## FUJITSU GROUP'S RESPONSE TO THE GREAT EAST JAPAN EARTHQUAKE

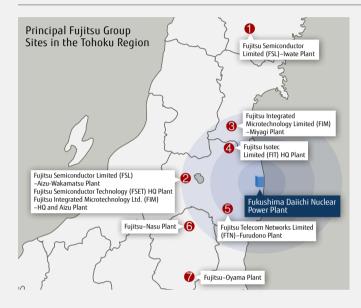
As of July 15, 2011

FOCUS

Fujitsu extends its deepest sympathies to those affected by the Great East Japan Earthquake of March 11, 2011, and hopes for their quick return to normal life and the early recovery of the disaster-stricken areas.

This section examines how the disaster affected the Fujitsu Group's business activities, along with the current status of restoration efforts, impact on earnings, and the Group's relief support efforts. It also looks at measures taken in response to power shortages.

Difficult circumstances persist in areas most affected by the disaster. However, the Fujitsu Group is making concerted efforts to help restore social infrastructure and rebuild as quickly as possible, and also to support with the information and communication technology (ICT) that will contribute to the creation of a new era in Japan.



#### Restoration Status of Fujitsu Group Manufacturing Plants Affected by the Disaster and Scheduled Power Outages

Business Segment	Products	Plant Name	Location	Мар	Recovery Status
Device Solutions	LSI (front end)	FSL-Iwate Plant	lwate Prefecture	0	Operations partially resumed as of April 3, 2011.
		FSL–Aizu- Wakamatsu Plant	Fukushima Prefecture	0	Operations partially resumed as of March 28, 2011.
		FSET HQ Plant	Fukushima Prefecture	0	Operations partially resumed as of March 28, 2011.
	LSI (back end)	FIM–Miyagi Plant	Miyagi Prefecture	8	Operations partially resumed as of March 23, 2011.
	Semiconductor testing center	FIM–HQ and Aizu Plant	Fukushima Prefecture	0	One part of the testing process resumed operations as of March 18, 2011.
Technology Solutions Ubiquitous Solutions	x86 servers	FIT HQ Plant	Fukushima Prefecture	Ø	Resumed operations as of March 23, 2011.
					Fully operational at 100% production capacity as of March 28, 2011.
	Desktop PCs				One part of the production process resumed operations at Shimane Fujitsu Limited (SFJ) as of March 23, 2011.
					Operations partially restarted as of March 28, 2011.
	Printers				Resumed operations as of March 22, 2011.
	Equipment relating to power supply	FTN–Furudono Plant	Fukushima Prefecture	6	Resumed operations as of March 22, 2011.
	Mobile system products, mobile phones, etc.	Fujitsu–Nasu Plant	Tochigi Prefecture	6	Continuing operations except during planned rotational blackout periods.
	Advanced optical transmission devices, optical component products, etc.	Fujitsu– Oyama Plant	Tochigi Prefecture	Ø	Continuing operations except during planned rotational blackout periods.

Note: FSL–Fujitsu Semiconductor Limited; FSET–Fujitsu Semiconductor Technology, Inc.; FIM–Fujitsu Integrated Microtechnology Limited; FIT–Fujitsu Isotec Limited; SFJ–Shimane Fujitsu Limited; FITM–Fujitsu Telecom Networks Limited Production capacity at all the Fujitsu Group manufacturing plants listed above was fully restored as of April 20, 2011.

### Restoration Status of Fujitsu Group Manufacturing Plants Affected by the Disaster and Scheduled Power Outages

Fujitsu manufacturing plants for semiconductors, x86 servers and desktop computers, network products and mobile phones sustained partial damage to facilities and production equipment. Plant operations were also affected by disruptions to electricity, water, gas and other essential infrastructure. Operations resumed as outlined in the chart (below left), and as of April 20, 2011, production capacity at all plants had been fully restored.

#### Impact on Earnings

For the fiscal year ended March 31, 2011, an extraordinary loss of ¥11.6 billion was recorded to cover costs to restore damaged assets, for fixed costs at disaster-affected plants during their non-operational period, and for loss on disposal of inventories. Operating income decreased by approximately ¥13.0 billion, primarily due to the decline in revenue stemming from delays in product shipments and deliveries.

#### **Relief Support Efforts**

- Support teams dispatched to assist local customer engineers with restoration efforts centered on local governments, hospitals, and financial institutions.
- A range of 12 types of cloud services provided free of charge for a three-month period to companies and local governments involved in recovery efforts.
- The SaaS-based solution CRMate for collecting and managing customer

Thirty-three Fujitsu customer engineers depart for disaster areas (Sendai and Aomori) to assist customers with restoration of customer IT systems.



Engineers inspect an ATM swept 30 meters by the tsunami.

- information provided free of charge until the end of fiscal 2011. • Emergency relief supplies sent to disaster areas, including dry-cell batter-
- ies and flashlights, as well as compact hybrid power-generating units to charge mobile phones and power light posts at evacuation centers.
- Computers and support for Internet access provided to evacuation centers.
- PCs provided free of charge to NPOs supporting relief efforts in disaster areas
- Provision of evacuation center assessment cloud services in partnership with Tsunapro, a joint project dedicated to connecting disaster victims to NPOs
- More than ¥200 million donated for relief aid.

# Measures in Response to Power Shortages in the Tohoku and Kanto Regions

The Fujitsu Group has established a special task force for power conservation. Specific measures to reduce power usage by up to 15% year on year for the July to September 2011 period include installing in-house power generators and introducing night shifts at manufacturing plants, as well as reorganizing work systems for employees, expanding the period for Cool Biz energy-saving program initiatives, adopting upgraded Super Cool Biz measures, and relocating company servers.