

Notes for PRIMERGY RX600 S4

| No. | Applicable models | Known issues | Workarounds |
|-----|-------------------|---|--|
| H01 | RX600 S4 | Some PRIMERGY models are not supporting the BitLocker feature. | You can use BitLocker™ Drive Encryption on your PRIMERGY server. Before using BitLocker, please read the cautions for the BitLocker feature. >> http://www.fujitsu.com/global/services/computing/server/ia/driver/w2k8.html |
| H02 | RX600 S4 | BIOS and iRMC firmware updates will be required, depending on your PRIMERGY models. | If you were required the updating BIOS firmware and iRMC firmware, please contact your local supplier or nearest Fujitsu sales company for details support and contact information. >> http://www.fujitsu.com/global/contact/computing/PRMRGY_index.html |
| H05 | RX600 S4 | <p>If your server configuration is not using a parallel port and running a 32-bit operating system, an unknown error might be recorded in the OS event log.</p> <p>Source: Service Control Manager Eventlog Provider Event ID: 7000 The parallel port driver service failed to start due to the following error:</p> <p>The service cannot be started, either because it is disabled or because it has no enabled devices associated with it.</p> <p>Why does this happen?</p> <p>This event occurs when you try to boot a device driver that cannot be found in your computer. This logged event will not cause any serious damage</p> | <p>Type in the following registry keys and disable the parallel port to avoid the given error. If your are using a parallel port, this setting is not required.</p> <p>If you add a parallel port after applying this setting, you will be required to restore the registry keys to the original settings.</p> <p>Registry keys: HKEY_LOCAL_MACHINE¥SYSTEM¥CurrentControlSet¥Services¥parport Value name: Start Value type: REG_DWORD Value data: 4</p> <p>Changing the registry in the wrong way might generate a serious error. Special cautions are required when editing the registry. It is highly recommended to backup your registry before editing it, so that you will be able to restore the registry if any event occurs.</p> |
| H06 | RX600 S4 | Your server might hang during an OS boot process (while the progress bar is being displayed). | Install the relevant patches, that are provided by Microsoft. |

| | | | |
|-----|----------|---|---|
| H15 | RX600 S4 | Your server might stop responding during an OS reboot process, and a CPU IERR error may be generated. | Please install the relevant patches provided by Microsoft. For more details, see the information provided in the Microsoft Knowledge Base (KB). If you have a software support contract, contact your support counter. |
| H16 | RX600 S4 | Your server might hang during an OS boot process. | Please install the relevant patches provided by Microsoft. For more details, see the information provided in the Microsoft Knowledge Base (KB). If you have a software support contract, contact your support counter. |
| H17 | RX600 S4 | Registry setting changes will be required in order to use the Windows Server 2008 operating system. | <p>Type in the following registry keys:</p> <p>Registry keys: HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\services\PCI\Parameters Value name: 111d8018 Value type: REG_BINARY Value data: 00 00 10 00 00 00 00 00</p> <p>Changing the registry in the wrong way might generate a serious error. Special cautions are required when editing the registry. It is highly recommended to backup your registry before editing it, so that you will be able to restore the registry if any event occurs.</p> |