

Warranty Creation Tool User Manual Version 6.0

December 5, 2024 Fujitsu Limited

Note: This manual is for Fujitsu partners only.





Revision History



- •Version 1.0 July 27, 2011
- •Version 2.0 June 27, 2016
- •Version 2.1 August 26, 2016
- •Version 5.0 August 24, 2018

- First Version
- Addition of an item "Selection of the number of substances covered by the guarantee"
- Correction of typo
 - 1) Update for subdivision of excluded uses
 - Abolition of an item "Selection of the number of substances covered by the guarantee" (file divided)
- •Version 6.0 December 5, 2024
- Update for new warranty

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1. Procedure for creating a warranty



- An e-mail titled "[Request] Submission of composition information on chemical substances" (hereafter referred to as request e-mail) will be sent.
- Download the Warranty Creation Tool (hereafter referred to as tool). (See "3. Downloading the Tool")
- Run the tool and output file:

(1)	Open the tool and enter the access key	
(2)	Complete the fields according to the questions This warranty does not cover the reference information on electroless nickel plating	Enter "Basic Information", "Company Information", "Joint Form Including Manufacturer", "Warranty Preparer Information", "Article Information", "Warranty Substances and Standards", "Reference Information" and "Company Supplied"
(3)	Confirmation of the information entered in the form	Confirm the "Contents confirmation" screen to ensure there are no errors
(4)	Creation of Warranty File	Output an Excel data file
(5)	The responsible person's signature	Print Excel data file (4) and have it signed by the responsible person
(6)	Convert the signed paper document to PDF	The PDF file name must be the same as the Excel file name

Submit Excel data file (4) and PDF file (6) to our company. ○ FUIITSU-RESTRICTED 4



Operating Environment	Version Information
Operating System	Windows10 or later
Application	Microsoft Excel 2016 or later
Other	Microsoft Edge 110 or later Google Chrome 110 or later

3. Downloading the Tool



- Download the tool from the Fujitsu website
 - Find the URL for the downloading tool in the request e-mail.
 - Click the specified the URL in the request e-mail.
 - After accessing the website, download the tool. (See below)
 - After downloading, save the tool to any local folder.

(An excerpt from the website content in the request e-mail)

- 1. Warranty of compliance with Fujitsu Group Requirement for Chemical Substance
- 1) Support Tool
- V20.0.0 (🕁 Download: Japanese 🗖 / English 🗖 [Please use "Access key"])

2) Manual

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(<sup>1</sup>/<sub>4</sub> Download: □ Japanese (*** MB)/ □ English (*** MB))
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4. Opening the Tool

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- Open the downloaded tool.
 - *If a security warning appears, click "Enable Content". If prompted with the security warning "Do you want to make this file as a trusted document?", click "Yes".
 - *Turn off the "Auto-Save" function.
- The request e-mail contains an access key. Enter the access key in the field indicated by the blue arrow in the figure on the right, then click "Enter".
- The input screen and pop-up window will appear (see figure to the right).
- After confirming the contents of the pop-up window, click "OK".



5. Entering "Essential information" and "Information of FUJITSU Person responsible"

- Enter the warranty creation date in "YYYY/MM/DD" in the field marked (I) in figure on the next page. This field is required.
- Enter your company control number when you need to use it in the field marked (II) in figure on the next page.

*The control number is displayed below the warranty issue date.

- Enter the name of the company submitting this warranty in the field marked (III) in figure on the next page. This field is required.
 - *For companies other than Fujitsu Corporation, select the radio button on the left side of the second row and enter the details.
- Enter Your Company Name, Responsible Department Name, Responsible Manager Name in the field marked (IV) in figure on the next page. This field is all required.

*Enter the name of a company that does business directly with our company.

