

“We would not hesitate to recommend Fujitsu KOMLIS to other municipalities.”

Ulrik Skousbøll Christensen
Business Development Consultant
Municipality of Herning

Fujitsu KOMLIS enables the Municipality of Herning to break down individual key figures within financial and admin systems, creating a unique level of transparency.

At a glance

Country: Denmark

Employees: 86,000 residents

Website: www.herning.dk

Challenge

Defining key figures and collating comparable data have often been time-consuming and challenging.

Solution

The Municipality of Herning has upgraded to a new management information system from Fujitsu. It has some clear expectations: savings in terms of both time and money; a better overview of activities and resources at the management level; a stronger basis for decision-making; and ultimately better and more coherent efforts in relation to the municipality's residents.

Benefit

- Powerful analytical and management information in one system
- Links finance, volumes/full-year people, and activity
- Streamlines by way of digitalization (including the discontinuation of spreadsheets)
- Creates a better basis for decision-making by focusing on registration practices, structural adaptation, and changes in behavior

Customer

Herning is Denmark's third-largest municipality in terms of area and Denmark's twelfth-largest by population. The municipality has over 86,000 residents and, unlike many other municipalities in Jutland, Herning has experienced population growth in recent years.

Products and services

■ Fujitsu KOMLIS management information system

Challenge

The Municipality of Herning has long been used to working with a plethora of IT systems across its administrative areas. Defining key figures and collating comparable data have often been time-consuming and challenging. That is soon to be a thing of the past. The Municipality of Herning is ready to reap the rewards of a new, modern IT system, KOMLIS, which will collate all management information in one place. The system from Fujitsu is popular among other Danish municipalities for its user-friendliness when it comes to the dissemination and analysis of public management information.

"We voiced some clear expectations when selecting our new management information system. The most important was that it should be a standard solution that has already enjoyed success in other municipalities. The system should provide a better basis for decision-making to facilitate the day-to-day work of our managers. We wanted to avoid having to jump from system to system to find the information we needed," explains Ulrik Skousbøll Christensen, Business Development Consultant at the Municipality of Herning.

"After a lengthy tender process, we decided on Fujitsu as they could deliver a proven system at a reasonable price. KOMLIS provides the information and functionality we need. It is also scalable and can evolve over time," continues Skousbøll Christensen.

Solution

KOMLIS enables the municipality to break down individual key figures within financial and admin systems. This creates a unique level of transparency in the key figures and provides the municipality with new opportunities for finding causes and explanations. The common framework for management information could create new administrative communities across the municipality.

For example, the municipality will be able to make 360-degree measurements for each resident across all services in order to see what did and did not work as intended. It enables a better basis for making decisions regarding future tenders, and it helps to ensure stronger, more cohesive efforts for individual residents. Thanks to the system, managers can also dive into the data and follow financial and personnel data in an easy and straightforward manner.

Benefit

"For us, KOMLIS is more than just an IT system. It's an organizational transformation project. The system has given us an excellent opportunity to look at our key figures and workflows. Are we measuring the right things, and are we doing this in the most optimal way? This is what we're currently investigating, while also developing a new strategy," says Skousbøll Christensen.

"One of our other expectations of the supplier we chose was a smooth implementation process in which we would not waste unnecessary time. And I'm really pleased. We've had effective, professional dialogue with Fujitsu throughout. They've been responsive to our expectations and kept to our deadlines despite our ambitious schedule. We've already received positive feedback from our users, so I can wholeheartedly recommend Fujitsu to other municipalities," Skousbøll Christensen concludes.

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