



Fujitsu America Standard International Limited Warranty

Overview for IoT Devices (including Head Mounted Display (HMD), Vital Sensing Unit, Location Unit (S), Location Unit (L))

Fujitsu America, Inc. ("Fujitsu") offers the Standard International Limited Warranty program for IoT Devices (including Head Mounted Display (HMD), Vital Sensing Unit, Location Unit (S), Location Unit (L)).

Warranty coverage

Warranty coverage commences from the date you purchased the Product. Please retain your sales or delivery receipt along with the warranty information. Fujitsu warrants the Product against defects in material or workmanship under normal use for the applicable warranty period ("Warranty Period"), beginning from the date of original purchase by original Purchaser. If the Product becomes defective during the Warranty Period, Fujitsu will, at its option and without charge, repair the Product with new or reconditioned components or parts, or replace the Product with a new or reconditioned Product of the same or functionally equivalent model. All shipping costs in regards to shipping the unit to the Fujitsu support facility are customer's responsibility and return shipping to the customer will be the responsibility of Fujitsu. The Fujitsu responsibility begins with receipt of the unit at the support facility

How is the repair/replacement handled?

If an incident occurs, the customer should call the Fujitsu support line (U.S.: 888-241-4060 Option 1; Canada: 1-800-8FUJITSU) to speak with a representative. Fujitsu representatives will ask a series of questions designed to determine the extent of damage or failure. Depending on the cause and extent of the damage, Fujitsu will then initiate the appropriate repair service. Once your RMA number has been provided to you, the Fujitsu technician will then provide instructions for returning your Product to our support facility.

Limitations

This warranty statement for the Product and the Software is in lieu of all conditions or warranties express, implied or statutory including but not limited to any implied conditions or warranties of merchantability or fitness for a particular purpose on the part of Fujitsu America, Inc., its suppliers or its Authorized Service Providers. All implied or statutory warranties to the extent that they cannot be excluded are limited to the effective period of the express warranty set forth herein.

Fujitsu warrants that the hardware product, purchased from Fujitsu or from an authorized Fujitsu reseller by the original Purchaser, is free from defects in materials and workmanship under normal use. If the product is defective in materials or workmanship, your sole and exclusive remedy shall be repair or replacement as provided above. However, if the remedy fails of its essential purpose, Fujitsu reserves the right to refund the purchase price of the product to the Purchaser in exchange for the return of the product.

Fujitsu, its suppliers, and its Authorized Service Providers shall not be liable for any damages including, but not limited to, direct, indirect, incidental or consequential damages, loss of use or data, loss of profits or interruption of business, whether such alleged damages are based in warranty, tort (including negligence and strict liability, but excluding personal injury), contract, or indemnity, except to the extent prohibited by law. Standard warranty does not cover damage caused by the use of any instrument not specifically designed for use with the product.

This Fujitsu warranty program is valid only for products purchased in North America (United States, Canada).

Fujitsu does not cover refurbishment of leased products.

The limitations set out herein are not to be deemed or construed as exhaustive and the warranty provisions set out in Fujitsu America's standard warranty terms and conditions, as amended from time to time, shall prevail.



Head Mounted Display



Vital Sensing Unit



Location Unit (S)



Location Unit (L)

About Fujitsu Americas

Fujitsu America, Inc. is the parent and/or management company of a group of Fujitsu-owned companies operating in North, Central and South America and Caribbean, dedicated to delivering the full range of Fujitsu products, solutions and services in ICT to our customers in the Western Hemisphere. These companies are collectively referred to as Fujitsu Americas. Fujitsu enables clients to meet their business objectives through integrated offerings and solutions, including consulting, systems integration, managed services, outsourcing and cloud services for infrastructure, platforms and applications; data center and field services; and server, storage, software and mobile/tablet technologies. For more information, please visit: www.fujitsu.com/us and <http://twitter.com/fujitsuamerica>

Fujitsu platform solutions

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More information

To learn more about Fujitsu Industrial Solution Templates, please contact your Fujitsu sales representative, or visit our website.

<http://solutions.us.fujitsu.com/oracle>

Contact our sales specialists for Consulting and Infrastructure Services at 877-217-2063.

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Fujitsu green policy innovation

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global know-how, we aim to resolve issues of environmental energy efficiency through IT. Please find further information at: www.fujitsu.com/global/about/environment/

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