5. Entering "Essential information" and "Information of Person responsible"

Essential information	Specify the date.	(I)	Please enter in YYYYY/MM/DD format.After today, it is not possible to specify it.
	Warranty Control Number	(II)	If your company requires a warranty control number, please enter There is no limit to the number of characters that can be entered, but the description will be placed under the creation date, so 20 single-byte characters (10 double-byte characters) or less would be appropriate.
	Enter the Company that 💡 submits it.	Fujitsu Limited	When the client is other than "FUJITSU LIMITED" then select below radio button and enter the details.
	•	(111)	
Information of Person responsible	Enter your company name.	(IV)	* Enter the company name of you who is doing the purchase dealings with Fujitsu Group.
	Enter the department that you belong.	(IV)	
	Enter the name of the person in charge that has the responsibility.	(IV)	

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6. Entering "Joint name format including manufacturer" FL and "Warranty Certificate creator Information"

- If there is a joint name format that includes the manufacturer, enter the manufacturer's company name, the manufacturer's department name, and the manufacturer's manager name in the field marked (V) in figure below.
- Enter the Preparer's Department Name, Preparer's Name, Preparer's request e-mail Address, and Preparer's Phone Number in the field marked (VI) in figure below. This field is all required.

Joint name format including manufacturer	a Manufacturer's company name	(V)	Enter only if joint name format is used.
	Manufacturer's department name	(V)	Enter only if joint name format is used.
	Name of person responsible for manufacturer	(V)	Enter only if joint name format is used.
Warranty Certificate creator Information	Department of Creator	(VI)	
	Name of creator	(VI)	
	Email address of the creator	(VI)	
	Phone number of the creator	(VI)	
Substance and threshold in which non-content is warranted We will ensure that article does not contain 10 substances. (Pb, Hg, Cd, Cr6+, PBB, PBDE, DEHP, BBP, DBP, DIBP)			

7. Content Check

 After entering information in Sections 5 and 6, click "Content Check" at the top or bottom of the tool (see figure to the right).

 If there are any errors in your input, a pop-up window will appear (see figure to the right).

*If your input is error-free, proceed to page 14.

After confirming the contents of the pop-up window, click "OK".







7. Content Check



- A pop-up window will appear indicating areas requiring correction. (see figure to the right).
- After confirming the contents of the pop-up window, click "OK".

6	Points that need modification are the following.	2
	Warranty Certificate creator Information	
	F	
	OK	

Correct the indicated areas according to the comments (see figure below).

Warranty Certificate creator Information	Department of Creator	YYY Department	
	Name of creator	bbb	
	Email address of the creator	bbb@XXX.com	
	Phone number of the creator	C	The input is indispensable.

After making all corrections, click "Content Check" again at the top or bottom of the tool.

7. Content Check

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- If there are no problems with your input, the pop-up window shown in the figure to the right will appear.
- Click "OK" in the pop-up window.

- Click "To the input of Product information" at the top or bottom of the tool.
- The screen will change, and the pop-up window shown in the figure to the right will appear.
- After confirming the contents of the pop-up window, click "OK".







8. Entering "Product information"



- Enter the Survey ID from the request e-mail into field (VII) (see figure below).
- Enter the Fujitsu Group Product Number from the request e-mail into field (VIII) (see figure below).
- Enter the Product Name from the request e-mail into field (IX) (see figure below).
- For the "Type name" of your company, enter hyphen (-) if there is none; otherwise, separate multiple type names with commas (,) into field (X) (see figure below).
- Enter the Maker Name into field (XI) (see figure below). *This is optional.

		1st Item
Product	Survey ID	(VII)
Information	Fujitsu Group Product Number	(VIII)
	Product Name	(IX)
	"Type name" of your company. (information to identify the product)	(X)
	Maker Name	(IX)

- *Regarding "materials", a homogeneous material which cannot be decomposed further or a composite material which can be regarded as homogeneous in order to fulfill its specific function(s), for which it is set or formed at a particular position.
- For lead and lead compounds, does the content of lead in the mass of the material exceed 1000 ppm? (See figure on the next page)

- If it does not exceed 1000 ppm, select "blank" for all items in the exempted applications from containment restriction.
- If it exceeds 1000 ppm, select "Use" for the applicable items in the exempted applications from containment restriction.



Does LEAD maximum con weight in homogeneous m		ncentration exceed 1000ppm by aterial ?	No. It does NOT exceed it.
	÷	5(b)	
		6(a)-I	
		6(b)-l	
		6(b)-II	
Lead and its compound CONTAINMENT RESTRICTION ※ If you are using it, change it to [Use].	EXEMPTED APPLICATIONS FROM	6(c)	
	CONTAINMENT	7(a)	
	RESTRICTION ※ If you are using it	7(c)-l	
	change it to [Use].	7(c)-II	
	13(a)		
	13(b)-(l)		
		13(b)-(III)	
		15(a)	

*You can select either "blank" or "Use" for each item that is exempted applications from containment restriction. (The default is blank.)

