

# Veteran Profile Tina Clapp



Snapshot	
<b>Name:</b>	Tina Clapp
<b>Military Service:</b>	10 years
<b>Military Career:</b>	Clerical Administrator
<b>Joined Fujitsu:</b>	2002-2012, re-joined 2016
<b>Fujitsu Career:</b>	Service Delivery Manager

## Military Background

Having joined the Army straight from school in 1992, Tina Clapp completed her Staff and Personnel Support (SPS) training for the Adjutant General's Corps (AGC), qualifying as a Clerical Administrator. Once her training was completed, Tina was posted on several Special Operations, including during the troubled period in Northern Ireland. Unfortunately, this posting coincided with the Omagh bomb in 1998. As a direct result, Tina asked to return to Green Uniform, joining an Infantry Battalion.

For the following three years, Tina was posted on numerous exercises or deployments overseas, including Kosovo, Canada and Belize. This non-stop travelling, constantly on exercise, was starting to compromise Tina's quality of life, and she took the decision to leave the Army in 2002. "Essentially, I was a fully qualified PA, so I knew I could get a job in the travel or banking sector. But I was asking myself whether this is what I really wanted to do, and could this satisfy me?" she reasoned.

## Civilian Transition

To prepare for her pending transition from the military, Tina engaged with the Career Transition Partnership (CTP) which back in 2002 was still in its infancy. "At the time, the services offered by CTP were quite limited, although I know the range and quality of support they offer today is much broader." As well as attending the CTP Resettlement Workshop which helped with CV writing and interview practice, Tina also attended several courses dedicated to improving her networking skills.

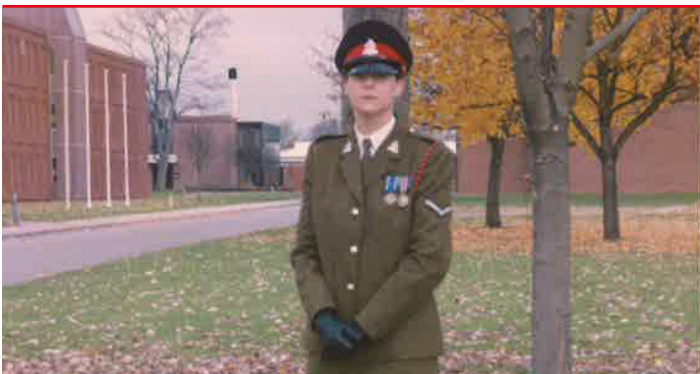
"While the courses I attended gave me valuable qualifications, I was finding that potential employers were also seeking experience, which I just did not have." Tina then saw a job advert from Fujitsu for which she applied and was successful: "Fujitsu was different in that they could recognise the traits and skills that I was bringing with me from the military, and even though they may not have been directly relevant they knew the value of these."

## Life at Fujitsu

Despite being a qualified PA, Tina actually joined Fujitsu as an engineer. She utilised her people management and leadership skills gained in the Army to quickly become a Team Leader and then Team Manager, working across different accounts within the Public and Commercial Sectors. She then became a Service Delivery Manager on the Home Office account, responsible for many different services.

In 2012, Tina left Fujitsu in search of new opportunities: "For some reason, I thought the grass would be greener, and curiosity got the better of me. But I soon found out that wasn't the case as the organisation I worked for had a completely different outlook. It made me look at things in a new way."

Thankfully for Tina, the door at Fujitsu was still open, and she returned to their Defence & National Security Business Unit in 2016 as a Service Delivery Manager. "I really missed Fujitsu, and my time away made me realise what a great company it is to work for. Everybody is treated with a great deal of respect, regardless of where they sit within the organisation. I feel happy here, and I know my contribution is valued."



"Military Personnel are real 'doers', and Fujitsu recognises this. Even though your skillset may not be directly relevant, they know how to get the most out of you."

## Why Fujitsu?

For over five decades Fujitsu has been a major supplier to the MOD, Government Departments and intelligence communities. As a result, Fujitsu has over 5,500 security cleared UK staff and the experience to deliver and manage both generic industry offerings, and those tailored to specialist needs at OFFICIAL, SECRET and ABOVE SECRET classifications.

Our extensive experience working within Defence and National Security has enabled us to recognise the significant contribution that veterans and reserve personnel bring to the commercial sector. For many years, Fujitsu has helped Service leavers to transition from military to civilian life. Thanks to our close working partnership with Career Transition Partnership (CTP) and CTP Assist we provide the opportunity for veterans to develop rewarding careers within our organisation.

Today, 15% of Fujitsu's security cleared staff who work in our Defence & National Security business originate from a Services background. They fulfil a wide variety of roles from Project Management, Security Architects and Customer Solution Architects, to 1st, 2nd and 3rd Line support roles, Service Engineers and Test Analysts.

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## Contact

### FUJITSU

Bridget Ward,  
Head of Capability Operations & Capability Lead Service Delivery Management  
Jays Close, Viabes Industrial Estate, Basingstoke, Hampshire, RG22 4BY  
Tel: +44 (0) 7867837199  
Email: [Bridget.Ward@uk.fujitsu.com](mailto:Bridget.Ward@uk.fujitsu.com)  
[uk.fujitsu.com](http://uk.fujitsu.com)

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