

How Data & Al enables retail



Our data specialists have assisted multiple retail organisations to transform their back-of-house and store operations, using Data & Al-driven decisions to create new products and services.

# How we enable retail

We enable retail organisations to transform their back-of-house and store operations and create new products and services based on customer insights.



Fujitsu Data & AI has been an instrumental partner in designing and developing cloud-based data warehousing and BI capability for our rapidly growing business. We now have rapid access to key metrics that we can use to quickly influence commercial outcomes."

**Australian Venue Company** CIO



# **Operations**

### Improve customer experience



- Create a streamlined and personalised experience both in-store and online, while providing more precise purchase recommendations
- Enable your organisation to stop renting your data through social platforms and start owning it by building and analysing direct customer relationships

### Accelerate sales and operations decisions



 Design and implement integration technologies to support near real-time cloud data platform ingestion that enables your business multi-channel end-to-end data strategy

# Creating a single source of truth



- Integrate your finance, operations, and other core systems data into a fast and flexible modern data platform for improved business analytics and decision-making
- Track & measure customer journeys to enable targeted advertising, while also ensuring consumer privacy compliance

# **Data modelling**



 Integrate your finance, operations and other core systems data into a fast and flexible modern data platform for improved business analytics and decision-making

# Data science proof of value



- Leverage a repeatable and proven Fujitsu Data & AI Results Now® methodology, to identify data science commercially viable use cases and best in class technical experience, to prove value and generate a business case alignment with the business and IT
- Establish governance standards for consistency and security across the business

#### Data visualisations



 Optimise your PowerBI Reporting Apps and Workspaces for increased user adoption, by uplifting the usability, navigation, and functionality of your existing reporting solutions

# **Technology**

#### Data strategy

- Develop a detailed data platform strategy and road map that aligns to your business strategy and long-term data goals
- Develop your future data platform architecture that meets data and analytics requirements that aligns to industry best practices

# Interactive reporting

 Intuitive reporting solutions, helping technology departments understand their modern data platform and reporting resource usage, in order to make informed performance and scalability technology decisions

#### Ways of working

- Help establish your organisation data centre of excellence (CoE) and ongoing adoption
- Design and implement DevOps practices and capabilities to support your Data Platform Continuous Integration and Continuous Deployment (CI/CD) requirements

#### **Data governance**

- Fujitsu Data & Al ResultsNow<sup>®</sup> PowerBI Framework ensures data is reliable, trusted and secure
- Undertake a full review of your data governance controls and processes against leading best practice
- Develop a future state data governance framework that supports your business reporting and analytics

# **Access and security frameworks**

- Implement data classification, handling and access frameworks
- Certify and unify common data sources to increase security and compliance, reduce noise, and increase reporting effectiveness
- Implement fit-for-purpose data security frameworks that align to your company policies