*Refer to the "Reference" sheet for details on the exempted applications from containment restriction.

- For cadmium and cadmium compounds, does the content of cadmium in the mass of the material exceed 100 ppm? (see figure below)
 - If it does not exceed 100 ppm, select "blank" for all items in the exempted applications from containment restriction.
 - If it exceeds 100 ppm, select "Use" for the applicable items in the exempted applications from containment restriction.



*You can select either "blank" or "Use" for each item that is exempted applications from containment restriction. (The default is blank.)

*Refer to the "Reference" sheet for details on the exempted applications from containment restriction.

- A warranty cannot be created if the concentration of any of the following substances exceeds 1000 ppm:
 - Mercury and mercury compounds
 - Hexavalent chromium compounds
 - Polybrominated biphenyls (PBBs)
 - Polybrominated diphenyl ethers (PBDEs)
 - Bis(2-ethylhexyl) phthalate (DEHP, CAS No. 117-81-7)
 - Butyl benzyl phthalate (BBP, CAS No. 85-68-7)
 - Di-n-butyl phthalate (DBP, CAS No. 84-74-2)
 - Diisobutyl phthalate (DIBP, CAS No. 84-69-5) Therefore, the default setting is "No. It does not exceed it." and this cannot be changed (see figure to the right).

Does MERCURY maximum concentration exceed 1000ppm by weight in homogeneous material? CAS No.xx-xx-x	No. It does NOT exceed it.
Does HEXAVALENT CHROMIUM maximum concentration exceed 1000ppm by weight in homogeneous material? CAS No.xx-xx-x	No. It does NOT exceed it.
Does POLYBROMINATED BIPHENYLS (PBB) maximum concentration exceed 1000ppm by weight in homogeneous material ? CAS No.xx-xx-xx-xx	No. It does NOT exceed it.
concentration exceed 1000ppm by weight in homogeneous material?	No. It does NOT exceed it.
"DEHP", does DEHP maximum concentration exceed 1000ppm by weight in homogeneous material ? CAS No.117-81-7 Bis(2-ethylhexyl) phthalate	No. It does NOT exceed it.
"BBP", does BBP maximum concentration exceed 1000ppm by weight in homogeneous material ? CAS No.85-68-7 Butyl benzyl phthalate	No. It does NOT exceed it.
"DBP", does DBP maximum concentration exceed 1000ppm by weight in homogeneous material ? CAS No.84-74-2 Dibutyl phthalate	No. It does NOT exceed it.
"DIBP", does DIBP maximum concentration exceed 1000ppm by weight in homogeneous material ? CAS No.84-69-5 Diisobutyl phthalate	No. It does NOT exceed it.

10. Selection of reference information

*Answers to questions regarding electroless nickel plating (reference information) will not be included in the warranty.

Do you use electroless nickel plating?



10. Selection of reference information

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- Do you use electroless nickel plating?
 - If you are using it, select "Yes".
 - For question (A) (see figure below), select "No" if the value does not exceed the limit.
 - For question (A) (see figure below), select "Yes" if the value exceeds the limit or if the content is unknown.

		¥
Electroless	In the article, are you using electroless nickel plating?	Yes
Nickel Plating (A)	Does the control values of lead exceed 800ppm in the film of plating?	No

		<u> </u>
Electroless	In the article, are you using electroless nickel plating?	Yes
Nickel Plating (A)	Does the control values of lead exceed 800ppm in the film of plating?	Yes

11. Entering company-provided items from Fujitsu



Note: If you select "Yes" to the question (B) (see figure below) and then change your answer to "No", any entered information will be deleted

This completes the entry.

We will now review the information.



Click "Contents confirmation" at the top of the tool (see figure below).



 If there are any errors in your input, a pop-up window will appear (see figure to the right).

*If your input is error-free, proceed to page 25.

 After confirming the contents of the pop-up window, click "OK".





- A pop-up window will appear, indicating areas requiring correction (see figure to the right).
- After confirming the contents of the pop-up window, click "OK".

Points that need modification a	are the following.
[1st Item] Product information	
	ОК

Sections requiring correction are highlighted in red. Review the comments that appear when you move your mouse over these areas and make the necessary corrections (see figure below).



After making all corrections, click "Contents confirmation" at the top of the tool.



