# Infrastructure Manager / Infrastructure Manager for PRIMEFLEX V2.9.0

# First Step Guide

CA92344-5429-05 June 2024

# Preface

## Purpose

This manual is for those using the following operation and management software for the first time. This software manages and operates ICT devices such as servers, storages, and switches as well as facility devices such as PDUs in an integrated way.

- Infrastructure Manager
- Infrastructure Manager for PRIMEFLEX (hereinafter referred to as "ISM for PRIMEFLEX")

Hereinafter, the two products above will be referred to as "ISM."

This manual describes the minimum amount of preparation and operations required for using ISM.

For a description on the use of each function, refer to the following manuals.

#### **Product Manuals**

Manual Name	Description
Infrastructure Manager / Infrastructure Manager for PRIMEFLEX V2.9.0 First Step Guide	This manual is for those using this product for the first time. This manual summarizes the procedures for the use of this product, the product system, and licensing.
	In this manual, it is referred to as "First Step Guide."
Infrastructure Manager / Infrastructure Manager for PRIMEFLEX V2.9.0 User's Guide	This manual describes the functions of this product, the installation procedure, and procedures for operation. It allows you to quickly grasp all functions and all operations of this product. In this manual, it is referred to as "User's Guide."
Infrastructure Manager / Infrastructure Manager for PRIMEFLEX V2.9.0 Operating Procedures	This manual describes the installation procedure and usages for the operations of this product. In this manual, it is referred to as "Operating Procedures."
Infrastructure Manager / Infrastructure Manager for PRIMEFLEX V2.9.0 Glossary	This document defines the terms that you need to understand in order to use this product. In this manual, it is referred to as "Glossary."

#### **Intended Readers**

This manual is intended for readers who are using ISM for the first time. To read this manual, you must know the following.

- An understanding of how to use hardware
- An understanding of how to use OSes
- An understanding of networks

#### Notation in this Manual

Notation

Keyboard

Keystrokes that represent nonprintable characters are displayed as key icons such as [Enter] or [F1]. For example, [Enter] means press the key labeled "Enter." [Ctrl]+[B] means hold down the key labeled "Ctrl" or "Control" and then press the B key.

#### Symbols

Items that require particular attention are indicated by the following symbols.

Point
Describes the content of an important point.

Note
Describes an item that requires your attention.

#### Variables: <xxx>

Represents variables that require replacement by numerical values or text strings in accordance with your usage environment.

Example: <IP address>

#### Using PDF applications (Adobe Reader, etc.)

Depending on the specifications of the PDF application you are using, issues (extra spaces and line breaks, missing spaces, line breaks, and hyphens in line breaks) may occur when you perform the following operations.

- Saving to a text file
- Copying and pasting text

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This document contains important information required for using this product safely and correctly. Read this manual carefully before using the product. In addition, to use the product safely, the customer must understand the related products (hardware and software) before using the product. Be sure to use the product by following the precautions on the related products. Be sure to keep this manual in a safe and convenient location for quick reference during use of the product.

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# **Modification History**

Edition	Issue Date	Modification Overview	Se	ection
01	September 2023	First edition	-	-
02	December 2023 Major reorganization of the	Added precaution for Power Capping	1.2 Product System and Licenses	Note for Table: "Supported functions for each Operation Mode"
	manual or modification of	Modified description due to changes in ISM Backup/Restore	2.1.1 Design the ISM Installation Environment	Operation Modes and the range of estimated disk resources
	contents	specifications	3.2 Backing up ISM-VA	-
		Added supported versions of ServerView Suite Update DVD	2.5.1 Prepare Firmware Data for a Firmware Update	Firmware data to be prepared (When updating PRIMERGY)
		Modified description of MIB handling	3.1.3 Set up an MIB File	-
03	January 2024 Major	Modified the configuration and descriptions on Backup/	3.1.1 Apply Patches to ISM- VA	"Note"
1 1 1	reorganization of the manual or modification of contents	Restoration of ISM	3.1.2 Upgrade ISM-VA	"Note"
			3.2 Backup and Restoration of ISM	-
04	4 March 2024 Modification for ISM 2.9.0.020 patch application Changed images due to su for displaying the power st the node list screen		1.1.1 Optimizing Operations Through the Integrated Management of Infrastructure Operations (Node Management)	Figure "Displaying a node list"
			2.2 Logging in to the ISM Graphical User Interface and Screen Layout	Screen layout and main name
			2.3.2 Manage Nodes	Step 2
			2.4.1 Monitor the Changes in Node Statuses	Step 3
			2.4.2 Monitor CPU/Memory Availability and Temperature	Step 2
	March 2024 Major reorganization of the	Added "power status" in the default monitoring items when a node is registered	2.4 Procedures for Using Monitoring	Table "Default monitoring items for when a node is registered"

Edition	Issue Date	Modification Overview	Se	ection
	manual or modification of contents			
05	June 2024 Major	Added supported versions of ServerView Suite Update DVD	2.5.1 Prepare Firmware Data for a Firmware Update	Firmware data to be prepared (When updating PRIMERGY)
Major reorganization of the manual or modification of contents	Modified description due to the name change to Fsas Technologies	-	-	

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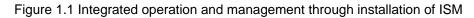
# Chapter 1 Overview

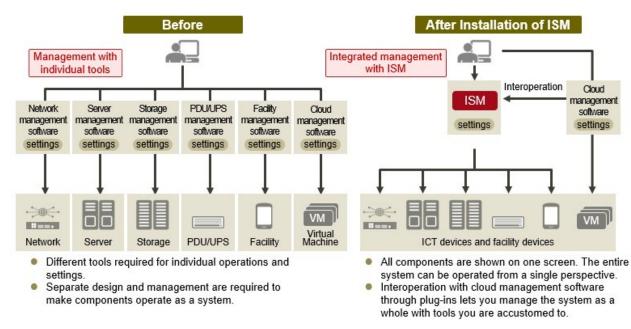
ISM is a software package that manages and operates ICT devices such as servers and storages, as well as facility devices in an integrated way.

This chapter describes the functions that can be used with each license as well as the functions that can be used in different ISM Operation Modes.

## Purpose of ISM

By installing ISM, multiple and various types of ICT devices can be managed in an integrated way. With this software, you can monitor the status of all the ICT devices in a data center or a machine room. You can also execute batch firmware updates for multiple devices and configure servers automatically. It can reduce costs of operation management and increase the operation quality.





# **1.1 Operation Modes and Functions**

This section describes an overview of the ISM functions for each Operation Mode.

## **ISM Operation Modes**

ISM can be used in three different modes depending on how you want to use the software. In this manual, these modes are referred to as "Operation Modes."

An icon is displayed for the corresponding mode in the description for each function. The icons that correspond to each mode are as follows.

Operation Mode	Icon	Description
Essential mode	Essential	Can be used for monitoring the status of servers, storages, and switches as well as firmware management.
Advanced mode	Advanced	Can be used for the management, operation, and maintenance of servers, storages, switches, and other facility devices, in addition to the functions that can be used in Essential mode.
Advanced for PRIMEFLEX mode	Advanced for PRIMEFLEX	Can be used for the creation, expansion, management, and maintenance of clusters for virtual platforms, in addition to the functions that can be used in Advanced mode.

Operation Mode	Icon	Description
		Power Capping cannot be used in Advanced for PRIMEFLEX mode.

The Operation Mode is determined by the products that are purchased (media and licenses). For details on products, modes, and the difference between modes, refer to "1.2 Product System and Licenses."

# 1.1.1 Optimizing Operations Through the Integrated Management of Infrastructure Operations (Node Management)

Essential Advanced Advanced for PRIMEFLEX

ICT and facility devices that are operated and managed in an ISM environment are called "nodes."

With ISM, you can register a batch of nodes to be managed by specifying and discovering nodes that are connected to a network by using an IP address range. This will allow you to make node registration work more efficient.

You can manage node information (node names, serial numbers, IP addresses, etc.) in the same format for any type of node after a node is registered (Figure 1.2 Displaying a node list).

#### Figure 1.2 Displaying a node list

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## 1.1.2 Integrated Monitoring for the Status of Multiple Nodes (Monitoring)

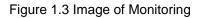
Essential

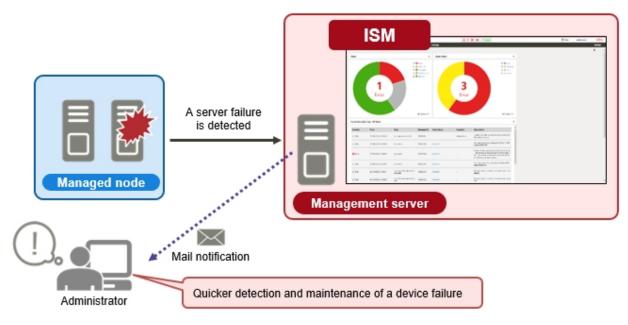
Advanced

Advanced for PRIMEFLEX

With ISM, you can monitor the power status, the availability of CPU, memory, and disk space, intake temperature, as well as events (SNMP traps) due to failures at the same time for all registered nodes.

You can send mail to an administrator when an event has occurred such as a device failure. It is also possible to perform other operations in addition to sending mail such as sending/forwarding SNMP traps, sending logs to Syslog servers, and automatic execution of scripts. By using these functions, you can handle events quickly and minimize time-outs.



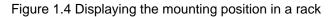


## Displaying the mounting position in a rack

Advanced Advanced for PRIMEFLEX

In Advanced mode and Advanced for PRIMEFLEX mode, you can display the status of devices mounted on a server rack on the screen.

There are some devices that have LEDs that display the status on the front of the device and this can also be displayed on a screen in ISM. By using this function, you can locate the position of a device that is failing in a rack as if you were standing in front of the server rack (Figure 1.4 Displaying the mounting position in a rack).



8				
0 1		Name	rack1	
19   10		Status	O Error	
17		Alarm Status	& Error	
š (		Last Updated	03/06/2019	
H		Size (W x D x H) [mm]	700 x 1050 x 2000	
2		Description		
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7		✓ ➡ hv-host4		Operate ID LED
5 [				
4		Name	hv-host4	
2		Status	O Error	
0 SV hv-host4		Alarm Status	A Error	
		Model Name	PRIMERGY RX2540 M4	
5 SV hv-host1	0 4 05 0	IP Address	100 100 100	
5		Mounting Position	19 - 20	
3		Web I/f URL	http://192.168.111.17/	
2 SW SR-X526R1-1		Sub URL	Show Sub URL	
		Ambient Temperature	29 (Degree Celsius)	
8		Node PowerConsumption	12 [Watt]	
4 I		PowerStatus	Off	
4		LED	o Power Off	
3 1			A Error Blinking	
			CII CSS Off	Display LED

## **Displaying 3D view**

## Advanced Advanced for PRIMEFLEX

In Advanced mode and Advanced for PRIMEFLEX mode, the overall status of data centers and server rooms can be viewed similar to that of server racks on a screen in ISM (Figure 1.5 Displaying 3D view). You can confirm information on the operation of devices, SNMP traps being received, the severity of detected events, intake temperature, and power consumption on the same screen in ISM. By using this function, you can grasp the relationship between the status and position of devices.

#### Figure 1.5 Displaying 3D view

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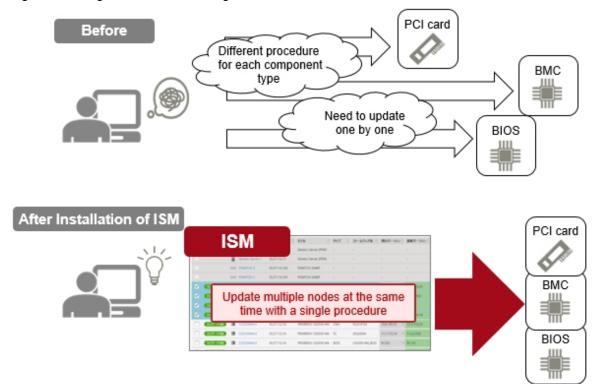
## 1.1.3 Simplification of Firmware Updates (Firmware Management)

Essential Advanced Advanced for PRIMEFLEX

In ISM, you can confirm the firmware version of multiple nodes on one management screen regardless of the type of device.

You can also update the firmware for multiple nodes and components that needed to be updated individually in the past, and you can update the firmware for these at the same time.

### Figure 1.6 Image of Firmware Management



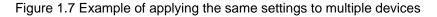
# 1.1.4 Copying and Applying Settings to Multiple Nodes (Profile Management)

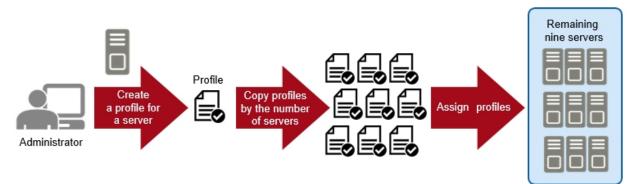
Advanced Advanced for PRIMEFLEX

In ISM, you can set up (settings for installing a device, OS installation, and make registrations to management software) a series of devices to start operations.

In this type of setup, settings are organized into a settings file and saved as a "profile," and then the "profile" is assigned to the devices. You can copy and reuse this profile on multiple devices.

For example, if you must apply the same settings to 10 new devices, you can apply the settings to the remaining nine devices (Figure 1.7 Example of applying the same settings to multiple devices) by creating only one profile.

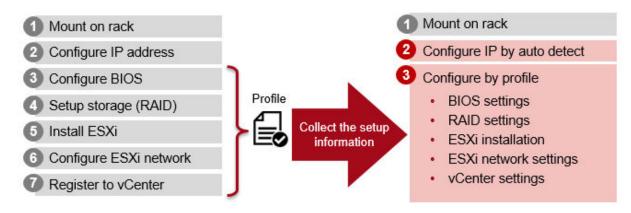




It is also possible to change part of a profile when you must have different settings for different devices.

You can also save parameters as profiles when installing OSes on servers.

Figure 1.8 Example of deploying VMware ESXi servers



## 1.1.5 Displaying a Network Map (Network Management)

Advanced Advanced for PRIMEFLEX

In ISM, you can graphically display virtual network connections (network maps) in addition to physical connections. By using this function, you can easily see the influence of a stopped device or virtual server.

