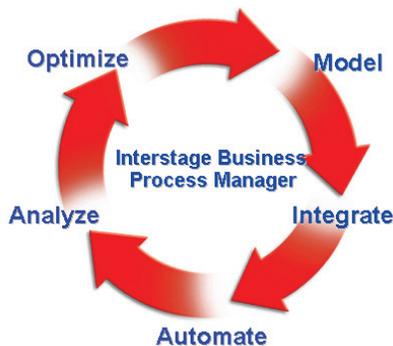# Interstage Business Process Manager

Interstage Business Process Manager helps companies "Sense and Respond" to business change through continuous process visualization and optimization. Organizations can proactively identify bottlenecks in processes and then iteratively automate and optimize these processes to create leaner, more efficient business operations.

FULL BUSINESS PROCESS LIFE CYCLE CONTROL

Interstage Business Process Manager helps companies seamlessly manage the various phases of a process improvement initiative – in defining and refining, integrating, automating, analyzing, and optimizing business processes.

Model
Business users can collaborate with their IT counterparts within a unified environment to define and refine a process-based application complete with:

- Process Models
- Simulation Scenarios
- Forms & User Interfaces
- Business Rules
- Integration Points
- Key Performance Indicators

Business users can also leverage process wikis and "process snippets" to collaborate and share process knowledge. They can also quickly outline the steps in a process by creating a bulleted list of activities that automatically get converted into a process diagram. It eliminates the need to know the intricacies of process modeling. The IT team can then refine this to create a complete process-based application that can be automated. Phases and milestones can be visually represented in process diagrams to support goal-oriented project management.

Integrate
Interstage BPM provides users with a host of standards-based integration options that range from strong support for web services to extensive, well documented APIs and even connectivity to hand-held devices. Various Web services can be "mashed up" to create new value-added services, and instant messaging, RSS feeds, and syndications can be incorporated within forms to provide users with instant information that makes decision-making around tasks much easier.

Unique to Interstage BPM are the advanced application partitioning and multi-tenancy capabilities that aid deploying BPM in shared services environments to reduce the cost of ownership of BPM-driven solutions.

Interstage BPM also provides a registry and repository that helps companies easily search for and reuse both SOA and non-SOA components within their business processes.

Automate
Intuitive task lists help business users prioritize and manage work effectively. Users can subscribe to RSS feeds of their tasks to a portal of choice, complete their work from within Microsoft Outlook, or choose to add their tasks to calendars. Interstage BPM also provides a "forecast" of work that is likely to get assigned to a particular user to help better manage the workload across teams.

The system will also recommend due dates and alert thresholds based on past performance data help set realistic customer SLAs.

The latest release of Interstage BPM provides unique capabilities that help companies proactively "sense and respond" to business change.

Sensing business change - A business manager can look at past performance metrics related to a specific task or process and factor in the predicted workload for a particular individual before deciding on who to approach for assistance with getting work done.

Responding to business change – Business processes can never be modeled perfectly the first time around and they shouldn't become a hindrance to getting work done. Interstage BPM now provides users with a platform to start getting work done, one step at a time – without having to worry about modeling a complete process. In situations where users realize that they need to veer from a previously defined structured process to accomplish work, they now have the flexibility to modify the process immediately to meet dynamic business needs

Analyze
Interstage BPM provides powerful business process analysis and reporting capabilities. Business users can easily define Key Performance Indicators (KPIs), pre-build dimensions for measurement, schedule business data collection across multiple applications, and create rules for triggering events and alerts.

Views of process status, KPIs, escalations, and comparative reports are displayed via configurable dashboards. Business managers can also drill down into charts by clicking on the corresponding chart area for detailed analyses.

Optimize
Interstage BPM's optimization capabilities can be used to further optimize processes. Business users can run a "what-if" analysis to help determine and eliminate process bottlenecks in real-time, thereby maximizing resource utilization and improving process efficiencies. The optimized models of business processes can then be versioned and deployed as needed.

KEY FEATURES

- 100% browser-based console
- Offline and online process modeling
- Visio import utility; ARIS process model import
- Advanced process simulation capabilities
- Powerful, yet easy to use business rules
- Integration with iLog, Fair Isaac, and Corticon
- Easy-to-use forms
- Process outlining and reusable process snippets
- Support for process wikis, IM, RSS feeds
- Integration with MS Outlook and calendars
- Dynamically create new tasks and processes
- Manage structured and unstructured processes
- Rich goal-oriented project management features
- Performance-based tasking recommendations
- Predict "future" tasks for workload optimization
- Real-time process modification and migration
- Process variable tracking for auditability
- Search, sort and filter of tasks and processes
- Business calendars for timers and notifications
- Visualize hybrid process patterns with metrics
- Real-time BAM dashboards and analytics
- Event listeners and extensive APIs
- Triggers to handle external events
- Supports BPMN, XPDL, BPEL. WebDAV, Wf-XML 2.0
- UDDI registry and repository
- Pre-built process templates as starter kits
- Supports leading J2EE application servers
- Unique application partitioning and multi-tenancy capabilities

BENEFITS

Kick-start BPM initiatives faster. Accelerate application development.
Interstage BPM provides a powerful, yet easy-to-use unified environment for business and IT users to collaborate on refining a process-based application. By leveraging the process outlining capabilities, business users are in a better position to communicate requirements to their IT counterparts thereby reducing the learning curve associated with getting started with a BPM project.

