

# Warranty Creation Tool User Manual Version 6.0

December 5, 2024  
Fujitsu Limited

Note: This manual is for Fujitsu partners only.

|              |                  |   |
|--------------|------------------|---|
| •Version 1.0 | July 27, 2011    | First Version   |
| •Version 2.0 | June 27, 2016    | Addition of an item “Selection of the number of substances covered by the guarantee”  |
| •Version 2.1 | August 26, 2016  | Correction of typo  |
| •Version 5.0 | August 24, 2018  | 1) Update for subdivision of excluded uses<br>2) Abolition of an item “Selection of the number of substances covered by the guarantee” (file divided) |
| •Version 6.0 | December 5, 2024 | Update for new warranty   |

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# 1. Procedure for creating a warranty

- An e-mail titled “[Request] Submission of composition information on chemical substances” (hereafter referred to as request e-mail) will be sent.
- Download the Warranty Creation Tool (hereafter referred to as tool). (See “3. Downloading the Tool”)
- Run the tool and output file:

|     |  |  |
|-----|--|--|
| (1) | Open the tool and enter the access key   |  |
| (2) | Complete the fields according to the questions<br>This warranty does not cover the reference information on electroless nickel plating | Enter “Basic Information”, “Company Information”, “Joint Form Including Manufacturer”, “Warranty Preparer Information”, “Article Information”, “Warranty Substances and Standards”, “Reference Information” and “Company Supplied” |
| (3) | Confirmation of the information entered in the form  | Confirm the “Contents confirmation” screen to ensure there are no errors   |
| (4) | Creation of Warranty File  | Output an Excel data file  |
| (5) | The responsible person's signature   | Print Excel data file (4) and have it signed by the responsible person   |
| (6) | Convert the signed paper document to PDF   | The PDF file name must be the same as the Excel file name  |

- Submit Excel data file (4) and PDF file (6) to our company.

## 2. Operating Environment

| Operating Environment | Version Information                                       |
|-----------------------|---|
| Operating System      | Windows10 or later  |
| Application           | Microsoft Excel 2016 or later                             |
| Other                 | Microsoft Edge 110 or later<br>Google Chrome 110 or later |

### 3. Downloading the Tool

- Download the tool from the Fujitsu website
  - Find the URL for the downloading tool in the request e-mail.
  - Click the specified the URL in the request e-mail.
  - After accessing the website, download the tool. (See below)
  - After downloading, save the tool to any local folder.

[An excerpt from the website content in the request e-mail]

#### 1. Warranty of compliance with Fujitsu Group Requirement for Chemical Substance

##### 1) Support Tool

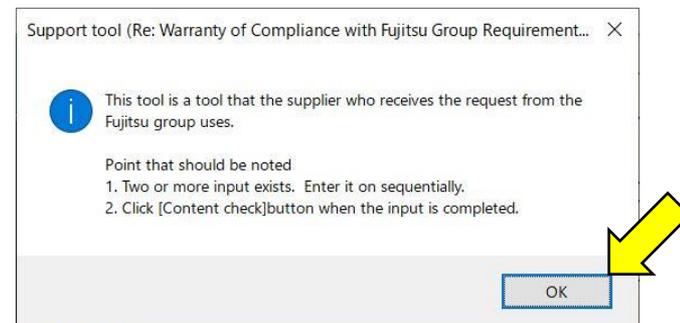
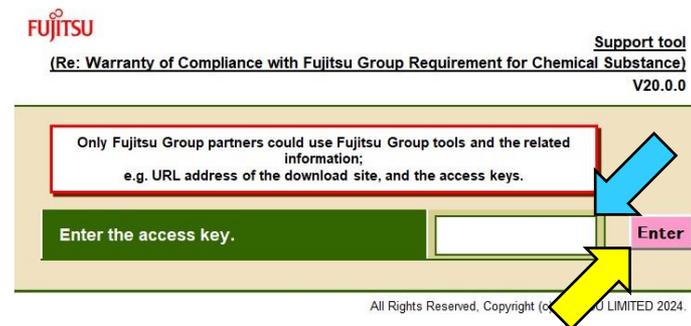
- V20.0.0 ( Download: Japanese  / English  [Please use "Access key"])

