

Data Sheet

ETERNUS DX SF Manager & AST Installation Service

Professional Services for IT Hardware



INTRODUCTION

Fujitsu offers our ETERNUS DX SF Manager & AST installation package to install the SF Manager Client application and AST software client into your ETERNUS management environment.

The ETERNUS DX SF Manager & AST installation service delivers:

- The SF manager client software and the AST client software installed and licensed to manage your ETERNUS array/arrays on a Host workstation/server of your choice.
- A brief overview demonstration of how to access the client software to be able to manage the target ETERNUS arrays.

PREREQUISITES

- A customer supplied workstation/server host that the client software can be installed to, already loaded with the host operating system.
- The licenses for SF Manager and AST to be activated.
- Network connectivity from the designated Host to the target ETERNUS array/arrays management ports exists and is functional.
- The ETERNUS array management port is connected to the customer and is addressed.

SCOPE

- This service is limited to the installation of the software packages only.
- No training in the use of products supplied is provided except for a demonstration of how to access the product.
- Changes to any settings on the ETERNUS array/arrays is outside of scope.

BENEFITS

Fujitsu Professional Service Consultants are fully trained and accredited in understanding and getting the best from Fujitsu ETERNUS Storage.

Extensive support capability all the way back to design and manufacturing departments to ensure that should unanticipated problems arise, then an answer can be quickly found.

Standard configuration rule model approach that produce reliable and tested design configurations.

Highly skilled and experienced staff are present during your most vulnerable time of change to ensure a successful result.

Worry free assured implementation process, reducing reliance on potentially product unfamiliar resources.

How to Order

FSP:G-IN06300GBST3

FSP:G-IN06300GBST4

ETERNUS DX100/200 SF
Manager & AST Installation
ETERNUS DX500/600 SF
Manager & AST Installation

More information

Fujitsu products, solutions & services

Products

www.fujitsu.com/global/products/

In addition to the Fujitsu Support services, Fujitsu offers a full portfolio of other computing products.

Computing products

- Storage systems: ETERNUS®
- Server: PRIMERGY®, PRIMEQUEST®, Fujitsu SPARC® M10, BS2000®/OSD Mainframe
- Client Computing Devices: LIFEBOOK®, STYLISTIC®, ESPRIMO®, FUTRO®, CELSIUS®
- Peripherals: Fujitsu Displays, Accessories
- Software
- Network

Product Support Services with different service levels agreements are recommended to safeguard each product and ensure smooth IT operation.

Solutions

<http://www.fujitsu.com/global/solutions>

The Fujitsu solutions combine reliable Fujitsu products with the best in services, know-how and worldwide partnerships. Fujitsu's Solutions include parts of one or more activity groups (e.g., planning, implementation, support, management, and training services) and are designed to solve a specific business need.

Infrastructure Solutions are customer offerings created by bringing Fujitsu's best products, services and technologies together with those from partners to deliver benefit to our customers' businesses.

Industry Solutions are tailored to meet the needs of specific verticals.

Business and Technology Solutions provide a variety of technologies developed to tackle specific business issues such as security and sustainability, across many verticals.

Services

www.fujitsu.com/global/services/

Several customizable Fujitsu Service offerings ensure that IT makes a real difference and delivers true business value. We do this by leveraging our extensive experience in managing large, complex, transformational IT programs to help clients in planning, delivering and operating IT services in a challenging and changing business environment.

Application Services support the development, integration, testing, deployment and on-going management of both custom developed and packaged applications. The services focus on delivering business and productivity improvements for organizations.

Business Services respond to the challenge of planning, delivering and operating IT in a complex and changing IT environment.

Managed Infrastructure Services enable customers to deliver the optimal IT environment to meet their needs; achieving high levels of IT service quality and performance for data centre and end user environments.

Fujitsu green policy innovation

www.fujitsu.com/global/about/environment/

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global knowhow, we aim to resolve issues of environmental energy efficiency through IT.



More Information

Learn more about Fujitsu, please contact your Fujitsu sales representative, Fujitsu business partner, or visit our website <http://www.fujitsu.com/fts/services/support/>

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