

# Case Study

## City of Muskogee Police Department

“We’re able to keep officers on the street, the computers are fabulous and the mounting did everything Brite claimed it would do. Our officers love them. We’ve had no complaints at all which is very unusual. So they must be great.”

Chad Farmer, Deputy Chief, City of Muskogee Police Department



### The customer

The Muskogee Police Department (MPD) services over 40,000 residents covering 46 square miles. The ninety officers that make up the MPD strive to make Muskogee one of the safest cities in America by continually advancing strategies that prevent crime. Many of these initiatives demand the use of modern IT products and services.

### The challenge

The sometimes over-used phrase “doing more with less” was a reality for the MPD prior to 2012. The Police fleet, a mix of Dodge Chargers and Ford Crown Victorias, were not equipped with mobile computers. Officers who were expected to maintain a presence in the community, protecting the citizens and businesses of Muskogee, were instead spending much of their 10-hour shift completing reports back at the station. Thus leaving the city unprotected and exposed to criminal activity.

In addition, the lack of technology created an inefficient workforce. Without onboard mobile computers, communications were unclear and sluggish. The ability to run license plates, receive mug shots and evidence photos in the field was painstakingly slow, making the timely apprehension of criminals a difficult task. Furthermore, radio traffic was heavy, causing confusion among officers and dispatch, leaving members of the police force vulnerable in the field.

### The solution

With an understanding that technology can save lives and speed operations, the Muskogee Police Department began searching for an effective and economical partner to turn each patrol car into a mobile office. On the recommendation of several other departments, as well as industry reviews, the City of Muskogee decided to utilize Brite’s Fujitsu Solution.

### The customer

Country: USA  
Industry: Law enforcement  
Founded: 1898  
Employees: 119  
Website: [www.muskogeeonline.org/departments/police](http://www.muskogeeonline.org/departments/police)



### The challenge

Officers are expected to protect citizens and businesses in the community, however they were spending much of their 10-hour shift completing reports back at the station. The Muskogee PD needed to provide officers with the technology to work more efficiently in the field and make each squad car a mobile office.

### The solution

On the recommendation of several other departments, as well as industry reviews, the City of Muskogee decided to utilize Brite’s Fujitsu Solution. The LIFEBOOK® T-series features top of the line Intel® technology and is mounted on the central dash for optimum functionality.

### The benefit

- Virtually paperless incident reports save one to two hours per shift meaning officers can spend more time protecting the city
- Easy to use solution is comfortable for officers
- Rugged and dependable notebook in mounted tablet form
- Monitor and keyboard can be adjusted independently to provide more comfortable data input

"From a department perspective the fact that Brite was able to come in and outfit the car start to finish was huge. It allowed us to be completely hands off and have the installation process done right the first time. It was a smooth, quick process," says Chad Farmer, Deputy Chief, City of Muskogee Police Department.

Easy to use with an emphasis on officer comfort, the Fujitsu solution was designed to be placed at the center of the vehicle and close to the dash, keeping the passenger seat functional while offering an unobstructed view out of the windshield. The rugged and dependable LIFEBOOK T-series is a convertible notebook featuring top of the line Intel® technology, mounted in tablet form, with a backlit, removable keyboard, swing-away mount, armrest (with optional printer), cup holders and 12-volt plug. The Fujitsu Swing-Away mount will tilt and swivel for adjustment to any officers viewing comfort and swings for access to the dash controls. The monitor and keyboard can be adjusted independently of one another to provide more comfortable data input. Furthermore, the keyboard can be removed from the mount for even more comfortable use.

As a compliment to the Fujitsu solution, Brite delivered a complete communications package featuring the rugged Sierra Wireless modem which offers I/O functionality and the versatility to be mounted anywhere in the vehicle. In conjunction with the Sierra Wireless modem, Brite mounted an external low profile combination antenna to guarantee the best reception from cellular and GPS satellites.

### Products and services

- FUJITSU LIFEBOOK T-series

### The benefit

With the Muskogee Police Department completely furnished with Brite's Fujitsu Solution in each of their squad cars, incident reports have gone virtually paperless. Officers are saving themselves an average of one to two hours per shift, which in turn means more time on patrol and a safer Muskogee.

"We're able to keep officers on the street, the computers are fabulous and the mounting did everything Brite claimed it would do," adds Farmer. "Our officers love them. We've had no complaints at all which is very unusual. So they must be great!"

The Muskogee Police Department has been a strong advocate for Brite's Mobile Solution throughout the region:

**"All the counties around want our setup. It really truly is just that good."**  
Chad Farmer, Deputy Chief, City of Muskogee Police Department

In collaboration with



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