##### 2) Manual

( Download:  Japanese (\*\*\*) MB) /  English (\*\*\*) MB)

# 4. Opening the Tool

- Open the downloaded tool.
  - \*If a security warning appears, click “Enable Content”. If prompted with the security warning “Do you want to make this file as a trusted document?”, click “Yes”.
  - \*Turn off the “Auto-Save” function.
- The request e-mail contains an access key.  
Enter the access key in the field indicated by the blue arrow in the figure on the right, then click “Enter”.
- The input screen and pop-up window will appear (see figure to the right).
- After confirming the contents of the pop-up window, click “OK”.



## 5. Entering “Essential information” and “Information of Person responsible”

- Enter the warranty creation date in “YYYY/MM/DD” in the field marked (I) in figure on the next page. This field is required.
- Enter your company control number when you need to use it in the field marked (II) in figure on the next page.
  - \*The control number is displayed below the warranty issue date.
- Enter the name of the company submitting this warranty in the field marked (III) in figure on the next page. This field is required.
  - \*For companies other than Fujitsu Corporation, select the radio button on the left side of the second row and enter the details.
- Enter Your Company Name, Responsible Department Name, Responsible Manager Name in the field marked (IV) in figure on the next page. This field is all required.
  - \*Enter the name of a company that does business directly with our company.

# 5. Entering “Essential information” and “Information of Person responsible”

|  |   |                          |   |
|--|---|--------------------------|---|
| <u>Essential information</u>             | Specify the date.   | (I)                      | Please enter in YYYY/MM/DD format. After today, it is not possible to specify it.   |
|  | Warranty Control Number   | (II)                     | If your company requires a warranty control number, please enter<br>There is no limit to the number of characters that can be entered, but the description will be placed under the creation date, so 20 single-byte characters (10 double-byte characters) or less would be appropriate. |
|  | Enter the Company that submits it.                                  | Fujitsu Limited<br>(III) | When the client is other than "FUJITSU LIMITED" then select below radio button and enter the details.   |
| <u>Information of Person responsible</u> | Enter your company name.  | (IV)                     | * Enter the company name of you who is doing the purchase dealings with Fujitsu Group.  |
|  | Enter the department that you belong.                               | (IV)                     |   |
|  | Enter the name of the person in charge that has the responsibility. | (IV)                     |   |

# 6. Entering “Joint name format including manufacturer” and “Warranty Certificate creator Information”

- If there is a joint name format that includes the manufacturer, enter the manufacturer's company name, the manufacturer's department name, and the manufacturer's manager name in the field marked (V) in figure below.
- Enter the Preparer's Department Name, Preparer's Name, Preparer's request e-mail Address, and Preparer's Phone Number in the field marked (VI) in figure below. This field is all required.

|  |   |      |  |
|--|---|------|--|
| <u>Joint name format including manufacturer</u>                  | Manufacturer's company name   | (V)  | Enter only if joint name format is used. |
|  | Manufacturer's department name  | (V)  | Enter only if joint name format is used. |
|  | Name of person responsible for manufacturer   | (V)  | Enter only if joint name format is used. |
| <u>Warranty Certificate creator Information</u>                  | Department of Creator   | (VI) |  |
|  | Name of creator   | (VI) |  |
|  | Email address of the creator  | (VI) |  |
|  | Phone number of the creator   | (VI) |  |
| <u>Substance and threshold in which non-content is warranted</u> | We will ensure that article does not contain 10 substances. (Pb, Hg, Cd, Cr6+, PBB, PBDE, DEHP, BBP, DBP, DIBP) |      |  |

