

Efforts in Solutions and Services

We offer customers one-stop solutions for their now and future.

Activity in Solution & Service Business

We, Fujitsu Frontech, live up to customer's expectations by one-stop solutions combining with hardware, software and services, based on experiences we have had through products development and manufacture in mission-critical areas such as financial, retail, industrial and public.

Moreover, we define cutting-edge technologies such as "Palm Vein Authentication" and "UHF band RFID" as "core technologies" bringing digital reformation to the front-end of customers. Also, by aspiring to develop more advanced technologies, we will offer solutions and services creating new values for customer's business

Development and Delivery of "SDGs Contribution Solutions"

The Solutions are to contribute not only to solving the environmental issues like climate change focused by SDGs, but to sustainable development of society and economy. We have established the scheme by making rules including the criterion of the solutions in our original guideline, and we push forward with this activity now. (Detail: [Link](#))

Results of "SDGs Contribution Solutions" in FY2023

In FY2023, we could register total of 9 solutions in actual, as the matrix below:

#	Names of Solutions and Services	Improvement rate*
1	Power consumption reduction by connecting with TeamCloud/CM POS	-37.5%
2	Modified Program Distribution System for banking terminals	-92.9%
3	Keyword Capture® "Account transfer request form recognition package"	-73.7%
4	AI Sift Management System	-75.1%
5	Boatrace Maintenance System	-39.8%
6	Quick Counter "Response to integrated local tax QR code"	-57.2%
7	ATM Service Platform "Remote Operation Service"	-45.9%
8	ATM Reuse Scheme	-100%
9	RFID Uniform Cleaning Management System	-60.1%

* It indicates the "reduced rate" after the introduction of solutions versus before it, that is, the comparison with "before-and-after" related to CO₂ emissions derived from travel, logistics, working time, power consumption of equipment, etc.

Case Study of "SDGs Contribution Solutions"

Quick Counter "Response to integrated local tax QR code"

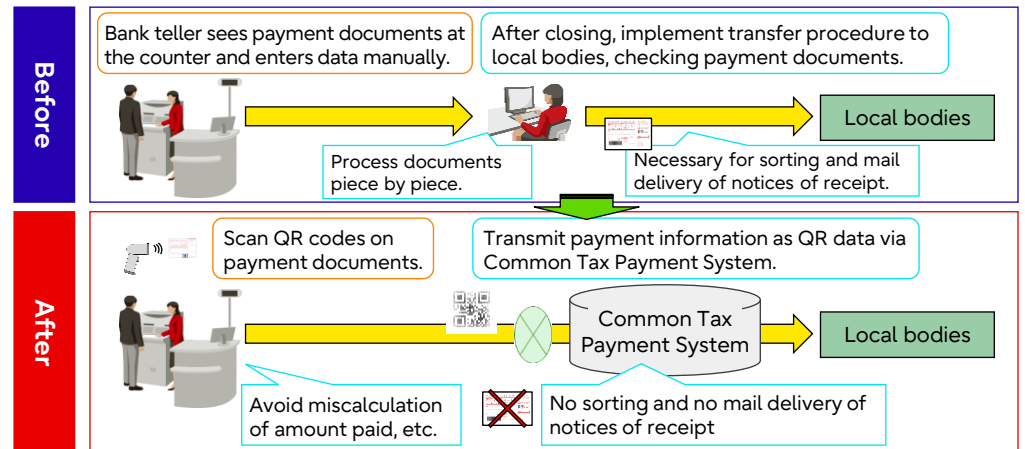
■ System summary

We have incorporated into a next generation banking counter "Quick Counter" we provide, a function corresponding to local tax integrated QR code (eL-QR), which was started from April 2023 in Japan.

In the past, bank tellers have borne a great burden, because they need to visually check local tax payment documents requested to process by customers, enter data manually, sort the documents and arrange mail delivery of them. Adopting this solution makes it possible to omit a part of processes, and can be expected to improve work efficiency. This time, we evaluate the effectiveness of this improvement as reduction of CO₂ emissions.

■ Before-and-after of system introduction

- 1) Reduce miscalculation of amount paid due to manual inputs, because amount paid is calculated automatically after scanning QR code.
- 2) No sorting and mail delivery of notices of receipt, because payment information is transmitted as QR data to local bodies via Common Tax Payment System.



Examples of contributable factors to SDGs:



Realize decent work.



Reduce CO₂ emissions of customer, by the improvement of productivity and work performance, etc. through ICT.