You can confirm the impacted area which is highlighted in yellow when you select the [Display impacted area] checkbox on a network map (Figure 1.9 Image of physical connections on a Network Map).

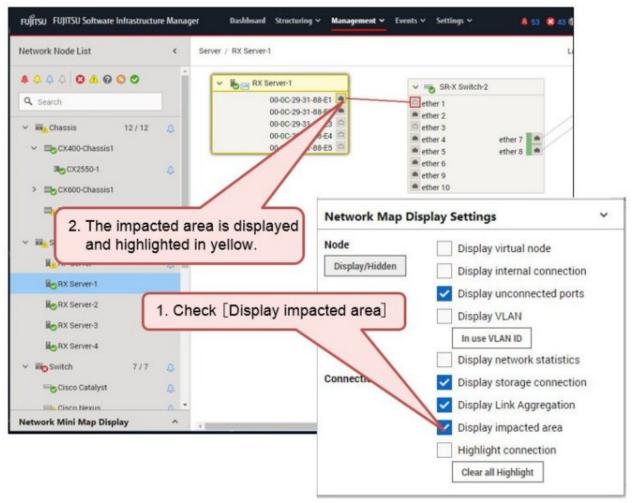


Figure 1.9 Image of physical connections on a Network Map

You can also confirm the impacted area for virtual machines, virtual switches, virtual routers, and CNA ports when you select the [Display virtual node] checkbox (Figure 1.10 Image of virtual nodes displayed on a Network Map).

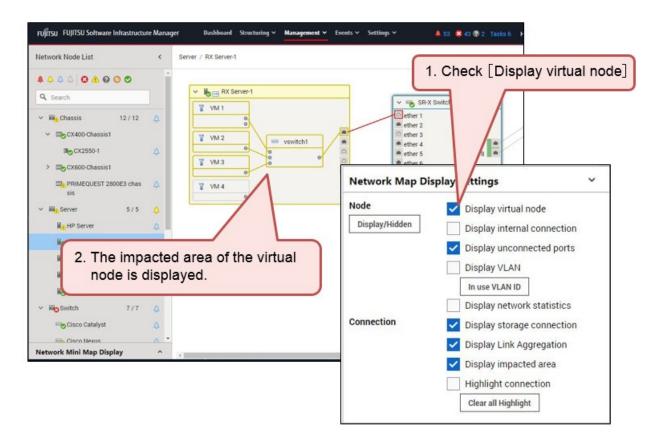


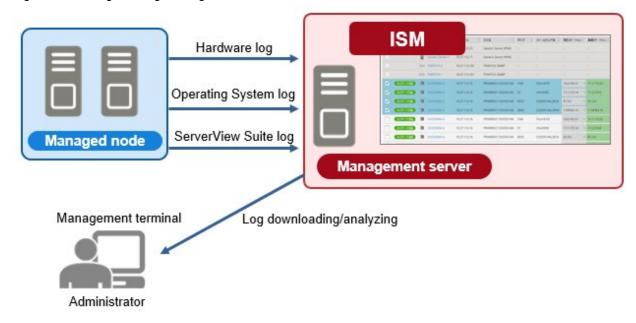
Figure 1.10 Image of virtual nodes displayed on a Network Map

## **1.1.6** Automation and Integrated Management of Logs (Log Management)

Advanced Advanced for PRIMEFLEX

With ISM, you can collect different types of logs (hardware logs, operating system logs, and ServerView Suite logs) for managed nodes at the same time and collect logs automatically according to a specified schedule. You can manage different types of logs in an integrated manner and generation management for retained logs is more efficient. You can also search by keywords in logs for assistance in investigations when an error has occurred on a managed node.

## Figure 1.11 Image of Log Management



## 1.1.7 Managing a Virtual Platform (Virtualized Platform Expansion)

### Advanced for PRIMEFLEX

ISM for PRIMEFLEX is included in the four following Integrated System PRIMEFLEX products:

- PRIMEFLEX HS
- PRIMEFLEX for VMware vSAN
- PRIMEFLEX for Microsoft Storage Spaces Direct
- PRIMEFLEX for Microsoft Azure Stack HCI

With ISM for PRIMEFLEX, it is easy to expand the resources for a cluster that has been configured in a virtual storage environment (Software Defined Storage).

You can confirm the availability and insufficiency of resources from a screen in ISM as seen in "Figure 1.12 Image of adding a resource with ISM for PRIMEFLEX."

This function reduces the workload of the administrator by automating the procedure from OS installation to cluster expansion by linking with ISM's Profile Management when resources are insufficient.

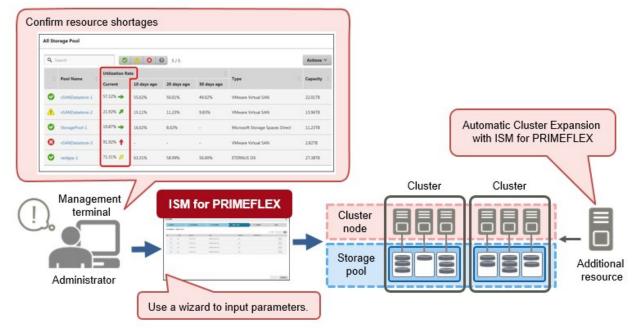
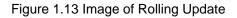
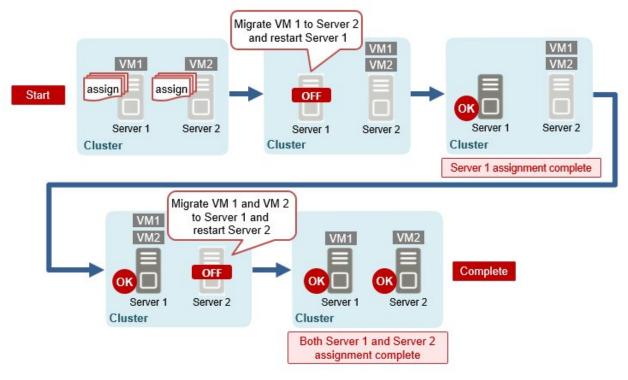


Figure 1.12 Image of adding a resource with ISM for PRIMEFLEX

It is easier to manage the operation of a virtual platform because the firmware of cluster nodes is updated without stopping operations as seen in "Figure 1.13 Image of Rolling Update."





# **1.2 Product System and Licenses**

The product system for ISM is composed of the following, and the functions that can be used vary depending on the license.

- Media packs

This is the ISM installation media. ISM is provided as a virtual appliance that has been packaged into software that serves as the operating platform for virtual machines. You must select a media pack according to the hypervisor that operates ISM (virtual appliance).

- Server licenses

These licenses unlock the use of functions in ISM. The functions that can be used (Operation Modes) are different depending on whether or not a server license is registered and the type of server license it is. Prepare the necessary server license for the functions (Operation Mode) that you need.

A server license is required for ISM (each virtual appliance).

Prepare node licenses according to the server license mode.

- Node licenses

A license granting permission for the maximum number of nodes that can be managed in ISM. A node license is required to monitor/ operate nodes in ISM. Prepare the appropriate node license according to the increase in the number of managed nodes.

Prepare node licenses according to the Operation Mode of the server license. Only one type of node license can be registered with ISM.

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## 関 Point

- Hereafter, the virtual appliance in which ISM is packaged will be referred to as "ISM-VA."
- The Operation Mode of the server license and the node license must match.

#### **ISM product systems and Operation Modes**

ISM product system	Operation Mode					
	Essential	Essential Advanced				
Media packs	Pack V2 - Infrastructure Manager for vSphe	Hat Enterprise Linux KVM Media ere Media Pack V2 ows Server Hyper-V Media Pack V2	<ul> <li>Infrastructure Manager for PRIMEFLEX Media Pack (ESXi) V2</li> <li>Infrastructure Manager for PRIMEFLEX Media Pack (Hyper-V) V2</li> </ul>			
Server licenses	No license registration	To license registration       Infrastructure Manager Advanced         Edition Server License V2				
Node licenses [Note]	Up to a maximum of 1000 nodes can be registered without a license	6				

[Note]: Node licenses are counted differently depending on the device that is registered. For details, contact your local Fujitsu customer service partner.

### Supported functions for each Operation Mode

Note: Y = Supported, N = Not supported

Function	Operation Mode			
	Essential	Advanced	Advanced for PRIMEFLEX	
Node Management	Y [Note 1]	Y	Y	
Monitoring	Y [Note 2]	Y	Y	
Firmware Management	Y [Note 3]	Y	Y	
Profile Management	Ν	Y	Y	

	Function		Operation Mode	e
		Essential	Advanced	Advanced for PRIMEFLEX
Log Management		N	Y	Y
Network Management		N	Y	Y
Power Capping	Power Capping [Note 4]		Y	N
Virtual Resource	e Management [Note 5]	N Y Y		
Backup/Restore	kup/Restore Hardware Settings [Note 6] N Y Y			Y
Packet Analysis	s of Virtual Network [Note 7]	N Y Y		
Expansion	Cluster Management	N	Y	Y
functions for virtualized	Cluster Creation	N	Ν	Y
platform	Cluster Expansion	N	Ν	Y
	Rolling Update	N	N	Y
	Node Disconnection/ Reintegration [Note 8]	N	Ν	Y
	Cluster Stop [Note 9]	N	N	Y
Backup/restorat	tion of ISM [Note 10]	Y	Y	Y

[Note 1]: To use Management of Cloud Management Software, an Advanced or Advanced for PRIMEFLEX server license is required. For information, refer to "2.13.6 Management of Cloud Management Software" in "User's Guide."

[Note 2]: To use the following features, an Advanced or Advanced for PRIMEFLEX server license is required.

- Displaying the mounting position in a rack or displaying 3D view for a node

For information, refer to "1.1.2 Integrated Monitoring for the Status of Multiple Nodes (Monitoring)."

- Setting a monitoring policy

For information, refer to "Hardware settings when registering discovered nodes" in "2.2.1.6 Discovery of nodes" in "User's Guide."

- Anomaly Detection (monitoring behavior or status that is not normal)

For information, refer to " 2.3.6 Anomaly Detection" in "User's Guide."

[Note 3]: To manage firmware versions (Firmware Baseline), an Advanced or Advanced for PRIMEFLEX server license is required.

For information, refer to "2.6.5 Firmware Baseline" in "User's Guide."

[Note 4]: For information on this function, refer to "2.8 Power Capping" in "User's Guide." Note that this function will no longer be available after V2.10.0 (launch in 2H of CY2024)

[Note 5]: For information on this function, refer to "2.9 Virtual Resource Management" in "User's Guide."

[Note 6]: For information on this function, refer to "2.10 Backup/Restore Hardware Settings" in "User's Guide."

[Note 7]: For information on this function, refer to "2.11 Packet Analysis of Virtual Network" in "User's Guide."

[Note 8]: For information on this function, refer to "2.12.5 Node Disconnection/Reintegration" in "User's Guide."

[Note 9]: For information on this function, refer to "2.12.8 Cluster Stop" in "User's Guide."

[Note 10]: For information on this function, refer to "4.4 Backup/restoration of ISM" in "User's Guide."



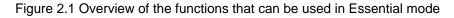
- Be sure to use the correct set of media packs and server/node licenses for the same product. You cannot use an ISM for PRIMEFLEX server/node license if you are using an ISM media pack. The same is also true for the opposite.
- Devices that support Operation Modes and functions may vary. For details, contact your local Fujitsu customer service partner.

- When the Operation Mode is Essential mode, the ISM REST API is not supported. Operation when using the REST API is not guaranteed.

# Chapter 2 Required Preparations and Procedures for Using ISM

This chapter describes the preparations and procedures for using the functions in Essential mode after installing ISM. For information on all of the functions in ISM, refer to "User's Guide."

The overview of the content described in this chapter is shown in "Figure 2.1 Overview of the functions that can be used in Essential mode."



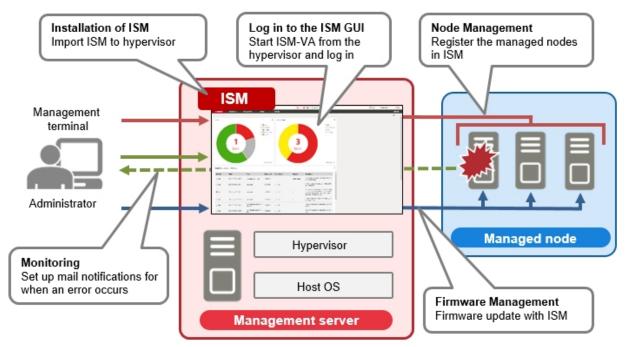


Table 2.1 Reference for the procedures and functions that can be used in Essential mode

Function	Reference	
Node Management	ent 2.3 Procedures for Using Node Management	
Monitoring	2.4 Procedures for Using Monitoring	
Firmware Management	2.5 Procedures for Using Firmware Management	

# 関 Point

- You must install ISM to use ISM. For the installation workflow, refer to "2.1 ISM Installation Workflow."
- The procedure in the "Table 2.1 Reference for the procedures and functions that can be used in Essential mode" describes how to use ISM using the graphical user interface (GUI) in a web browser. For details on how to log in to the ISM GUI and screen layout, refer to "2.2 Logging in to the ISM Graphical User Interface and Screen Layout."

## 2.1 ISM Installation Workflow

The installation workflow for ISM is performed as follows.

- 1. Prepare a management server
- 2. Prepare a Host OS and hypervisor

- 3. Design the ISM installation environment
- 4. Install ISM-VA
- 5. Set up the ISM-VA environment
- 6. Register licenses
- 7. Register users
- 8. Allocate virtual disks

The following describes an overview of "3. Design the ISM installation environment" to "8. Allocate virtual disks."

## 2.1.1 Design the ISM Installation Environment

To operate ISM smoothly, you must perform the following before installing ISM.

- Estimating disk resources

Estimate the disk resources needed for the purpose of a disk resource. The range of estimated disk resources will be different depending on the Operation Mode.