# 7. Content Check

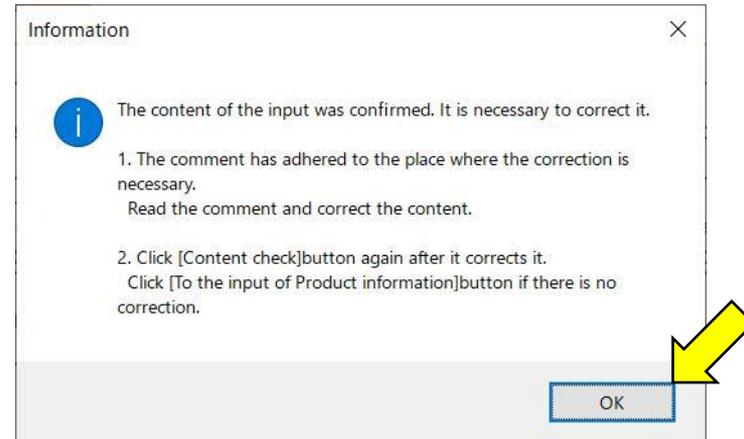
- After entering information in Sections 5 and 6, click “Content Check” at the top or bottom of the tool (see figure to the right).



- If there are any errors in your input, a pop-up window will appear (see figure to the right).

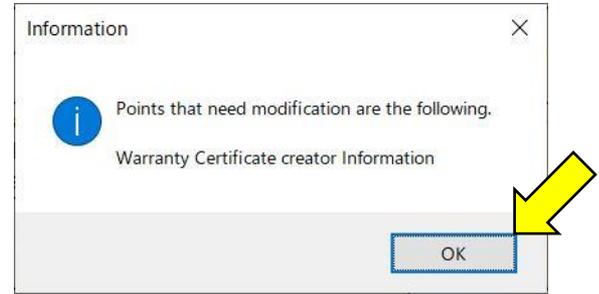
\*If your input is error-free, proceed to page 14.

- After confirming the contents of the pop-up window, click “OK”.



# 7. Content Check

- A pop-up window will appear indicating areas requiring correction. (see figure to the right).
- After confirming the contents of the pop-up window, click "OK".



- Correct the indicated areas according to the comments (see figure below).

|   |                              |                |                             |
|---|------------------------------|----------------|-----------------------------|
| <u>Warranty Certificate creator Information</u> | Department of Creator        | YYY Department |                             |
|   | Name of creator              | bbb            |                             |
|   | Email address of the creator | bbb@XXX.com    |                             |
|   | Phone number of the creator  |                | The input is indispensable. |

- After making all corrections, click "Content Check" again at the top or bottom of the tool.

# 7. Content Check

- If there are no problems with your input, the pop-up window shown in the figure to the right will appear.
- Click “OK” in the pop-up window.
  
- Click “To the input of Product information” at the top or bottom of the tool.
  
- The screen will change, and the pop-up window shown in the figure to the right will appear.
- After confirming the contents of the pop-up window, click “OK”.



# 8. Entering “Product information”

- Enter the Survey ID from the request e-mail into field (VII) (see figure below).
- Enter the Fujitsu Group Product Number from the request e-mail into field (VIII) (see figure below).
- Enter the Product Name from the request e-mail into field (IX) (see figure below).
- For the “Type name” of your company, enter hyphen (-) if there is none; otherwise, separate multiple type names with commas (,) into field (X) (see figure below).
- Enter the Maker Name into field (XI) (see figure below). \*This is optional.

|                     |  | 1st Item |
|---------------------|--|----------|
| Product information | Survey ID  | (VII)    |
|                     | Fujitsu Group Product Number                                       | (VIII)   |
|                     | Product Name   | (IX)     |
|                     | "Type name" of your company. (information to identify the product) | (X)      |
|                     | Maker Name   | (XI)     |

# 9. Selection of “Warranty Substances and Criteria”

- \*Regarding “materials”, a homogeneous material which cannot be decomposed further or a composite material which can be regarded as homogeneous in order to fulfill its specific function(s), for which it is set or formed at a particular position.
- For lead and lead compounds, does the content of lead in the mass of the material exceed 1000 ppm? (See figure on the next page)

# 9. Selection of "Warranty Substances and Criteria"

- If it does not exceed 1000 ppm, select "blank" for all items in the exempted applications from containment restriction.
- If it exceeds 1000 ppm, select "Use" for the applicable items in the exempted applications from containment restriction.

