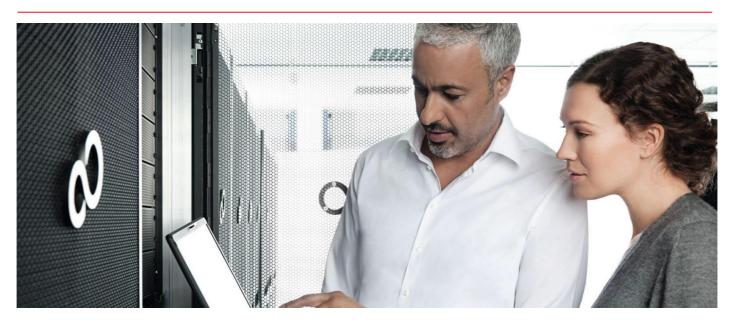FUJITSU

Data Sheet

ETERNUS AF Array Migration Starter Service

Professional Services for IT Hardware

INTRODUCTION

Fujitsu offers our ETERNUS AF Migration Starter services to help you hit the ground running with your new ETERNUS AF storage array, helping you move your data from wherever it is today to the security of your new ETERNUS AF Storage array.

The ETERNUS AF Migration Starter Service delivers:

- A two day on site presence working with your staff ensuring that you are confident with the array and how to approach the data migration tasks.
- A complete audit, capturing all the data resources to be migrated.
- A Design Workshop that determines the optimum methods and sequence to migrate the data to your new array.
- A Configuration activity that ensures your new array is configured correctly to ensure that the migration methods settled from the design workshop can be properly utilised.
- A test migration process that assures you the data you need will be efficiently migrated.
- A handhold process that gives you the necessary confidence and knowledge to complete the safe migration of your data to the storage array.

BENEFITS

Fujitsu Professional Service Consultants are fully trained and accredited in understanding and getting the best from Fujitsu ETERNUS Storage.

Extensive support capability all the way back to design and manufacturing departments to ensure that should unanticipated problems arise, then then an answer can be quickly found.

Standard configuration rule model approach that produce reliable and tested design configurations.

Highly skilled and experienced staff are present during your most vulnerable time of change to ensure a successful result.

Worry free assured migration process, reducing reliance on potentially product unfamiliar resources.

ETERNUS AF Migration Starter Service packages

Fujitsu's ETERNUS AF Migration Starter Service is available as follows;

- Basic 2 Day Migration starter service
- Additional on-site days to support you if required

Service in detail

Migration Workshop Service:

➢ Audit and understand all data sources to be migrated.
➢ Understand time constraints for migration activity.
➢ Outline plan of migration sequence.
➢ Decision on migration methods.
➢ Configuration requirements to allow all migration methodologies
➢ Migration checklist for each migration.
➢ Brief introduction to ETERNUS Administration

Installation & Configuration Service:

➢ Confirm and check all configuration requirements are in place to allow migration.
➢ Carry out planned test migrations.
➢ Confirm data migration test have completed successfully.
➢ Commence production migrations.
➢ Complete (with Customer staff involvement) as many production migrations as possible in the remaining on-site time.

Service Delivery

The packages are delivered Mon to Fri 09:00 to 17:00. The service can be delivered outside of these times but will be subject to additional charges that can be quoted on request.

Out of Scope

➢ Any data transformation services.
➢ Any VM management start-up shutdown services.
➢ Any configuration requirements on customer hosts that access the array.

How to order

FSP:G-IN09800GBST1   ETERNUS AF Migration Start-up Service

More information

FUJITSU

Fujitsu products, solutions & services

Products

www.fujitsu.com/global/products/

In addition to the Fujitsu Support services, Fujitsu offers a full portfolio of other computing products.

Computing products

- Storage systems: ETERNUS®
- Server: PRIMERGY®, PRIMEQUEST®, Fujitsu SPARC® M10, BS2000®/OSD Mainframe
- Client Computing Devices: LIFEBOOK®, STYLISTIC®, ESPRIMO®, FUTRO®, CELSIUS®
- Peripherals: Fujitsu Displays, Accessories
- Software
- Network

Product Support Services with different service levels agreements are recommended to safeguard each product and ensure smooth IT operation.

Solutions

http://www.fujitsu.com/global/solutions

The Fujitsu solutions combine reliable Fujitsu products with the best in services, know-how and worldwide partnerships. Fujitsu's Solutions include parts of one or more activity groups (e.g., planning, implementation, support, management, and training services) and are designed to solve a specific business need.

Infrastructure Solutions are customer offerings created by bringing Fujitsu's best products, services and technologies together with those from partners to deliver benefit to our customers' businesses.

Industry Solutions are tailored to meet the needs of specific verticals.

Business and Technology Solutions provide a variety of technologies developed to tackle specific business issues such as security and sustainability, across many verticals.

Services

www.fujitsu.com/global/services/

Several customizable Fujitsu Service offerings ensure that IT makes a real difference and delivers true business value. We do this by leveraging our extensive experience in managing large, complex, transformational IT programs to help clients in planning, delivering and operating IT services in a challenging and changing business environment.

Application Services support the development, integration, testing, deployment and on-going management of both custom developed and packaged applications. The services focus on delivering business and productivity improvements for organizations.

Business Services respond to the challenge of planning, delivering and operating IT in a complex and changing IT environment.

Managed Infrastructure Services enable customers to deliver the optimal IT environment to meet their needs; achieving high levels of IT service quality and performance for data centre and end user environments.

Fujitsu green policy innovation

www.fujitsu.com/global/about/environment/

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global knowhow, we aim to resolve issues of environmental energy efficiency through IT.

More Information

Learn more about Fujitsu, please contact your Fujitsu sales representative, Fujitsu business partner, or visit our website http://www.fujitsu.com/fts/services/support/

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