

## Important notes for PRIMERGY servers

| No.       | Applicable machines   | Known issues  | Workarounds  |
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| <b>H1</b> | See the PDF file provided in the "Workarounds" column.                        | Some PRIMERGY models are not supporting the BitLocker feature.  | <p><a href="#">See the attached PDF file (51KB) for a list of PRIMERGY models and product IDs that are not supporting BitLocker.</a></p> <p><a href="#">If your PRIMERGY machine is not in this list, the machine can support BitLocker™ Drive Encryption. Please refer to caution statements for BitLocker™ Drive Encryption before using the function.</a></p>   |
| <b>H2</b> | See the "Workarounds" column.   | BIOS and firmware updates are required on some PRIMERGY models.   | <p>If you are required to update your BIOS or firmware, please contact your local supplier or the nearest Fujitsu sales company to obtain details of support and contact information.</p> <p>&gt;&gt; <a href="http://www.fujitsu.com/global/contact/computing/PRMRGY_index.html">http://www.fujitsu.com/global/contact/computing/PRMRGY_index.html</a></p> <p>If you replace a system board, BIOS and the firmware version may go back to the previous version prior to the update. In that case, please re-install the update.</p> <p>You can check your BIOS version by referring to the BIOS Setup Utility (see the User's Guide).</p> |
| <b>H3</b> | TX150 S6  | On-board LAN on TX150 S6 servers cannot be a team member.   |  |
| <b>H4</b> | RX100 S5<br>RX200 S4<br>RX100 S4<br>BX620 S4<br>RX200 S3                      | <p>If your server configuration is not using an internal CD-ROM/ DVD-ROM drive, an unknown error might be recorded in the OS event log.</p> <p>Source: Service Control Manager Eventlog Provider<br/>Event ID: 7026<br/>The following boot-start or system-start driver(s) fai</p>  | You can check your BIOS version by referring to the BIOS Setup Utility (see the User's Guide).   |
| <b>H5</b> | RX200 S4<br>RX300 S4<br>TX300 S4<br>RX600 S4<br>TX120<br>RX100 S4<br>RX200 S3 | <p>If your server configuration is not using a parallel port and running a 32-bit operating system, an unknown error might be recorded in the OS event log.</p> <p>Source: Service Control Manager Eventlog Provider<br/>Event ID: 7000<br/>The parallel port driver service fa</p> | <p>Type in the following registry keys and disable the parallel port to avoid the given error. If you are using a parallel port, this setting is not required.</p> <p>If you add a parallel port after applying this setting, you will be required to restore the regis</p>  |
| <b>H6</b> | RX200 S4<br>RX300 S4<br>TX300 S4  | Your server might hung up during the OS boot process (while a progress bar is being displayed).   | <p>You are required to install patches that are provided by Microsoft.</p> <p>For more details, please visit the Microsoft website: <a href="http://support.microsoft.com/kb/954429/">http://support.microsoft.com/kb/954429/</a></p> <p>If you have a software support contract, please contact your support counter.</p>   |
| <b>H8</b> | TX150 S6<br>TX300 S4  | If you are using an OS installation type, the Device Manager page might display processor names that have not been installed on your computer.  | <p>This is a matter of Device Manager to display information, and will not affect system operations.</p> <p>(Reference) To display information correctly, try the following procedure.</p> <p>1. Under "Processors" in the Device Manager page, delete all processor entry.</p>  |
| <b>H9</b> | TX200 S3<br>RX200 S3<br>RX300 S3  | The Global Array Manager RAID management tool does not operate in a Windows Server 2008 environment.  | Please choose ServerView RAID for your RAID management tool. Before using the ServerView RAID software, please verify the status of tested software products for Windows Server 2008.  |

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| <b>H10</b> | ECONEL 100  | A notification alarm for disk failures does not work.  | Use ServerView Alarm Service to monitor disk failures.  |
| <b>H11</b> | BX620 S4  | The listed processors below have not been tested yet for the Hyper-V function.<br>Xeon 5110 (1.60GHz)<br>Xeon 5130 (2GHz)<br>Xeon 5160 (3GHz)<br>Xeon LV5148 (2.33GHz)<br>Xeon E5310 (1.60GHz)<br>Xeon L5320 (1.86GHz)<br>Xeon X5355 (2.66GHz) | The listed processors in the left column are not supporting the Hyper-V feature.  |
| <b>H12</b> | BX620 S4<br>TX120<br>TX150 S6<br>RX100 S5<br>ECONEL100 S2<br>RX600 S4 | You need to change BIOS settings to use the Hyper-V feature.   | In the BIOS setup utility, change the following items' settings as shown.<br><br>BX620 S4<br>[Advanced] -> [CPU Configuration]<br>1) Enable "Vanderpool Technology".<br>2) Enable "Execute Disable Bit".<br><br>TX120<br>[Advanced] -> [Advanced System Configuration]<br>1) Enable "Virtu" |
| <b>H13</b> | RX100 S5<br>TX150 S6<br>ECONEL100 S2<br>TX120/ TX120W                 | The Enterprise and Datacenter editions have not been tested yet for guest operating systems of the Hyper-V role.   | Enterprise and Datacenter are not supported for a use of guest OS of the Hyper-V role.  |