|                       |  |             |                         |
|-----------------------|--|-------------|-------------------------|
| Lead and its compound | Does LEAD maximum concentration exceed 1000ppm by weight in homogeneous material ?               |             | Yes. It does exceed it. |
|                       | EXEMPTED APPLICATIONS FROM CONTAINMENT RESTRICTION<br>※ If you are using it, change it to [Use]. | 5(b)        |                         |
|                       |  | 6(a)-I      |                         |
|                       |  | 6(b)-I      |                         |
|                       |  | 6(b)-II     |                         |
|                       |  | 6(c)        |                         |
|                       |  | 7(a)        | Use                     |
|                       |  | 7(c)-I      |                         |
|                       |  | 7(c)-II     |                         |
|                       |  | 13(a)       |                         |
|                       |  | 13(b)-(I)   |                         |
|                       |  | 13(b)-(III) |                         |
|                       |  | 15(a)       |                         |

|                       |  |             |                            |
|-----------------------|--|-------------|----------------------------|
| Lead and its compound | Does LEAD maximum concentration exceed 1000ppm by weight in homogeneous material ?               |             | No. It does NOT exceed it. |
|                       | EXEMPTED APPLICATIONS FROM CONTAINMENT RESTRICTION<br>※ If you are using it, change it to [Use]. | 5(b)        |                            |
|                       |  | 6(a)-I      |                            |
|                       |  | 6(b)-I      |                            |
|                       |  | 6(b)-II     |                            |
|                       |  | 6(c)        |                            |
|                       |  | 7(a)        |                            |
|                       |  | 7(c)-I      |                            |
|                       |  | 7(c)-II     |                            |
|                       |  | 13(a)       |                            |
|                       |  | 13(b)-(I)   |                            |
|                       |  | 13(b)-(III) |                            |
|                       |  | 15(a)       |                            |

\*You can select either "blank" or "Use" for each item that is exempted applications from containment restriction. (The default is blank.)

\*Refer to the "Reference" sheet for details on the exempted applications from containment restriction.

# 9. Selection of "Warranty Substances and Criteria"

- For cadmium and cadmium compounds, does the content of cadmium in the mass of the material exceed 100 ppm? (see figure below)
  - If it does not exceed 100 ppm, select "blank" for all items in the exempted applications from containment restriction.
  - If it exceeds 100 ppm, select "Use" for the applicable items in the exempted applications from containment restriction.

|                          |  |                         |     |
|--------------------------|--|-------------------------|-----|
| Cadmium and its compound | Does CADMIUM maximum concentration exceed 100ppm by weight in homogeneous material ?             | Yes. It does exceed it. |     |
|                          | EXEMPTED APPLICATIONS FROM CONTAINMENT RESTRICTION<br>※ If you are using it, change it to [Use]. | 8(b)-I                  | Use |
|                          |  | 13(b)-(II)              |     |
|                          |  | 13(b)-(III)             |     |

|                          |  |                            |  |
|--------------------------|--|----------------------------|--|
| Cadmium and its compound | Does CADMIUM maximum concentration exceed 100ppm by weight in homogeneous material ?             | No. It does NOT exceed it. |  |
|                          | EXEMPTED APPLICATIONS FROM CONTAINMENT RESTRICTION<br>※ If you are using it, change it to [Use]. | 8(b)-I                     |  |
|                          |  | 13(b)-(II)                 |  |
|                          |  | 13(b)-(III)                |  |

\*You can select either "blank" or "Use" for each item that is exempted applications from containment restriction. (The default is blank.)

\*Refer to the "Reference" sheet for details on the exempted applications from containment restriction.

# 9. Selection of "Warranty Substances and Criteria"

■ A warranty cannot be created if the concentration of any of the following substances exceeds 1000 ppm:

- Mercury and mercury compounds
- Hexavalent chromium compounds
- Polybrominated biphenyls (PBBs)
- Polybrominated diphenyl ethers (PBDEs)
- Bis(2-ethylhexyl) phthalate (DEHP, CAS No. 117-81-7)
- Butyl benzyl phthalate (BBP, CAS No. 85-68-7)
- Di-n-butyl phthalate (DBP, CAS No. 84-74-2)
- Diisobutyl phthalate (DIBP, CAS No. 84-69-5)

Therefore, the default setting is "No. It does not exceed it." and this cannot be changed (see figure to the right).

