

## Printer firmware updating procedure

### 1. Preparation

#### ■ Devices

- FP-2000, FP-2100 or FP-2200 printer
- Windows PC
- USB cable
- AC adapter, AC cable

#### ■ Tool(software)

- Printer Firmware Writing Tool (PrinterFwWriter.exe)

#### ■ Firmware Data

Printer	File Name
FP-2000	FP-2000_09J(067324).hxl
FP-2100	FP-2100_09J(067424).hxl
FP-2200	FP-2200_09J(067524).hxl

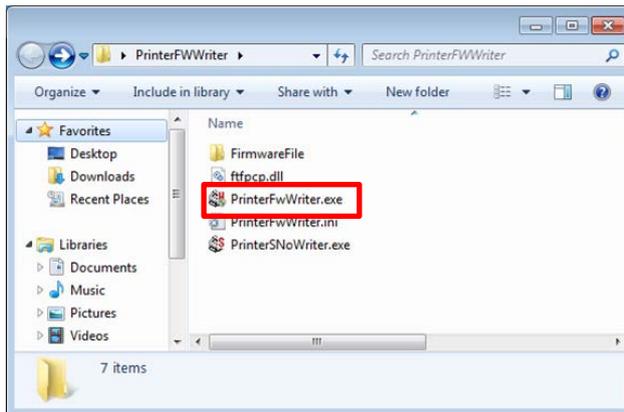
#### \* Notes

If you have already installed the printer driver, uncheck [Enable bidirectional support] in the [Ports] tab of the property of the printer driver, restart the computer, and execute Printer Firmware Writing Tool.

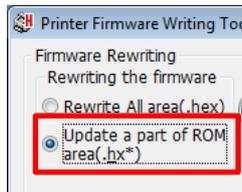
If you check this option and update the firmware, the printer may be a malfunction.

## 2. Firmware updating procedure

- (1) Download the tool and firmware data from the URL to an arbitrary folder. (PrinterFwWriter.zip)
- (2) Unzip the downloaded file.
- (3) Connect the printer to the computer, and turn on the printer.  
\* Do not connect more than one printer.
- (4) Execute "PrinterFwWriter.exe" in the unzip folder.

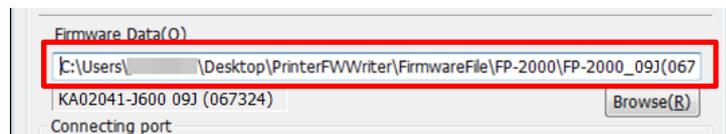


- (5) Select [Firmware Rewriting:Update a part of ROM area(.hx\*)].



- (6) Input the file name to the [Firmware Data] with full path, or select the file using the [Browse] button.

\* The data is in the folder "FirmwareFile" of the unzip folder.

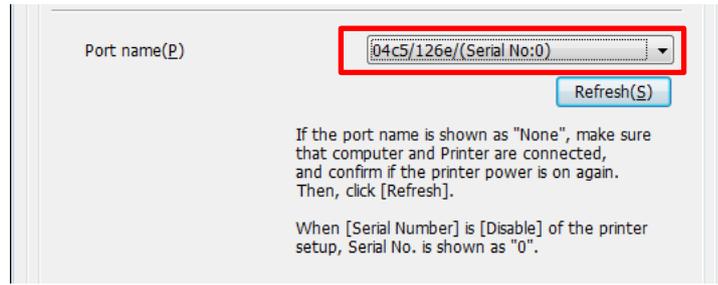


- (7) Select [Connecting port] to "USB".



(8) Confirm the port name is "04c5 / 126e / (Serial No: 0)".

\* If it is "Non", please check whether the printer and the PC are connected, and click "Refresh".



(9) Click [Start writing], check the displayed dialog, and then click OK to send the printer's firmware.

\* Because updating the firmware has not finished even when the progress bar indicates 100%, **please do not turn off the printer.**

\* ERROR lamp on the printer is flashing during the firmware updating.

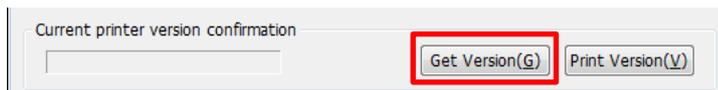


(10) When the POWER lamp of the printer is lit, updating the firmware is completed.

(11) Turn off the printer and turn on the printer.

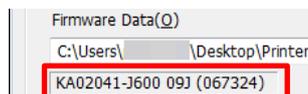
(12) Confirm that the firmware of the printer has been updated.

Click [Get Version] in the printer version confirmation.

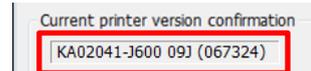


(13) Confirm that the displayed firmware version number is the same as [Firmware Data] version number.

[Firmware Data]



[Current printer version confirmation]



\* If you check by printing, click [Print Version] and check the "Firmware version" of the printed contents.