: [www.fujitsu.com/us](http://www.fujitsu.com/us)  
Contact Form: [us.fujitsu.com/ContactFujitsu](http://us.fujitsu.com/ContactFujitsu)  
Have a question? Email us at: [AskFujitsu@us.fujitsu.com](mailto:AskFujitsu@us.fujitsu.com)