#### Table 2.2 Operation Modes and the range of estimated disk resources

Purpose of disk resources	Operation Mode		
	Essential	Advanced	
		Advanced for PRIMEFLEX	
Storage for files when logs are retrieved, archived, and downloaded with Log Management	Ν	Y	
Importing the DVD image used for the OS installation for Profile Management	Ν	Y	
Importing firmware used by Firmware Management	Y	Y	
Importing the ServerView Suite DVD image used by Profile Management and Firmware Management	Y	Y	
Backup and restoration of ISM	Y	Y	
Storage for collected logs for an investigation when trouble occurs	Y	Y	
Collecting maintenance data for a failure investigation	Y	Y	

Note: Y = Required, N = Not required

- Designing a network

Design a network environment according to the network environment that ISM will connect to and your operation requirements.

- Setting node names

Specify the node names of the devices to be registered and managed by ISM. It is recommended that you set up naming conventions for node names in advance so that it is easier to recognize the purpose of nodes in ISM operations.

- Designing users

Specify the users that will log in to ISM. Privileges are set for each operation in ISM and are defined as ISM user roles. Design the associations between users and user roles according to your security requirements.

For details on installation design, refer to "3.2 Installation Design for ISM" in "User's Guide."

## 2.1.2 Install ISM-VA

The ISM software is supplied with the Infrastructure Manager Media Pack for each product.

Install ISM-VA with the procedure depending on the hypervisor on which the ISM-VA is to be installed.

ISM-VA is installed by using the importing function of the hypervisor.

As an example, this section describes the procedure for installing ISM-VA on a VMware vSphere Hypervisor (VMware ESXi 6.5 or later).

For other installation procedures, refer to "3.3 Installation of ISM-VA" in "User's Guide."

1. Start the vSphere Client (HTML 5), right-click on the [Host] of the navigator, and then select [Create/Register VM].

Ta Navigator	I localhost.localdomain
Host Manage Monitor Monitor Monitor CreateRec CreateRec Shut down Shut down Shut down Shut down Metwork Services Services Services	Version: 6.5.0 (E State: Normal Uptime: 0.05 da
Sermission	s u are currently using ESXi i
🛟 Generate s	upport bundle
	✓ Hardware
	Manufacturer
	Model

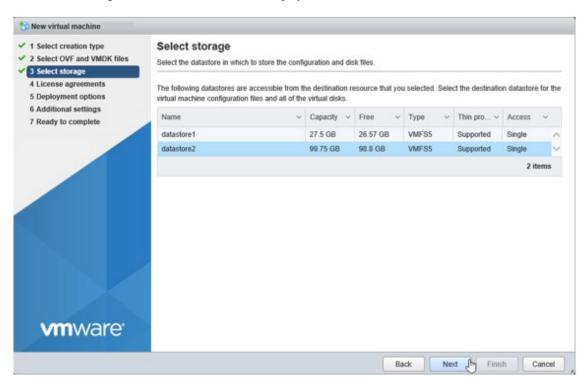
2. On the "Select creation type" screen, select [Deploy a virtual machine from an OVF or OVA file] and then select [Next].

New virtual machine		
1 Select creation type 2 Select OVF and VMDK files 3 Select storage	Select creation type How would you like to create a Virtual Machine?	
4 License agreements 5 Deployment options 6 Additional settings 7 Ready to complete	Create a new virtual machine Doploy a virtual machine from an OVF or OVA Ne Register an existing virtual machine	This option guides you through the process of creating a virtual machine from an OVF and VMDK files.
<b>vm</b> ware <sup>.</sup>		
		Back Next In Finish Cancel

3. On the "Select OVF and VMDK files" screen, specify an arbitrary name for the virtual machine, then set deployment for the ovf file and the vmdk file included on the DVD, and then select [Next].

New virtual machine     1 Select creation type     2 Select OVF and VMDK files	Select OVF and VMDK files Select the OVF and VMDK files or OVA for the VM you would like to deploy		
3 Select storage 4 License agreements 5 Deployment options	Enter a name for the virtual machine.		
6 Additional settings 7 Ready to complete	Virtual machine names can contain up to 80 characters and they must be unique within each ESXI instance.		
	× 📾 ISM*** _vmware.ova		
<b>vm</b> ware <sup>.</sup>			
	Back Next Im Finish Cancel		

4. On the "Select storage" screen, select the datastore to deploy to, and then select [Next].



5. On the "Deployment options" screen, select the network being used. Select "Thick" for Disk provisioning and then select [Next].

3 New virtual machine						
<ul> <li>✓ 1 Select creation type</li> <li>✓ 2 Select OVF and VMDK files</li> <li>✓ 3 Select storage</li> </ul>	Deployment options Select deployment options					
4 Deployment options     5 Ready to complete	Network mappings	LocalLan	VM Network		•	
	Disk provisioning	O Thin 🖲	Thick			
<b>vm</b> ware <sup>.</sup>						
univer c						
			Back	Next 🖑	Finish	Cancel

6. On the "Ready to complete" screen, confirm the settings, and then select [Finish] to complete deployment.

1 Select creation type 2 Select OVF and VMDK files 3 Select storage	Review your settings selection before finishing the wizard		
4 Deployment options 5 Ready to complete	Product	ISM*** ***	
	VM Name	ISMaxa	
	Disks	ISM###-disk1.vmdk	
	Datastore	datastore2	
	Provisioning type	Thick	
	Network mappings	LocalLan: VM Network	
	Guest OS Name Unknown		
	Do not refresh y	our browser while this VM is being deployed.	

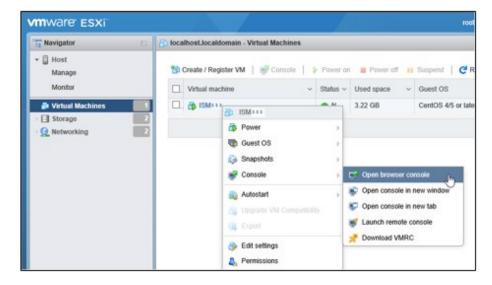
## 2.1.3 Set up the ISM-VA Environment

Start ISM-VA with the following procedure.

1. In vSphere Client (HTML 5), right-click on the installed ISM-VA, and then select [Power on].

Navigator	💿 🔂 localhost.localdomain - Virtual Machine	🕞 localhost.localdomain - Virtual Machines		
+ 🗍 Host Manage	😚 Create / Register VM   👹 Console	Power o	n 🗧 Power off	II Suspend   C
Monitor	Virtual machine	v Status v	Used space	~ Guest OS
Virtual Machines	2 ISM	• •	3.22 GB	CentOS 4/5 or lat
Soorage     Z	Power     Guest OS     Go Snapshots     Grosole	5	Power on     Power of     Suspend     Reset	ð
	Rutostart B Upgrade VM Com B Export	) patibility		

2. Right-click on the installed ISM-VA, and then select [Open browser console] or other console.



## 関 Point

The following message may be displayed when starting ISM-VA, but the ISM-VA settings are optimized to operate on VMware ESXi 6.5/6.7, so this is not a problem.

The configured guest OS (CentOS 4/5 or later (64-bit)) for this virtual machine does not match the guest that is currently running (CentOS 7 (64-bit)). You should specify the correct guest OS to allow for guest-specific optimizations.

After you start ISM-VA, perform the initial setup for ISM-VA. You can set up ISM-VA by using the console basic setting menu or by using a command. This section describes how to set up ISM-VA by using the basic setting menu. To perform basic settings using a command, refer

to "3.4.2.2 Initial setup using the ismadm command" in "User's Guide."

- 1. Use the administrator account and the default password to log in to the console.
  - Administrator account: administrator
  - Default password: admin
- 2. Execute the following command to start the basic setting menu.
  - # ismsetup

The first time you log in from the hypervisor console, the menu is displayed automatically.

The screen below is displayed.

	Main I	
ISM Version:	ISM Version	
Settings:		
[Locale]	Language	: en_US.utf8
	Keyboard	: us
[Network]	Hostname(FQDN)	: us : localhost.localdomain
	IP Address	: 192.168.1.101/24
	Gateway Address	: 192.168.1.1
	DNS Address	:
[Time]	Time zone	: UTC
	Local Time	: Mon 2017-02-27 02:51:31 UTC
	Using NTP	: disable
	NTP Server	:
	NTP Synchronized	: no
[Log]	Log level	: small
[GUI]	GUI Port Number	: 25566
(*) Item w	ill be changed	
Choose the c	onfiguration item g	you want to change:
N		n <mark>d keyboard settings</mark> nd network settings ngs
L	og Log level s	setting
G	UI GUI port m	umber setting
L		
<u> </u>	elect> <apply< td=""><td>&gt; &lt; Quit &gt;</td></apply<>	> < Quit >

3. Execute the ISM-VA settings.

On the basic setting menu, the following items can be set.

- Locale
- Network
- NTP server
- Log level
- Web GUI port number

You must set "Network" according to the network environment that ISM will connect to. Set the IP address for ISM-VA in "Network."

ISM will still operate correctly with the default settings for the other items, however you should set up ISM-VA according to your operation requirements. For details on the basic settings menu, refer to "4.2 ISM-VA Basic Settings Menu" in "User's Guide."

## 2.1.4 Register Licenses

You must register the appropriate license for Advanced mode or Advanced for PRIMEFLEX mode when you install ISM. You do not need to register a license for Essential mode.

For the appropriate media and license for an Operation Mode, refer to "1.2 Product System and Licenses."

You can register a license from the console or from the GUI in a web browser. This section describes how to register a license from the GUI.

To register a license from the console, refer to "4.8 License Settings" in "User's Guide."

1. Start the ISM GUI in a web browser.

URL: https://<ISM-VA IP address>:25566

2. From the GUI, log in as an administrator.

Password (default): admin

The "Fujitsu End User Software License Agreement" screen is displayed.

- 3. Check the content, and then check [Above contents are correct.].
- 4. Select the [Agree] button.
- 5. From the Global Navigation Menu on the GUI of ISM, select [Settings] [General].

For details on the screen layout of the GUI, refer to "2.2 Logging in to the ISM Graphical User Interface and Screen Layout."

- 6. From the menu on the left side of the screen, select [License].
- 7. From the [Actions] button, select [Register].

The "Register License" screen is displayed.

- 8. Use the following procedure to register the license key.
  - a. Specify the license key in the entry field.
  - b. Select the [Add] button to add entry fields if adding other license keys.
  - c. Repeat Step a to b and register all licenses, then select the [Apply] button.
- 9. From the [Actions] button, select [Restart ISM-VA] to restart ISM-VA.

## 2.1.5 Register Users

Register the users that you designed in "2.1.1 Design the ISM Installation Environment." Use the following procedure to register users.

- 1. Start the ISM GUI in a web browser.
- 2. From the GUI, log in as an administrator.
- From the Global Navigation Menu on the GUI of ISM, select [Settings] [Users].
   For details on the screen layout of the GUI, refer to "2.2 Logging in to the ISM Graphical User Interface and Screen Layout."
- 4. From the menu on the left side of the screen, select [Users].
- From the [Actions] button, select [Add]. The "Add User" screen is displayed.
- 6. Enter the user information, and select the [Apply] button.
- 7. Repeat Step 5 and 6 for each user to be registered.

## 2.1.6 Allocate Virtual Disks

Allocate the virtual disks to ISM-VA (virtual machines) via the hypervisor. Create the virtual disks so that they are within the capacity of the disk resources that was estimated in "2.1.1 Design the ISM Installation Environment."

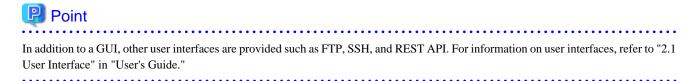
Allocate virtual disks to be used for ISM-VA disk resources (system space) and disk resources for each user (user space). For details on system space and user space, refer to "3.2.1 Disk Resource Estimation" in "User's Guide."

To allocate virtual disks for system space and user space, refer to the following in "User's Guide."

- System space: "3.7.1 Allocation of Virtual Disks to ISM-VA"
- User space: "3.7.2 Allocation of Virtual Disks to User Groups"

## 2.2 Logging in to the ISM Graphical User Interface and Screen Layout

ISM provides a graphical user interface (GUI) that can be used in a web browser.



Login, screen layout, and item names are as follows.

#### Logging in to ISM

Log in to the ISM GUI after starting ISM-VA from the hypervisor.

Figure 2.2 Login screen of ISM GUI

FU	ÎTSU	
UJITSU Software nfrastructure Mar	ader	
User Name	- <b>y</b> - ·	
Password		
Show password		

Item	Content
URL	https:// <ism-va address="" ip="">:25566</ism-va>
User Name	administrator (default)
Password	admin (default)

# 関 Point

. . . . . . . . . . . .

The actions of ISM users are restricted according to privileges called "user roles." The user with the default values above is a special user (an ISM administrator) that belongs to the Administrator group and has the Administrator role which allows the user to manage ISM in its entirety.

For details, refer to "2.13.1 User Management" in "User's Guide."

When Multi-Factor Authentication (MFA) is enabled, the following screen is displayed with the following QR code.

Scan the QR code from a device that has a multi-factor authentication client application installed, such as Google Authenticator, and then enter the displayed code in the "Authorization Code" column of the ISM GUI.

Figure 2.3 Login Screen of ISM GUI when Multi-Factor Authentication is enabled (on first login)



Item	Description	
Authentication Code	Enter the code generated by scanning the QR code or the emergency codes.	
QR Code	QR code for generating an authentication code.	
Setup Key	Use when the QR code cannot be scanned. You can set the set up key in a multi-factor authentication client application to generate the authentication code.	
Emergency Codes	Code that can be used instead of the authentication code. If the device that scans the QR code is broken or is lost, you can log in by entering the emergency codes instead of the authentication code.	

Write down Setup Key and Emergency Codes. They are displayed only once, so be sure to keep them safe.

Select the check box for confirmation, and log in.

For subsequent Multi-Factor Authentication logins, enter the code displayed in the multi-factor authentication client application to log in.

Figure 2.4 Login screen of ISM GUI when Multi-Factor Authentication is enabled (second and subsequent logins)

	FUĴĨTSU	
UJITSU So nfrastruct	ftware ure Manager	
mfauser1	-	
Show passw	ord	
Authentication	Code	
	Login	

## 関 Point

- ISM supports the multi-factor authentication client applications that comply with RFC 6238. Google Authenticator (iOS, Android) is recommended.
- For information about Multi-Factor Authentication provided by ISM, refer to "2.13.1 User Management" in "User's Guide."

