FUJITSU

Datasheet
FUJITSU Software Enterprise Service Catalog Manager V18

Cloud enablement platform that provides all features to build, govern and support a hybrid cloud service-based ecosystem

FUJITSU Software Enterprise Service Catalog Manager provides a self-service portal for enterprises and service providers to automate the delivery of their software services, infrastructure services, or platform services to their employees and customers.

Fujitsu Enterprise Service Catalog Manager has a continually growing set of pre-packaged adapters that seamlessly integrate many types of hybrid cloud services. It provides functions for calculating usage fees based on actual usage and for generating reports. Services can be integrated into the portal with small effort. By using Fujitsu Enterprise Service Catalog Manager, companies can raise their IT operational efficiency and enhance the convenience of hybrid cloud services.

The platform supports various usage scenarios, for example, offering services in an Enterprise Store (hybrid cloud services) or in a Service Provider Store (public cloud services).

The Enterprise Store is represented as an example in the adjacent figure.
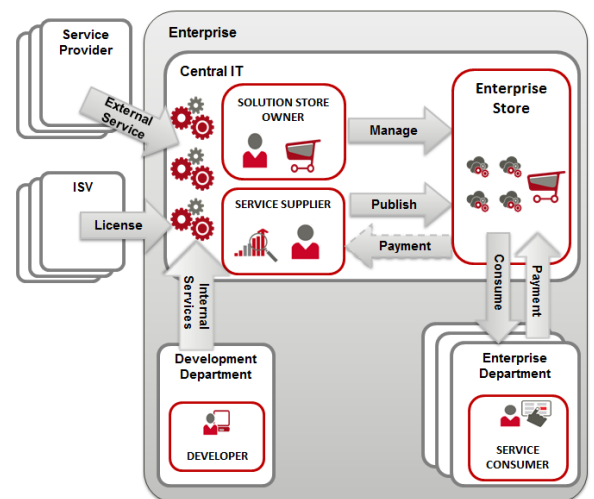
Main features	Benefits
Service portal	**Platform for various solution stores**
■ Single, flexible self-service portal experience for business users ■ Create and manage service catalogs with optional features such as categories, tags, ratings ■ Customizable view for subscriptions to display additional service information	■ Offer hybrid cloud services ■ Public cloud: Example Service Provider Store (public service portal) ■ Private Cloud: Example Enterprise Store (a company's solution store)
Supplier portal	**Transparency of IT Solution Landscape**
■ Build, govern and support a hybrid cloud service-based ecosystem ■ Define service offerings including flexible price models ■ Customizable branding of service catalogs	■ Perfect, yet flexible, cost transparency of IT usage ■ Transparent, yet flexible, authorization processes for new service portal users
Account and subscription management	**Cost Savings**
■ Manage individual users, accounts, roles, and logins ■ Provide account management capabilities for departments	■ Rapid deployment to new users, no lengthy provisioning ■ Easy right-sizing and de-provisioning of production resources ■ Immediate reaction to shifts in usage patterns (e.g. re-org)
Metering and auditing	**Company-wide Standardization of Application Layer**
■ Collect events and data based on service usage as a basis for billing and reporting ■ Create invoices and reports for service users	■ One-stop self-service portal for subscribing to IT services ■ Easy deployment of new applications as services

Topics

All-in-one service enablement platform

When developing business applications, usually all operational features (user management, authentication, authorization, tenant management, etc.) have to be implemented additionally to the implementation of the business logic. This has to be done for each application separately, which increases the operating expenses significantly.

Fujitsu Enterprise Service Catalog Manager provides a complete set of features required to transform a business application into a service offering. This allows you to centrally manage the business operations and shorten the development and offering period.

The consumption measurement of the business application and the user and tenant management can be unified. Thus, the operation work is reduced, and cost transparency is achieved.

