

Information Security

Ensuring the proper management and use of information, in line with employment regulations and internal rules

Rules Related to Information Management

Last year in Japan, as companies began implementing new standards set by the newly enacted Personal Data Protection Law, the effectiveness of corporate information management systems came into the spotlight. In this climate, the Fujitsu Group has set out a clear policy of maintaining confidentiality in our code of conduct. We have also devised and are adhering to seven separate information management rules based on employment regulations, including information management rules for personal data management and third-party confidential information rules. Moreover, based on these rules, some of our divisions have obtained ISMS (Information Security Management System) certification.

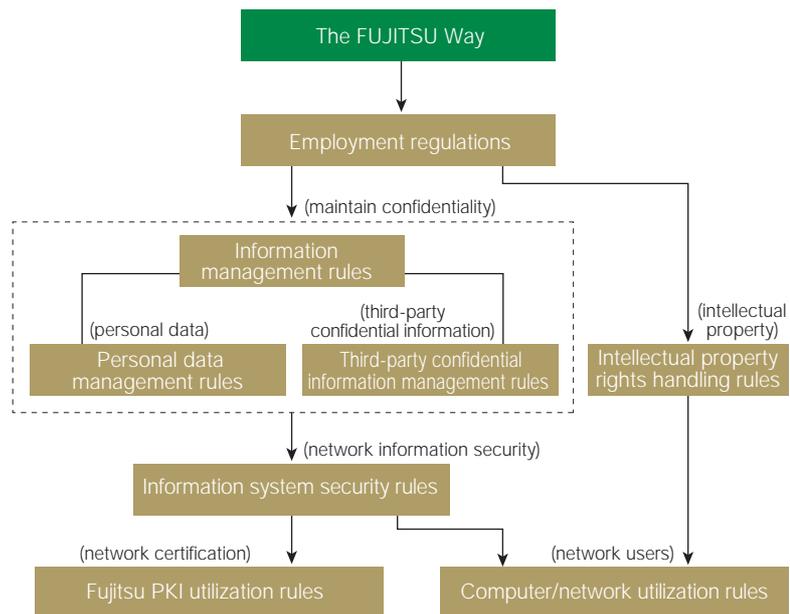
Heightening Employee Awareness of Information Management

To heighten the awareness of each employee regarding information management, we have distributed an Information Management Handbook to all Fujitsu Group employees in Japan, and are providing training in an e-learning format.

Responding to Information Security Breaches

We have established the Risk Management Committee to serve as the internal organization to respond to information security breaches in general. This organization is prepared to respond quickly to any incidents that occur.

Rules Related to Information Management



- **Information management rules:**
Also regulate the management of electronic documents in a networking context.
- **Third-party confidential information management rules:**
Govern the manner of handling confidential information received from customers and other companies.
- **Personal data management rules:**
Govern the manner of handling personal data obtained by the Fujitsu Group itself.
- **Information system security rules:**
Govern information security in a networked environment. Encompass rules for the building, operation, and use of information systems.
- **PC/network utilization rules:**
Regulate areas requiring the careful attention of network users. These areas concern not only information security, but also the proper use of copyrights, the use of personal computers in work practices, and a variety of other aspects.
- **Fujitsu PKI utilization rules:**
Govern methods for authenticating personal identity and using encryption on the network to manage information even more strictly.
- **Intellectual property rights handling rules:**
Govern the handling of patent rights, copyrights, and other intellectual property rights.

Toward a Stronger Security System

We are taking steps to bolster measures to prevent internal information leaks. In addition, we are working to devise detailed rules for handling customer information and other confidential information and to ensure compliance at all levels of the organization. At present, most information is managed on a project-by-project basis, but we are moving toward strengthening our organization-wide information management capabilities.

Efforts to Protect Personal Data

By devising personal data management rules and through other measures, we have built up an effective personal data management system. We further revised the system in May 2003, in line with the promulgation of Japan's Personal Data Protection Law. Also, certain of our business divisions have obtained "privacy mark" certification where necessary for their business operations.

Personal Data Management

We have introduced a business group model, in which separate project teams carry out their daily tasks at the direction of their respective business group leader. Examiners who are charged with monitoring the status of personal data management conduct a yearly audit of each project, and report their findings to the president, who holds overall responsibility for personal data management.

Personal Data Protection Policy (Japan)

Fujitsu Limited recognizes that the appropriate handling of data such as customer names, addresses, and e-mail addresses by which an individual can be identified (personal data) is one of our key obligations as a responsible corporate citizen. We therefore promise to protect and respect the personal data of customers based on the following criteria.

- Each division that handles customers' personal data will designate a person to be responsible for the management of such data and will, by carrying out strict security measures, appropriately manage such data.
- The personal data of a customer will be used for the execution of contracts with the customer, for the development of better products and services, and for providing useful information to the customer. Whenever personal data is to be used for any other purpose, we will convey that purpose to the customer.
- Unless we receive the consent of the customer or unless otherwise allowed by law, we will not provide customers' personal data to any third party. In those cases where we provide data to a third party, we will make the appropriate management of such data a contractual requirement for the third party.
- If a customer wishes to inquire about or modify his or her personal data and contacts us, we will respond to the inquiry within reasonable bounds.