## Screen layout and item names

									(b)	(c	:)	(e	:)
									Help \	~ admin	istrator	~ (·	·
										_	_		
Acres 1	CHARGE	C. British	And south	Contractor Million Statement	Soldsond Constants of Manage	second in Franks or Edition of					and a station of a	and a first state of the second	
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ode List Q. Se	Ċ.	Software ¢	e linitrasti	Alarm Status	(0	1)	0	Serial Number	(a)				
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ode List	arch ¢	0	0	Alarm Status	(C Status O A O A O O O IP Address	9/9 © Model Name	0		( <b>a</b> ) •	Column Displ Description	ay : Basic Info © Tag		

#### (a) Alarm status, status, task icon

Displays the number of nodes with an "Error" status and the number of currently running tasks.

(b) Help

Displays help and guidance.

(c) User name

You can view the user name that is logged in.

In order to log out from ISM, move the mouse pointer over the user name and select [Log out].

Select [Language] to change the settings for the displayed Language, Date Format, and Time Zone on the GUI.

(d) Global Navigation Menu

This menu is for accessing different screens in ISM.

(e) [Refresh] button

Selecting this button refreshes the entire screen.

## 2.3 Procedures for Using Node Management

Node Management is a function for registering and managing nodes in ISM.

## 2.3.1 Register Nodes

To manage nodes in ISM, nodes must first be registered with ISM.

There are two ways to register nodes:

- Use discovery to register a node on a network

Specify an IP address range and discover nodes that can be registered. You can register discovered nodes in any order.

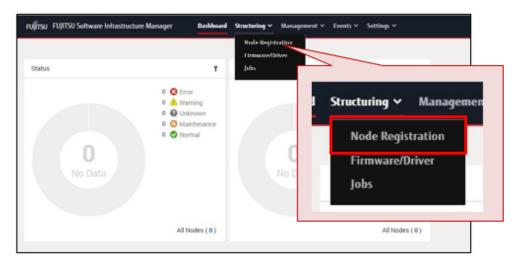
- Register a node directly

You can register a node by specifying a single IP address.

For details, refer to "Chapter 3 Register/Set/Delete a Managed Node" in "Operating Procedures."

The following shows how to register a node directly. As an example, this section describes the procedure for registering a server.

1. From the Global Navigation Menu, select [Structuring] - [Node Registration].



2. From the [Actions] button on the "Node Registration" screen, select [Manually register nodes].

FUJÎTSU FUJITSU Software Infrastructure Manager Dashboard Structuring ~	Management v Events v Settings v	Taskt 0 Help v administrator v 🎗
Node Registration		ster 1000 more not Actions V
Discovery Progress Status Progress Message	00 more nodes. Actions ~	Discover nodes Manually register nodes
Unexecuted  Discovered Node List  Q. Search  O Display only Manual Discover	Discover nodes Manually register nodes	0 / 1000 Register discovered nodes
Result     O     PING O SNMP O IPMI O SSH O		as O Serial Number O
No Discovery Node.		

3. Follow the "Node Manual Registration" wizard and enter the setting items to register the server.

For a description on the setting items, select [?] in the upper-right of the wizard, and refer to the help screen.

4. From the Global Navigation Menu, select [Management] - [Nodes] to confirm that the server is registered. After the server is registered, the server is displayed on the "Node List" screen.

It may take time to display the node list depending on the number of nodes registered in ISM.	🖉 Point
	It may take time to display the node list depending on the number of nodes registered in ISM.

. . . . .

. . . . .

This finishes the server registration.

If an OS is installed on the target server, execute the following procedure to set the OS information in ISM.

If an OS is not installed on the target server, use the following procedure to set the OS information in ISM after you have installed an OS.

- 5. From the Global Navigation Menu, select [Management] [Nodes], and select the target server from the "Node List" screen.
- 6. On the Details of Node screen, select the [OS] tab.

FUĴĨTSU FUJITSU Software Infra	structure Mana	ager Dashboar	d Structuring 🛩 Manag	gement 🗸 Events 🗸 🗄	Settings 🗸		Tasks 0	Help 🗸	administrator ~	0
Node List / Server_01 Properties Component	05	Driver Monitoring				Node infor	mation Retriev	ed : Apr 2.2	2020 2:58 PM A	ctions ~
B Status Alarr Normal Basic Info Node Name	roperties	s Compon	ent OS Fi	rmware/Driver	Monitoring		PRIMERGY RO	K2520 M1		
Vendor Name		Status Normal	Alarm Status	Power Statu	is Event Op		MASKD01765	i .		

7. From the [OS Actions] button on the upper-right of the screen, select [Edit OS Information].

rujjītsu FUJITSU Soltware Infrastructure Manager	Dashboard Structuring V Management V		ts v Settings v Tasks	s 0 Help v administrator v v
Node List / Server_01 Properties Component OS Firmtsware/Drfv Basik Info OS Name	er Monitoring	Reg	pr 2. 2020 2:58 PM Actions ~	ed : Apr 2, 2020 2:58 PM Actions OS Actions ~ Edit OS Information Delete OS Information
Domain Information from 05	•		OS Actions ~ Edit OS Information	
Host Name			Delete 03 Information	

8. On the "Edit OS Information" screen, set the OS information.

For a description on the setting items, select [?] on the upper-right of the screen, and refer to the help screen.

9. After entering the OS information, select the [Apply] button.

This finishes OS information editing. After the OS information is edited, the OS information for the server can be retrieved.

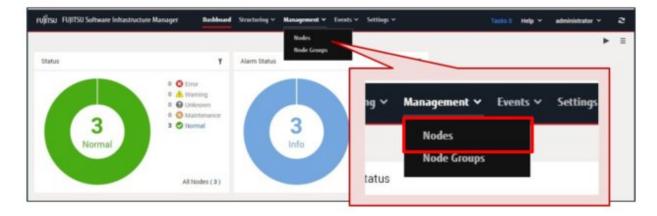
## 2.3.2 Manage Nodes

Information such as node names and IP addresses that have been set for nodes, model names for nodes, and serial numbers are displayed in a node list. By using this function, you can manage different kinds of devices in an integrated way.

You can also refer to detailed node information for each node from the node list.

The following shows how to refer to detailed node information.

1. From the Global Navigation Menu, select [Management] - [Nodes].



2. On the "Node List" screen, select the node name.

คปุกีรม Fuj	itsu Softwar	e infrasti	ucture	Manager Dashboard	d Stri	ucturing ~	Manageme	nt v Ev	ents 🛩 Settings 🛩			25 😫 20 🕲 1 T	asks 8 - Help 🛩	ISMAdministrato	rv 0
Node List															
Q, Search T Alarm Status O Status O Power Status O Power Status O							_	1	Column Display :	Basic Info	~ Y	Actions ~			
	0 0	0	0	Node Name		0	0	0	Node Name		0	Serial Number 🖯	Description	0 Tag	0
	. 0	Ф		Server_01		0	ക		Server_01			MASK001765			
	. 0	Ċ		Server_02		•	~		derreiger	_		MASK001757			
	. 0	Q		Server_03		0	ወ	:	Server_02			MASK001753			

3. On the Details of Node screen, select the tab that has the information you want to confirm.

# 関 Point

On the Details of Node screen, information is separated into tabs.

The tabs displayed differ depending on the type of device.

The following shows a screen sample when the target node is a server.

- To confirm information for the CPU and memory installed on the server

Select the [Component] tab.

บที่กรม FUINSL	Software Infrastructure Manager	Dashboard	Structuring 🗸	Manageme	nt ❤ Events ❤	Setti	ngs v		Tasks 0	Help ~	administra	tor ~	0
lode List / Sen	ver_01							Node	Information Retriev	ed : Apr 2. 2	020 3:36 PM	Actions	×
Properties (PU	Component OS Firmware/Driver	Monitoring	_										Ĩ
Name 0	Model		¢ c	PUID	Number of co	res	0 L1 Cad	ie 0	L2 Cache 🔅	L3 Cache	• 0		I
CPU1	Intel(R) Xeon(R) CPU E5-2407 v2 @ 2.40	GHz	0	00306e4			4	256KB	1024KB		10240KB		1
CPU2	Intel(R) Xeon(R) CPU E5-2407 v2 @ 2.40	GHz	0	00306e4			4	256KB	1024KB		10240KB		1
Memory													
Name	0	Capacity				0	Frequency				0		ł
DIMM-1A						BGB				1	333MHz		
DIMM-2A											-		

. . . .

. . . . . . . . .

- To confirm information for the OS that is installed on the server

Select the [OS] tab.

FUJITSU FUJITSU Software Infrastructure Manager	Bashboard Structuring ~	Management 🗸	Events 🗸 Settings 🗸	Tasks 0 – Help 🛩	administrator v 🛛 Ø
Node List / Server_01				Node Information Retrieved : Apr 2, 2	1020 4:26 PM Actions ~
Properties Component OS Provasie/Ddx	er Moniforing				
					05 Actions ~
Basic Info					
OS Name	VMware ESXi 6.5		Registered IP Address	10.01 File/12 / IPv4	
Domain	·				
Information from 05					
Host Name	rx300s7				
Memory Capacity	63.97 [GB]				
Vulume Info					
Name		0 Used Cap	acity	Capacity	0
datastore_10.21.114.72				1.45 [TB]	2.45 [TB]



For other operations involving node management, refer to the following chapters in "Operating Procedures."

- "Chapter 3 Register/Set/Delete a Managed Node"
- "Chapter 6 Other Functions to Manage/Operate Nodes"

# 2.4 Procedures for Using Monitoring

Monitoring is a function that can be used for the following purposes.

- Receiving event notifications (SNMP traps) from nodes as well as monitoring changes in statuses
- Periodically recording CPU/memory availability and sensor values such as CPU temperature/intake temperature as well as making comparisons with specified threshold values
- Issuing external alarm notifications for event notifications and monitoring results

The following items are set as the default monitoring items when a node is registered.

Default monitoring items	Description
Overall status	The overall status value of the managed node is monitored.
Power consumption	The power consumption of the managed device as well as each individual component are monitored.
Temperature information	The temperature inside chassis, air inlets, and other locations are monitored.
Statuses of the various LEDs	Power LEDs, CSS LEDs, Identify LEDs, and Error LEDs are monitored. This is only applicable for PRIMERGY.
Power status	The power status is monitored.

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### Table 2.3 Default monitoring items for when a node is registered



The details for items that can actually be managed differ depending on the type of device.

## 2.4.1 Monitor the Changes in Node Statuses

You can receive event notifications (SNMP traps) from nodes. You can also monitor the changes in node statuses.

The following shows how to confirm the change in status for a node.

This procedure describes how to confirm the status of a node when a severe error has occurred in a node.

1. On the ISM GUI, confirm whether an error has occurred.



An icon that indicates that an error has occurred is displayed on the upper-middle part of the screen.

lcon	Description
	An Error level alarm status.
-	This icon indicates that a node has notified ISM that a severe error (CRITICAL level SNMP trap) has occurred on the node.
0	An Error level status.
•	This icon indicates that the status of a managed node is an Error level status.
	A Warning level alarm status.
÷	This icon indicates that a node has notified ISM that a MAJOR or MINOR level SNMP trap has occurred on the node.
0	An Unknown level status.
	This icon indicates that an error has occurred on the node and the status cannot be confirmed.

The number to the right of these icons indicate the number of nodes in which an error has occurred. These icons are not displayed when an Error level or Warning level error has not occurred.

2. Select the icon that you want to confirm the errors for.

A list of nodes in which an error has occurred is displayed.

3. From the list of nodes that have errors, select the node name that you want to confirm the error status for.

The following is an example of a node list in which an Error level alarm status has occurred.

rujjirsu Fujitsu Software Infrastructure Manager Dashboard Struct	turing 🗸 Management 🗸 Events 🗸	Settings 🛩 🛛 🐥 25 🙁 20 🕲 1	Taska 8 Help 🛩 ISMA	lministrator v 🛛 🧿
Node List				
Q. Search T Alarm Status 0 Status	Power Status       Image: Image of the status       Image of the	Column Display :	Basic Info v	Y Actions ~
O O O Node Name			Serial Number 🗧 Descript	ion 🗘 Tag
💟 🜲 🥥 🕐 🖥 Server_01	0 0 0 N	ode Name	MASK001765 -	
📄 🐥 🔇 🕛 📰 Storage_01	ه 🖞 🗘 د	erver_01	MASK001757 -	
	3 🕛 📼 s	torage_01		

4. On the Details of Node screen, select the "Error" alarm status on the [Properties] tab to confirm related events when an error has occurred.

FUJITSU FUJITSU Software Infrastructure Manager	Dashboard Structuring v Management v Events v Settings v	🛔 3 📚 1 🕸 1 Tanks 0 Help 🗸 administrator 👻 🎗
Node List / Server_01		Node information Retrieved: 2020/04/02 15:35 Actions V
Properties Component 06 Firmware/Oriver	Monitoring	
Status Alarm Status Power Status Normal Alarm Status One	Event Operation Log Audit Log SNMP Traps Alarm Settings 22 11 0 1	
Basic Info Node Name	JS Alarm Status	Ро Рямевоу ях2540 м4
Vendor Name	Fuitsu prmal A Error	MA6D001419

5. On the "Correlated Event" screen, confirm related events by selecting the tabs ([Operation Log] tab, [Audit Log] tab, or the [SNMP Traps] tab).

You can investigate the cause of the Error level alarm status.

raften the carrela	ted events that include the events of th	e subordinate nodes, and clear alarm when you h	use completed re	cavering.		
Operation Log	Audit Log S36MP Trage					
. Search	20 / 20 (Display	(Invit: last 1000 entries 1000hits)				
ieverity	0 Time	0.764 0	Message ID	0 Node Name	C Operator	0. Description 0
) infa	2020/04/03 16:10:50	ium event	10010796	te Server, S7	253	An alarm status was changed to Error (/SME/v ext.50000108) Display the trippered event
Error	2020/04/03 16 13:50	ium overt	50000108	1. Server, 97		The upper critical threshold value was exceed ed. The monitoring item (Arshient Temperatur e) with the value (the latent value + 40) exceed ed the threshold (40). The severity of this event is Erost. Check the node status.
) info	2020/04/03 16:09:13	pet request complete	10030007	t, Server, S?	administrator	The manitoring setting (Ambient Temperature ) was updated.
http.	2020/04/03 16:08:28	set request complete	1000007	T <sub>e</sub> Server,87	administrator	The manitoring setting (Node PowerConsump tion) was updated.
) infa	2020/04/03 16:07 13	ium event	10010794	1. Server, 87	242	An alarm status was changed to info. (SSMEve ex:10020303) Display the triggered event
a testa	2020/04/03 16:07 12	asynchronous operation complete	10020303	1. Server, ST		Reacquisition of node information was compl eted.

