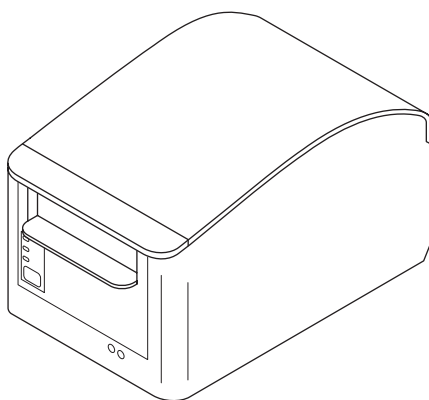# LINE THERMAL PRINTER

MODEL KD02909-66XX Series
User's Manual

FUJITSU FRONTECH

WEEE MARK

En If you want to dispose this product, do not mix with general household waste. There is a separate collection systems for used electronics products in accordance with legislation under the WEEE Directive (Directive 2002/96/EC) and is effective only within European Union.

Ge Wenn Sie dieses Produkt entsorgen wollen, dann tun Sie dies bitte nicht zusammen mit dem Haushaltsmüll. Es gibt im Rahmen der WEEE-Direktive innerhalb der Europäischen Union (Direktive 2002/96/EC) gesetzliche Bestimmungen für separate Sammelsysteme für gebrauchte elektronische Geräte und Produkte.

Fr Si vous souhaitez vous débarrasser de cet appareil, ne le mettez pas à la poubelle avec vos ordures ménagères. Il existe un système de récupération distinct pour les vieux appareils électroniques conformément à la législation WEEE sur le recyclage des déchets des équipements électriques et électroniques (Directive 2002/96/EC) qui est uniquement valable dans les pays de l'Union européenne.
Les appareils et les machines électriques et électroniques contiennent souvent des matières dangereuses pour l'homme et l'environnement si vous les utilisez et vous vous en débarrassez de façon inappropriée.

Sp Si desea deshacerse de este producto, no lo mezcle con residuos domésticos de carácter general. Existe un sistema de recogida selectiva de aparatos electrónicos usados, según establece la legislación prevista por la Directiva 2002/96/CE sobre residuos de aparatos eléctricos y electrónicos (RAEE), vigente únicamente en la Unión Europea.

It Se desiderate gettare via questo prodotto, non mescolatelo ai rifiuti generici di casa. Esiste un sistema di raccolta separato per i prodotti elettronici usati in conformità alla legislazione RAEE (Direttiva 2002/96/CE), valida solo all'interno dell'Unione Europea.

Du Deponeer dit product niet bij het gewone huishoudelijk afval wanneer u het wilt verwijderen. Er bestaat ingevolge de WEEE-richtlijn (Richtlijn 2002/96/EG) een speciaal wettelijk voorgeschreven verzamelsysteem voor gebruikte elektronische producten, welk alleen geldt binnen de Europese Unie.

Da Hvis du vil skille dig af med dette produkt, må du ikke smide det ud sammen med dit almindelige husholdningsaffald. Der findes et separat indsamlingssystem for udtjente elektroniske produkter i overensstemmelse med lovgivningen under WEEE-direktivet (direktiv 2002/96/EC), som kun er gældende i den Europæiske Union.

Por Se quiser deitar fora este produto, não o misture com o lixo comum. De acordo com a legislação que decorre da Directiva REEE – Resíduos de Equipamentos Eléctricos e Electrónicos (2002/96/CE), existe um sistema de recolha separado para os equipamentos electrónicos fora de uso, em vigor apenas na União Europeia.

Pol Jeżeli zamierzasz pozbyć się tego produktu, nie wyrzucaj go razem ze zwykłymi domowymi odpadkami. Według dyrektywy WEEE (Dyrektywa 2002/96/EC) obowiązującej w Unii Europejskiej dla używanych produktów elektronicznych należy stosować oddzielne sposoby utylizacji.

Declaration of Conformity

This printer conforms to the following Standards:

The Low Voltage Directive 2006/95/EC, the EMC Directive 2004/108/EC, the RoHS Directive 2002/95/EC, and the WEEE Directive 2002/96/EC.

LVD : EN60950-1

EMC : EN55022　　Class A
EN61000-3-2
EN61000-3-3
EN55024

This declaration is applied only for 230V model.

IMPORTANT: This equipment generates, uses, and can radiate radio frequency energy and if not installed and used in accordance with the instruction manual, may cause interference to radio communications. It has been tested and found to comply with the limits for a Class A computing device pursuant to Subpart J of Part 15 of FCC Rules, which are designed to provide reasonable protection against such interference when operated in a commercial environment. Operation of this equipment in a residential area is likely to cause interference, in which case the user at his own expense will be required to take whatever measures may be necessary to correct the interference.
CAUTION: Use shielded cable for this equipment.

Sicherheitshinweis
Die Steckdose zum Anschluß dieses Druckers muß nahe dem Gerät angebracht und leicht zugänglich sein.

For Uses in Canada
This Class A digital apparatus complies with Canadian ICES-003.
This digital apparatus does not exceed the class A limits for radio noise emissions from digital apparatus, as set out in the radio interference regulations of the Canadian department of communications.

Pour L'utilisateurs Canadiens
Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.
Cet appareil numérique ne dépasse pas les limites de carégorie a pour les émissions de bruit radio émanant d'appareils numériques, tel que prévu dans les réglements sur l'interférence radio du départment Canadien des communications.

GENERAL PRECAUTIONS

- Before using this product, be sure to read through this manual. After having read this manual, keep it in a safe, readily accessible place for future reference.
- The information contained herein is subject to change without prior notice.
- Reproduction or transfer of part or all of this document in any means is prohibited without permission from FUJITSU FRONTECH.
- Note that FUJITSU FRONTECH is not responsible for any operation results regardless of missing, error, or misprinting in this manual.
- Note that FUJITSU FRONTECH is not responsible for any trouble caused as a result of using options or consumables that are not specified in this manual.
- Except explained elsewhere in this manual, do not attempt to service, disassemble, or repair this product.
- Note that FUJITSU FRONTECH is not responsible for any damage attributable to incorrect operation/handling or improper operating environments that are not specified in this manual.
- Data is basically for temporary use and not stored for an extended period of time or permanently. Please note that FUJITSU FRONTECH is not responsible for damage or lost profit resulting from the loss of data caused by accidents, repairs, tests or other occurrence.
- If you find loss of information, error, or uncertain matter, please contact your distributor.
- If you find any disordered or missing page(s), contact your distributor for replacement.

