PaperStream Server 1.5
Top FAQ's

Question	Answer
I heard there's a PaperStream Server version 1.5. What is new in this version?	PaperStream Server 1.5 has a new **web-based scanning** feature. With web-based scanning, organizations can scan and tag documents right through a browser. This enables sharing of documents real-time among employees working in varying locations. Other enhancements include: • Point and Shoot (rubber band) OCR – Enables users to manually select text from a scanned image to populate a metadata value. • Upload App – Upload any electronic file into PaperStream Server via a web browser, from anywhere, on any device. • SQL Express and SQL Azure Support –Supports SQL Server® Express, a version of Microsoft's® SQL Server that is free to download, distribute and use, and SQL Azure, a cloud-based service from Microsoft offering data-storage capabilities, in addition to the standard and enterprise versions of SQL Server.
Are there any new system requirements I'll need to implement PaperStream Server 1.5?	No, PaperStream Server 1.5 does not require any new operating systems, hardware or software. PaperStream Server also now supports Windows Server® 2008 R2, 2012, 2014, SQL Server® Express 2014 and SQL Azure®.
How do I access PaperStream Server 1.5?	If you already have a PaperStream Server license, please contact our Solutions Sales Team at 844-336-9668. They will email you a link to the updated software. If you are new to PaperStream Server and would like to purchase an, initial software license, please contact the Solutions Sales Team at 844-336-9668.
Will I need to uninstall my existing version of PaperStream Server?	No, PaperStream Server 1.5 is an in-place upgrade.
Will I need to recreate my processes and other settings?	No, existing settings, processes and connections to repositories will remain.
What happens if I have difficulty upgrading my software?	If you have problems upgrading your software, please contact our Technical Assistance Center located in Sunnyvale, CA and they will be able to assist you. They are available Monday-Friday 5am-5pm PST, Saturdays 8am-1pm and can be reached at 800-626-4686.
Do I *have* to upgrade my software?	No, you do not have to upgrade your software, however, we recommend you do in order to ensure you are utilizing the most recent enhancements and attaining the most benefit from the software.

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1	I saw PaperStream Server advertised on the website. What is it?	PaperStream Server is a web-based enterprise-class document capture solution that enables organizations to scan, import, process, tag and introduce business critical content into Enterprise Content Management (ECM) systems.
2	What are the capabilities and benefits?	PaperStream Server is the cornerstone for a high-quality, efficient and flexible document capture solution. Through an easy-to-use interface, PaperStream Server accelerates responsiveness while reducing the cost of document capture. PaperStream Server accomplishes this through a web-based solution that captures documents from multiple input sources, sends images through a configurable set of processes, including Fujitsu's best-in-class image enhancement technology, and routes them to the organization's required business workflow. As business processes evolve, PaperStream Server is scalable and adaptable to meet future business needs.
3	What are the key differences between PaperStream Server compared to PaperStream Capture Pro?	There are several differences between PaperStream Server and PaperStream Capture Pro. To note, they are compatible and can work together. For example, PaperStream Capture Pro can be the front-end capture component for PaperStream Server. Here are the differentiating features PaperStream Server offers: 1. Web-based scanning and indexing 2. Web-based browser with centralized management a. PaperStream Capture Pro is a thick client solution 3. Scan and import from any brand scanner or Multi-Functional Peripheral 4. Adaptive process design and configuration 5. Multi-repository connection and support 6. Bidirectional ECM communication
4	What are the differences between PaperStream Server and other similar products?	PaperStream Server has several beneficial characteristics: 1. Modern Capture Solution - PaperStream Server's web-based interface enables administrators, power users and end users to configure and connect to almost any ECM system easily, no complicated mapping is required. This provides 2-way communication between Server and the ECM system. 2. Extensibility – PaperStream Server is highly adaptable to almost any business system and configuration need 3. Pricing – Pricing is by multiple server cores, not per image
5	Can I try out PaperStream Server?	Yes. For a free evaluation, please contact a Sales Representative at 844-336-9668.
6	How can I buy PaperStream Server?	PaperStream Server is available to purchase through our sales department. Please contact a Sales Representative at 844-336-9668.
7	Do I need to use a Fujitsu scanner to use PaperStream Server?	No, PaperStream Server is scanner agnostic. You can scan from any brand scanner or a multi-function device.

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8	Can I also import documents?	Yes, PaperStream Server enables users to directly import any document type through a web browser. Also, PaperStream Server automatically pulls in documents from multiple sources by monitoring network folders, monitoring email inboxes, and importing batches of files and their data via XML and CSV files.
9	What license types are available?	There are 2 types of licenses and they require a mandatory maintenance purchase: • 4 core license • 8 core license • 4 core maintenance (required with a 4 core license) • 8 core maintenance (required with an 8 core license)
10	Are there charges by volume?	No, PaperStream Server licensing is not based on volume; there are no per document or per image charges.
11	How many stations can I use?	PaperStream Server licensing is not based on the number of users accessing it. Since the solution is web-based, users can access it from anywhere.
12	Do I need to buy a maintenance agreement with PaperStream Server?	Yes. You will need to purchase a 4 core maintenance agreement for a 4 core server license or an 8 core maintenance agreement for an 8 core server license.
13	What do I get with a maintenance agreement?	Maintenance Agreements include technical support, software updates and version upgrades.
14	Do I need to update my maintenance agreement every year?	Upon the end of your mandatory 1 year maintenance agreement, you may purchase additional years. To inquire about additional year agreements, please contact a Sales Representative at 844-336-9668.
15	What back end system is supported?	PaperStream Server releases to Enterprise Content Management (ECM) systems. This can be done via a direct, two-connection or file transfer. Contact a Sales Representative to discuss your specific system requirements.
16	What other applications exist for PaperStream Server?	PaperStream Server has an integration built between the Fujitsu N7100 Network Scanner, which means a user can scan directly to a PaperStream Server process from the N7100.

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17	What are the system requirements?	All In One – A single-server environment 2.5+ gigahertz (GHz) Quad-Core Processor 8+ GB RAM 2 GB HDD+ Windows Server® 2012 Windows Server® 2012 R2 Windows Server® 2012 R2+SP1 Windows Server® 2008 R2 SQL Server® 2008 R2 SQL Server® 2012 SQL Server® 2014 SQL Server® 2014 Express SQL Azure® .NET Framework 4.5.2 PowerShellTM 3 ASP.NET 4.5 IIS Windows® Authentication Membership in an Active Directory® Domain	Application Server – A web server Dual Core Processor 4+ GB RAM 200 MB HDD+ Windows Server® 2012Windows Server® 2012 R2 Windows Server® 2012 R2+SP1 Windows Server® 2008 R2 ASP.NET 4.5 IIS Windows® Authentication Membership in an Active Directory® Domain	Processing Server Quad-Core Processor 8+ GB RAM 1.5 GB HDD+ Windows Server® 2012 Windows Server® 2012 R2 Windows Server® 2012 R2+SP1 Windows Server® 2008 R2 .NET Framework 4.5.2 PowerShellTM 3 Membership in an Active Directory® Domain	Database Server See Microsoft® hardware requirements for the specific SQL Server® version SQL Server® 2008 R2 SQL Server® 2012 SQL Server® 2014 SQL Server® 2014 Express SQL Azure® Membership in an Active Directory® Domain