Example: Offering services in an Enterprise Store

Within an Enterprise Store, a company's IT department can easily integrate and deploy applications and infrastructure as a service. Business users can easily consume the IT offerings.
Fujitsu Enterprise Service Catalog Manager provides generic interfaces to easily integrate infrastructure and platform services with the platform.
The following pre-packaged adapters are included in the product:

- Public IaaS (Amazon W3C, MS Azure)
- Private IaaS (VMware ESXi, OpenStack RedHat/SUSE)
- PaaS (LAMP Stack) via the OpenStack Connector

The following project-specific adapters are available on request:

- Private IaaS (Microsoft Hyper-V, Oracle VM)
- PaaS (Citrix XenApp, Glassfish, PostgreSQL)
- SaaS (Salesforce.com, MS Office 365, any virtualized App)

Fujitsu Enterprise Service Catalog Manager is based on Open Service Catalog Manager (OSCM, see http://openservicecatalogmanager.org). As a customer of Fujitsu Enterprise Service Catalog Manager, you will benefit from the following service offerings:

- Technical support with enterprise-grade SLAs
- Regular releases, tested and approved by Fujitsu QA and delivered
- Portability of project-specific extensions of a release (extensions can be upgraded to the next release with reasonable effort)
- Customer-specific feature extensions
- Customer-specific support, for example, private forum
- Discounts on training and certification

Flexible pricing model

Prices can be defined for individual features of a business application. It is also possible to offer customer-specific prices. You can choose the following price model options:

- Pricing depending on the usage period (month, day, hour)
- Pricing depending on the number of users
- Pricing for specific events that occur in the business application

Example: In a facility reservation application, you can set a specific price for booking a facility. Metering can be aggregated for each customer. If you have defined event-specific prices, the prices for an event can be summed up for a specific user. You can create various billing reports that can be printed out or saved in Microsoft Word or Excel format.

Unified service management

Fujitsu Enterprise Service Catalog Manager enables to manage and monitor the consumption of multiple services for each customer organization separately.

The service catalog made available at the service portal can reflect the needs of different organizations. For example, the members of a division can only view and subscribe to services they really need.

Technical details

Admin server		
Hardware		FUJITSU Server PRIMERGY RX, BX and TX
	Notes	CPU: Intel® Xeon® 3 GHz or higher x 2 Cores or more
		Memory: 8 GB or more
		Free disk space: 20 GB or more
Operating Systems	Microsoft, Linux	Any Linux system running Docker 1.13 or higher
Virtual Server	Notes	Virtual CPU equivalent to Intel® Xeon® 3 GHz or higher x 2 Cores or more
		Memory: 8 GB or more
		Free disk space: 20 GB or more

More information

Fujitsu platform solutions

In addition to Fujitsu Enterprise Service Catalog Manager, Fujitsu provides a range of platform solutions. They combine reliable Fujitsu products with the best in services, know-how and worldwide partnerships.

Dynamic Infrastructures
With the Fujitsu Dynamic Infrastructures approach, Fujitsu offers a full portfolio of IT products, solutions and services, ranging from clients to datacenter solutions, Managed Infrastructure and Infrastructure-as-a-Service. How much you benefit from Fujitsu technologies and services depends on the level of cooperation you choose. This takes IT flexibility and efficiency to the next level.

Computing products
www.fujitsu.com/global/services/computing/
- PRIMERGY: Industrial standard server
- SPARC Enterprise: UNIX server
- PRIMEQUEST: Mission-critical IA server
- ETERNUS: Storage system
Cloud Management Software
www.fujitsu.com/global/products/software/infrastructure-software/

More information

To learn more about Fujitsu Enterprise Service Catalog Manager, please contact your Fujitsu sales representative, Fujitsu business partner, or visit our website. www.fujitsu.com/software/escm/

Fujitsu green policy innovation

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global know-how, we aim to resolve issues of environmental energy efficiency through IT. Please find further information at: www.fujitsu.com/global/about/environment/

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