SAFETY PRECAUTIONS ... WHICH SHOULD BE STRICTLY OBSERVED

Before using this product for the first time, carefully read these SAFETY PRECAUTIONS.
Improper handling may result in accidents (fire, electric shock or injury).
In order to prevent injury to operators, third parties, or damage to property, special
warning symbols are used in the User's Manual to indicate important items to be strictly
observed.

● After having read this Manual, <u>keep it in a safe, readily accessible place for future reference</u>.
● Some of the descriptions contained in this manual may not be relevant to some printer models.

The following describes the degree of hazard and damage that could occur if the printer
is improperly operated by ignoring the instructions indicated by the warning symbols.

⚠ **WARNING**

Neglecting precautions indicated by this symbol may result in fatal or serious injury.

⚠ **CAUTION**

Neglecting precautions indicated by this symbol may result in injury or damage to
properties.

⚠ This symbol is used to alert your attention to important items.

⚡ This symbol is used to alert you to the danger of electric shock or electrostatic
damage.

This symbol denotes a request to unplug the Powered USB cable.

ⓘ This symbol is used to indicate useful information, such as procedures, instructions
or the like.

🚫 This symbol is used to indicate prohibited actions.

PRECAUTIONS ON PRINTER INSTALLATION

⚠ WARNING

■ Do not use or store this product in a place where it will be exposed to:
- * Flames or moist air.
- * Direct sunlight.
- * Hot airflow or radiation from a heating device.
- * Salty air or corrosive gases.
- * Ill-ventilated atmosphere.
- * Chemical reactions in a laboratory.
- * Airborne oil, steel particles, or dust.
- * Static electricity or strong magnetic field.

• **Neglecting these warnings may result in printer failure, overheating, emission of smoke, fire, or electric shock.**

■ Do not drop any foreign object nor spill liquid into the printer. Do not place any object on the printer either.

■ Do not drop any metallic object such as paper clip, pin or screw into the printer.

■ Do not place a flower vase, pot or cup containing water on the printer.

■ Do not spill coffee, soft drinks or any other liquid into the printer.

■ Do not spray insecticide or any other chemical liquid over the printer.

• **A metallic foreign object, if accidentally dropped into the printer, may cause printer failure, fire, or electric shock. Should any foreign object enter the printer, immediately turn the printer off, unplug the Powered USB cable, and call your local distributor.**

Do not handle the printer in the following ways:

■ Do not allow the printer to sustain strong impacts or hard jolts (e.g., trampling, dropping, striking with a hard edge).

■ Never attempt to disassemble or modify the printer.

• **Neglecting to handle properly may result in printer failure, overheating, emission of smoke, fire, or electric shock.**

■ Install, use, or store the printer out of the reach of children.

• **Electric appliances could cause an unexpected injury or accident if they are handled or used improperly.**

• **Keep the cables out of the reach of children. Also children should not be allowed to gain access to any internal part of the printer.**

• **The plastic bag the printer came in must be disposed of properly or kept away from children. Wearing it over the head may lead to suffocation.**

⚠ CAUTION

Do not use the printer under the following conditions.
- ■ A state subject to vibration or unstable state.
- ■ A state with this product slanted.
- • **Otherwise dropping may cause injury.**
- • **Poor print quality may occur.**
- ■ A state where the printer ventilation holes are obstructed by a nearby wall or other equipment.
- ■ A state where any object is placed on the printer
- ■ A state where the printer is covered or wrapped by a cloth or bed clothing
- • **Be careful about internal heat buildup, which could cause fire and deform the case.**
- ■ Avoid using the printer interconnected with a cable that has no protection against noise. (For interconnections, use shielded or a twisted pair of cables and ferrite cores, or other anti-noise devices.)
- ■ A state where this product is installed vertically or sidelong.
- • **Malfunction, failure, or electric shock may result.**
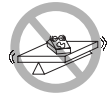
# PRECAUTIONS IN HANDLING THE PRINTER

⚠ WARNING

Please observe the following precautions for Powered USB cable.:

■ Do not plug or unplug the Powered USB cable with a wet hand.

■ Use the Powered USB cable only at the specified POS unit.

■ Do not use a deformed or damaged the Powered USB cable.

■ Do not move the printer while the printer power is on.

• **Neglecting to handle properly may result in printer failure, emission of smoke, fire, or electric shock.**

• **An overload may cause the power cord to overheat or fire or the circuit breaker to trip.**

■ Do not allow anything to rest on the cables. Do not place the printer where the power cord will be trampled on.

■ Do not use or carry the printer with its cable bent, twisted, or pulled.

■ Do not attempt to modify the cables unnecessarily.

■ Do not lay the Powered USB cable in the neighbor of a heating device.

• **Neglecting these cautions may cause wires or insulation to break, which could result in leakage, electric shock, or printer failure. If the Powered USB cable sustains damage, contact your distributor.**

■ If the printer will not be used for a long time, pull out the Powered USB cable.

■ Plug or unplug the cables after turning off the printer and the appliance connected to the printer.

⚠ CAUTION

Caution label is attached on the position shown in the following figure. Carefully read the precautions in handling before using the printer.
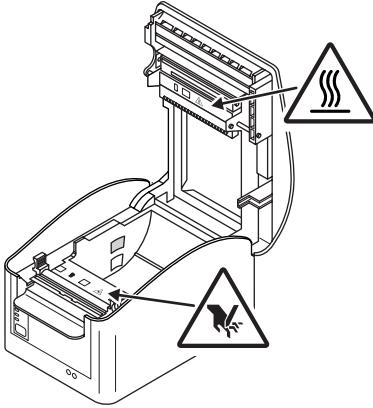

THIS LABEL INDICATES THE RISK OF BURNS DUE TO THE HIGH TEMPERATURE OF THE PRINT HEAD AND A RISK OF BEING CUT BY THE AUTO CUTTERS WHILE THE PRINTER COVER IS OPEN.

■ Do not transport this printer with the paper roll inside.
• **Printer failure or breakage may occur.**

To prevent possible malfunction or failure observe the following.
■ Avoid operating the printer without paper properly loaded.
■ Avoid the use of paper not complying with specifications.
• **May result in poor print quality.**
■ Avoid using torn pieces of paper or spliced with plastic adhesive tapes.
■ Avoid forcibly pulling already loaded paper by hand.
■ Avoid wedging the paper into the printer.
• **May jam paper. To release, refer to "Removing Jammed Paper" in this manual.**
■ Avoid using a sharp pointed device to operate panel keys.
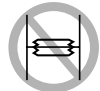
■ Please connect the Powered USB cable surely.
■ Only use the printer with devices that have designated solenoid specifications for the cash drawer interface connector.
• **Neglecting this caution may result in malfunction or failure.**

⚠ CAUTION

To prevent injury and printer failures from worsening, observe the following:
■ Do not touch the printing surface of the thermal head.
■ Do not touch any of the moving parts (e.g., paper cutter, gears, active electrical parts) while the printer is working.
■ In case of trouble do not attempt to repair the printer. Ask FUJITSU FRONTECH service for repair.
■ Be careful that the printer cover does not entrap your hands or fingers.
■ Be careful with sharp edges on the printer. Do not allow them to injure you or damage property.
• **May result in electric shock, burn, or injury.**

If the printer emits smoke, an odd smell, or unusual noise while printing, immediately abort the current print session and pull out the Powered USB cable.

