DEFINING AN OUTSOURCING STRATEGY TO MEET BUSINESS NEEDS

The fast changing demands on your business are growing every day. Just to stay competitive you need to proactively address: new services and changing processes, new governance and compliance requirements, and better and more transparent cost management. That is why dynamic IT adaptation and optimization must be a critical component of your over-all strategy.

The highly complex and often unpredictable, task of managing IT is made even more difficult by constantly evolving heterogeneous IT infrastructures that require specialized skills, and are located at multiple sites. Your company’s success rides on the strength, stability, and flexibility of this IT infrastructure.

How can you support your company’s core business and mission-critical processes? How do you leverage the latest technology innovations to transform your business while minimizing the costs of managing the underlying technology infrastructures?

FUJITSU RIM SERVICES

Fujitsu RIM Services provides: Monitor, Operate, and Manage assistance for network, server, storage, databases, backup/recovery, active directory, file and print, middleware, and application performance and intelligence.

Economies of Scale with Specialized Infrastructure Services

Fujitsu RIM Services offers an outsourcing partnership strategy that allows you to benefit from the economies of scale we deliver as a global provider of specialized infrastructure services. Based on a proven, scalable, and flexible managed service framework, Fujitsu RIM Services ensure that your IT and business objectives are met.

Best Shore Global Delivery at Competitive Pricing

Located worldwide at Fujitsu Remote Operations Centers (ROC) or Network Operations Centers (NOC), Fujitsu RIM Services provide 24x7 monitoring, operation, and management of your IT infrastructure. Regardless of your data center’s location, on-shore, near, shore, or remote) flexible arrangements provide hosting within your data center, a Fujitsu Data Center, or in a third-party data center. A solution can even be deployed across multiple sites within your environment as needed. Our on-shore US-based Tier III+ data center solutions include off-shore redundancy. This not only addresses your concerns about border control, it also provides the added advantage of off-shore pricing.

Maximum Flexibility with Selective Outsourcing

Designed to meet IT governance and compliance requirements, Fujitsu RIM Services allow you to selectively retain control and outsource IT tasks where it provides the most business value for your unique situation. Together, we design a modular and custom solution that fits your current and planned IT infrastructure, scaling up or down as your requirements change.

Rapid Delivery with Automated and Standardized Components

But even with the high degree of flexibility, some components of the Fujitsu RIM Services are automated and standardized, enabling rapid delivery, using proven off-the-shelf tools and products from our technology partners. Our delivery model balances efficiency to meet your business needs with reduction of operational risks.

Access to Fujitsu Global Resources and Best Practices

Fujitsu RIM Services assure you access to a wide range of technical and consultancy expertise and IT service best practices. Fujitsu specialists provide not only SLA-guaranteed resolutions of technical faults, but also continuous enhancement and optimization of your IT system effectiveness. Fujitsu staff can also be quickly realigned to meet your special business requirements. You significantly reduce your dependence on retaining and maintaining internal IT skills.

Our data centers are outfitted with state-of-the-art technologies that you can leverage to optimize your current IT infrastructure.

ITIL-compliant processes underpin our IT infrastructure services.

FUJITSU RIM SERVICES HELP YOU

- Adapt quickly to business demands and technology changes
- Improve business service with enhanced system effectiveness and SLA-based reliability
- Boost ROI and cut IT management and administration costs
- Access high-demand IT skills and Global best practices
- Sharpen focus on activities that relate directly to the business
Based on virtualization and automation technologies, highly standardized and proven Fujitsu TRIOLE® architectures reduce delivery times and dramatically reduce the risk of improvement programs. TRIOLE best practices and methodologies standardize service delivery for highly efficient operations and improved service levels.

Sense AND Respond is our unique lean approach to IT customer services that is focused on continuous improvement of service.

Fujitsu partnerships with Microsoft®, Oracle®/Sun®, EMC2®, Symantec®, VMware®, RedHat, Cisco®, SAP®, and many other top providers in their respective industries enable us to offer outstanding service value with a range of well-integrated solutions.

Why Fujitsu

Rated by Gartner as No. 3 IT Services vendor, Fujitsu is a $53 billion dollar leader in Global IT Systems and Services providing world-class levels of service.

Our track record spans more than 50 years providing mission-critical support to some of the largest corporations worldwide—in government, financial services, retail, manufacturing, and telecommunications sectors.

Fujitsu is truly vendor-independent. We support OEM products from the biggest names in the IT industry with Fujitsu cross-trained engineers, ensuring customers greater technical skills and troubleshooting abilities. We have also developed electronic remote support facilities for many Fujitsu and non-Fujitsu products to help improve restore times for your operations.

Fujitsu provides follow-the-sun global support in multiple languages in over 85 countries to enable 24x7x365 IT service availability.

Mission-critical, ITIL compliant infrastructure services are also ISO 9001 and Microsoft certified.
ABOUT FUJITSU AMERICA

Fujitsu America, Inc. is a leading ICT solutions provider for organizations in the U.S., Canada and the Caribbean. Fujitsu enables clients to meet their business objectives through integrated offerings including consulting, systems integration, managed services and outsourcing for enterprise applications, data center and field services operations, based on server, software, storage and mobile technologies. Fujitsu provides industry-oriented solutions for manufacturing, retail, healthcare, government, education, financial services and communications sectors.

For more information, please visit: http://solutions.us.fujitsu.com/
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