#### 6. Clear the alarm when the error is resolved.

Select the [Clear Alarm] button.

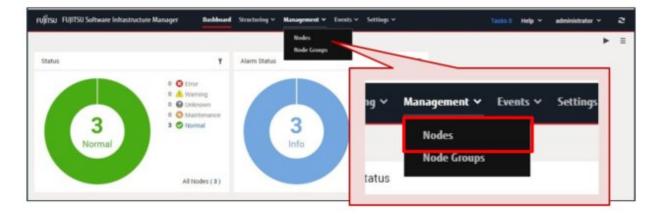
onfirm the correlat	ted events that include the events of th	e subordinate nodes, and clear alarm when you h	ave completed rec	avering.			
Operation Log	Audit Log SNMP Traps						
Q. Search	20 / 20 (Display	limit: last 1000 entries 1000h/ts)					
leverity	0 Time	0.764 0	Message ID	C Note Name	: Op	enstor 0	Description
O Info	2020/04/03 16:10:50	iam event	10010796	T. Server, 57			An alarm status was changed to Error (ISME) ext.50030108) Display the triggened even
O Errar	2020/04/05 16 10:58	ium event	50030106	1. Server,07	2		The upper critical threshold value was exceed ed. The monitoring item (Arabient Temperatur e) with the value (the latest value + 40) exceed ed the threshold (40). The severity of this event is Error. Check the node status.
<b>D</b> into	2020/04/03 16:09:13	set inquest complete	10000007	Te Server, S7	ad	ministrator	The monitoring setting (Ambient Temperature ) was updated.
D info	2020/04/03 16:08:28	set request complete	10030007	Te Server, S7	ad	ministrator	The monitoring setting (Node PowerConsum tion) was updated.
D info	2020/04/02 16:07:13	justs event	10010794	T. Server, 87	1		An alarm status was changed to Info. (ISAE) wit10020303) Display the triggered even
O telo	2020/04/03 16:07:12	asynchronous operation complete	19820303	1. Server, 87	58		Reacquisition of node information was completed.

# 2.4.2 Monitor CPU/Memory Availability and Temperature

You can periodically record CPU/memory availability and sensor values such as CPU temperature/intake temperature as well as make comparisons with specified threshold values.

As an example, this section describes how to confirm the CPU/memory availability and temperature of a server.

1. From the Global Navigation Menu, select [Management] - [Nodes].



2. On the "Node List" screen, select the node name.

ode Liu				frastructure M			Management * Events * Set		Al alai Tukat	Help + administr	
q :-	4114					04000	0 14/14		Column Display : Basic Info	~ 7	Actions
		c	0	Node Name		C PANess	0 Model Name	Mounting Position ()	C Serial Number	C Description	0 Teg
	8	0	H.	Server_01		100,100,00,100	PRIMERGY RI2540 M4	DC.01 / Floor_01 / Rack_01/29-30	MA6D001419	28	
	8	٠	N	Server_02		10.010.0	PRIMERGY REATTO MA	DC,01 / Floor_01 / Ruck_01/27-28	VMARcesses	22	
		0	N	Server_03					MASK001757	22	
	8	0	N	Server_04				Server_06	MASK001765	2	
	8	0	08	Server_05		-	-		MADG001059	32	
	8	0	-	Switch_01		0	- m	0	00000448	34	
	8	0	-	Switch_02		4	🕑 💷	Server_07	00000631	3e	
	4	0	18	Server_06	/				MADG001955	10	
2		•		Server,07	4			Server_08	MADGD01058		
	8	0	18	Server_08					MADG001056	2.4	

3. On the Details of Node screen, select the [Monitoring] tab.

The items to be monitored for the node are displayed.

ຫຼືກຣບ	FUJITSU Software Infrastructure	Manager	Dashboard	Structuring ~ Managem	went 🛩 Events 🗠	Settings ~		\$ 2 <b>6</b>	1 🕲 1 Tasks 0 🛛 👪	elp – administrat	er v
de List	/ Server_07							Node	Information Retrieved	2020/04/02 15:38	Actions
donito	ties Component OS Pin ning Interval [4]	Theorem, Context	Masilaring							Monitoring	Actions
0 Name		Latest Valu			Monitoring	C Thread	 Threshold Value (V	alue / Event Severity)			
~	Name	Value		Timestamp	Monitoring	U Threat	 Lower Critical	Lower Warning	Upper Warning	Upper Critical	
•	Ambient Temperature	29 (0	egree Celsius)	2020/04/03 11:16:48	Enable	Enable	1 / Emor	5 / Warning	30 / Warning	40 / Error	Graph
9	Node PowerConsumption		209 [Watt]	2020/04/03 11:16:48	Enable	Enable	-/-	-/-	210 / Warning	220 / Error	Graph
	Power LED Status		On	2020/04/03 11:16:48	Enable	Disable	-/-	-/-	-/-	·/ ·	
	Global Error LED Status		017	2020/04/03 11:16:48	Enable	Disable	-/-	.7.	./.	./.	
	CSS LED Status		017	2020/04/03 11:16:48	Enable	Disable	-1-	-1-		-1-	
	Identify LED Status		off	2020/04/03 11:16:48	Enable	Disable	-/-	-/-	-/-	-7 -	
	identity can other a										

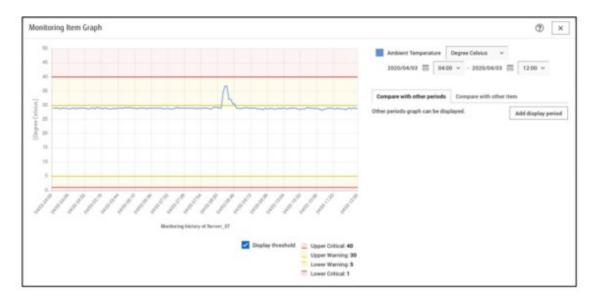
Selecting the [Graph] button displays the information recorded for each monitoring interval in a graph. In the graph, the threshold values are also displayed so you can identify the date and time a threshold was exceeded.

Example: To confirm the ambient temperature in a graph

a. Select the [Graph] button in the row for the item to display in the graph (here, the ambient temperature: "Ambient Temperature").

ມູ່ກິຮບ	FUJITSU Software Infrastructure I	Manager	Dashboard	Structuring +	Management	t 👻 Events 🛩	Settings ~			<b>\$</b> 2 <b>6</b>	1 🚯 1 🛛 Tasks 0	Help - administ	utor +
de List	/ Server_07									Node	Information Retriev	ed: 2020/04/02 15:38	Actions
Propert	lies Component OS Fim	manare/Onlower	Monitoring										
												Lu to	
												Monitori	ng Actions 🛰
Aonito	ring Interval (s)	180											
		Latest Value	•					Threshold	Value (V	alue / Event Severity)			
0	Name	Value		Timestamp		Monitoring	C Threshold	Lower Crit	ical	Lower Warning	Upper Warning	Upper Critical	
•	Ambient Temperature								/ Emor	5 / Warning	30 / Warnin	0 40 / Error	Casph
0	Node PowerConsumption		-						-/-		-		Craph
	Power LED Status			An	nbient	Tempe	rature		-1-				
	Global Error LED Status												
	CSS LED Status	L	-							ror	Grap	bh	
			Utt	2020/04/03 1	1110.048	LUNIONE	045324		-/-				
	Identify LED Status												

b. On the "Monitoring Item Graph" screen, check the graph to identify the date and time the threshold value was exceeded.



### 2.4.3 Notify Monitoring Statuses

You can issue external alarm notifications for event notifications and monitoring results.

This section describes the setting procedure for alarm actions that provide mail notification when an error has occurred for "Table 2.3 Default monitoring items for when a node is registered."

The workflow for the setting procedure is as follows.

1. Set up the mail server (SMTP server) so that ISM can send mail.

Refer to "2.4.3.1 Set up a mail server (SMTP server)."

2. Set up the method (action) in which notifications are made externally from ISM

In this procedure, set up a specified mail address so that mail notification with a specific subject can be sent.

Refer to "2.4.3.2 Set mail notification as the alarm notification method (Action)."

3. Set up the notification method (action) configured above and the notification targets.

Refer to "2.4.3.3 Set alarm notification methods and notification targets (Alarm Settings)."

### 2.4.3.1 Set up a mail server (SMTP server)

You must set up a mail server (SMTP server) if mail notifications are going to be received for errors and changes in the statuses of managed nodes.

1. From the Global Navigation Menu, select [Events] - [Alarms].

rujirsu Fujitsu Soltwale Into	estructure Manager Benkhouer	Structuring + Hamagement	t v Exercits v Settings v	fanlisti. Help v administrator v 2
Status	T O Envr	Alarm Status	Acres	Events 🗸 Settings 🗸
3 Normal	A Warring     Ø Unknown     Ø Marithenance     S Marithenance     3 © Marithenance	3 Info		Events Alarms
	All Hodes (3)		All Hod	

2. From the menu on the left side of the screen, select [SMTP Server].

Warm Settings Alarm	i List				
	Actions			D	Filter Actions ~
Intions INMP Manager	SNMP Manager	Alam	0 Actions	C Enabled / Disable	d
IMTP Server	SMTP Server	No Al			

3. From the [Actions] button on the "SMTP Server Settings" screen, select [Edit].

Marm Settings	SMTP Server Settings		administrator	× 2	Actions
Klarms Actions	SMTP Server	192.168.100.250			Edit
SIMP Manager	Port Number	25	A	ctions ~	1
IMTP Server	Account	root	Edit		

4. Enter the setting items on the "SMTP Server Settings" screen, and then select the [Apply] button.

For a description on the setting items, select [ ⑦] on the upper-right of the screen, and refer to the help screen.

#### 2.4.3.2 Set mail notification as the alarm notification method (Action)

Set up the method (action) in which notifications are made externally from ISM when an error has occurred for monitoring items. As an example, this section describes how to set up an action that sends mail.



For details on other types of notification methods (actions), refer to "2.3.3 Action Settings" in "User's Guide."

1. From the Global Navigation Menu, select [Events] - [Alarms].



2. From the menu on the left side of the screen, select [Actions].

rujitsu FUJITSU Software In	nitastructure Manager o	Dashboard Structuring v Managem	nt v <b>Events v</b> Settings '	*	Table 0 Help +	administrator 🛩	2
Alarm Settings	Action List			1			
Alarms		Alarms				Actions	
Actions	Action Name	Actions	Qs	tion Type			0
STIMP Manager	No Actions.		Action	1			
SMTP Server Shared Alarm Settings		SNMP Manager					

3. From the [Actions] button on the "Action List" screen, select [Add].

FUJITSU FUJITSU Software I	nfrastructure Manager	Baddoard Structuring ~ Manag	ement + Events + Settings +	- Tanka	i Help + administrator + 2
Alarm Settings	Action List				
Alams	Q, Seath	0/0		Actions ~	Actions ~
Actions SNB/P Manager	Action Name			Add	Add
SMTP Server	No Actions.			Add	DAX.
Shared Alarm Settings				Edit	Test
				Delete	

4. Set [Action Name] on the "Add Action" screen, and then select "Send E-Mail" in [Action Type].

In this example, [Action Name] is set as "Mail Report."

Add Action	0	
Enter Action settings.		
Action Name*		
Action Type *	Exe Sen Sen	Select cute Remote Script d E-Mail d/Forward Trap ward Syslog
Display the Action test	screen after cicking Apply button. Apply Cancel	

- 5. After entering Recipient Address, Mail Subject, etc. on the "Add Action" screen, select the [Apply] button.For a description on the setting items, select [20] on the upper-right of the screen, and refer to the help screen.As an example, the following content is set for mail notifications when an error has occurred for a default monitoring item.

  - Mail Subject: "Monitoring Error Report"
  - Mail Body: "Node status was changed to error"

In "Recipient Address," enter the mail address of the administrator that will receive the mail notification.

nter Action settings.		Action Name *		
Action Name *	Mail Report			Mail Report
Action Type *	Send E-Mail	Action Type *		Send E-Mail
Recipient Address *	រលានស្នើកន្លែវាល សេក			
Sender Address *	າດແຫລ່ງກໍລູຢ່ານ com	Recipient Address		xxxxx@fujitsu.com
Mail Subject •	Nontoring Error Report	Sender Address *	[	xxxxx@fujitsu.com
Mail Body*	<ul> <li>Node status was charged to error</li> </ul>	Mail Subject *	Macro	Monitoring Error Report
Encryption	Encrypt e-mail before sending	Mail Body *	Macro	Node status was changed to err
🛃 Display the Action test	soven after clicking Apply button. Apply	Canoel		
		Encryption		Encrypt e-mail before sending

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You can confirm whether the set action is executed correctly.

Select the [Display the Action test screen after clicking Apply button.] check box on the bottom part of the "Add Action" screen. Since the screen will be displayed after the action is applied, perform the test.

iest the following action.	as successful, check if the test mail arrived at the destination mail address.	Fest
Action Name	Mail Report	
Action Type	Send E-Mail	
Recipient Address	xxxxx@fuitsu.com	
Sender Address	xxxxx@fuitsu.com	
Mail Subject	Monitoring Error Report	
Mail Body	Node Status was chenged to error	
Encryption	Encrypt e-mail before sending	

After action is added, the set action is displayed on the "Action List" screen.

Here, you can confirm the "Action Name" and "Action Type" set in Step 4.