ⓘ DAILY MAINTENANCE

Observe the following precautions for daily maintenance.
■ When cleaning the printer, pull out the Powered USB cable.
■ Use a soft, dry cloth for cleaning the surface of the printer case.
■ For severe stains, use a soft cloth slightly dampened with water.
■ Never use organic cleaning solvent such as alcohol, paint thinner, trichloroethylene, benzene, or ketone. Never use a chemically processed cleaning cloth.
■ To remove paper dust, use a soft brush.

⚠ CAUTION
• **The thermal head is at a dangerously high temperature immediately after printing. Allow it to cool off before launching maintenance work.**

THE TABLE OF CONTENTS

1. GENERAL OUTLINE

This product is a thermal line printer designed for use with a POS terminal. With extensive features, they can be used in a wide range of applications.

1.1 Features

- Drop-in Paper Roll mechanism facilitating easy paper handling and head cleaning.
- High speed (300 mm/s) printing.
- Versatile roll capacity with ability to use 80 mm and 58 mm wide paper rolls. (Dedicated for each model)
- Can use paper roll with a maximum of 83 mm diameter.
- Equipped with Powered USB interface as standard
- Built-in cash drawer interface.
- Auto cutter mechanism provided as a standard.
- User customization such as memory switch setting are available.
- Page mode. Now you can arrange pages freely.
- Registration of user-defined characters and logos into flash memory.
- Barcode printing

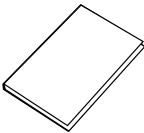# 1.2 Unpacking

When unpacking the printer, confirm that the following are provided:
- Printer: 1
- Sample paper roll: 1 roll
- User's manual (This manual):   1
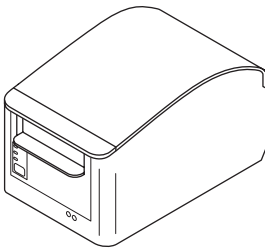
Printer

User's manual
(This manual)

Sample paper roll

1.3 Model Classification

The position of partition and color of case differ depending on the model name.

Model	Version	Paper width	Case color
KD02909-6612	USA	80	White
KD02909-6613	USA	80	Black

1.4 Basic Specifications

Item	Specifications		
Model	KD02909-6612, KD02909-6613		
Print method	Line thermal dot print method		
Print width	64 mm/512 dots		
Dot density	8×8 dots/mm (203 dpi)		
Print speed	300 mm/s (Fastest), 2400 dot lines/s		
Number of print columns	___	Number of print columns (columns)	Dot configuration (Dot)
	Font ⟋ Paper width	80mm(512 dots)	
	Font A	42	12×24
	Font B	51	10×24
	Font C	64	8×16
Character size *1	Font A: 1.50×3.00 mm Font B: 1.25×3.00 mm Font C: 1.00×2.00 mm		
Character type	Alphanumeric, International, PC437 PC850/852/857/858/860/863/864/ 865/866/WPC1252/Katakana/Thai code 18		
User memory	384 KB (Capable of registering user-defined characters and logos)		
Types of bar code	UPC-A/E, JAN (EAN) 13/8 columns, ITF, CODE 39, CODE 128, CODABAR, CODE 93, PDF417, QRCode		
Line spacing	3.75 mm		
Paper roll	Thermal paper roll: 80^{0}_{-1} mm×Maximum $\phi 83$ mm Paper thickness: 75 μm		
Interfacing	Powered USB		
Cash drawer interface	2 cash drawers are supported.		
Input buffer	4k bytes/45 bytes (selectable), 16k bytes(USB)		
Supply voltage	DC 24 V ±10%		
Power consumption	Approx. 50W (in normal printing)		
Weight	Approx. 1.7 kg		
Outside dimensions	145 (W) × 195 (D) × 115 (H) mm		
Operating temperature and humidity	5 to 45°C, 10 to 90% RH (No condensation)		
Storage temperature and humidity	−20 to 60°C, 10 to 90% RH (No condensation)		
Reliability	Print head life: 150 km, 2×10^8 pulses (At normal temperature/ humidity with recommended paper used) Auto cutter life:2 million cuts (At normal temperature/ humidity with recommended paper used)		
Safety standard	UL/cUL, FCC Class A, TÜV-Bauart, CE Marking		

Note:
*1: As each character size includes the space inside the character font, actual character looks
smaller.

2. EXPLANATION OF PRINTER PARTS

2.1 Printer Appearance

Cover open lever

Printer cover

Operation panel

Emergency power switch

Rear connector

(Front view)   (Rear view)
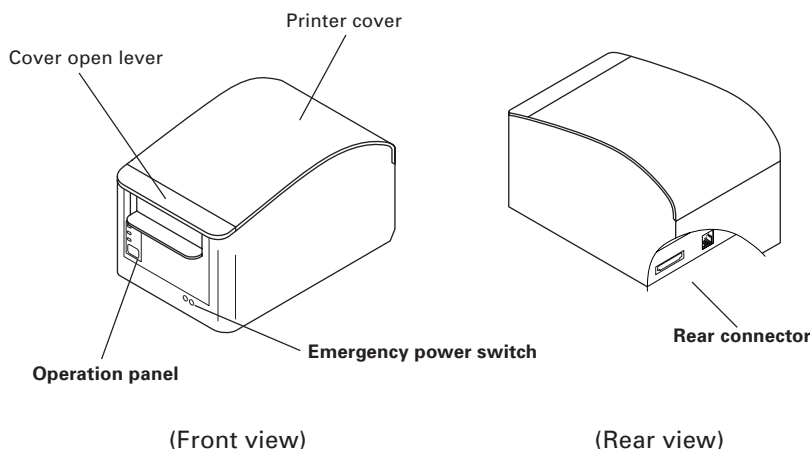
● Printer cover
   Paper is loaded under this cover.

● Cover open lever
   To refill or replace paper, open the printer cover by lifting the cover open
   lever.

● Emergency power switch
   To turn the printer on, press the Emergency power switch by inserting a pin
   into the right hole.
   To turn the printer off, press the Emergency power switch by inserting a pin
   into the left hole.

