

Empowering  
your people to  
stay productive  
and connected

Fujitsu Pandemic Support Services

FUJITSU



shaping tomorrow with you



# Responding to this difficult time together with you.

Fujitsu is committed to work with you to manage the current challenges caused by the Covid19 Pandemic. We understand all our customers' anxiety with regards to business sustainability. Thus Fujitsu endeavors to provide Digital Workplace and related Services to assist all our customers in support their business continuity plans. We also understand our customers' key pain points relating to this Covid19 pandemic outbreak as follows:

- » How to enable remote access to company systems?
- » What security measures in place for allowing remote access?
- » How to design a stable video/conference call solution?
- » How to ensure effective remote collaboration outcome?
- » How to effectively remote manage employee tasks and wellbeing?
- » How to support remote workflows effectively?

# Fujitsu want to offer organizations helpful advice and practical support.

As such, Fujitsu provides Smart workplace services and solutions\* with the to support our customers with quality ICT services to ensure business continuity.



Digital  
Workplace  
Services



Remote  
Access Security  
Services



Remote  
Employee  
Management



Remote  
Workflow  
Management

\* Consult Fujitsu local sales office for solution availability which vary according to country







## Digital Workplace Services

Fujitsu works with our key partners to rollout remote access services and solution to support your email mobility, data sharing and remote conferencing needs. We also provide electronic whiteboard solutions to allow our customers to remote collaborate effectively. Additionally, we also work with key partners to provide laptop leasing services bundle with our end user support services.



## Remote Access Security Services

Fujitsu understand the importance of security especially on allowing remote access for employees to company IT systems. Fujitsu is able to provide comprehensive services and solutions that addresses the key security risks such as mobile devices management, data leak prevention, edge network security, secured desktop computing, end point security, data and devices encryption.



## Remote Employee Management

Fujitsu works closely with ServiceNow to provide Employee Self Reporting software as a service to our customers to aid them in managing and monitoring their employees' tasks and wellbeing. Additionally, Fujitsu is also able to provide comprehensive remote infrastructure management services to our customer facing manpower crunch during Covid19 pandemic crisis. Additional workforce supplement can also be arranged.



## Remote Workflow Management

Many customers whose organization deployed work from home order faces challenges regarding remote workflow management. Fujitsu is able to provide solutions to address remote workflow approval using robotics process automations (RPA) solutions. Project management tools, electronic signature and document management solutions are also available





# 5 key success factors for your business continuity.

Fujitsu's Digital Workplace Services increases productivity and transforms your workplace by enabling people to excel in their jobs - empowering them to deliver more value, wherever they are. We provide services and solutions with the human centric approach, to support our customers with quality ICT services to ensure business continuity.

1. Human Centric Approach
2. Connect people with the information, people and experts they require or want-anytime, anywhere.
3. Improve agility to respond to business opportunities
4. Improve Collaboration and secure information sharing across your organization and outside your company people
5. Boost employee productivity by simplifying everyday business activities

# How we can help

These services assess your readiness, provide helpful guidance and initiatives, and look at the long term impacts so your workforce can work safely and your organization can thrive.

Our experts assess your workforce, taking into account your work styles, infrastructure, customer needs and culture. We'll look at how work gets done, who does it, where and if this can be done remotely. This will assess your readiness. We'll provide our unique visual map showing the activities needed to address any gaps and a clear plan of action.



## Rapid Assessment



## Ideation

We help you see your customers' challenges in a new light. We do this with something we call our Human Experience Design method. It's about finding the most innovative use of technology to serve your customers at this time.



## Rapid Solution Implementation

We have a range of cloud based remote working and productivity solutions. These include up skilling, which we can deploy in a matter of days, empowering your workforce in effective remote working.



## Workforce Enablement

We provide you with a complete assessment of your workforce and help you build a plan for new ways of working. This will help your workforce be more agile, creative and have the right digital skills needed to support your customers in these uncertain times. So they can be their brilliant best.



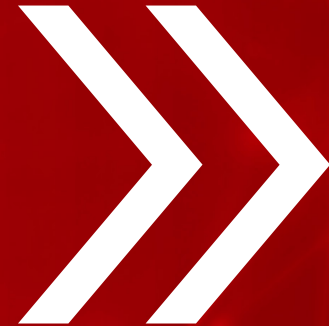
# It's time to change – We are there for you!

Fujitsu is committed to happy, creative, empowered workplaces in which people from all generations can do what they need and want to do how and where they want to do it.

When working with you to transform your business, we wouldn't just look at technology.

We'd look at every core element needed to achieve a successful digital transformation. Taking an outcome-based approach enables us to deliver immediate value and, by providing unbiased and industry - specific guidance, we can advise you on how to optimize your technology investments – whatever your business needs.

If you'd like to talk to us about how we can work together to transform your workforce, please contact to [country sales representative](#) anytime.



© FUJITSU 2020. Unclassified. All rights reserved. FUJITSU and FUJITSU logo are trademarks of Fujitsu Limited registered in many jurisdictions worldwide. Other product, service and company names mentioned herein may be trademarks of Fujitsu or other companies. This document is current as of the initial date of publication and subject to be changed by Fujitsu without notice. This material is provided for information purposes only and Fujitsu assumes no liability related to its use.

