



Fact Sheet

Fujitsu SPARC ENTERPRISE® Servers

End of Service Life

Fujitsu America, Inc. ("FAI") will discontinue maintenance support services for the following SPARC ENTERPRISE servers and associated software effective with the dates listed below. **Customers of record will continue to receive support from the Fujitsu America Global Service Center until close of business on the contract dates referenced.**

The Fujitsu Sustaining Support program gives you the opportunity to continue maintenance support on selected hardware beyond the manufacturers End of Service Life to maximize your IT investment and provide additional time to evaluate, plan and budget for future needs.

Fujitsu Sustaining Support includes:

- Technical support and hardware support
- Access to the Fujitsu Global Service Center
- On-site Field Engineers, as needed
- Installations, moves, adds and changes (additional fee)
- ISO 9001 Certified Customer Support and Logistics Management
- Problem management with time-based escalations and dedicated service managers

Note: Development of new Firmware Patches/ Updates will cease and access will be limited to the levels currently available. OS support may no longer be available and not included. Parts replacement and break/fix services are performed on a commercially reasonable basis per contracted service level based on parts availability.

Please contact your local Fujitsu America Service Delivery Manager if you have questions about this announcement and for more information about product migration options.

Product models affected by this announcement

Model	Last Ship Date	End of Support Date
Fujitsu PRIMEPOWER 1500 Server	6/30/2008	12/31/2018
Fujitsu PRIMEPOWER 250 / 450	6/30/2008	6/30/2019
Fujitsu PRIMEPOWER 650 Server	6/30/2008	12/31/2018
Fujitsu PRIMEPOWER 850 Server	6/30/2008	12/31/2018
Fujitsu SPARC Enterprise M3000	5/31/2013	5/31/2018
Fujitsu SPARC Enterprise M4000	9/30/2013	9/30/2018

Model	Last Ship Date	End of Support Date
Fujitsu SPARC Enterprise M5000	9/30/2013	9/30/2018
Fujitsu SPARC Enterprise M8000	8/31/2014	8/31/2019
Fujitsu SPARC Enterprise M9000	8/31/2014	8/31/2019
Sun SPARC Enterprise T1000	1/31/2010	9/30/2018
Sun SPARC Enterprise T2000	1/31/2010	9/30/2018
Sun SPARC Enterprise T5120	8/31/2012	8/31/2018
Sun SPARC Enterprise T5220	9/30/2011	9/30/2017
Sun SPARC Enterprise T5240	2/28/2012	12/31/2017
Sun SPARC Enterprise T5440	8/31/2012	8/31/2018

About Fujitsu Americas

Fujitsu America, Inc., is a leading ICT solutions provider for organizations in the U.S., Canada and the Caribbean. Fujitsu enables clients to meet their business objectives through integrated offerings and solutions, including consulting, systems integration, managed services, outsourcing and cloud services for infrastructure, platforms and applications; data center and field services; and server, storage, software and mobile/tablet technologies.

For more information, please visit: www.fujitsu.com/us/ and twitter.com/fujitsuamerica

More information

To learn more about Fujitsu SPARC ENTERPRISE® Servers End of Service Life, please contact your Fujitsu sales representative, Fujitsu business partner, or visit our website:
www.fujitsu.com/us/support/

Fujitsu green policy innovation

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global knowhow, we aim to resolve issues of environmental energy efficiency through IT. Please find further information at:
www.fujitsu.com/global/about/environment/



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Product description data represents Fujitsu design objectives and is provided for comparative purposes; actual results may vary based on a variety of factors. Specifications are subject to change without notice.

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FPC65-7225-02 04/20

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Contact

FUJITSU AMERICA, INC.
Address: 1250 East Arques Avenue Sunnyvale, CA 94085-3470, U.S.A.
Telephone: 800 831 3183 or 408 746 6000
Website: www.fujitsu.com/us/
Contact Form: www.fujitsu.com/us/contact

Have a question? Email us at: AskFujitsu@us.fujitsu.com