FUJÎTSU FUJITSU Soltware I	Infrastructure Manager 1	tabloard Structuring v Management v Even	ats 👻 Settings 🗸	Taskt 0 Help + administrator + 2
Alarm Settings	Action List			
Alarms Actions	Q. Search	1/1	C Action Type	Actions ~
SMMP Manager SMTP Server	Mail Report	Search	Send E-Mail	
Shared Alarm Settings		Action Name		C Action Type
		Mail Report		Send E-Mail

### 2.4.3.3 Set alarm notification methods and notification targets (Alarm Settings)

You can define created alarm notification methods (actions) and notification targets (type and event), and set alarms.

As an example, this section describes "Error Event" as the definition of an alarm and is configured to the following settings.

Item	Description
Notification target	The error or event in ISM (the error that has occurred in a default monitoring item)
Notification method	The action created in "2.4.3.2 Set mail notification as the alarm notification method (Action)" (Action Name: "Mail Report")

1. From the Global Navigation Menu, select [Events] - [Alarms].

igs ¥	• Settings ~	≠ Events ¥	7		Alarm Status	1 • O Inv	
	ts	Events	* <b>4</b> * *	2		A Warning     D Linknown     O Maintenance	
	ns	Alarms		Info			Normal
				3 Info		3 O tiomal	3 Normal

2. From the menu on the left side of the screen, select [Alarms].

PUJITSU FUITSU Soltware Initiastructure	Manager Dashboard Structuring + Hanager	uni v <b>Events v</b> Settings v	Testa () Help ~ administr	nu v 2
Alarm Settings Alarm U	st			
Alarma Quint	orth 0/6		Filter	Actions ~
ShittiP Manager SMTP Server	Alarm Settings	Alarm List	Actions © Enabled / Disabled	0. M
Shared Alarm Settings	Alarms	Q. Sea		unie / Soutre dele
	Actions	Alarm N		

3. From the [Actions] button on the "Alarm List" screen, select [Add].

FUJITSU FUJITSU Software	Infrastructure Manager	Dashboard Structuring ~ Management ~	Events • Settings •	Taska 0 Help v administrator v 2
Alarm Settings	Alarm List			
Alarms Actions SHAMP Manager SMTP Server Shared Alarm Settings	Q, Search Alarm Name No Alarms.	0/0 © Target © Target Events	Filter Actions ~	Filter Actions ~
	-		ed C Add Edit	

4. Enter the alarm name ("1. Alarm Name" screen in the "Add Alarm" wizard).

In this example, the alarm name is set as "Error Event."

dd Alarm			0
1. Alarm Name 2. Target	3. Event	4. Actions	5. Confirmation
inter Alarm Name.			
Alarm Name * E	rror Event		
1. Alarm Name	2. Target		
	/	-4	
Enter Alarm Name.			Next Cancel
Alarm Name *	Error Event		

5. Set the target for alarm notification ("2. Target" screen in the "Add Alarm" wizard).

In this example, the target for alarm notification is set to "System.	."
Errors and events in ISM are the target.	

Add Alarm				(	?
1. Alarm Name	2. Target	3. Event	4. Actions	5. Confirmation	]
Select the applicable type.					
Applicable Type *	Select System Nodes (for each Nodes (Al Node Nodes (Node Gro	s) 🔪 🚺	Select System Nodes (for each node) Nodes (All Nodes) Nodes (Node Group)	-	
				Back Next Cance	

6. Select the checkbox for an event from the event list ("3. Event" screen in the "Add Alarm" wizard).

In this example, the row in which "Severity" is "Error" and "Event Type" is "All-Error-Events" is selected.

Add Alarm					
1. Alarm Name	2. Target 3. Event		4. Actions	5. Confirmation	
Select whether you want to re	ceive events or traps.				
Event Type *	Events				v
Q Search	30/30				
Severity 🗘 Ever	nt ID 🗧 Event		Description		
C Error -	All-Error-Events		This is applicable to a	Il events with a severity of E	mor.
	Conte		This is applicable to a	I events with a severity of	
Severity 🗘	Event ID 🗇 Event	Desc	iption		Can
Error	- All-Error-Events	This	s applicable to all eve	ents with a severity o	
🗌 🔥 Warning	- All-Warning-Events	This i	s applicable to all eve	ents with a severity o	

7. Select the action name from the defined action list ("4. Actions" screen in the "Add Alarm" wizard).

In this example, the action name ("Mail Report") created in "2.4.3.2 Set mail notification as the alarm notification method (Action)" is selected.

dd Alarm			0
1. Alarm Name 2. Target	3. Event	4. Actions	5. Confirmation
elect the action(s) that should be triggered where Q_ Search 1/1	en the selected events occur.		
Action Name	<ul> <li>Action Typ</li> </ul>	•	0
Mail Report	Send E-Ma	11	Details
Select the action(s	) that should be triggered when		
Action N	ame		Back Next Cancel
Mail Rep	ort		

8. Confirm the content, and then select the [Apply] button ("5. Confirmation" screen in the "Add Alarm" wizard).

Add Alarm			0
1. Alarm Name 2. Ta	rget 3. Event	4. Actions	5 Confirmation
Alarm Name Applicable Type	Error Event System		
Target Events Severity O Event ID	<ul> <li>Event Type</li> <li>Description</li> </ul>		
© Error -	All-Error-Events This is applicable to	all events with a severity of Erro	t.
Action Name Mail Report	<ul> <li>Action Type</li> <li>SendMail</li> </ul>	Apply	C Details
		Be	à Apply Cancel

After alarm addition is finished, the set alarm will be displayed on the "Alarm List" screen.

ujjîrsu FUJITSU Software In	frastructure Manager	Dashboard St	rectaring 🖌 Management 🛩 I	Events ♥ Settings ♥		nsks 0 Help 🛩 ad	ministrator + 2
Varm Settings	Alarm List						
larms	Q. Search	1/1				F	iter Actions ~
tions MP Manager	Alarm Name	0 Target	C Target Events	C Target Traps	0 Actions	C Enabled / Disabl	ed O
ATP Server	Error Event	System	All-Error-Events (·)		Mail Report	-	Enable
ared Alarm Settings							
Alarm Name	0	Target	C Target Events	1	Target Traps	0	Actions
Error Event		System	All-Error-Event	s (-)			Mail Report

This finishes the alarm settings.

# 2.5 Procedures for Using Firmware Management

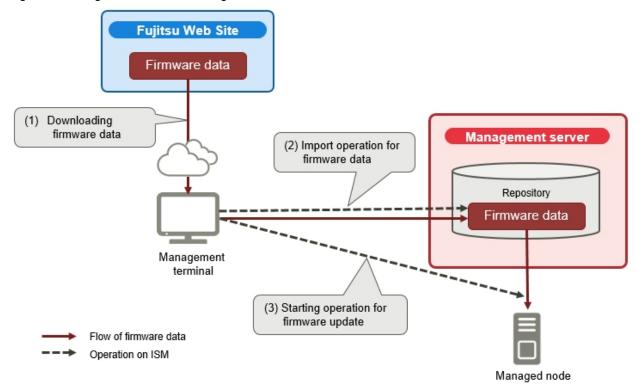
Firmware Management is a function that operates firmware updates for multiple managed nodes together and manages versions of the firmware in an integrated manner.

By using Firmware Management, you can reduce the amount of maintenance work for managed nodes.

When updating firmware, you must import the firmware data into ISM in advance. The workflow for firmware updates is as follows.

- 1. Download the firmware data from the Fsas Technologies website ((1) in the figure below).
- 2. Forward the firmware data that was downloaded to the repository on ISM-VA ((2) in the figure below).
- 3. ISM will use the firmware data that was put into the repository to update the firmware of the target node ((3) in the figure below).

#### Figure 2.5 Image of Firmware Management



This section describes the procedure from firmware data preparation to the execution of the firmware update for the PRIMERGY BIOS/ iRMC.

The workflow for the procedure is as follows.

1. Prepare the firmware data for the firmware update.

Refer to "2.5.1 Prepare Firmware Data for a Firmware Update."

2. Import the firmware data into ISM for the firmware update.

Refer to "2.5.2 Import Firmware Data into ISM."

3. Update the firmware.

Refer to "2.5.3 Update Firmware."

# 2.5.1 Prepare Firmware Data for a Firmware Update

Obtain the latest firmware data to apply to a managed node.

There are two ways to store the firmware data that is applied to managed nodes in the repository:

- Import a firmware data ISO image file from the provided DVD into the repository
- Import the firmware data for each node from the Fsas Technologies website into the repository

The firmware data for the PRIMERGY BIOS/iRMC can be found in the locations listed in the chart below.

Prepare the DVD and the firmware data listed in the chart below. If the data is in DVD format, prepare the appropriate ISO image files.

Target firmware	Firmware Type (sort)	Firmware data to be used/Location from which to obtain
iRMC of PRIMERGY	iRMC	ServerView Suite Update DVD [Note 1]
BIOS of PRIMERGY	BIOS	Or the firmware data that can be downloaded from the following website

#### Table 2.4 Firmware data to be prepared (When updating PRIMERGY)

Target firmware	Firmware Type (sort)	Firmware data to be used/Location from which to obtain
		https://support.ts.fujitsu.com/ [Note 2] ISM supports the versions from 11 (11.15.09 or later) to 16 (except 14.21.09) of the ServerView Suite Update DVD.

[Note 1]: To obtain the ServerView Suite Update DVD image, refer to the following website: https://support.ts.fujitsu.com/IndexDownload.asp?lng=com&SoftwareGUID=

[Note 2]: Download Flash File.

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The firmware data to be used depends on the firmware update target.

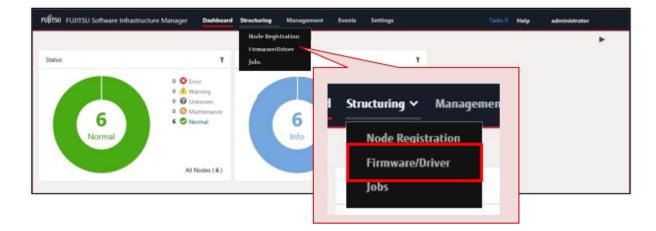
For details on firmware data preparation for firmware other than the firmware in the "Table 2.4 Firmware data to be prepared (When updating PRIMERGY)," refer to "2.13.2.1 Storing and deleting firmware data" in "User's Guide." 

# 2.5.2 Import Firmware Data into ISM

This section describes the procedure to import firmware data that was prepared in "2.5.1 Prepare Firmware Data for a Firmware Update."

This is the procedure for importing firmware data from the DVD.

1. From the Global Navigation Menu, select [Structuring] - [Firmware/Driver].



2. From the menu on the left side of the screen, select [Import].

FUJÎTSU FUJITSU Software Infra	structure Manager Dushboard Structuring v Management v Event	i ∨ Settings ∨ Tasks 0 Help ∨ adm	ninistrator 🗸 🎗
Himware/Univer	Import		
Update	Import Data List Firmware Data ServerView Suite Firmware Tool		
Script	Update		Actions ~
	Import	File Type     Size     Date & Time of Registration     Dedicated     320 MB     2020/04/02 11:21	0
	Script		

3. From the [Actions] button on the [Import Data List] tab, select [Import DVD].

FUJÎTSU FUJITSU Software In	frastructure Manager Dashboard Structuring Management Events	Settings Tasks 0 He	lp administrator
Firmware/Driver	Import		
Update	Import Data List Firmware Data ServerView Suite Firmware T		
Import			
Script	Search 1/1	Actions	Actions
	Import Status Import Data		Import DVD
	Completed Individual Repository Administrator	Import DVD	Import Firmware Delete
		Import Firmware	
		Delete	

- 4. Enter the items to select the firmware data on the "Import DVD Image (ISO)" screen, and then select the [Apply] button.
  - For a description on the setting items, select [ ⑦] on the upper-right of the screen, and refer to the help screen.

The firmware data is imported from the DVD.

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DVD import may take some time to complete. After starting the import, the operations are registered as ISM tasks. Confirm the current status of the task on the "Tasks" screen.

When you select [Tasks] from the top of the Global Navigation Menu, a list of tasks is displayed. 

### 2.5.3 Update Firmware

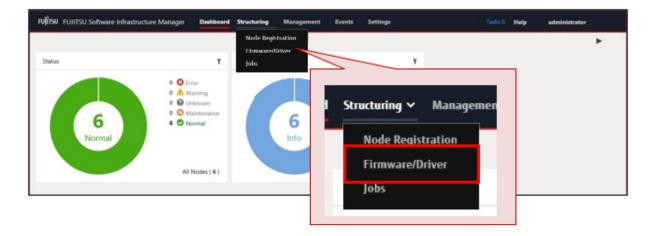
This section describes the procedure for updating the PRIMERGY BIOS/iRMC using the firmware data that was imported in "2.5.2 Import Firmware Data into ISM."

# Note

. . . . . . .

Do not perform operations that interrupt nodes that are updating (such as turning the power off).

1. From the Global Navigation Menu, select [Structuring] - [Firmware/Driver].



- 2. Set the node to be updated to Maintenance Mode.
  - a. On the "Node List" screen, select the node name.
  - b. On the "Node Information" screen, select the [Switch Maintenance Mode] button.

Status	O Normal		Switch Maintenance Mode
Power Status	Off		Power On
PXE Boot Port	Not specified. The first port of	onboard is used.	Set
Node Information Retrieved			Get Node Information
Basic Info	Switch N	faintenance Mode	
Node Name Vendor Name		Power On	PRIMERGY TX2550 M4  YMCM000011
Last Updated	2020/04/02	IP Address	10.2% The AR / IPv4
Web I/F URL	http://militational/		
Description			
Tag	2		

3. On the "Node List" screen, confirm the "Current Version" and the "Latest Version" for the node to be updated.

"Updatable" is displayed in [Status] for nodes that can be updated (there is a difference between "Current Version" and "Latest Version," the firmware data for "Latest Version" has been imported to ISM).

