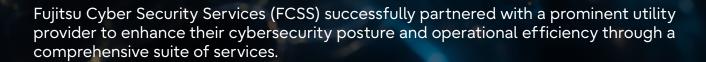


Cybersecurity transformation for a prominent utility provider

Case study



## Challenge

Facing challenges such as the need for a unified cybersecurity framework, streamlined cloud adoption, and enhanced GDPR compliance, the utility provider sought FCSS's expertise in deploying a robust cybersecurity solution.

## **Solution**

Utilising our Perimeta for 365 assessment, FCSS identified critical areas for improvement within the utility provider's cybersecurity infrastructure. The deployment phase included the strategic integration of Microsoft 365 cloud services, aligning with the Protected Level DTA blueprint and the Essential 8 maturity model to bolster their cybersecurity defences. This transition not only streamlined their licensing and tool consolidation but also facilitated a cloud-first approach, significantly uplifting their cybersecurity reporting compliance.



The benefits realised by the customer post-implementation were substantial. The enhanced cybersecurity framework significantly reduced the risk of data breaches and ensured compliance with GDPR and other regulatory standards. Operational efficiencies were achieved through the reduction of on-premise servers, leading to cost savings and a more agile IT environment. Furthermore, the strategic partnership with FCSS enabled the utility provider to adopt a more holistic and integrated approach to cybersecurity, positioning them as a leader in secure water services delivery.