Operation Panel
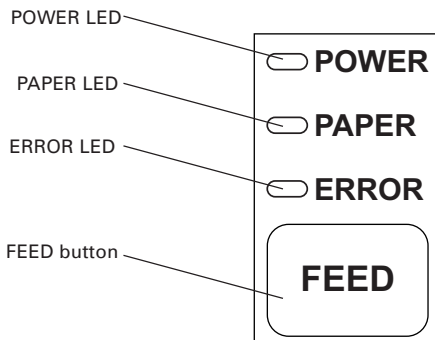
● POWER LED
  Illuminated when the printer power is on and off when the printer power is
  off. May blink or light in a special mode or in case of failure.

● PAPER LED
  Illuminated when paper's low (paper near-end) or there is no paper (paper
  end).

● ERROR LED
  Illuminated or blinks when paper is empty or in case of failure.
  The interval length of blinking represents the type of error.

● FEED button
  Pressing this button once causes the paper to feed one line. The longer the
  button is pressed, the more paper is fed.
  In case of auto cutter error, press the FEED button after removing the cause
  of the error.

➤ See 4.7 Error Indication

Rear Connectors

● Powered USB interface connector
 Connects to the interface cable.

● Cash drawer kick-out connector
  Connects to the cable from the cash drawer.

2.2 Printer Cover Inside

● Paper feed roller
   Feeds paper as part of print mechanism.

● Paper-near-end sensor
   Detects near paper end, change position in accordance with the outer diameter of paper core.

● Auto cutter
   Cuts the paper with a command at the end of printing. Cutting method is selectable between partial cut and full cut with a command.

● Print (thermal) head
   Prints characters and/or graphic data on thermal paper.

● Paper-end sensor
   Stops printing when this sensor detects paper end.

Print (thermal) head

Paper-near-end sensor

Paper feed roller

Auto cutter

Paper-end sensor
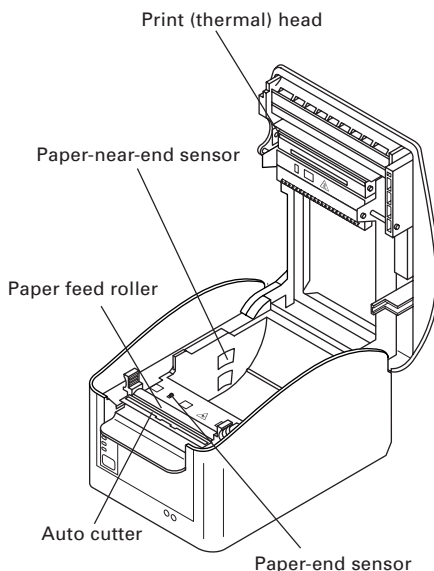
2.3 Other Built-in Functions

● User memory
   Allows downloading of user-defined characters and logo data in the nonvolatile memory. This data remains stored even after the printer power is off. For the registration method, refer to Command Reference Manual in separate document. To acquire the Command Reference Manual, contact your distributor.

● Memory switch
   Setting of various kinds of functions can be stored in nonvolatile memory. The functions are valid even if the printer power is turned off.

3. PREPARATION

3.1 Connecting Interface Cables

Confirm that the power switch of the POS terminal is OFF and connect the interface cable. Orient the interface cable connector correctly and insert it into the POS terminal.
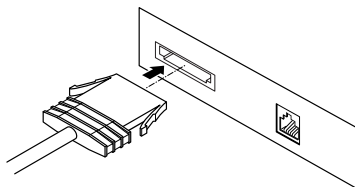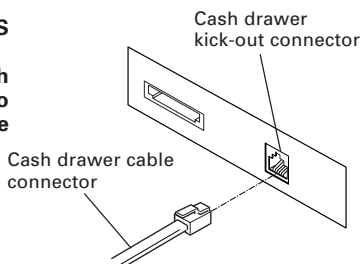

⚠ CAUTION!

■ When disconnecting the cable, always hold the connector.
■ Avoid locating the interface cable in places which may cause tripping or falling.

3.2 Connecting the Cash Drawer

1. **Confirm that the power switch of the POS terminal is OFF.**
2. **Confirm the top and bottom of the cash drawer cable connector and insert it into the cash drawer kick-out connector at the back of the printer.**

Cash drawer kick-out connector

Cash drawer cable connector

⚠ CAUTION!

DO NOT connect any other device than the specified cash drawer to the cash drawer kick-out connector. (DO NOT connect a telephone line either.)

(1) Connector Pin Configuration

No.	Signal	Function
1	FG	Frame Ground
2	DRAWER 1	Drawer 1 drive signal
3	DRSW	Drawer switch input
4	VDR	Drawer drive power supply
5	DRAWER 2	Drawer 2 drive signal
6	GND	Common ground on circuits

6   1
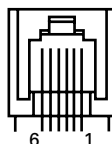
Connector used:
    TM5RJ3-66 (Hirose)
    or equivalent
Applicable connector:
    TM3P-66P (Hirose) or
    equivalent

(2) Electrical characteristics
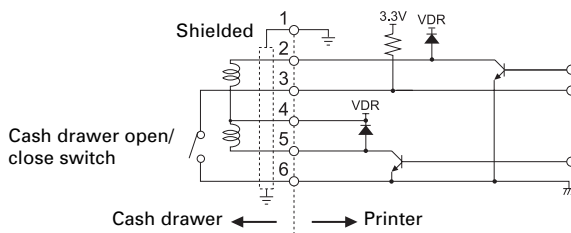1) Driving voltage: 24 VDC
2) Driving current: Approx. 1A max. (shall not exceed 510 ms.)
3) DRSW signal: Signal levels: "L" = 0 to 0.5 V, "H" = 3 to 3.3 V

(3) DRSW signal
The signal status can be tested with
the DLE+EOT, GS+a, or GS+r command.

(4) Drive Circuit

Cash drawer kick-out connector

Shielded

1
2
3
4
5
6

3.3V   VDR

VDR

Cash drawer open/close switch

Cash drawer ← | → Printer

⚠ CAUTION!

■ No output is produced while printing.
■ The cash drawers 1 and 2 cannot be driven simultaneously.
■ A solenoid used for the cash drawer should be of 24 Ω or more. The output current should be kept at 1A or less; otherwise, breakdown or burning could occur.

3.3 Partition for Paper Roll

At the time of shipment, this partition is set to 80-mm wide (with one partition) or 58-mm wide (with two partitions) paper roll position depending on the model. Do not remove the partition.