FUJITSU FUJITSU Software	Infrastructure Manager D	ashboard Structuring Mar	sagement Events	Settings		ks 0 Help a	dministrator
Firmware/Driver	Node List						
Update	Search	Update Mode : All		~	Filter	et eLCM Online Info R	etrieval Actions ~
Import							
Script	Display only updatable n						
	Status 🗘	○ Node Name ○ IP Address ○	Model Name 💝 Type 🖓	FW/Driver Name Current Ve	ersion 😈 🗘 Li	atest (Online) 😈 🗢	Latest (Offline) 😈 😓 1
				X2550 M4_BIOS R1.40.0	+	R1.41.0	R1.41.0
	Current Version 🔒	Latest (Online) <b>(</b>	Latest (Offline)	30 M4_IRMC 2.45P&3	3.50 +	2.46P&3.50	2.469&3.50
		1000-000 C	CONSTRUCTION OF				
	R1.40.0 →	R1.41.0	R1.41.0				

4. Select the checkbox for the node to be updated, and then from the [Actions] button, select [Update Firmware/Driver]. You can select multiple nodes.

FUJITSU FUJITSU Software In	nfrastructure Manager Dashboard Structuring Manage	ment Events Settings	Tasks 0 Help administrator
Firmwate/Driver	Node List		
Update Import Script	Search     Update Mode : All       Display only updatable nodes     121 / 121       Status     C     Node Name C     IP Address C     M       Updatable     SV_YMCM0     10.21.114.68     S       Updatable     SV_YMCM0     10.21.114.68     S       Updatable     SV_YMCM0     10.21.114.68     S	Retrieval Actions ~ Update Firmware/Driver Export in CSV Format	Set eLCM Online Info Retrieval Actions ~ Update Firmware/Driver Export in CSV Format R1.41.0 P83.50 2.46P83.50

5. Follow the "Update Firmware/Driver" wizard and execute the operations according to the instructions on the screen. You can schedule a firmware update in "Update Settings" screen in the "Update Firmware/Driver" wizard.

Jpdate Firmware/Driver	0
Select Version Document Update Settings	Script Settings Confirmation
Select schedule and options of the update. Scheduling:	Select schedule and options of the update.
O start the update at the specified time       09/12/2017 □       20 ∨       15 ∨	Scheduling: Start the update immediately
Options:	<ul> <li>Start the update at the specified time</li> </ul>
Switch to the 'Maintenance Mode' when the update. Note that Monitoring is interrupted while in Maintenar (i.e. status, performance, and threshold monitoring).	09/12/2017 🗰 <b>20 ~ : 15 ~</b>
	Back Next Cancel

- If specifying a date and time for firmware updates

Select [Start the update at the specified time], and specify the date and time for execution.

Check the operation status on the "Jobs" screen since it is registered as an ISM job.

The job ID is displayed in the "List of Jobs" field in the result confirmation dialog box displayed after execution. The job list is displayed when you select [Structuring] - [Jobs] from the Global Navigation Menu. Identify the job based on its job ID.

- If you selected [Start the update immediately] and the firmware was updated

After starting the update, since the task is registered as a "Task" in ISM, confirm its current status on the "Tasks" screen. After executing the update, the "Task Details" field in the dialog box for confirmation of the result displays the task ID.

The following tasks types are registered under Firmware Update tasks.

- Online Update: Updating firmware
- Offline Update: Updating firmware (Offline mode)

When you select [Tasks] from the top of the Global Navigation Menu, a list of tasks is displayed. Identify the appropriate task by its task ID and task type.

6. After confirming that the task is complete, turn off Maintenance Mode for the target node.

This finishes the server firmware update.

# Chapter 3 Maintaining ISM

This chapter describes how to handle common problems in ISM, backup the ISM environment in case of trouble during operation, and the countermeasures for errors that may occur with ISM functions.

# 関 Point

- A console (a command-line interface for operating ISM-VA) is used for ISM maintenance operations. For details, refer to "User's Guide."

.....

. . . . . . . . . . . . . . . . . .

- Only ISM administrators can perform maintenance operations.

# 3.1 Update ISM

If you need patches, upgrades, or MIB files for ISM, contact your local Fujitsu customer service partner.

### 3.1.1 Apply Patches to ISM-VA

This section describes the procedure to transfer a patch file (ISM280\_xxx\_Sxxxxxx.tar.gz) to "/Administrator/ftp" for ISM-VA and to apply the patch.

You can upload a patch file to ISM-VA from a management terminal using the ISM GUI. After uploading the file, you can then apply the patch by using the console.



- Before applying patches, back up (export) with a hypervisor, where ISM is running.
- If you have upgraded to ISM 2.9.0 from ISM 2.7.0.030 and earlier and you have not used the system update command, you cannot use Log Management after applying the patch.

You must execute the command after restarting ISM-VA to be able to use Log Management. Refer to Step 12 and Step 13 for details on running the system update command.

- ISM-VA disk space is used for system updates. For disk space requirements, refer to "System updates after applying a patch or upgrade" in "1.3.1 Requirements for Hypervisor to Run ISM-VA (Virtual Machines)" in "User's Guide."

# 関 Point

The following is an overview of the patch process.

- 1. (Step 1 3): Determine the amount of disk space required to apply the patch.
- 2. (Step 4 11): Procedure to apply the patch.
- 3. (Step 12 13): Procedure to update the system.

1. Confirm the amount of disk space required for when the patch is applied.

a. Log in to ISM-VA from the console as an administrator and execute the following command.

# apply-update

One of the following messages is displayed. (The sentences after the \* are not actually displayed on the screen.) If (Message 3) is displayed, Steps b to d are not needed.

(Message 1)

Ready to start System update.

 Number of total node logs: 75416
 \*Number of node logs for all nodes

 Disk size required for system updates: 31.1MB
 \*Amount of disk space required

 Size of available space: 20.8MB
 \*Current available disk space

 Not Enough hard disk space for system update without deleting Node Log.
 \*Ourpet available disk space

 If system update without deleting Node Log, after selection "0: Cancel System Update" please
 free at least an additional 31.1MB of disk space on '/'.

 If you do not need the node logs, please select "1: System Update (Delete Node Log)" from the
 menu below.

 1: System Update (Delete Node Log)
 0: Cancel System Update

 Please select one of the mode:
 \*Delete Node Log

### 🕑 Point

If "Disk size required for system updates" appears in the message, the node logs must be deleted during the system update due to lack of disk space.

If you want to keep past node logs, execute one of the following.

- Confirm the amount of space in "Size of available space" (Current available disk space) and free up memory until you have the amount of space mentioned in "Disk size required for system updates."
- Refer to "2.5.6 Downloading Node Logs" in "User's Guide" to download node logs beforehand.

(Message 2)

```
Ready to start System update

Number of total node logs: 27364 *Number of node logs for all nodes

Time of System update depends on the number of Node log.

If you do not need the node logs, please select "1: System Update (Delete Node Log)" from the

menu below.

"Delete Node Log" contributes to shortening of System upgrade.

1: System Update (Delete Node Log)

2: System Update (Node Log Undeleted)

0: Cancel System Update

Please select one of the mode:
```

(Message 3)

Your system is up to date.

- b. Confirm the number (Number of node logs for all nodes registered in ISM) in the "Number of total node logs" row.
- c. Select "0: Cancel System Update" to close the message.
- d. Calculate the required disk space using the following formula.

<Number confirmed in Step b> x 500 Bytes

2. Log in to ISM-VA from the console as an administrator, check the system space (entire ISM-VA), and free disk space for the Administrator user group.

# ismadm volume show -disk

To determine the amount of free disk space in the system (entire ISM-VA), see "Avail" in the "/" mount location.

If you have allocated virtual disks to the Administrator user group, also check the free disk space in the Administrator user group.

Refer to "Avail" in the "'RepositoryRoot'/Administrator" mount location for free disk space for the Administrator user group.

3. Add the disks required for when the patch is applied.

Determine how much disk space is required to apply the patch based on the disk space calculated in Step 1 and the size of the patch file.

- If no virtual disk is allocated to the Administrator user group

Free space required for the system (entire ISM-VA):

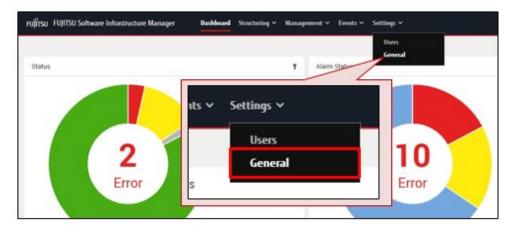
The total of the "capacity calculated in Step 1" and the "capacity approximately six times the patch size"

- If virtual disks are allocated to the Administrator user group
  - Free space required for the system (entire ISM-VA):
    - "About three times the patch size"
  - Administrator user group requires:

The total of the "capacity calculated in Step 1" and the "capacity around three times the patch size"

If you run out of space, add virtual disks for both the system (entire ISM-VA) and the Administrator user group. Refer to "3.7 Allocation of Virtual Disks" and "4.6 Management of Virtual Disks" in "User's Guide" to add virtual disks.

4. From the Global Navigation Menu, select [Settings] - [General].



5. From the menu on the left side of the screen, select [ISM patch / upgrade program].

FUJี้เTSU FUJITSU Software Infra	structure Manager Dashboard Structuring v Management v Events v Settings v	Tasks 0 Help 🛩	administrator 🗸 🤁
General Settings	ISM patch / upgrade program		
Trap Reception License Shared Directory	Version information 2.8.0 (S20220000-00)		Update ISM
CA Certificate Maintenance Data	Upload		
Upload ISM patch / upgrade program	ISM patch / upgrade		
Proxy Setting	program		
	Proxy Setting		

6. Select the [Update ISM] button.

FUJITSU FUJITSU Software Infr	astructure Manager Dashboard Structuring v Management v Even	s 🗸 Settings 🖌	Tasks 0	Help ~	administrator 🛩	æ
General Settings	ISM patch / upgrade program					
Trap Reception License Shared Directory CA Certificate Maintenance Data Upload ISM patch / upgrade program Proxy Setting	Version information 2.8.0 (\$2022XXXXXX)		Update ISM		Update	SM

The "ISM Patch / Upgrade Program" screen is displayed.

7. Select "Local" from [File selection method] and drag and drop the file to upload to the GUI of ISM.

ISM Patch / Upgrade Progra	m (?)	
Specify the file information to app File selection method *	ly.	
File Path * Drag	Browse Browse	
User Name Password *		
File selection method *	● Local ○ FTP ○ Shared Directory	
File Path *	Drag and Drop your file here	Browse

8. Enter your login password in [Password] and select the [Confirm] button.

ISM Patch / Upgrade	M Patch / Upgrade Program					
Specify the file information	to apply.					
File selection method *	● Local					
File Path *	ISM280_xxx_Sxxxxxxxx.tar.gz 🗙	Browse				
User Name	administrator					
Password *	Show password					
	Confirm	Close				

9. Check the display contents, select the [Above contents are correct] checkbox and select the [Yes] button.

	SM patch / upgrade program? Confirm the notes and check the checbox button. After you execute, restart ISM-VA.	
1. This operation cannot be cano	elled.	
1. Applying may take a few min	utes.	
1 All monitoring functions are in	nterrupted during applying.	
1. Automatically log out, and go	to progress screen.	
Туре	Patch	
Version before Applying	2.8.0 (S2022XXXX-XX)	
Version after Applying	2.8.0.XXX (SXXXXXXXX)	
version arter Apprying		

The ISM patch is applied.



10. Wait until application of the patch is completed.

After application of the patch is completed, clear the cache, and go to the login screen.



11. After logging into ISM, confirm that the patch is applied.

FUJITSU FUJITSU Software Infrastruct	ure Manager Dashboard St	ucturing v Management v Events	∨ Settings ∨	Tasks 0 Help 🛩	administrator 👻 🎗
	Application of ISM patch/up	grade program was successfully compl	eted. (Update finished successfully. ISM2.8.0.XXX (	(\$3000000000-300)) 🗙	▶ Ξ
Status	Y	Alarm Status	Y		
0 No Data	0 S Error 0 M Warning 0 Urknown 0 Maintenance 0 Normal	<b>O</b> No Data	0 🌲 Error 0 🖓 Warning 0 🏚 Info 0 🖓 None		
	All Nodes ( 0 )		All Nodes (0)		

12. Log in to ISM-VA from the console as an administrator and execute the following command.

#### # apply-update

If the following message is displayed, the system is already up to date. The procedures below are not required.

Your system is up to date.

If the following message is displayed, you must update the system.

- If there is enough disk space required to save node logs

```
Ready to start System update

Number of total node logs: 27364

Time of System update depends on the number of Node log.

If you do not need the node logs, please select "1: System Update (Delete Node Log)" from the

menu below.

"Delete Node Log" contributes to shortening of System upgrade.

1: System Update (Delete Node Log)

2: System Update (Node Log Undeleted)

0: Cancel System Update

Please select one of the mode:
```

- If there is not enough disk space required to save node logs

Ready to start System update.

```
Number of total node logs: 75416
Disk size required for system updates: 31.1MB
Size of available space: 20.8MB
Not Enough hard disk space for system update without deleting Node Log.
If system update without deleting Node Log, after selection "0: Cancel System Update" please
free at least an additional 31.1MB of disk space on '/'.
If you do not need the node logs, please select "1: System Update (Delete Node Log)" from the
menu below.
1: System Update (Delete Node Log)
0: Cancel System Update
```

Please select one of the mode:

For more details, refer to "4.17 Application of Patches" in "User's Guide."

The system update process continues in the background.



 Do not turn off ISM-VA during a system update. In the unlikely event that ISM-VA is rebooted, restore to a version of ISM-VA that was backed up before the patch was applied.

- During a system update, if you perform an operation that uses a lot of system space, such as a DVD import, the system update may fail. In this case, perform the system update again.

From the Global Navigation Menu on the ISM GUI, select [Events] - [Events].
 On the [Operation Log] tab, confirm that a log with the message ID "10140003" is output.

The system update is complete if the "10140003" log is output.

# 関 Point

The system update failed if the "50140050" log is output.

Collect maintenance data for ISM and contact your local Fujitsu customer service partner.

This finishes the procedure for applying the patches to ISM-VA.

#### 3.1.2 Upgrade ISM-VA

You can upload an upgrade file to ISM-VA from a management terminal using the ISM GUI and perform the upgrade.



- If you want to upgrade from V1.0 V1.5 to V2.9, contact your local Fujitsu customer service partner.
- Before upgrading, back up (export) with a hypervisor, where ISM is running.
- If you have upgraded from ISM 2.7.0.030, you cannot use Log Management.