|  |                            |
|--|----------------------------|
| Does MERCURY maximum concentration exceed 1000ppm by weight in homogeneous material? CAS No.xx-xx-x                                    | No. It does NOT exceed it. |
| Does HEXAVALENT CHROMIUM maximum concentration exceed 1000ppm by weight in homogeneous material? CAS No. >xx-xx-x                      | No. It does NOT exceed it. |
| Does POLYBROMINATED BIPHENYLS (PBB) maximum concentration exceed 1000ppm by weight in homogeneous material ? CAS No.xx-xx-xx-x         | No. It does NOT exceed it. |
| Does POLYBROMINATED DIPHENYL ETHERS (PBDES) maximum concentration exceed 1000ppm by weight in homogeneous material? CAS No.xx-xx-x     | No. It does NOT exceed it. |
| "DEHP", does DEHP maximum concentration exceed 1000ppm by weight in homogeneous material ? CAS No.117-81-7 Bis(2-ethylhexyl) phthalate | No. It does NOT exceed it. |
| "BBP", does BBP maximum concentration exceed 1000ppm by weight in homogeneous material ? CAS No.85-68-7 Butyl benzyl phthalate         | No. It does NOT exceed it. |
| "DBP", does DBP maximum concentration exceed 1000ppm by weight in homogeneous material ? CAS No.84-74-2 Dibutyl phthalate              | No. It does NOT exceed it. |
| "DIBP", does DIBP maximum concentration exceed 1000ppm by weight in homogeneous material ? CAS No.84-69-5 Diisobutyl phthalate         | No. It does NOT exceed it. |

# 10. Selection of reference information

\*Answers to questions regarding electroless nickel plating (reference information) will not be included in the warranty.

- Do you use electroless nickel plating?
  - If you are not using it, select "No" (see figure below).

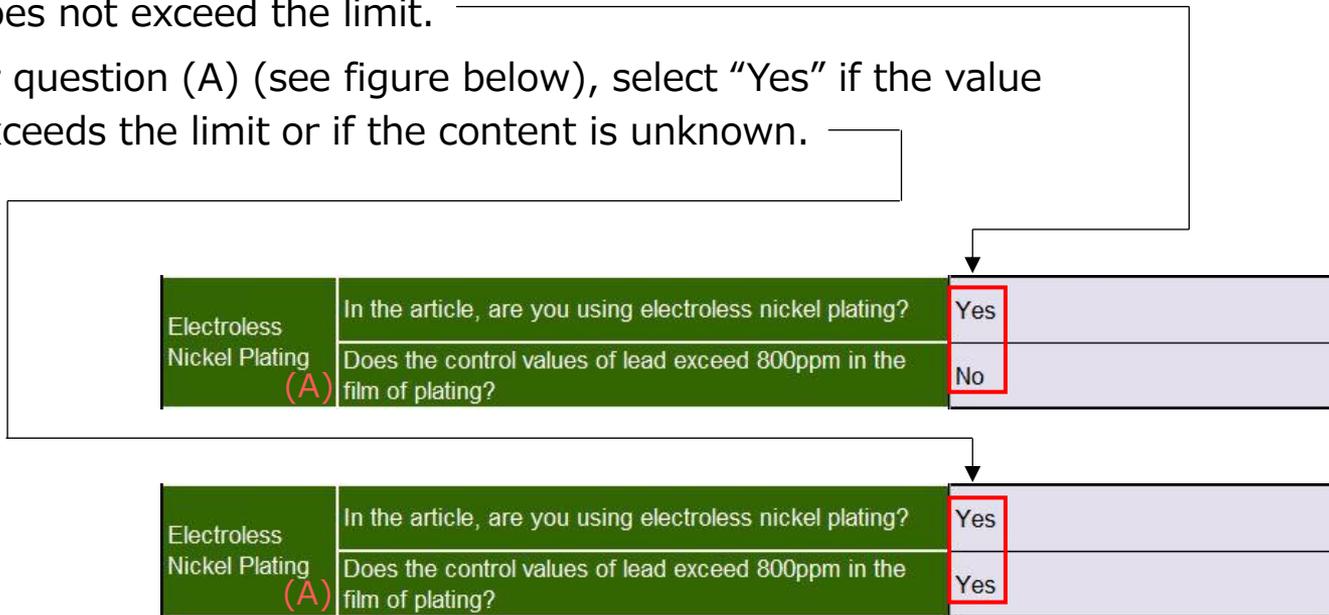
\*It is not necessary to answer "Does the controlled value of lead exceed 800 ppm in the film of plating?".