80mm type   58mm type

Partition
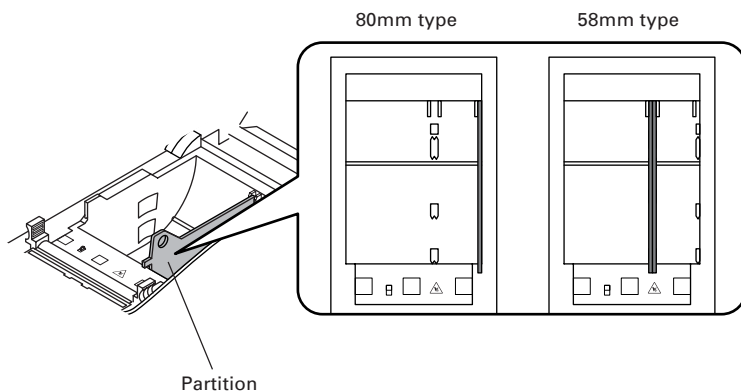
3.4 Adjusting the Paper Near-end Sensor

1. **Lightly push in the paper near-end sensor unit.**
2. **Move the paper near-end sensor unit to the right and left while keeping to press it. The sensor position is as shown below depending on the outer core diameter of the roll paper used.**
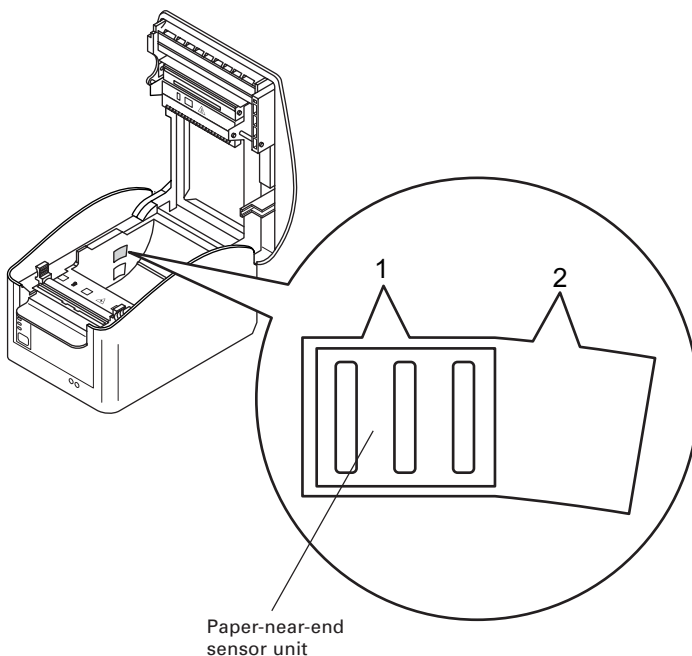
| Sensor Position	Roll paper diameter at the detection of near-end	Outer core diameter of roll paper used
1	φ22	φ18
*2	φ25	φ22

* Factory setting

⚠ CAUTION!

■ Paper remaining differs by the type of paper roll used.
■ The roll paper diameter at the detection of near-end is only for reference.

Paper-near-end sensor unit

4. MAINTENANCE AND TROUBLESHOOTING

4.1 Setting/Replacing the paper roll

1. **Lift the cover open lever.**
2. **Open the printer cover.**
3. **Insert a paper roll with its print area facing down as shown in the figure and pull out the paper end straightforward by several cm out of the printer.**
4. **Firmly close the printer cover until a click can be heard. With the factory setting, the paper is fed and cut automatically.**
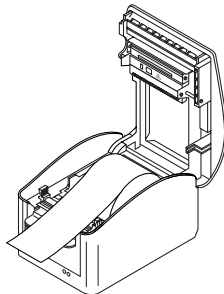
➡ See 5.3 Manual Setting of Memory Switch

⚠ CAUTION!

■ Always use the specified types of paper roll.
■ Confirm that the paper roll is set correctly.
■ When the paper is skewed and not extended straightforward from under the printer cover, open the printer cover and adjust the paper correctly.
■ When the cover is opened after paper setting, be sure to pull the paper straightforward by several cm out of the printer, and then close the cover.
■ When closing the printer cover, press on the center part of the cover to close it firmly.
■ When setting paper, be careful not to have your finger injured by the paper edge.

⚠ WARNING

When opening the printer cover, DO NOT touch the print head or cutter blade. Otherwise, burning or injury of hand may result.

4.2 Periodic Cleaning

A dirty print head or platen may reduce printing quality or cause malfunctions. We recommend cleaning the printer periodically (every 2 to 3 months) as shown below.

1. **Turn the printer power off.**
2. **Lift the cover open lever to open the printer cover.**
3. **Wait a few minutes until the print head cools.**
4. **Use a cotton swab dampened with ethyl alcohol to wipe off any dirt and dust that is on the print head and platen.**
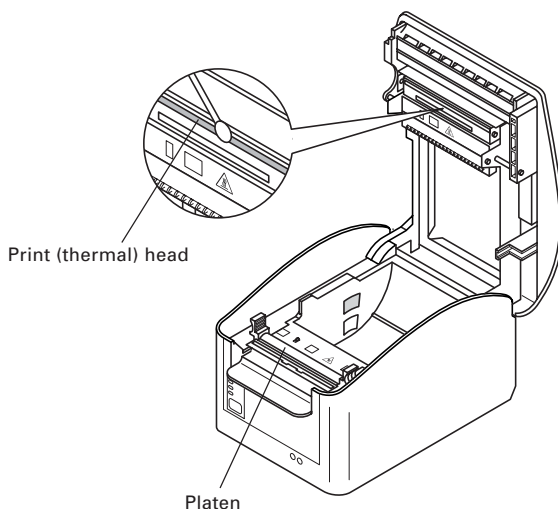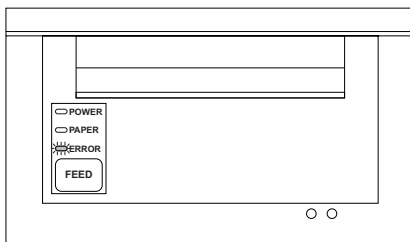

Print (thermal) head

Platen

⚠ CAUTION!

■ The print head is hot immediately after printing. Do not touch it.
■ Do not touch the print head with bare hands or metal objects.

4.3 Cleaning a Cutter Lock (1)

The ERROR LED flashes and the auto cutter blade remains extended because a foreign object or paper jam is obstructing it.

If the ERROR LED is flashing, clear the locked cutter as shown below.

1. **Turn on the printer.**
2. **Lift the cover open lever to open the printer cover.**
3. **Remove any jammed paper including any scraps of paper. (Remove the paper roll that is loaded in the holder also.)**
4. **Reload the paper roll and close the printer cover.**

⚠ CAUTION!

