



Installation Pack

Technical Appendix for Multi-Vendor Network Appliances

We install what we support – help in getting started with Multi-Vendor Network Appliances.

Introduction

The Technical Appendix supplements the general data sheet "Multi-Vendor Network and Telecoms Equipment Installation Pack" and describes the specific services for Multi-Vendor Appliances from (including but not restricted to) Bluecoat, McAfee, Checkpoint and others. This list of vendors, products and models changes frequently – to obtain the most up to date list, please contact your Sales Representative via install.pack@uk.fujitsu.com.

Prerequisites

All Manufacturer installation instructions and prerequisites must be adhered to. The Management port structured-cabling connections must be live and available prior to the installation.

Scope of service: Basic

The service for Multi-Vendor Network Appliances to be installed covers the basic system unit and the operational readiness of the devices, but does not include any security or network routing configuration (which can be priced separately).

The services described in the data sheet apply to Multi-Vendor Network Appliances; in detail, they are as follows:

1. Unpacking and verification of the supplied components.
2. Installation of the hardware in the rack.
3. Establishment of the internal physical connections, to enable the management ports to be accessed, according to the manufacturer's specifications.
4. Initial system power-up.

5. Execution of any diagnostic routines recommended by the manufacturer.
6. Check whether the firmware is up to date and, where necessary, upgrade to latest version.
7. Loading of a minimum configuration file (to be provided by the customer).
8. Check whether the device's management functions can be accessed across the management network.
9. Function test: Initial system power-up and the internal self-tests were completed without failure.

Overview of the number of packs needed to the number of Network Appliances:

Number of packs required to Network Appliance numbers

No of Appliances	No of Packs
1 - 5	1
6 - 10	2
11 - 15	3

Contact

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