|                            |   |                                 |
|----------------------------|---|---------------------------------|
| Electroless Nickel Plating | In the article, are you using electroless nickel plating?             | <input type="text" value="No"/> |
|                            | Does the control values of lead exceed 800ppm in the film of plating? | <input type="text"/>            |

← No answer required

# 10. Selection of reference information

- Do you use electroless nickel plating?
  - If you are using it, select “Yes”.
  - For question (A) (see figure below), select “No” if the value does not exceed the limit.
  - For question (A) (see figure below), select “Yes” if the value exceeds the limit or if the content is unknown.



# 11. Entering company-provided items from Fujitsu

- Do you use any company-provided items from Fujitsu?
  - If there are no company-provided items, select “No”.
  - If you use any company-provided items, select “Yes” and enter the details for each item. A maximum of 50 items can be entered.

(B) Are there components received from Fujitsu Group? [ Write when you use parts received from "FUJITSU Group" for the product. ]  Yes

|   |   |  |
|---|---|--|
| 1 | Name of Company Supplies  | Enter company-provided items Information |
|   | "Fujitsu Group Product Number" of the components received from Fujitsu Group. |  |
|   | "Manufacturer's Type Name" of the components received from Fujitsu Group.     |  |
|   | Maker Name  |  |

(B) Are there components received from Fujitsu Group? [ Write when you use parts received from "FUJITSU Group" for the product. ]  No

|   |   |  |
|---|---|--|
| 1 | Name of Company Supplies  |  |
|   | "Fujitsu Group Product Number" of the components received from Fujitsu Group. |  |
|   | "Manufacturer's Type Name" of the components received from Fujitsu Group.     |  |
|   | Maker Name  |  |

Note: If you select “Yes” to the question (B) (see figure below) and then change your answer to “No”, any entered information will be deleted

This completes the entry.

We will now review the information.

# 12. Contents confirmation

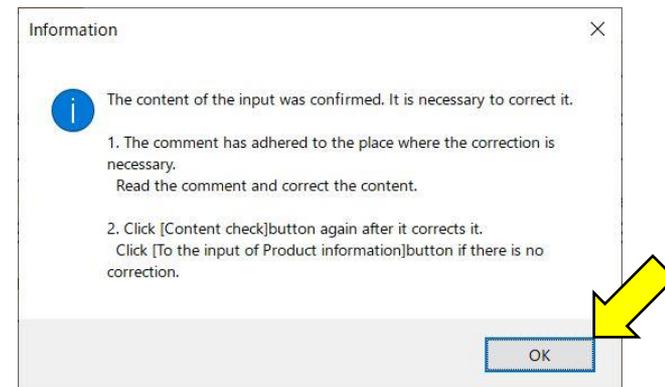
- Click “Contents confirmation” at the top of the tool (see figure below).



- If there are any errors in your input, a pop-up window will appear (see figure to the right).

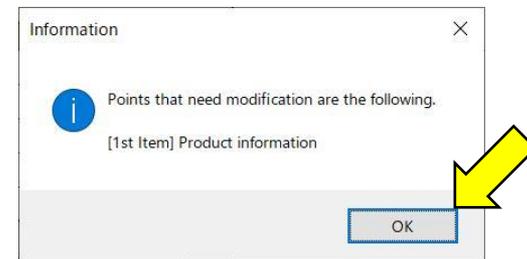
\*If your input is error-free, proceed to page 25.

- After confirming the contents of the pop-up window, click “OK”.



# 12. Contents confirmation

- A pop-up window will appear, indicating areas requiring correction (see figure to the right).
- After confirming the contents of the pop-up window, click "OK".



- Sections requiring correction are highlighted in red. Review the comments that appear when you move your mouse over these areas and make the necessary corrections (see figure below).

