

“We look forward to reaping the rewards of this new all-in-one solution that does away with silo thinking.”

Anders Pedersen
Senior Advisor for Finance and Analysis
Municipality of Næstved



The municipality rolled out the Fujitsu KOMLIS management information system to bring together information from various admin systems in a simple manner.

At a glance

Country: Denmark

Residents: 81,500

Website: www.naestved.dk

Challenge

It was time to stop using manually produced management information. The municipality therefore rolled out a transversal analysis and management information solution from Fujitsu.

Solution

The analysis and management information system of the Municipality of Næstved:

- Supports day-to-day management
- Enables the visualization of internal and external key figures
- Is systematic, targeted, and timely
- Enables the visualization of the link between activity and economy

Benefit

- Powerful analytical and management information in one system
- Links finance, volumes/full-year people, and activity
- Streamlines by way of digitalization (including the discontinuation of spreadsheets)
- Creates a better basis for decision-making by focusing on, registration practices, structural adaptation and changes in behavior

Customer

The Municipality of Næstved has around 81,500 residents and is the largest municipality in Zealand in terms of area.

Products and services

■ Fujitsu KOMLIS management information system

Challenge

In recent years digital management information has been a hot topic within the management teams of Danish municipalities and regions. According to Anders Pedersen, Senior Advisor for Finance and Analysis at the Municipality of Næstved, there is an obvious reason for this.

“We currently collate management data from multiple systems and in multiple formats – from PDFs to spreadsheets and, in the worst case scenario, from printouts. Consequently, data must be compiled manually, which is time-consuming. So it’s always a challenge when creating management reports,” says Pedersen.

“Fortunately this is almost a thing of the past. We have just begun the rollout of our new digital management information system, which will bring together all the relevant information from various admin systems in a simple and straightforward manner, both centrally in the municipality and for the municipality’s decentralized operations. This is a quantum leap that we have been looking forward to for quite some time,” explains Pedersen.

Solution

The Municipality of Næstved used a tendering process to choose Fujitsu’s solution for municipalities: KOMLIS. One of the reasons for this choice was that the municipality wanted a proven system that could be integrated with the inter-municipal management information system FLIS.

“We were very keen to have the ability to integrate the system with FLIS so that we wouldn’t end up with different user interfaces. Support, maintenance, and training for multiple systems is both time-consuming and, in the long run, expensive. We were also determined to support the inter-municipal FLIS project. The integration of FLIS data with our local KOMLIS enables benchmarking against other municipalities. This means that, in the long term, we will have an up-to-date basis for comparison that will tell us where we can improve,” says Janne Jørgensen, IT Project Manager for Economics and Analysis at the Municipality of Næstved.

Benefit

A common platform for administrative data not only makes management reporting easier but also allows for better and more coordinated efforts in relation to individual residents.

“We have many residents in our systems, some of whom are linked to more than one of the municipality’s services. It wasn’t always possible to get an overview of each resident’s situation, but now we can. We can ask questions such as: What kind of services are we providing the individual, and are there correlations between them? Can we improve this, and is it possible to set up collaborations between individual areas?” says Jørgensen.

The Municipality of Næstved also has a clear expectation that KOMLIS must enable the detailed visualization of the link between activity and economy, and in time contribute to significant financial savings.

“Thanks to this management information system, we can concentrate on finding the reasons for financial fluctuations instead of collecting data. We look forward to reaping the rewards of this new all-in-one solution that does away with silo thinking,” concludes Pedersen.

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