

Veteran Profile Martyn Angus



Snapshot

Name:	Martyn Angus
Military Service:	22 years
Military Career:	Royal Signals Systems Engineer Technician
Joined Fujitsu:	2017
Fujitsu Career:	IT Security Operator

Military Background

With a full 22 years core service in the British Army, Martyn Angus has a distinguished career to look back on. During this time, he's predominantly worked as a Systems Engineer Technician specialising in communications and networks. With these skills, he's served in numerous operational theatres overseas including Kosovo, Bosnia, Afghanistan, Iraq, Kenya, Canada, as well as ten-years' service in Northern Ireland.

For the past 17 years, Martyn was responsible for managing a technical workshop consisting of a number of teams ranging from three people to 32. But with his maximum Corp service attained, Martyn faced a decision. He could either take Versatile Engagement with the same assignment or choose to leave the Army. *"Despite having no long-term family commitments, the extensive travel along with constantly being on call was beginning to take its toll. I wanted to start to settle in one location that I could call home, and it felt like I was young enough to have a second career ahead of me,"* recalls Martyn. And so, his decision to leave the Army was made.

Civilian Transition

To prepare for transition to civilian life, Martyn attended the Career Transition Partnership (CTP) 3-day Resettlement Workshop in Northern Ireland which he found to be an extremely useful exercise. *"The workshop caters for everyone leaving the Military, and so people are at different stages of moving on. I was fortunate insofar as I had decided which path I was going to take, so the Workshop was excellent for me to reaffirm I was making the right decision,"* explains Martyn. In addition to this peace of mind Martyn gained, the Workshop also provided ongoing career guidance which included CV development and job interview preparation and techniques.

With extensive experience working in the field of communications and networks, a career in IT was the obvious path for him to take: *"It wasn't just my experience though. I'm a very logical thinker which makes understanding processes more straightforward."* So, when a former Military colleague who works at Fujitsu made Martyn aware of a suitable vacancy there, he was keen to find out more about the role and the organisation.

Life at Fujitsu

Despite gaps in Martyn's technical knowledge, his leadership and management skills were much sought-after by Fujitsu, and he became the perfect candidate to fulfil the vacancy. *"From my perspective, Fujitsu was the perfect choice as I knew I had the skills they were looking for from my Military background, and the role was exactly what I was looking for,"* he recalls.

In his role as IT Security Operator, Martyn has effectively switched from being the customer to the provider, and his insight of sitting 'on the other side of the fence' is proving to be extremely valuable. *"Being able to empathise with the customer in terms of what they are experiencing, and their frustrations is a big advantage, as I'm able to understand their perspective. This helps me, and my team improve our incident management and the level of service we're able to deliver,"* reasons Martyn. In-depth knowledge of how the Military operates has also proved invaluable in terms of prioritising incidents.

While Martyn currently has no people management responsibilities, he has ambitions to further his career considerably with Fujitsu, and become a team leader, perhaps as a Service Delivery Manager: *"The opportunities within Fujitsu are endless, and you're given the full support and backing you require to fulfil any career ambitions you have."* On this basis, Martyn's second career has the potential to be every bit as successful as his first.



Why Fujitsu?

For over five decades Fujitsu has been a major supplier to the MOD, Government Departments and intelligence communities. As a result, Fujitsu has over 5,500 security cleared UK staff and the experience to deliver and manage both generic industry offerings, and those tailored to specialist needs at Official, Secret and Above Secret classifications.

Our extensive experience working within Defence and National Security has enabled us to recognise the significant contribution that veterans and reserve personnel bring to the commercial sector. For many years, Fujitsu has helped Service leavers to transition from military to civilian life. Thanks to our close working partnership with Career Transition Partnership (CTP) and CTP Assist we provide the opportunity for veterans to develop rewarding careers within our organisation.

Today, 15% of Fujitsu's security cleared staff who work in our Defence & National Security business originate from a Services background. They fulfil a wide variety of roles from Project Management, Security Architects and Customer Solution Architects, to 1st, 2nd and 3rd Line support roles, Service Engineers and Test Analysts.

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