

Data Sheet

FUJITSU Storage ETERNUS CS200c (vShape) Professional Services: Deployment Service

INTRODUCTION

The Fujitsu Storage ETERNUS CS200c Integrated Backup Appliance was developed based on Fujitsu hardware and CommVault Simpana data protection software.

With the approach "Simplicity is the key", main focus of the ETERNUS CS200c functionality is on:

- ✓ Reduced deployment efforts like time, skills and customer involvement
- ✓ Simplification and tight integration within customer's environment
- ✓ Seamless incorporation of server, storage, operating system and the data protection software
- ✓ Easy configuration and administration
- ✓ Easy scalability and maintenance

BENEFITS

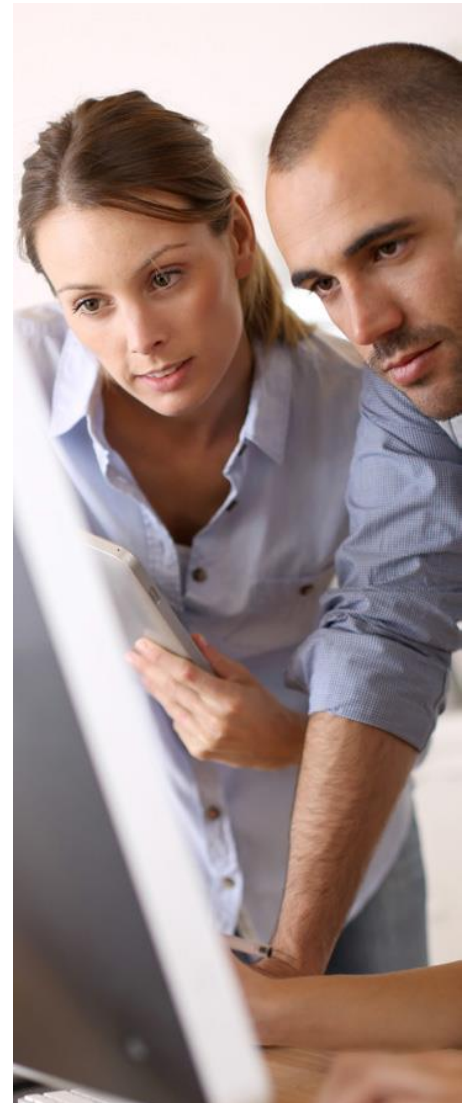
Fujitsu Professional Services, a 'one stop shop' consultancy practice within Fujitsu UK's Products Group, will provide an installation and configuration service for the backup appliance and its VM guest clients.

Under the Deployment Service the CS200c will be configured to serve Virtual Machine environment with consistent backups from VMware or Hyper-V hosts to the internal disk based backup storage.

Deduplication and compression will be included to prevent unnecessary data consumption on the back end storage.

As part of a final assessment you will receive reasonable suggestions for follow up activities, e.g. to integrate applications like databases or email systems into the data protection concept. These shall form the basis of an ETERNUS CS200c Advanced Deployment Service.

The deployment service is advised for each CS200c sold into a vShape environment and is additional to the hardware selling price.



Service in Detail

The Deployment Service can commence once the ETERNUS CS200c is available at the customer site with the necessary power and network connectors and rack space. A contact who is able to clarify questions needs to be available.

The Deployment Service ensures operational readiness of the ETERNUS CS200c appliance. Therefore an initial discovery meeting is needed which can be done remotely or in person, the output of which is a completed questionnaire.

The Deployment Service covers the following:-

- Physical installation of the ETERNUS CS200c hardware into the rack.
- Ensure correct cabling is present for power, LAN and SAN.
- If available, run firmware or BIOS updates.
- Configure iRMC for the remote system access.
- Basic configuration of the Windows operating system.

Main tasks are:

- Check the active directory integration.
- Create Simpana backup user account.
- Check network configuration, e.g. DNS name resolution and reachability of the clients.
- RAID configuration of the ETERNUS JX40.
- Simpana administrator access.
- Creation of CommCell.
- Single sign on configuration.
- License administration.
- Email alerting.
- Index and disaster recovery backup settings.
- A virtualization environment with up to three clustered physical hosts can be added, Hypervisor must be VMware or Hyper-V.
- Backup of the virtualized environment is limited to complete virtual machines. Nevertheless granular recovery is possible.
- After the configuration, a basic customer specific backup schedule with individual retention periods will be implemented.
- The Deployment Service will be finished with functionality tests to verify that the solution works as agreed.

Solution handover

Comprises of a short briefing regarding the implemented functions. Instructions and hints will be given to the operating staff for best practice in daily work, manageability and monitoring.

In order to understand and handle the software fully, the Simpana Administrator training course is strongly advised.

A "Ready to Service" document with the installation and configuration details will be created. It is the interface to the Fujitsu Service and Maintenance group.

The ETERNUS CS200c Deployment Service is completed with a brief assessment of reasonable further optional configuration steps. If applicable, the customer will get a proposal for application integration into the Simpana solution or using integrated advanced features.

Service Conditions

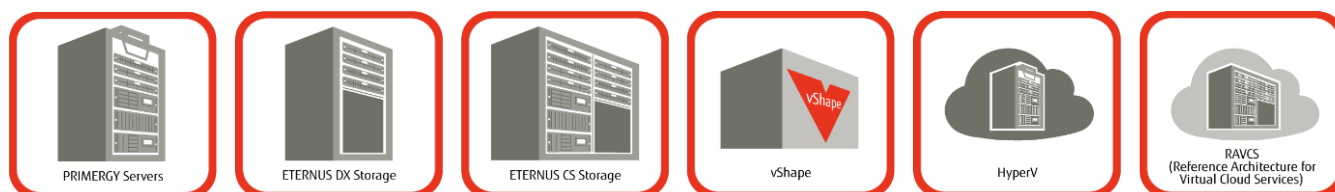
The customer agrees to the following conditions as pursuant to the delivery of the service defined:

- Access to the data centre and required systems.
- The ETERNUS CS200c questionnaire is finalised.
- Provision of all information necessary for the installation on or before the delivery date.
- LAN/SAN connectivity and physical infrastructure (e.g. electricity, facilities, cabling etc.) are available.
- A customer contact available for the duration of the service to clarify questions and provide information, access and passwords when required.

How to Order

FSP:G-IN05900GBSV2 ETERNUS CS200c SCC

FSP:G-IN05900GBST1 ETERNUS CS200c SCP



If you want to see how Fujitsu Professional Services could transform your organisation's IT, contact us at ukorofservices@uk.fujitsu.com or call 0843 3541815

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Published by:

Fujitsu Services Limited
22 Baker Street, London,
W1U 3BW