

# Chubu Centrair International Airport

“Fujitsu’s solution means we no longer have any concerns regarding differences between system versions or equipment vendors. Although frequent upgrades are expected, there is no risk to our smooth, continuous operations.”

Kei Watanabe, Group Leader, System Planning Dept., Centrair Information & Communications Network Co., Ltd.

Country: Japan  
Industry: Transportation

[www.centrair.jp/en/corporate](http://www.centrair.jp/en/corporate)



Chubu Centrair International Airport (Centrair) has made solid progress as the new gateway to the Chubu region in central Japan since opening in 2005. Recently, the airport has experienced increased competition from other airports in the region and across the world. To achieve true operating strength and overcome current challenges, Centrair will take steps to boost demand, expand route network and promote cost reductions. It will focus on its core priority of ensuring the safety of all passengers while enhancing the customer experience.

## Challenge

Centrair was focused on scalability and cost effectiveness, adopting a virtualized approach in 2011. Following a version upgrade, it was operating disparate virtualized systems and the risk of operational errors grew due to increasing complexity. A tape solution was used to backup virtualized systems, which required the weekly manual media transfer over a considerable distance.

## Solution

Fujitsu ServerView Resource Orchestrator unifies the administration interface. It allows Centrair to simplify the identification of system failures. A consistent approach has eliminated complexity and errors, with no training required for administrators. Using Fujitsu Systemwalker Operation Manager, Centrair implemented a backup process onto remote tape media.



## Benefits

- Manage the operation of 27 physical servers running under three different virtual environments via a single unified administration interface
- 24 x 365 trouble-free operation for administrators
- No transportation costs for manual tape backups – now handled remotely online
- Commitment by Fujitsu to long-term support for at least seven years

## Products & services

- FUJITSU Software ServerView Resource Orchestrator
- FUJITSU Software Systemwalker Operation Manager