

A large, stylized graphic element consisting of two interlocking circles. The left circle is purple with a white center, and the right circle is white with a purple center. They are positioned on the left side of the blue background, partially overlapping the image of the woman.

Trusted Society

Stories from our customers



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50% reduction in pay-out times



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Fujitsu’s vision for a mobile society, where accidents are preventable, aligns with ours and is critical to building a successful partnership.

Toshihiko Numata, General Manager, Aioi Nissay Dowa Insurance

Telematics revolutionizes claims processing at Aioi Nissay Dowa

Challenge

Reduce the complexity and time taken to analyze, resolve, and settle traffic accident insurance negotiations.

Solution

A combination of in-car AI-based image recognition and Fujitsu SLAM technology was developed to accurately record and analyze crucial traffic and vehicle information.

Outcomes

- Provided an accurate record of accident information
- Expedited quick and accurate analysis of accident handling and negotiations
- Reduced pay-out times by half with 24/7/365 response to accidents



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40,000 remote professionals supported



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We need to mobilize all resources; creating flexible teams will allow us to respond dynamically.

Alba Vergés, Counsellor of Health, Catalonia

Fighting Coronavirus with virtual workspaces at CTTI*

Challenge

Enable healthcare professionals to access critical files while working from home, or from temporary facilities, during the COVID-19 pandemic.

Solution

Fujitsu deployed VMware Cloud on AWS and VMware Horizon 7 with application virtualization, providing healthcare teams with the tools they need to fight the coronavirus pandemic remotely.

Outcomes

- Supported 40,000 healthcare professionals working remotely
- Allowed the entire team to securely access critical healthcare applications
- Delivered a dynamic response to fast changing situations



[Read the full story](#)

*Center for Telecommunications and Information Technology (CTTI)

Data-driven decisions to improve city parking

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By collaborating with partners to leverage advanced technology through the Connected Dublin initiative, we are exploring new ways to serve our citizens.

Doug McCollough, CIO, City of Dublin, Ohio

Optimizing urban parking via smart app in Dublin, Ohio

Challenge

Reduce parking congestion and the impact it was having on local businesses.

Solution

Fujitsu created a new smart parking app that uses video surveillance to track the current situation and deliver the results to community leaders, residents, and motorists. It is enabled by a single LTE/5G network solution.

Outcomes

- Provided city traffic managers and local businesses with valuable real-time insights into traffic and parking trends
- Enabled the city to make informed, data-driven decisions
- Helped Dublin take the next step in its Most Connected Smart City journey



Read the full story

Smoothing traffic flows with AI

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Fujitsu enables us to improve our civic service through automation and machine learning, reducing service times, environmental impact, and operational costs.

Representative, City of Montréal

Proactively managing traffic in Montréal

Challenge

Streamline traffic in the port district with a solution that could predict traffic flow, helping the city take decisive action to reduce traffic-related issues before they occur.

Solution

Fujitsu implemented its smart city AI solution, using sensors, CCTV, and crowd detection and movement analysis. The results helped co-ordinate 2,500+ traffic lights based on traffic flow, and optimize routes for civic vehicles.

Outcomes

- Reduced journey times
- Ensured smoother traffic flows
- Lowered emissions resulting in less air pollution



Read the full story

97% cost savings

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Fujitsu drives continuous improvement – managing our risks and enabling us to deliver projects successfully.

Steve White, Flood Warning System Product Manager, Environment Agency

Modernizing flood warnings at Environment Agency

Challenge

Transform and modernize the UK's legacy Flood Warning System to make it more resilient, responsive, and cost-effective.

Solution

Fujitsu modernized the service by migrating it to the cloud, creating an intuitive interface. The integration of an automated text-to-speech service has eliminated under-used and time-consuming elements.

Outcomes

- Decreased the text-to-speech service component costs from £40k to £1k, saving more than 97%
- Reduced manual input times from half a day to 20 minutes
- Ensured an average of 11,000 lifesaving messages reach citizens every day

Zero need for onsite hardware

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Combining Fujitsu’s comprehensive experience of our existing solution with Evosys local authority expertise ensured we were on the right track.

Suzanne Cannon, Service Assurance Manager, Essex County Council

Cutting costs and saving time for Essex County Council

Challenge


Reduce the cost and complexity of managing a sprawling IT estate, removing the need for constant customization which was a drain on time and resource.

Solution

Fujitsu provided a detailed roadmap, enabling migration of the existing legacy stack, spanning financials, HR/payroll, projects, procurement, and reporting to an Oracle SaaS platform that supported 7,500 users.

Outcomes

- Eliminated the need for on-premises hardware and maintenance
- Removed costly and time-consuming customization
- Enabled smarter decision-making with real-time analytics
- Encouraged remote working and boosted productivity with intuitive, mobile interface



90% user satisfaction

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By engaging with more of our users, we better understand their needs. That understanding will inform our future services.

Desi Curry, Head of ICT, Libraries NI

Transforming the digital experience in Libraries NI

Challenge

Transform library services throughout Northern Ireland, while maintaining secure access to physical and digital assets.

Solution

Fujitsu installed self-service machines that allowed users to borrow and return RFID-tagged items, while ensuring security with endpoint protection, configuration management, firewall security, and data segregation.

Outcomes

- Achieved 90% user satisfaction despite a £1 million cut in annual budgets
- Increased rate of borrowing of eBooks, audiobooks, eNewspapers, and eMagazines through digital channels, since the COVID-19 lockdown
- Responded quickly to changing customer needs, whilst retaining position at the heart of many local communities



[Read the full story](#)

Driving the future of mobility

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Fujitsu will continue to provide us with comprehensive support by leveraging its information capabilities and ability to create ecosystems.

Yukinori Takata, Mayor, Osakikamijima, Hiroshima Prefecture

Transforming public transport for citizens of Osakikamijima

Challenge

Find a new means of transport to replace the existing network, supporting lives daily, and a decreasing, aging population who depend on the region's public transport links.

Solution

Fujitsu created an ecosystem, drawing on academia, industry, and local government, to develop a new transportation and distribution service that combined on-demand mobility with self-driving technology.

Outcomes

- Fulfilled delivery service orders via self-driving vehicles which drove flexibility for citizens
- Made residents' lives more efficient
- Increased local economy by providing new tourism opportunities

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