

Data Sheet

Fujitsu ETERNUS CS800 QuickStart Service

Jump-starting your dedup appliance

ETERNUS CS800

ETERNUS® CS800 is a turnkey data protection appliance and provides a simple and affordable solution for customers which follow a disk backup strategy with deduplication. The advanced deduplication technology reduces typical capacity requirements for disk to disk backup by up to 90% to reduce costs.

ETERNUS CS800 provides maximum disk performance and highest scalability. Backup data replication between sites uses global deduplication and reduces typical network bandwidth needs by a factor 20 or more. ETERNUS CS800 is also supporting the Symantec® OpenStorage™ for replication and Direct Tape Creation.



Your Requirements

You require expert support in professionally implementing and configuring your ETERNUS CS800 data protection appliance.

- Verification of all components to ensure reliable operation
- Software setup and configuration according to your specific implementation requirements
- Expert integration into your storage and IP network

Your Benefits

Our Fujitsu specialists implement the ETERNUS CS800 appliance for you. You will benefit from:

- On-site support and expert answers to your requirements
- Connection of the system into your existing backup / storage environment
- An Enterprise-class solution based on Fujitsu ETERNUS storage product family
- Storage installation expertise from an ETERNUS CS certified Fujitsu expert
- Reduced implementation time and costs

Service Description

"ETERNUS CS800 QuickStart Service" delivers installation and configuration for NAS configuration or VTL configurations. It is also possible to use the system with both configurations as well. The following services are delivered:

- Joint definition of required NAS shares, VTL partitions and installation parameters
- Verification of service prerequisites
- Configuration of network and user settings
- Configuration and activation of NAS shares (CIFS or NFS), including integration into your administrative domain (Active Directory, NIS or other)
- Configuration of VTL partitions including host access groups and barcode assignment
- Configuration of event forwarding services (SNMP, Email, AIS connect)
- Testing of accessibility and functionality of CS800 NAS shares
- Testing of accessibility and functionality of CS800 VTL
- Briefing on implementation details
- Handover of the deployed CS800

The result of the implementation service is a fully-functional ETERNUS CS800 appliance, including:

- Ready-to-use NAS backup targets and VTL partitions that are deduplication-enabled
- A browser-accessible web front-end for easy administration and management
- Configuration of event forwarding (SNMP traps, Email) and remote management service AIS Connect

Service Conditions

The customer agrees to the following conditions as pursuant to the delivery of the service defined:

- All information necessary to perform this service is available at implementation time (Network settings, SAN details user and domain information, NAS details, etc.)
- The Fujitsu ETERNUS CS800 is on site before the installation starts (including power and LAN cabling)
- SAN connectivity, LAN connectivity and physical infrastructure (electricity, facilities etc.) are available
- A contact person in your organization is available for the duration of this service to deliver specific information required for delivering this service
- For remote and call-home services(e.g. AIS Connect, SMTP, SNMP), network accessibility must be provided by local network administration
- A system with backup software installed in your production network is available for testing purposes

The customer is responsible for ensuring that all data on systems is backed-up prior to service commencement.

Optional Services

The following service elements are offered as an extension to our standard service:

- Backup strategy and design
- Configuration of backup software
- Training
- Project management
- Symantec OST integration (Symantec backup to disk interface)
- Symantec OST PTT (path to tape, necessary to write disk backup in native format to tape)
- PTT (path to tape, necessary to write disk backup in native format to tape)
- Data replication

Terms and conditions

All work is performed during normal business hours. Fujitsu standard terms and conditions for services apply.

Ordering and delivery

This Professional Service is available from your local Fujitsu sales representative. When ordering please quote:

| Title | ETERNUS CS800 QuickStart Service |
|------------|----------------------------------|
| Order code | FTSPS-CS-21008F |

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About Fujitsu America

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Fujitsu platform solutions

In addition to FUJITSU ETERNUS CS800, FUJITSU provides a range of platform solutions. They combine reliable FUJITSU products with the best in services, know-how and worldwide partnerships.

Dynamic Infrastructures

With the Fujitsu Dynamic Infrastructures approach, Fujitsu offers a full portfolio of IT products, solutions and services, ranging from clients to datacenter solutions, Managed Infrastructure and Infrastructure as a Service. How much you benefit from Fujitsu technologies and services depends on the level of cooperation you choose. This takes IT flexibility and efficiency to the next level.

Computing products

www.fujitsu.com/global/services/computing/

- PRIMERGY: Industrial standard server
- SPARC Enterprise: UNIX server
- PRIMEQUEST: Mission-critical IA server
- ETERNUS: Storage system
- BS2000 mainframes

Software

www.fujitsu.com/software/

- Interstage:
Application infrastructure software

More information

Learn more about FUJITSU ETERNUS CS800, please contact your FUJITSU sales representative or FUJITSU Business partner, or visit our website.
www.fujitsu.com/fts/eternus_cs

Fujitsu green policy innovation

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global know-how, we aim to resolve issues of environmental energy efficiency through IT. Please find further information at:
www.fujitsu.com/global/about/environment/



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