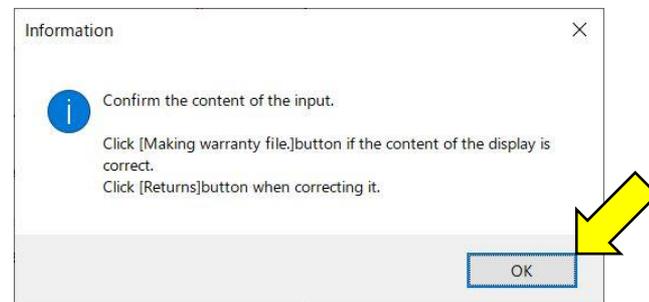
|                     |  | 1st Item     |
|---------------------|--|--------------|
| Product information | Survey ID  | 1234567      |
|                     | Fujitsu Group Product Number                                       | CA99999-9999 |
|                     | Product Name   | [REDACTED]   |
|                     | "Type name" of your company. (information to identify the product) | TC999        |
|                     | Maker Name   | TTT          |
|                     |  |              |

The 'Product Name' cell in the table is highlighted in red. A red oval is drawn around this cell and the 'The input is indispensable.' tooltip that appears when the mouse hovers over it.

- After making all corrections, click "Contents confirmation" at the top of the tool.

## 12. Contents confirmation

- If there are no problems with your input, the pop-up window shown in the figure to the right will appear.
- After confirming the contents of the pop-up window, click “OK”.



# 12. Contents confirmation

- An input confirmation screen will appear; review the entered information (see figure to the right).
- \*To make changes to the displayed information, click “Returns” at the top of the tool (see the pink arrow in the figure to the right).

**Re: Warranty of Compliance with Fujitsu Group Requirement for Chemical Substance**

Date: 2024/10/15  
Control No: kani001

To: Fujitsu Limited

Supplier: XXX Limited  
Department: YYY Department  
Responsible Person: aaa

We hereby certify that the target products in Section 1 to be delivered to your company comply with the restricted substances (groups) and standard values in Section 2. Furthermore, the above guarantee shall continue to apply even if our Company changes the composition of the target product.

1. PRODUCT

|                               |              |
|-------------------------------|--------------|
| Product Name:                 | Ptunit       |
| Fujitsu Group Product Number: | CA11111-1111 |
| Manufacturer's Type name:     | PT001        |
| Manufacturer's Name:          | XXX Limited  |

2. STANDARD

| RESTRICTED SUBSTANCES                      | THRESHOLD  |
|--|--|
| 1) Lead and its compound                   | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 2) Mercury and its compound                | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 3) Cadmium and its compound                | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 4) Hexavalent chromium compounds           | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 5) Polychlorinated biphenyls (PCBs)        | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 6) Polychlorinated diphenyl Ethers (PCDEs) | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 7) Bis(2-ethylhexyl) phthalate (DEHP)      | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 8) Bis(2-benzyl) phthalate (BBP)           | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 9) Dibutyl phthalate (DBP)                 | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 10) Diisobutyl phthalate (DIBP)            | Its concentration in Homogeneous Material(s) shall not exceed 10 |

However, the Product is not applicable to the above STANDARD only to the extent allowed by "Exempted Application from Containment Restriction" specified in the column below.

"Exempted Application from Containment Restriction" that are applicable to the target product.

7)al. 80H

3. PARTS RECEIVED FROM "FUJITSU GROUP"

|              |                              |                          |                     |
|--------------|------------------------------|--------------------------|---------------------|
| Product Name | Fujitsu Group Product Number | Manufacturer's Type name | Manufacturer's Name |
| IC           | CA5555-5555                  | IC001                    | YYY Limited         |

# 13. Creating a warranty file

- After reviewing the input, if everything is correct, click “Make warranty file” at the top of the tool (see the yellow arrow in the figure to the right).
- Save the warranty file (Excel file) to any folder.

CAUTION: The file name is automatically assigned by the tool; do not change it. Changing the file name will cause a registration error.

**Re: Warranty of Compliance with Fujitsu Group Requirement for Chemical Substance**

Date: 2024/10/15  
Control No: kanz001

To: Fujitsu Limited

Supplier: XXX Limited  
Department: YYY Department  
Person: aaa

We hereby certify that the target products in Section 1 to be delivered to your company comply with the restricted substances (groups) and standard values in Section 2. Furthermore, the above guarantee shall continue to apply even if our Company changes the composition of the target product.