■ The print head is hot immediately after printing. Do not touch it.
■ Do not touch the print head with bare hands or metal objects.

After doing the procedure in "Clearing a Cutter Lock (1)" and then opening the printer cover, if the blade of the auto cutter is extended, do the procedure in "Clearing a Cutter Lock (2)"

➡ See 4.4 Clearing a Cutter Lock (2)

4.4 Clearing a Cutter Lock (2)

The printer cover is designed to be opened by Lifting the cover open lever if the cutter locks. If the blade of the auto cutter still remains extended, use the following procedure to clear the locked cutter.

1. **Turn the printer power off.**
2. **Lift the cover open lever to open the printer cover.**
3. **While inserting a pen or the like into the front cover release slot and slide it to the left, slide the front cover about 20 mm upward.**
4. **Rotate the front cover forward in the direction of arrow A.**

5. **Lift the protective sheet and turn the cutter gear in the direction of arrow B to return the auto cutter to a position where the printer cover can be opened.**
   Turn the cutter gear until the auto cutter blade retracts in the direction of arrow C. If the blade of the auto cutter does not move when you turn the cutter gear in the direction of arrow B, turn it in the other direction.
6. **Remove whatever caused the cutter to lock.**
7. **Close the front cover.**
   Rotate the front cover in the opposite direction of arrow A, and push on the top of the front cover until it clicks.
8. **Load a paper roll and close the printer cover.**
9. **Turn on the printer. The auto cutter mechanism is initialized and the alarm is cleared.**
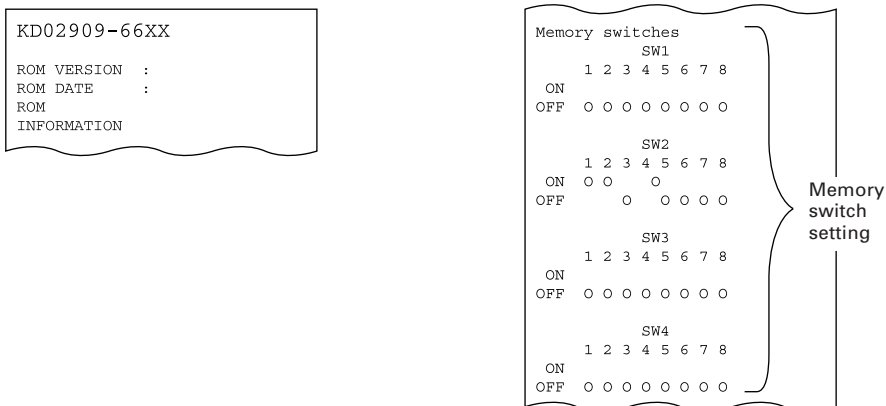   Check that the POWER LED lights.

Auto cutter blade

Protective sheet

Cutter gear

Front cover

Front cover release slot
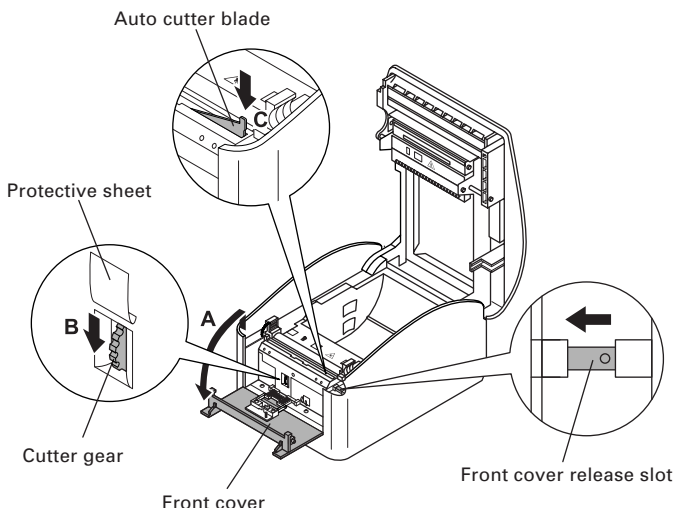
⚠ CAUTION!

■ Before starting to do maintenance work, be sure to turn the printer power off.
■ Be careful not to touch the opening for the auto cutter while the printer cover is open.
■ The print head is hot immediately after printing. Do not touch it.
■ Do not touch the print head with bare hands or metal objects.
■ If the above procedure does not retract the auto cutter, contact your distributor.

4.5 Self-printing

Insert paper into the printer. With the FEED button pressed and held, turn the printer power on, keep the FEED button held for about 1 second, and then release the FEED button. The printer starts self-printing. The printer prints model name, version, memory switch setting, and built-in fonts.

```
KD02909-66XX

ROM VERSION  :
ROM DATE     :
ROM
INFORMATION
```

```
Memory switches
                SW1
        1 2 3 4 5 6 7 8
  ON
 OFF   O O O O O O O O

                SW2
        1 2 3 4 5 6 7 8
  ON   O O    O
 OFF         O    O O O O

                SW3
        1 2 3 4 5 6 7 8
  ON
 OFF   O O O O O O O O

                SW4
        1 2 3 4 5 6 7 8
  ON
 OFF   O O O O O O O O
```

Memory switch setting

4.6 Hexadecimal Dump Printing

This function is to print all received data in hexadecimal numbers. If problems such as missing data, data duplication, etc. should occur, this function allows checking whether or not the printer is receiving data correctly.
Set paper to the printer and keep the printer cover open. With the FEED button pressed and held, turn the printer power on and then close the printer cover. The printer prints "HEX dump print mode" followed by the received data printed in hexadecimal numbers and some characters.

⚠ CAUTION!

■ The printer prints "." if there is no characters corresponding to data.
■ During hexadecimal dump, functions except some command will be disabled.
■ If print data DOES NOT cover a line, press the FEED button to print the line.

When you press the FEED button three times consecutively, or you turn the printer power off, or the printer receives a reset signal from the interface, the hexadecimal dump printing is terminated.

Print example
```
HEX DUMP PRINT MODE
1B 21 00 1B 20 04 41 42 43 44 .!.. .ABCD
45 46 47 48 49 4A 4B 4C 4D 4E EFGHIJKLMN
4F 50 0D 0A 31 32 33 0D 0A   OP..123..
```

4.7 Error Indication

● Paper end
Paper empty is detected in two steps: paper near-end and paper end. It causes the ERROR LED to light. If paper end is detected, refill the paper. If the printer cover is open, a paper-end is detected.

