

## How do I custom the paper size?

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### More Questions

I' m trying to print on A4 Tractor sheet.

Whenever I give an order of one page, the printer won't stop at the end of sheet.

Also Ehen I send an order with multiple pages, the second page will print at the end of the first one.

Paper size in printer is always "Letter" even though I tried to change the size settings in driver and in software MS word.

**Answer:** Please custom the paper by the following link procedure.



[How to set "User Define Paper Size"](#)

It is estimated that not printing the last part of the first page or printing second page at the end of the first one is due to the selecting "Letter" size.

A4 of paper length is 297mm, and letter of paper length is 279mm.

Printing data is cut at the position of Letter size, 279mm, when using A4 Tractor sheet.

\* MS Word is worked by Word's page setup of driver's properties.