FUJITSU

PRIMEQUEST Partition Service
Accelerate Mission-Critical Server Readiness

PRIMEQUEST Partition Service provides for the expert configuration and integration of an additional partition into your IT networked infrastructure. Implemented by an experienced Fujitsu consultant, you will be provided a stable and high performance partition-level operating environment configured to meet your specific needs.

Service Overview

The PRIMEQUEST Partition Service was formulated to compliment the prerequisite PRIMEQUEST System QuickSTART Service by enabling one additional partition. A trained Fujitsu Consultant will provide the technical PRIMEQUEST product and supported Operating System (OS) expertise to configure and integrate the additional partition into your IT networked infrastructure.

The system and OS-level optimization will be configured to meet your unique connectivity requirements to provide a stable and high performance partition-level operating environment. This service addresses your immediate startup needs by providing additional resources to assist in the implementation of a fully operational PRIMEQUEST server.

What You Will Be Provided

A Fujitsu Technical Consultant works with your staff and Fujitsu Systems Engineer(s) to review the PRIMEQUEST Systems Assurance document and determine the ideal configuration for your environment prior to initiating the Partition Service. The Fujitsu Technical Consultant will then schedule and complete the selected partition's installation and configuration tasks.

NOTE: The PRIMEQUEST QuickStart Service must be completed prior to implementation.

Implementations of PRIMECLUSTER™ software or (OS vendor-supplied) high- availability clustering solutions are addressed separately.

Once approved, the Fujitsu Technical Consultant performs the following tasks:

1. Based on the Systems Assurance information, you will be given a presentation that covers any additional PRIMEQUEST Best Practice requirements and/or configuration adjustments, as appropriate.
2. The further configuration of a Management Board (MMB) and optional GbE Switch Board (GSWB), as required.
3. The installation and configuration of Fujitsu certified and supported operating systems, to include:

   - PRIMEQUEST Server Agent (PSA)
   - The applicable IA-32 Execution Layer (IA-32 EL)
   - Fujitsu certified Linux RPM / Microsoft Windows Server 2003 drivers, patches and updates
   - The configuration of all Ethernet and HBA (SCSI and SAN) interfaces
   - The loading of OS distribution applications, for your configuration

4. The backup of an installed partition system disk using Server Cast Wizard
5. The testing of your network connectivity and successful image load.
6. The formal turnover of the PRIMEQUEST Partition Service Completion Document

Additional deliverables may be specified for other Professional Service's tasks outside the scope of this particular service.
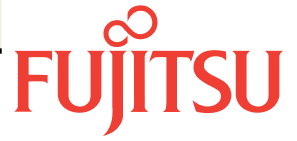
Service Benefits

- Reduces implementation risk by using an experienced Fujitsu Consultant

- Expedites a server-ready production environment

- Provides proactive implementation planning

- Maximizes the potential of the Fujitsu PRIMEQUEST™ Server

- Reduces customer learning curve through knowledge transfer and availability of a local technical expert

Supported Products

Storage Hardware	Local system disk(s) in each IOU. Fibre-attached ETERNUS™ systems (Basic configuration included with Customer Service installation. See separate ETERNUS Services.)
	Hard drives included
Operating System	Current PRIMEQUEST-supported release(s) of Intel® Itanium® Windows and Linux Server Operating Systems as certified and supported by Fujitsu Computer Systems, such as: Microsoft Windows Server 2003 Datacenter Edition Microsoft Windows Server 2003 Enterprise Edition Red Hat Linux EL Advanced Server (RHEL) Novell SuSE Linux Enterprise Server (SLES)
Server Platform	PRIMEQUEST