Fujitsu in Scotland is committed to supporting the public sector and the citizens you serve. As one of the world’s leading digital companies, we offer a total digital experience that enables our customers to digitally transform their services.

The services we deliver in Scotland touch the lives of millions of people every day and have done for many years. We ensure the security of Scottish Water systems, as well as supporting Scottish Social Security applications. We provide the ticketing solution for ScotRail and an e-count service for Scottish local elections. We’ve also been providing end-user computing services to NatWest from Scotland for nearly 15 years.

Our investment in Scotland is continuing with the development of a new Digital, Data and Cloud Hub (DDaC) in Edinburgh, providing adaptive digital engineering teams and an agile resource augmentation service. The challenges facing our customers underpinned the creation of this specialised function that takes a digital native approach to create exceptional digital futures. DDaC is all about co-creation. We leverage our partner ecosystem to achieve the digital outcomes customers want through collaborative, multi-functional teams. The DDaC Hub will create new digital jobs, while supporting the local economy by partnering with the very best and most innovative Scottish SMEs.

Fujitsu portfolio
Total digital experience

<table>
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<tr>
<th>Outcomes</th>
<th>People-focused</th>
<th>Efficient and effective use of resources</th>
<th>Innovative</th>
<th>Secure</th>
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**DDaC - always on, always ready**

- **Create digital services with confidence**
  - We create digital products and services that inspire confidence and progress for the digital age

- **Unleash your data**
  - Capitalising on the opportunities offered by data as a strategic asset via more effective insight, tools, standards and skills

- **Accelerate cloud**
  - Driving continuous improvement and remediating technical debt across your cloud estate to realise the full potential of the cloud

- **Innovate for impact**
  - Applying tomorrow’s cognitive and advanced technologies to forge positive societal change
Digital strategic partnership
Building on this partnership approach, we know that a single-source outsourcing model is out-dated, and no longer fit for purpose. This has been replaced by a Digital Strategic Partnership, or DSP, an ecosystem of the partners you choose to help enable the technology that will maximally benefit your organisation, and the citizens you serve. A DSP is a highly flexible, responsive approach that can be delivered dependent upon your short-term priorities and long-term ambitions. This right-sourcing framework provides a range of services giving access to a breadth of capability and capacity, and highly skilled, experienced Fujitsu personnel, and our ecosystem of specialised local SMEs.

Digital integration in action - uIntegrate
As digital technologies have become pervasive in our everyday lives, the expectations of citizens interacting with the public sector have been driven to new levels. But in order to deliver the captivating experiences that are now expected of them, authorities are struggling to evolve. Duplicating data and interacting with several agencies on the same issue doesn’t provide the level of service the public sector wants to deliver – nor is expected of them.

Working with the NI Justice Sector, Fujitsu has developed an innovative approach to resolve this challenge. ‘uIntegrate’ is an enterprise integration platform that utilises the power of Microsoft Azure to provide an enterprise integration platform that can be tailored to meet customer’s requirements. Although initially designed to work with the Microsoft stack, uIntegrate can also be implemented using AWS or Open-Source tools.

People and places
At the heart of everything we do is our people. Our Community Benefits programmes support young people to learn about digital careers through Apprenticeships and WorkX, our online schools training programme. Our team is always looking for new ways to support our communities, supporting initiatives both locally and nationally.

Business applications
As the Public Sector deals with increasing service demands and reducing budgets, one thing is clear – the need to deliver value-for-money solutions in an agile way. Fujitsu’s approach is always to use the technologies that have this at the heart. We are technology-agnostic with specialised design and development teams working across technology stacks. We work with our customers and third parties in Fusion teams, working collaboratively to ensure success.

Working with you
Backed by our global team of 130,000 colleagues, Fujitsu is continuing to invest in Scotland, and its people. And we are ready to work with our customers to accelerate Scotland’s Digital Transformation.

Get in touch with us at Fujitsu Scotland.
www.fujitsu.com/uk/about/local/scotland/