- If there are no problems with your input, the pop-up window shown in the figure to the right will appear.
- After confirming the contents of the pop-up window, click "OK".

nforma	ation	×
6	Confirm the content of the input.	
	Click [Making warranty file.]button if the content of the display is correct.	
	Click [Returns]button when correcting it.	
		ľ,
	ОК	



An input confirmation screen will appear; review the entered information (see figure to the right).

*To make changes to the displayed information, click "Returns" at the top of the tool (see the pink arrow in the figure to the right).

Re: Warranty of Complian Require	
Require	nce with Fujitsu Group 2024/10/15
	ment Date Total
for Chami	carra kantoot
TOT Chemi	cal substance
lu(itsu Limited	
. Company	NOW LINEAR
supplier Name	XXX Umiwo
Department	t YYY Department
Responsible	aaa
	de la constance
We hereby certify that the target products he restricted substances (groups) and sit Furthermore, the above guarantee shall o composition of the target product.	In Section 1 to be delivered to your company comply with andard values in Section 2. onlinue to apply even if our Company changes the
We hereby certify that the larget products he restricted substances (groups) and st urthermore, the above guarantee shall o composition of the larget product.	In Section 1 to be delivered to your company comply with anderd values in Section 2. ontinue to apply even if our Company changes the
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Ne hereby certify that the farget products on rectificited subclance (groups) and st unthermore, the above guarantee shall o emposition of the target product. PRODUCT PRODU	In Section 1 to be delivered to your company comply with andard values in Section 2. andinue to apply even if our Company obanges the Pounts Constitution Constitution Interesting of the Company obanges of the Pounts Constitution Interesting of the Company of the Company Interesting of the Company of the Company of the Company Interesting of the Company of the Company of the Company Interesting of the Company of the Company of the Company Interesting of the Company of the Company of the Company Interesting of the Company of the Company of the Company Interesting of the Company of the Company of the Company of the Company Interesting of the Company of the Comp
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Ve hereby oeritiy that the farget products he rectrificible substances (groups) and st urbermore, the above guarantee shall o amposition of the target product. PRODUCT Product Name: ultiss droug Product Number : tanufacturer's Name URADARD RESTROCTED SUBSTANCES 0 Least and its compound 0 Cathered in scorepoint 10 Cathered in Scorep	In Section 1 to be delivered to your company comply with anderd values in Section 2

S PARTS RECEIVED SPON "FULLITSU OPOLI

	Product Name	Fujitsu Group Produ	Type name Manufacturer's Name	
9	ić	CA98899-9999	00001	YYY Limited

13. Creating a warranty file



- After reviewing the input, if everything is correct, click "Make warranty file" at the top of the tool (see the yellow arrow in the figure to the right).
- Save the warranty file (Excel file) to any folder.

CAUTION: The file name is automatically assigned by the tool; do not change it. Changing the file name will cause a registration error.