You must execute the command after restarting ISM-VA to be able to use Log Management. For details on executing the command, refer to "4.18 Upgrade of ISM-VA" in "User's Guide."

- ISM-VA disk space is used for system updates. For disk space requirements, refer to "System updates after applying a patch or upgrade" in "1.3.1 Requirements for Hypervisor to Run ISM-VA (Virtual Machines)" in "User's Guide."

- 1. Calculate the amount of disk space required for when the patch is applied.
  - a. From the Global Navigation Menu on the ISM GUI, select [Management] [Nodes].
  - b. Select the node name on the "Node List" screen.
  - c. On the Details of Node screen, select the [Properties] tab, and check the number of logs displayed in "Node Logs."
  - d. Add up the number of Node Logs for all nodes registered with ISM and use the following formula to calculate the required disk space.

<Number of Node Logs for all nodes> x 500 bytes

2. For the rest of the procedures, execute from Step 2 in "3.1.1 Apply Patches to ISM-VA."

Read "patch" as "upgrade

#### 3.1.3 Set up an MIB File

MIB is public information regarding the status of network devices managed with SNMP, and is standardized as MIB-II, which is published as RFC 1213. An MIB file is a text-based file that defines this public information. To send and receive SNMP traps, the receiving side is required to save an MIB file provided by the device side.

Add/update the MIB file in the following cases.

If you want to add a new MIB file to receive SNMP traps from the hardware supplied from a vender other than Fsas Technologies such as ISM unsupported Fsas Technologies devices, Cisco switches, or HP servers.
For the latest information on products supported by ISM V2.9.0, refer to "Support Matrix." <a href="https://support.ts.fujitsu.com/index.asp">https://support.ts.fujitsu.com/index.asp</a>
Select [Select a new Product] on the above site and enter "Infrastructure Manager" in [Product Search:].
Select [DOWNLOADS] and select the target operating system.
The reference procedures are subject to change without notice.

- If you want to update an MIB file already registered in ISM to execute a firmware update.

You can upload an MIB file to ISM-VA from a management terminal using the ISM GUI. After uploading the file, you can register the MIB file by using the console.

- 1. Upload the MIB file to ISM-VA from a management terminal using the ISM GUI.
  - a. From the Global Navigation on the ISM GUI, select [Settings] [General].
  - b. From the menu on the left side of the screen, select [Upload].
  - c. Select a root directory from the list.
  - d. From the [Actions] button, select [Upload File].

On the "Upload File" screen, select the following.

- File Type: MIB file
- Upload Target Path: /Administrator/ftp/mibs

- e. Select the [Apply] button.
- 2. From the console as an ISM administrator, log in to ISM-VA.
- 3. Execute MIB file registration command.

# ismadm mib import



You can display and delete the MIB files registered on ISM-VA by using the following commands.

- Display MIB files

# ismadm mib show

- Delete MIB files

```
# ismadm mib delete -file <MIB file name>
```

# 3.2 Backup and Restoration of ISM

You can back up the ISM settings and node registration data and restore them as necessary in case the ISM setting data is damaged due to a problem or the setting data is lost due to an operation error.

\_\_\_\_\_

The following methods can be used to back up/restore ISM:

- Backup/restoration of ISM using the ISM-VA management command

For the procedure for backups, refer to "8.1.1.2 Back up ISM using the command" in "Operating Procedures." For the procedure for restorations, refer to "8.1.2.2 Restore ISM using the command" in "Operating Procedures."

- Backup/restoration of ISM using the GUI (ISM 2.9.0.010 or later)

For the procedure on backups, refer to "8.1.1.1 Back up ISM using the GUI " in "Operating Procedures." For the procedure on restorations, refer to "8.1.2.1 Restore ISM using the GUI" in "Operating Procedures."

- Backup/restoration of ISM using the REST API (ISM 2.9.0.010 or later)

Refer to "REST API Reference Manual."

# 関 Point

When migrating a server with ISM, backup/restoration of the entire ISM-VA using a hypervisor is effective.

ISM-VA is running as a virtual machine. You can migrate the server using the export/import functions of the hypervisor where ISM-VA (virtual machine) is running. However, the source and the destination of hypervisors must be the same.

ISM-VA can operate on the following hypervisors:

- Windows Server
- Azure Stack HCI OS
- VMware ESXi
- Red Hat Enterprise Linux with KVM installed
- SUSE Linux Enterprise Server with KVM installed
- Nutanix AHV

# 3.3 Collection of Maintenance Data

You can collect maintenance data required for investigations when a failure has occurred in ISM.

There are two ways to collect the maintenance data of ISM, one is using the GUI and the other is using a command.

You can collect a vc-support log from vCenter if vCenter is registered in the cloud management software in ISM when Virtual Resource Management maintenance data is required.

## 3.3.1 Collect Maintenance Data with the GUI

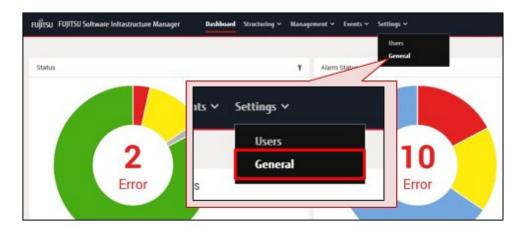
Log in to the ISM GUI to collect and download the maintenance data with the following procedure.

#### **Collect maintenance data**



Batch collection of maintenance data takes several hours to complete and requires large amounts of free disk space. For details, refer to "3.2.1.5 Estimation of required disk space for maintenance data" in "User's Guide."

1. From the Global Navigation Menu, select [Settings] - [General].



2. From the menu on the left side of the screen, select [Maintenance Data].

FUJITSU FUJITSU Soltware	Infantructure Manager 0	esbloard Structuring + Management	Events V Settings V		🐥 10 🕼 2 🕲 1 Тынка D н	elp 👻 administrator 👻 i
General Settings	Maintenance Data					
Cloud Management Software					Free	r space : 26667 MB Actions ~
Trap Reception	Status	- File Name	<ul> <li>Created Date</li> </ul>	0 Elapsed Time	C Size	0
Liomse	No maintenance dat					
Shared Directory		CA Certificate				
CA Certificate		on ocrimente				
Maintenance Data 🛛 🧾						
Upload		Maintenance D	Jata			
SPF Portal Link						
ISM patch / upgrade program		Upload				
Proxy Setting			11.1 - 11.2 - 11.2 - 1			

3. From the [Actions] button on the "Maintenance Data" screen, select [Collect].

upiso ropiso sonware	Infrastructure Manager Dubboard Structuring + Management +	Events v Settings v	▲ 10 🗶 2 @ 1 Tasis 0 Help 🛩 administrator 🛩
General Settings	Maintenance Data		
Joud Management ioffmare hap Reception	Status © File Name	© Created Date	Free space : 26664.08 Actions v
xense	No maintenance data.		
thared Directory			26664 MB Actions V
A Certificate			
daintenance Data			
lpload			Collect
			Delete

4. Select Collection Period and Collection Target on the "Collect" screen, and then select the [Run] button.

	?
Set the collection infor	mation.
Collection Period	Specify by Date C Entire Period
Start Date	03/03/2020 🖬
End Date	04/03/2020 🖽
Collection Target	S Full C Limited

- Collection Period
  - Entire period
  - Specify by Date: Specify Start Date and End Date for collection
- Collection Target
  - Full: Collection of ISM RAS Logs, ISM-VA Operation System Logs, and database information together
  - Limited: Collection of ISM RAS Logs only

Collection starts and the progress of the collection is displayed in the [Status] column.

FUJITSU FUJITSU Soltware	Infrastructure Manager Dashboard	Structuring ~ Management ~ Ev	ents v Settings v			A 10 8 2 8 1 Ta	sin 1 Help + administrator + 2
General Settings	Maintenance Data						
Cloud Management Software							Free space : 26643 MB Actions V
Trap Reception	Status 0	File Name	© Created Date		Elapsed Time	0 Size	0
License	22/26	ismsnap-20200403005007-full.zip	April 3, 2020 12:50 1	52 AM	0.01:42		14.958 MB Download
Shared Directory	1						
CA Certificate							
Maintenance Data							
Upload		S	tatus	C File Na			
			22/2	6 ismsn			
				· · · · · · · · · · · · · · · · · · ·			

To refresh the displayed progress, select the [Refresh] button on the upper-right of the screen on the ISM GUI. The progress can also be checked from the "Task" screen. The task type is "Collecting Maintenance Data."

When the collection is complete, the Status icon becomes "Complete" and you can download the data.

Fujjitsu FUJITSU Saltware	Infrastructure Manager 0	Dashboard Structuring ~ M	anagement v Events v Sett	ings v			兽 10 😂 2 🕸 1 📑	oks 0 Help + administrator + 2
General Settings	Maintenance Data							
Cloud Management Software								Free space : 20625 MB Actions ~
Trap Reception	Status	0 File Name	0	Created Date		0 Elapsed Time	C Size	0
License	Complete	ismsnap-10-20200	403005007-full.zip	April 3, 2020 12:52:49 AM		0.02.42		21.727 MB Download
Shared Directory								
CA Certificate								
Maintenance Data						10000		
Upload			Status		0	File Name	8	
		2						
				Complete		ismsnap-10-202		
		-						

#### Download maintenance data

1. From the Global Navigation Menu, select [Settings] - [General].

FUĴÎTSU FUJITSU Software Infrastructure Manager	Dashboard Structuring ~ Management ~ Events ~ 5	ettings v
Status	Y Alarm Statu	Users General
	ıts v Settings v	
	Users	
2 Error	General	10
Error	s	Error

2. From the menu on the left side of the screen, select [Maintenance Data].

FUJITSU FUJITSU Soltware	Infastructure Manager Baskboard Structuring + Management	✓ Events ✓ Settlings ✓		🐥 10 😫 2 👁 1 🛛 Talka D	relp - administrator - 2
General Settings	Maintenance Data				
Cloud Management Software					ree space : 2666? MB Actions ~
Trap Reception	Status - File Mane	<ul> <li>Denied Date</li> </ul>	C Elapsed Time	C Size	0
License	No maintenance dat				
Shared Directory	CA Certificate				
CA Certificate	CA Certificate				
Maintenance Data					
Upload	Maintenance D	Jata			
SPF Portal Link					
ISM patch / upgrade program	Upload				
Proxy Setting			1		

3. On the "Maintenance Data" screen, select the [Download] button of the maintenance data that you want to collect.

FUJITSU FUJITSU Soltwar	e Infrastructure Manager	Beildward Structuring + Management +	Events 🛩 Settings 🕶		🐣 10. 📾 2 🕲 1	Tasks () Help 🗸 administrator 🗸 🕄
General Settings	Maintenance Data					
Cloud Management Software						Piee space : 26633 MB Actions ~
Trap Reception	Status	0 File Name	Created Date	C Elapsed Time	© Size	0
License	Comple	ismsnap-10-20200403005007-fu	Lzip April 3. 2020 12:52:49 AM			21.727 MB Download
Shared Directory						
CA Certificate				0		-
Maintenance Data						
Upload				E F		
				7 MB	Download	

- 4. Download the maintenance data according to the download confirmation of the browser.
- The maintenance data collected from the "Maintenance Data" screen in GUI of ISM are retained in the following directory and only the
  - maintenance data under this directory will be displayed.

Maintenance Data storage directory: /Administrator/transfer

- The maintenance data retained in the FTP communication directory of ISM-VA, "/Administrator/ftp," are not displayed on the "Maintenance Data" screen.
- The maintenance data will be retained for five generations. If it exceeds five generations, it will be deleted automatically from the oldest creation date and time.

- The maintenance data will be deleted automatically 5 weeks after collected.

### 3.3.2 Collect Maintenance Data Using a Command

Use the ISM-VA commands to collect ISM maintenance data.



Batch collection of maintenance data takes several hours to complete and requires large amounts of free disk space. For details, refer to "3.2.1.5 Estimation of required disk space for maintenance data" in "User's Guide."

1. After starting ISM-VA, log in to ISM-VA from the console as an ISM administrator.

2. Collect the ISM maintenance data.

The following are part of some examples. Refer to "8.2.2 Collect Maintenance Data to Execute the Command" in "Operating Procedures."

- For the batch collection of ISM RAS Logs, ISM-VA Operating System Logs, and database information with a collection period (2021/12/10 to 2022/1/10) specified.

```
# ismadm system snap -dir /Administrator/ftp -full -from 20211210 -to 20220110
snap start
Your snap has been generated and saved in:
/Administrator/ftp/ismsnap-20220110175808-20211210-20220110-full.zip
```

- For the batch collection information of ISM RAS Logs, ISM-VA Operating System Logs, database information, collected statistics information by Anomaly Detection and Packet Analysis of Virtual Network (collection period required).

A collection period (2022/05/18 to 2022/05/19) is specified.

```
# ismadm system snap -dir /Administrator/ftp -full -extstats -from 20220518 -to 20220519
snap start
Your snap has been generated and saved in:
/Administrator/ftp/ismsnap-20220519072513-20220518-20220519-full-extstats.zip
```



- "-dir" specifies the output destination path. You can retrieve maintenance data collected by FTP access by specifying the file transfer area described in "2.1.2 FTP Access" in "User's Guide."

- To specify the period of maintenance data to be collected, specify the collection start date and collection end date by adding the "-from" and "-to" options. Specify the date in "YYYYMMDD" format. If you specify the period of maintenance data to be collected, the collection start date and collection end date are added to the file name. The collection start date and collection end date are set based on the time zone set in ISM-VA.

If no period is specified, maintenance data is collected for the entire period.

- 3. Access FTP as an ISM administrator from a management terminal, and download the collected maintenance data.



The five latest files are stored in the maintenance data created in the directory where the maintenance data is stored. Use the FTP client software and manually delete maintenance data that are no longer required.

### 3.3.3 Collect Maintenance Data for Virtual Resource Management

You can collect a vc-support log from vCenter if vCenter is registered in the cloud management software in ISM. For details, refer to "To collect ESX/ESXi and vCenter Server diagnostic data" from the following URL.

#### https://kb.vmware.com/s/article/2032892

In the log collection procedure in the URL above, when selecting the ESXi hosts to export logs to, select all the vSAN cluster ESXi hosts where an error has occurred.