

# Business Continuity Management (BCM)

## Initiatives to improve our business continuity capabilities

To fulfill our social responsibility as a company supporting social infrastructure, Fujitsu and its group companies in Japan organize and analyze the issues involved in business continuity at both business and site levels, and regularly conduct training aimed at strengthening and improving our business continuity capability.

Our business continuity capability surveys also check and assess the level that Fujitsu Business Units and Fujitsu Group companies in Japan have achieved in implementing management, education and training in business continuity, and the level of their measures to resume business activities within the target recovery time objectives. The purpose of the business continuity capability surveys is to clarify the performance indicators (levels) to be achieved in the Fujitsu Group in Japan. By putting in place measures aimed at attaining those indicators, we are promoting appropriate BCM activities (workload and investment optimization) by the Fujitsu Group.

## Training Specialists in BCM

The Fujitsu Group in Japan is systematically training specialists in order to further promote, implement and improve BCM. These BCM specialists gain a thorough understanding of the essence of the BCP and are capable of appropriately implementing actual BCM activities in order to promote BCM activities within their own departments and companies.

## Measures Against Infectious Diseases

Fujitsu and its group companies is also formulating countermeasures against infectious diseases, including new strains of influenza and novel coronavirus. These countermeasures are based on Fujitsu's "Guidelines for Countering Infectious Diseases", which sets out a basic three-pronged approach to combating infections through policies that safeguard lives, prevent the spread of infection and ensure business continuity.

To implement measures to prevent infection and to limit the spread of infectious diseases, we have also formulated a "Basic Action Plan" and a "Business Continuity Plan (BCP)" aimed at new influenza strains and novel coronavirus. We are committed to fulfilling our social responsibility through business continuity.

## Strengthening BCM for Our Entire Supply Chain

To ensure a stable supply of products and services in the event of unforeseen circumstances, it is essential that we strengthen the business continuity capabilities of our supply network.

## Risk Management/Business Continuity Management

The Fujitsu Group in Japan is promoting BCM activities across the entire supply chain, including assisting our suppliers to improve their business continuity capability. Refer to the following for details:

- "Enhancing Supply Chain BCM" with our suppliers  
<https://www.fujitsu.com/global/about/csr/procurement/>