IISU Returns Melinoverenty i	Survey 1234567
Re: Warranty of Complia Require	ment 2024/10/15
for Chemi	cal Substance Control No. kand001
Pujitsu Limited	
[Supplier] Company	XXX Limited
Degammen	YYY Department
Responsible	ana
Person	le
We hereby certify that the target products the rectricled cubctances (groups) and st Furthermore, the above guarantee shall o composition of the target product.	In Seotion 1 to be delivered to your company comply with andard values in Section 2. ontinue to apply even if our Company changes the
We hereby certify that the target products the restricted substances (groups) and st Furthermore, the above guarantee shall o composition of the target product. PRODUCT Product Name:	In Seotion 1 to be delivered to your company comply with andard values in Section 2. ontinue to apply even if our Company changes the Psurit
We hereby certify that the target products the rectricled substances (groups) and si Furthermore, the above guarantee shall o composition of the target product. PRODUCT Product Name: Fulltes Group Product Number :	In Section 1 to be delivered to your company comply with andard values in Section 2. ontinue to apply even if our Company changes the Pount Contribution
We hereby certify that the target products the restricted substances (groups) and st Furthermore, the above guarantee shall c composition of the target product. PRODUCT Product Name: Froduct Name: Applicu Group Product Number : Manufacturer & Type name Name	In Section 1 to be delivered to your company comply with andard values in Section 2. ontinue to apply even if our Company changes the Pounts Contraction Contraction (Contraction)
We hereby certify that the target products the rectricted substances (groups) and st Furthermore, the above guarantee shall o composition of the target product. PRODUCT Product Name: Fullow force Product Namber : Manufacturer's Type name Manufacturer's Name	In Section 1 to be delivered to your company comply with andard values in Section 2. ontinue to apply even If our Company changes the Power Control of Company Company of Company Control of Company C
We hereby certify that the target products the rectricted substances (groups) and st Furthermore, the above guarantee shall co composition of the target product. PRODUCT Product Name: Fulltau Group Product Number : Manufacturer's Type name Manufacturer's Name STANDARD	In Section 1 to be delivered to your company comply with andard values in Section 2. onfinue to apply even if our Company changes the Psychic CATIFIC CATIFIC COMPANY
We heresty certify that the target products the restricted cubstances (groups) and st Furthermore, the above guaranties chall o composition of the target product. PRODUCT Product Name: Product Name: Product Name: Product Name: StanDARD RESTRICTED SUBSTANCES 11 Lead and the same substances StanDARD	In Section 1 to be delivered to your company comply with andard values in Section 2. ontime to apply even if our Company changes the Pounts CA11111-111 PT001 IXXX Limited THERSHOLD I BE construction in Performance Method 12 their food score 19
We hereby certify that the target products the rectricted substances (groups) and st Furthermore, the above guarantee shall o composition of the target product. PRODUCT Product Name: Fullitui Group Product Number : Manufacturer's Name STANDARD RESTRICTED SUBSTANCES 11 Lost and the composed.	In Section 1 to be delivered to your company comply with andard values in Section 2. onfine to apply even If our Company changes the Pount Contribution Proof XXX Limited TratsStoLD TratsStoLD TratsStoLD TratsStoLD
We hereby certify that the target products he restricted substances (groups) and si Furthermore, the above guarantee shall o composition of the target product. PRODUCT Product Name: Fulltau Group Product Number : Manufacturer & Name STANDARD RESTRCTED Substances 11 Last and the compound 21 General and the compound	In Seolion 1 to be delivered to your company comply with andard values in Seolion 2. online to appy even if our Company changes the Pount CA11111-1111 PTOH JCCK Limited THERSFOLD THERSFOLD THERSFOLD THE
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We hereby certify that the target products the restricted substances (groups) and si Furthermore, the above guaranties shall is composition of the target product. PRODUCT Product Name: Use of the target product Number : Manufacturer : Type name Manufacturer : Name STANDARD RESTANDARD R	In Section 1 to be delivered to your company company with andard values in Section 2. ontinue to apply even if our Company changes the Pounts CALIFIELD Proof ACCENTION The constitution in the section of
We hereby certify that the target products the rectricted substances (groups) and si Furthermore, the above guarantee shall o composition of the target product. PRODUCT Product Name: Fullitud Group Product Number : Manufacturer's Name STANDARD RESTINCTED SUBSTANCES 11 Lead and the compound 20 Minory and ta compound 21 Minory and ta compound 31 Protection (BBD) 31 Protection (BBD) 31 Minory (BBD)	In Section 1 to be delivered to your company comply with andard values in Section 2

7(a); 8(b)4

PARTS RECEIVED PROM POSITSO ORODP				
Product Name	Fujitsu Group Product Num	iber Manufacturer's Type name	Manufacturer's Name	
ić	CA98999-9999	10001	YYY Limbel	



13. Creating a warranty file

- Open the created warranty file (Excel file) (see (1) in the figure to the right).
- Print the opened warranty file (see (2) in the figure to the right).
- Let the responsible person sign the printed warranty and convert to PDF file (see (3) in the figure to the right). CAUTION: Use the same file name for the PDF file as the Excel file.
- According to the instructions in the request e-mail, send reply e-mail.
 - CAUTION: Make sure to provide both the Excel and the PDF files.
 - If you do not use ProcureMART, send the PDF file to the requester by e-mail.



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xisx

.pdf >>>

1)Excel

Sign

Sign



Person responsible signs the signature

G_1234567_Rev.20L01_2024102918571

The file name of PDF _____the same as "Group

The answer method is written in the request

mail. Submit the file of the Excel of (1) and

management number" that exists in the excel file of

block, And, You make PDF file,

(1).Put it by using cut & paste.

The file name of PDF is as follow



Thank you



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