

Development of Solutions and Service Solution

In order to contribute to “Sustainable Development Goals (SDGs)” through our ICT, we promote the reduction of green-house gas (GHG) emissions by developing and delivering Environmental Contribution Solutions.

Actual Results in Fujitsu Frontech Group

Fujitsu Group aims to contribute to the global SDGs with the customers by providing them with the ICT service.

Fujitsu Frontech Group set targets to deliver totally over 14 ICT solutions (Environmental Contribution Solutions) in Environmental Action Plan VIII (FY2016-FY2018). In FY2017, we set the annual target to deliver 5 solutions.

We proposed environmental solutions which quantify the reduction of GHG emissions, and our customers, mainly financial institutions, introduced the 5 solutions below and they could reduce the environmental burdens successfully.

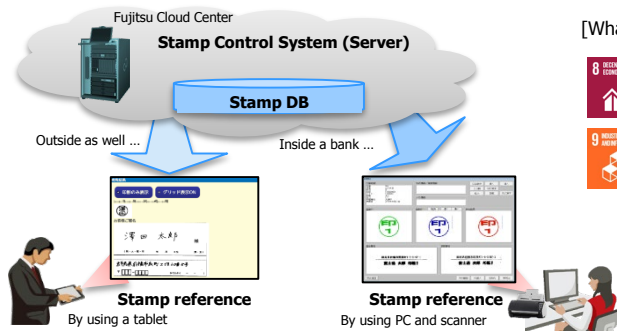
Environmental Solutions in FY2017

- 1) Response to ATM issues accompanied by a stop of core system machines
- 2) Passbook MS (magnetic stripe) repair system
- 3) **Cloud stamp service**
- 4) An option of personal identification for bank branch contact terminal
- 5) Function to repair the MS (magnetic stripe) in the bank ATM with the person in charge operating the ATM front display

* Others are disclosed on our website (<http://www.fujitsu.com/jp/frontech/>).

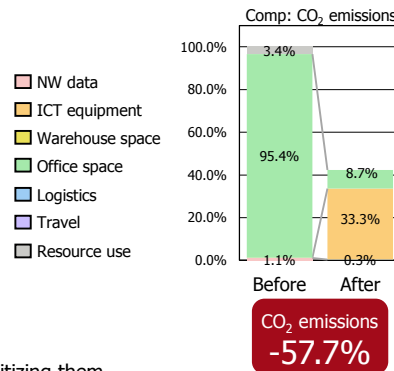
[Example] Cloud stamp service

- > Controlling registered stamps and signatures in the center, by digitizing them.
- > Automatic graphic overlay for stamp data by a system (automatic reference support function) enables to shorten referencing (matching) time and to enhance the accuracy of tasks. As a result, the stamp reference tasks can be much more efficient.



[What SDGs this solution contributes]

- 8 DECENT WORK AND ECONOMIC GROWTH
Goal 8: Decent Work and Economic Growth
- 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE
Goal 9: Industry, Innovation and Infrastructure



Environmental Efforts in Solution Service Business

We deliver our service solutions to our customers as business partners who share the value standard in order to promote the life cycle management of ICT (Information and Communication Technology) products at the customers. We deliver them with safe, secure and eco-friendly solutions, which contribute to the mitigation of the environmental burden, and with well-prepared support based on our extensive experience and business achievement from the product development until manufacturing.

As a part of retail system introduction and operation service, our experienced expert engineers support the customers with any problem.

In the introduction phase, we can help our customer solve the problem related to installation, setting-up and operation confirmation by confirming and optimizing the wireless LAN environment and by training the POS operators, etc., which are likely to be the customer's initial concerns, at the expense of the customer.

In the operation phase, we help the customers reduce the operating costs by offering the twenty-four seven call care which is one-stop help-desk service, agent service for monitoring / operating the headquarters system and remote monitoring service of the POS system / hardware for retail stores while they are opened or closed, etc. Moreover, we take the environment into consideration upon delivering each service to mitigate the customers' burdens.