**1. PRODUCT**

|                               |              |
|-------------------------------|--------------|
| Product Name:                 | Ptunit       |
| Fujitsu Group Product Number: | CA11111-1111 |
| Manufacturer's Type name:     | PT001        |
| Manufacturer's Name:          | XXX Limited  |

**2. STANDARD**

| RESTRICTED SUBSTANCES                      | THRESHOLD  |
|--|--|
| 1) Lead and its compound                   | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 2) Mercury and its compound                | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 3) Cadmium and its compound                | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 4) Hexavalent chromium compounds           | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 5) Polychlorinated biphenyls (PCBs)        | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 6) Polychlorinated diphenyl Ethers (PCDEs) | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 7) Bis(2-ethylhexyl) phthalate (DEHP)      | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 8) Bis(2-benzyl) phthalate (BBP)           | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 9) Dibutyl phthalate (DBP)                 | Its concentration in Homogeneous Material(s) shall not exceed 10 |
| 10) Diisobutyl phthalate (DIBP)            | Its concentration in Homogeneous Material(s) shall not exceed 10 |

However, the Product is not applicable to the above STANDARD only to the extent allowed by "Exempted Application from Containment Restriction" specified in the column below.

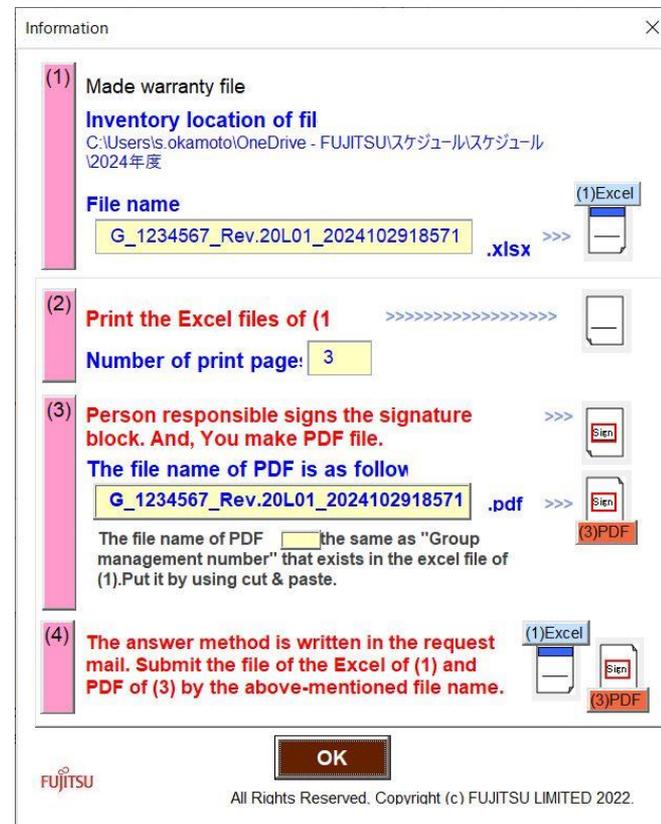
"Exempted Application from Containment Restriction" that are applicable to the target product:  
7(a). 80H

**3. PARTS RECEIVED FROM "FUJITSU GROUP"**

|              |                              |                          |                     |
|--------------|------------------------------|--------------------------|---------------------|
| Product Name | Fujitsu Group Product Number | Manufacturer's Type name | Manufacturer's Name |
| IC           | CA0000-0000                  | IC001                    | YYY Limited         |

# 13. Creating a warranty file

- Open the created warranty file (Excel file) (see (1) in the figure to the right).
- Print the opened warranty file (see (2) in the figure to the right).
- Let the responsible person sign the printed warranty and convert to PDF file (see (3) in the figure to the right).  
CAUTION: Use the same file name for the PDF file as the Excel file.
- According to the instructions in the request e-mail, send reply e-mail.  
CAUTION: - Make sure to provide both the Excel and the PDF files.  
- If you do not use ProcureMART, send the PDF file to the requester by e-mail.



**Thank you**