360 degree performance views.
Immediately respond to business change.
Unified dashboards present snapshots of and instant access to all tasks, processes, reports, KPIs, and alerts, so teams can respond immediately to changing business requirements. Interstage BPM provides companies with extensive process performance monitoring capabilities; audit trails, real-time business activity monitoring, and advanced process analytics to help discover weak spots and dynamically respond with changes.
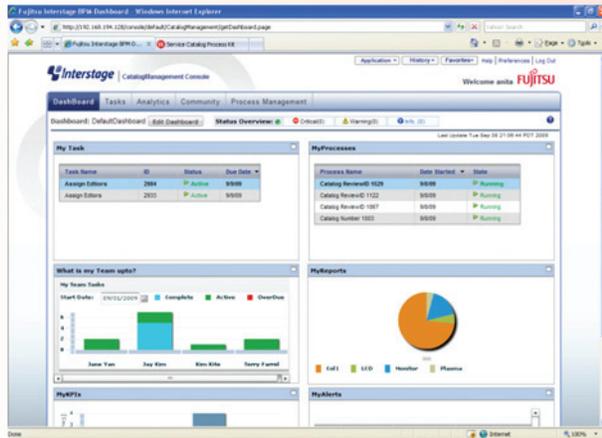

360 Degree Performance Views- Sense Business Change

Predict workload. Get recommendations. Adapt to situations. Optimize team performance
With insight into tasks that are likely to get assigned to team members and with recommendations around work assignments based on past performance data, managers are better equipped to optimize team performance. They are no longer bound to the processes that were initially modeled. They can easily adapt to changes in a situation by veering from a previously defined structured process to find the right person for a task or by creating a brand new process.

Dynamically collaborate on tasks.
Make informed decisions.
Business processes involve numerous people, tasks and decisions. Interstage BPM lets users communicate with each other via instant messaging, exchange knowledge through wikis to help complete tasks, and even sign up for RSS feeds so that they remain up-to-date on the status of tasks.
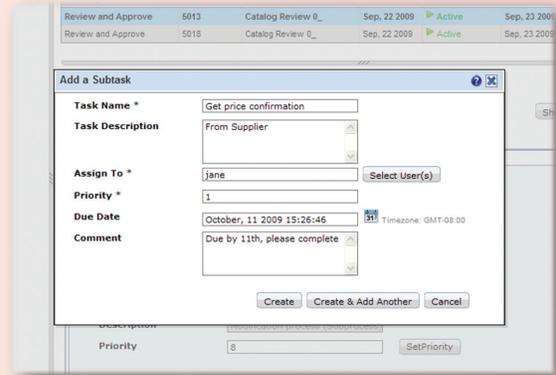
Dynamic Tasking – Respond to Business Change

Track goals and milestones.
Alert teams to potential issues.
With visual representations of phases and milestones on process diagrams, teams are alerted to met or missed target dates for key process deliverables.

Uncover real business process patterns.
Deliver insight for process refinement.
The Fujitsu BPM solution provides end-to-end visibility across hybrid processes comprising of pre-defined and dynamically created steps. Business users now have the option to standardize on process patterns that really work for the organization.

Govern business transformation.
Share process knowledge and assets.
As companies plough forward with their business transformation initiatives, the need for governance and reuse of assets becomes imperative. Interstage BPM provides SOA governance and management capabilities, which allows companies to manage and reuse both new as well as existing SOA and non-SOA assets. Users can also create a library of process snippets, commonly used patterns that are specific to their company or industry, which helps reduce the learning curve associated with modeling business processes.

Lower development costs.
Seamlessly integrate with existing applications.
Interstage Business Process Manager's standards-based architecture, robust APIs, pre-built business functions. customizable adapters and rich connectivity layer allows for utilization of the existing IT infrastructure. This translates into reduced development costs and higher ROI.

Advanced multi-tenant capabilities make centers of excellence more cost-effective and efficient.
Enhanced multi-tenancy helps organizations address line-of-business-specific process improvement initiatives without compromising on security or performance. The Fujitsu Cloud BPM platform (www.interstagebpm.com) also leverages these capabilities to provide enterprises with their own secure BPM space.

FUJITSU