● Printer cover open
During printing, do not open the printer cover. If you open the printer cover accidentally, the ERROR LED blinks. Check the paper, pull the paper straightforward by several cm out of the printer, and then close the printer cover. Printing resumes automatically. Sending a command to resume printing may be required depending on the memory switch setting.

● Thermal head overheat
When you print dense characters or dark image, the head temperature rises. If the head temperature exceeds a specified level, the printer stops printing operation and waits till the head temperature is lowered. During waiting, the ERROR LED blinks. When the head temperature is lowered, printing resumes automatically.

● Cutter lock
If the cutter blade stops operating due to paper jam or the like, the ERROR LED blinks. Remove the cause of the trouble and press the FEED button. If the blade still does not move and the cover cannot be opened, contact your distributor.

The status display for various messages is shown below.

| Status	POWER LED (green)	PAPER LED (orange)	ERROR LED (red)
Paper near-end	Lights	Lights	—
Paper-end	Lights	Lights	Lights
Printer cover open or front cover open*1	Lights	—	Lights
Printer cover open or front cover open*2	Lights	—	(blinks)
Cutter locked	Lights	—	(blinks)
Memory error	(blinks)	—	—
Print head hot	Lights	—	(blinks)
Low-voltage error	Lights	—	(blinks)
High-voltage error	Lights	—	(blinks)
Waiting for macro to execute	Lights	—	(blinks)
System error	Lights	—	(blinks)

Notes:
*1: If the printer cover or front cover is open in standby.
*2: If the printer cover or front cover is open when printing or feeding paper.

5. OTHER

5.1 External Views and Dimensions

(Unit: mm)

115

195

145
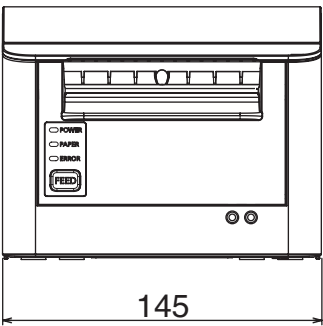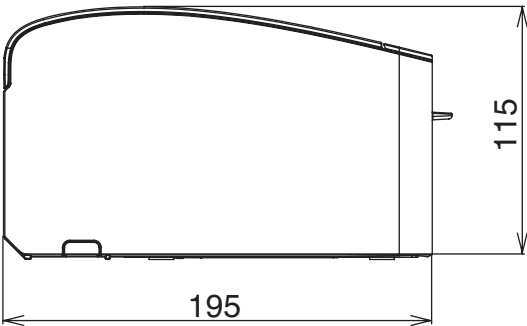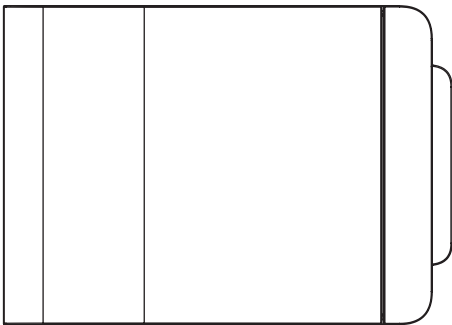
5.2 Printing Paper

Use the print paper shown in the following table or the paper with equivalent quality.

Paper Type	Product Name
Recommended thermal paper roll	PD150R, PD160R, PD190R from Ohji Paper P220AG, HP220A, HP220AB-1, P220VBB-1, P220AGB-1 from Mitsubishi Paper

(Unit: mm)

Paper width 80_{-1}^{0}

8　Maximum print area 64　8

Printing surface

$\phi83$ or less

D

d

Paper width 58_{-1}^{0}

5　Maximum print area 48　5
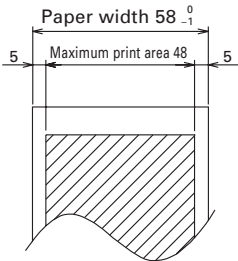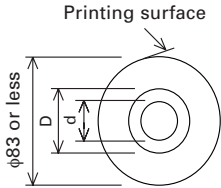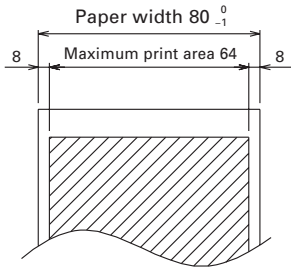
Core inner diameter d (mm)	$\phi12$	$\phi12$
Core outer diameter D (mm)	$\phi18$	$\phi22$

⚠ CAUTION!

DO NOT use the following type of paper roll.
■ Paper with folds.
■ Paper with bent corners.
■ Paper pasted or glued to the core.
■ In-wound paper roll (print side in).

5.3 Manual Setting of Memory Switch

Memory switches can be set manually or by a command.
For manual setting, refer to the next page.
The function of each memory switch is shown in the following table.
(The white-on-black characters are factory setting.)

Switch No.	Setting	0 (OFF)	1 (ON)
Memory SW1-1	Power ON Info	Valid	Not Send
SW1-2	Buffer Size	4k bytes	45 bytes
SW1-3	Busy Condition	Full/Err	Full
SW1-4	Receive Error	Print "?"	No Print
SW1-5	CR Mode	Ignored	LF
SW1-6	Reserved	Fixed	–
SW1-7	DSR Signal	Invalid	Valid
SW1-8	Init Signal	Invalid	Valid
Memory SW2-1	Reserved	–	Fixed
SW2-2	Auto Cutter	Invalid	Valid
SW2-3	Spool Print	Invalid	Valid
SW2-4	Full Col Print	LineFeed	WaitData
SW2-5	Resume aft PE	Next	Top
SW2-6	Reserved	Fixed	–
SW2-7	Reserved	Fixed	–
SW2-8	PNE Sensor	Valid	Invalid
Memory SW3-1	Resume Cttr Err	Valid	Invalid
SW3-2	PE signal by PNE	Valid	Invalid
SW3-3	Parallel 31 Pin	Valid	Invalid
SW3-4	Reserved	Fixed	–
SW3-5	Reserved	Fixed	–
SW3-6	Reserved	Fixed	–
SW3-7	CBM1000 Mode	Invalid	Valid
SW3-8	Resume Open Err	Close	Command
Memory SW4-1	Reserved	Fixed	–
SW4-2	Reserved	Fixed	–
SW4-3	Feed&Cut at TOF	Invalid	Valid
SW4-4	Reserved	Fixed	–
SW4-5	Reserved	Fixed	–
SW4-6	Reserved	Fixed	–
SW4-7	Reserved	Fixed	–
SW4-8	Partial Only	Invalid	Valid
Memory SW5-1	Buzzer	Valid	Invalid
SW5-2	Line Pitch	1/360	1/406
SW5-3	USB Mode	Virtual COM	Printer Class
SW5-4	Reserved	Fixed	–
SW5-5	Reserved	Fixed	–
SW5-6	Reserved	Fixed	–
SW5-7	Reserved	Fixed	–
SW5-8	Reserved	Fixed	–

