

Data Sheet

Fujitsu Device Management with DeskView Client

Save resources and costs to manage your Fujitsu client computing devices efficiently with a comprehensive set of manageability features.



DeskView – the free system management solution designed for Fujitsu client computing devices is the perfect way to reduce your Total Cost of Ownership (TCO).

Exploit all the advanced benefits making it easy for you to support your mobile client infrastructure, to manage all of your stationary clients and to integrate DeskView industry leading client lifecycle management software in a single point of administration.

DeskView Client overview

DeskView Client provides the following functions:

- Administration support of client computing devices
- Access to system data and BIOS settings, even from a remote device
- Increase in system security and reliability with configurable proactive notifications and interface management
- Information about changes on hardware and cover opening

For a detailed overview about implemented functions and supported systems, please refer to the latest release notes and the manual at <http://www.fujitsu.com/fts/solutions/business-technology/manageability/downloads/>

DeskView Client component	Brief description
Alarm Management	Alarm Management reports changes regarding the system state of the computer. Event destinations can be configured to be Popup Windows, E-Mail forwarding and Windows Event Viewer entries.
BIOS Management (Archive & Update)	With BIOS Management (Archive & Update), you can backup and restore the current BIOS version including BIOS settings, distribute common BIOS versions and settings on identical systems, update the System BIOS and update installed processor microcode patches.
BIOS Management (Settings)	With BIOS Management (Settings), you can change settings in the system BIOS (e.g. the BIOS boot order) and modify the BIOS password.
Inventory Management	With Inventory Management, you can collect information about the hardware and software and display the current status of the computer. Furthermore you can get information about the current BIOS settings, the current boot order, the current BIOS protection status and the current BIOS version. Inventory Management provides a tool to set a permanent customer serial number and a tool to collect user specific information from the end user. As part of the DeskView Advanced Client the owner information can be written for Notebooks.
Security Management	With Security Management, you can enable or disable USB removable devices (Windows® 7) on client computing devices.
Driver Management	With Driver Management you can manage the drivers, system related applications and some Windows hot fixes either from the Fujitsu internet or from an administrative share in your network.
Display Management	With Display Management you can manage Fujitsu Displays remotely. As part of the DeskView Advanced Client you can change for example brightness and color temperature and if needed reset the display to it's default settings.

DeskView Client is a family of software components that can be installed individually on client computing devices. You can roll out DeskView Client network-wide on all supported Fujitsu client computing devices. If appropriate, you can also use the DeskView Client components locally.

Integration in Management Systems

DeskView Client can be integrated into most system management solutions, e.g. Microsoft System Center Configuration Manager (SCCM), Baramundi, Matrix42 and more.

Interfaces:

DeskView Client supports several interfaces that enable a smooth integration.

- All tasks can be performed by command line tools, the success is returned by well defined error codes.
- WMI - System Data and Settings can be obtained by WMI queries on the clients.
- Alerts can be exposed via
 - Windows Eventlog
 - Counters in WMI
 - EMails
 - SNMP Protocol (download: *DeskView Client SNMP Add On*)
- System Data can be viewed by SNMP as well.

DeskView Client prerequisites

Supported Fujitsu Client Computing Devices

- FUJITSU Tablet STYLISTIC
- FUJITSU Notebook LIFEBOOK
- FUJITSU Desktop ESPRIMO
- FUJITSU Workstation CELSIUS

The set of functions varies depending on the hardware and additional packages. For precise details of functionality and performance and further information about DeskView, please refer to your Fujitsu client computing devices documentations.

Please see also our Manageability & Security Feature Finder at <http://www.fujitsu.com/fts/solutions/business-technology/manageability/feature-finder.html>

Prerequisites

For DeskView Client, the following requirements must be met:

- Administrator privileges, under Windows® 7 UAC administrative privileges are required for both installation and tasks
- Operating systems (Please check your hardware manual for released operating systems)

Windows 7 Professional 32/64-bit Service Pack 1
Windows 7 Enterprise 32/64-bit Service Pack 1
Windows 7 Ultimate 32/64-bit Service Pack 1
Windows 8 Pro 32/64-bit
Windows 8 Enterprise 32/64-bit
Windows 8.1 Pro 32/64 bit
Windows 10 Pro 64 bit
Windows 10 Home 64 bit
Windows 10 Enterprise 64 bit
Windows Server 2008 R2
Windows Server 2012
Windows Server 2012 R2
Windows Server 2016

DeskView Client SNMP Add On

DeskView Client SNMP Add On is the connector between DeskView Client and SNMP based management systems. With DeskView Client SNMP Add On you can integrate inventory and notification in SNMP based management systems.

Prerequisites

To install DeskView Client SNMP Add On, the following requirements must be met:

- Latest DeskView Client is installed.
- Microsoft SNMP Service is installed.
- Windows 7 UAC administrative privileges.

Additional Information

For more information and product download please have a look at <http://www.fujitsu.com/fts/solutions/business-technology/manageability/>

More Information

FUJITSU PLATFORM SOLUTIONS

In addition to FUJITSU DeskView Client, FUJITSU provides a range of platform solutions. They combine reliable FUJITSU products with the best in services, know-how and worldwide partnerships.

Dynamic Infrastructures

With the FUJITSU Dynamic Infrastructures approach, FUJITSU offers a full portfolio of IT products, solutions and services, ranging from clients to datacenter solutions, Managed Infrastructure and Infrastructure-as-a-Service. How much you benefit from FUJITSU technologies and services depends on the level of cooperation you choose. This takes IT flexibility and efficiency to the next level.

Computing Products

www.fujitsu.com/global/services/computing/

Software

www.fujitsu.com/software/

MORE INFORMATION

Learn more about FUJITSU DeskView Client, please contact your FUJITSU sales representative or FUJITSU Business partner, or visit our website.

<http://www.fujitsu.com/fts/manageability>

FUJITSU GREEN POLICY INNOVATION

FUJITSU Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global know-how, we aim to resolve issues of environmental energy efficiency through IT. Please find further information at

<http://www.fujitsu.com/global/about/environment/index.html>



COPYRIGHT

© Copyright 2018 FUJITSU Technology Solutions
FUJITSU, the FUJITSU logo and FUJITSU brand names are trademarks or registered trademarks of FUJITSU Limited in Japan and other Countries. Other company, product and service names may be trademarks or registered trademarks of their respective owners.

DISCLAIMER

Technical data are subject to modification and delivery subject to availability. Any liability that the data and illustrations are complete, actual or correct is excluded. Designations may be trademarks and/or copyrights of the respective manufacturer, the use of which by third parties for their own purposes may infringe the rights of such owner.

CONTACT

FUJITSU

Website: <http://www.fujitsu.com/fts/manageability>

2018-06-20 CE-EN