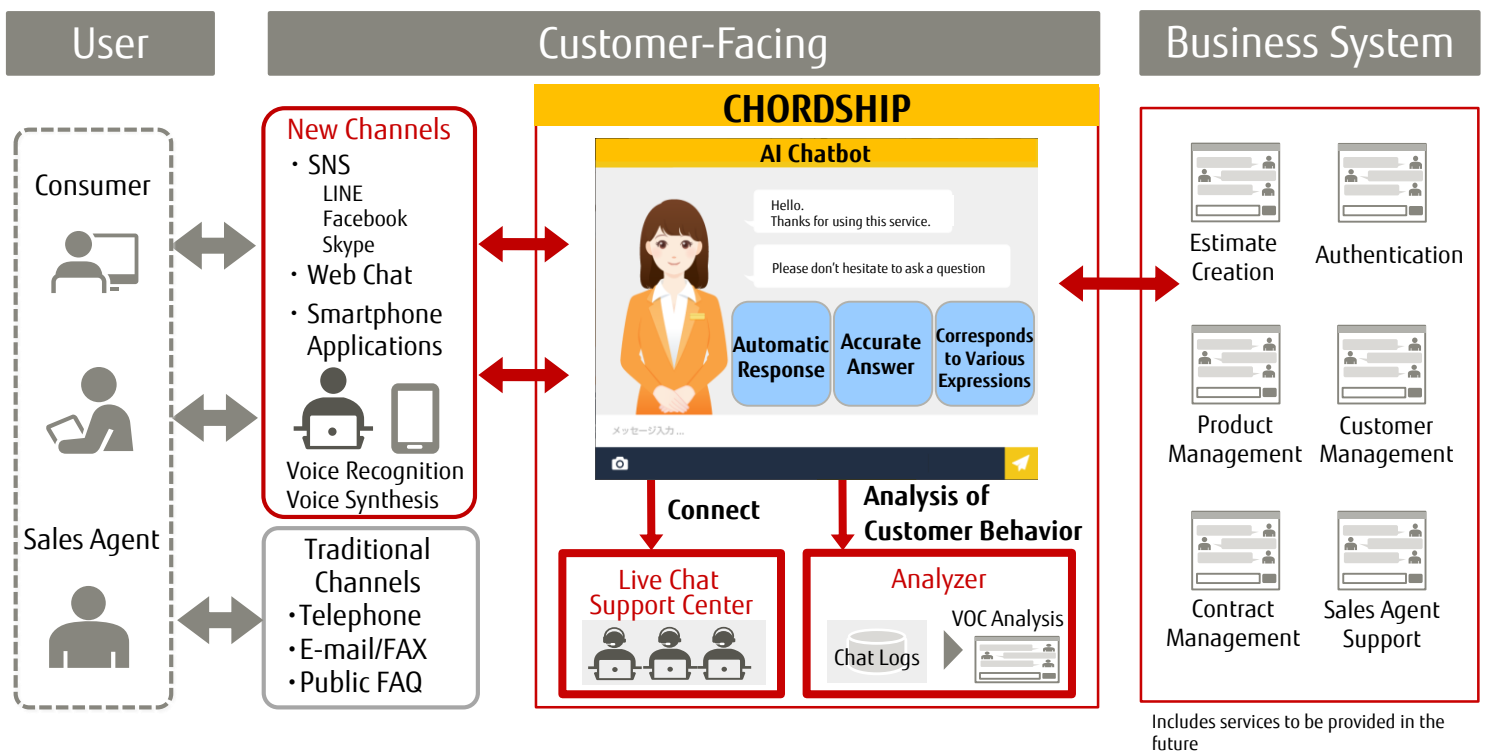


# Drive customer contact digitalization with an AI chatbot

## Customer Engagement Solution CHORDSHIP

### Customer Benefits

- AI chatbots respond to customer inquiries 24 hours a day, 365 days a year**  
 Improve customer satisfaction by responding to customer inquiries outside normal business hours.
- Acquire voice of customer data using chat channels**  
 Digital native customers often become silent customers when contact center interaction is only by phone. CHORDSHIP obtains voice of customers (VOC) data through the chat channels that is ideal for marketing and driving sales expansion.
- Promote digital transformation and cost reduction through automation and business integration**  
 Automating customer engagement allows valuable resources to focus on other areas of the business.



This brochure has been translated from Japanese. Some content is applicable to Japan only.  
 For more information about CHORDSHIP, please visit: <https://www.fujitsu.com/global/solutions/business-technology/ai/chordship/>  
 For further information, please contact a sales representative in your region.  
<http://www.fujitsu.com/global/>