Switch No.	Setting	0 (OFF)	1 (ON)
Memory SW6-1	Act. For Driver	Invalid	Valid
SW6-2	Character Space	Invalid	Valid
SW6-3	USB Power Save	Invalid	Valid
SW6-4	Reserved	Fixed	–
SW6-5	Reserved	Fixed	–
SW6-6	Reserved	Fixed	–
SW6-7	Reserved	Fixed	–
SW6-8	Reserved	Fixed	–

Switch No.	Setting	Default	Set Values
Memory SW7-1	Baud Rate	9600 bps	1200 bps, 2400 bps, 4800 bps, 9600 bps, 19200 bps, 38400 bps, 57600 bps, 115200 bps
SW7-2	Data Length	8bits	7bits, 8bits
SW7-3	Stop Bit	1bit	1bit, 2bits
SW7-4	Parity	NONE	NONE, EVEN, ODD
SW7-5	Flow Control	DTR/DSR	DTR/DSR, XON/XOFF
SW7-6	DMA Control	Valid	Valid, Invalid
SW7-7	VCom Protocol	PC Setting	PC Setting, DTR/DSR, XON/XOFF
Memory SW8-1	Print Width	512 dots	640 dots, 576 dots, 512 dots, 436 dots, 432 dots, 420 dots, 384 dots, 360 dots, 390 dots, 546 dots
SW8-2	Paper Type	1 Color Normal	1 Color Normal, 2 Colors Normal
SW8-3	Top Margin	11mm	11mm, 6mm, 7mm, 8mm, 9mm, 10mm
SW8-4	Line Gap Reduce	Invalid	Invalid, 3/4, 2/3, 1/2, 1/3, 1/4, 1/5, ALL
SW8-5	Reduced Char V/H	100%/100%	100%/100%, 75%/100%, 50%/100%, 100%/75%, 75%/75%, 50%/75%
SW8-6	Auto Side Shift	Invalid	Invalid, 1 dot, 2dots, 3 dots, 4dots, 5dots, 6dots, 7dots
Memory SW9-1	Code Page	PC437	PC437/Katakana/PC850,858/PC860/PC863/ PC865/PC852/PC866/PC857/WPC1252/ Space page/PC864/Thai Code 18
SW9-2	Int'Char Set	USA	USA, France, Germany, England, Denmark, Sweden, Italy, Spain, Japan, Norway, Denmark 2, Spain 2, Latin America, Korea, Croatia, China
SW9-3	Kanji	OFF	ON, OFF
SW9-4	JIS/Shift JIS	JIS	JIS, Shift JIS
SW10-1	Print Density	100%	70%, 75%, 80%, 85%, 90%, 95%, 100%, 105%, 110%, 115%, 120%, 125%, 130%, 135%, 140%
SW10-2	Print Speed	Level 9	Level 1, Level 2, Level 3, Level 4, Level 5, Level 6, Level 7, Level 8, Level 9
SW10-3	ACK Timing	Before Busy	Before Busy, Same Period, After Busy
SW10-4	Emulation Type	ESC/POS	ESC/POS, CBM1, CBM2
SW10-6	Buzzer Sound	Tone2	Tone1, Tone2, Tone3, Tone4

Manual Setting of Memory Switch (Memory SW)

The memory switch can be selected, changed, or written by the combination of three actions: pressing the FEED button, pressing and holding the FEED button, and opening or closing the printer cover.

1. Entering memory switch setting mode.

    Set paper to the printer and keep the printer cover open. With the FEED button pressed and held, turn the printer power on, and then press the FEED button twice. Close the cover. If the current settings of the memory switch etc. are printed, the printer is now in the memory switch setting mode.
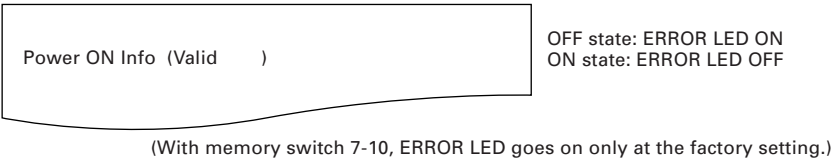
Memory SW (1) 00000000	0: OFF state 1: ON state

    (No indication for 0/1 with memory switch 7-10)
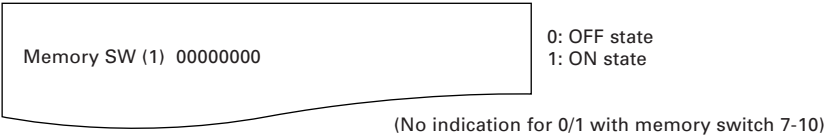
2. Selecting memory switch

    When the FEED button is pressed short (within 2 seconds), printing occurs in the order of "Memory SW1" → "Memory SW2" → "Memory SW3" → ......"Memory SW10" → "Save To Memory" → "Memory SW1" → ...... repeatedly. When the memory switch you want to change is reached, press and hold the FEED button for more than 2 seconds.

3. Selecting each switch item

    2-8 items are provided for setting in each switch. By pressing and holding the FEED button for more than 2 seconds, the printer goes to the next item and prints the current setting of the item. Repeat pressing and holding till the item you want to change is reached.

Power ON Info (Valid)	OFF state: ERROR LED ON ON state: ERROR LED OFF

    (With memory switch 7-10, ERROR LED goes on only at the factory setting.)

4. Changing the setting

    When the item you want to change is printed, press the FEED button short. The changed set value is printed. (When change of set value is repeated, the original set value is recovered). When you press the FEED button for more than 2 seconds, the set value is accepted and then the printer goes to the next setting item.

5. Returning to the memory switch select mode

    When the setting of the desired content is completed, open the printer cover and then close the printer cover. This allows the printer to print the setting of the changed memory switch.

6. Saving the setting and exiting the memory switch setting mode

    Press the FEED button short to move to "Save To Memory". Then press and hold the FEED button for more than 2 seconds. The printer prints the content of new setting and exits the memory switch setting mode to return to the normal standby state.
    * Unless saving the setting is executed, the changed setting cannot be enabled.

7. Initializing the memory switch

    When you want to return the memory switch setting to the initial state, go to "Save To Memory" in the above procedure. Here, open the printer cover and press and hold the FEED button for more than 2 seconds. This allows the printer to return to the initial state. All the memory switches settings are returned to the factory set values.