Fujitsu's Managed Mobile
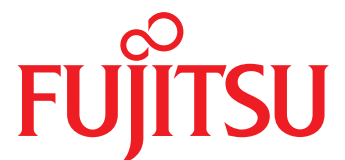
Use the power of mobility

FUJITSU Managed Infrastructure Service
Managed Mobile

shaping tomorrow with you

FUJITSU

Losing control of your mobile devices? We can help you.

Modern businesses are embracing the benefits that can be realized by fully utilizing the continuously evolving capabilities and power of smartphones and tablets as business tools. Mobilizing business processes can deliver significant productivity gains, but if left unmanaged then at what potential cost? Is sensitive data secure and controlled? Do the right people have access to the right mobile tools? Does the investment in mobile technologies support the business strategy? How can IT ensure that their colleagues from the "smartphone novices" to the "digital natives" get the support and indeed, service, they need to be empowered to excel in this fast paced mobility revolution? If left unmanaged and uncontrolled, then the risks can rapidly outweigh the benefits.

With Fujitsu Managed Mobile Services, your IT team can meet their compliance and control needs while users get the freedom to experience work and life their way, safe in the knowledge that their mobile estate is fully managed by a team of dedicated mobility specialists 365/24/7 integrated into your existing IT service structure.

Secure your mobile communication with Fujitsu

Enforced security that goes everywhere your data does, securing every point in your expanding mobile environment. Fujitsu is redefining mobile security with a breakthrough security architecture that operates at the device, application and network tiers.

Secure Tracking enforces the security policies as well as automatically detecting potential threats and intelligently adjusting security settings to mitigate risk. Secure tracking swiftly detects devices that are not adhering to the pre-defined security policy (e.g. jailbroken or rooted) and takes agreed actions. Other available services include virus protection.

Secure Access. Fujitsu's Managed Mobile Services allows IT to offer mobile users secure and encrypted access to specific business applications from their smart device. It is a simple, flexible and secure way to meet the growing demand for mobile access to corporate intranet and business-critical applications.

Secure Gateway brings intelligent security to the network. Used in conjunction with Secure Access, the gateway controls access to all corporate applications, and logs all mobile application traffic for compliance and reporting purposes.

Managed Mobile
Advanced security, reliability and scalability in one comprehensive mobile management solution.

Cloud Service
A Cloud Service that manages, supports and controls multiple smartphone platforms, devices and enterprise applications.

Greater security, scalability and support every step of the way.

Configure

Fujitsu makes it easy for you to control access to your mobile applications with configuration packages that you can customize based on your company's policies and procedures. For example, you could allow delivery people to access Microsoft Exchange, while the finance department can additionally use SAP as well. Some users may be permitted to have data roaming while abroad, while others must use a preconfigured WiFi connection. With Fujitsu, it's always your call.

Provision

Fujitsu's Cloud infrastructure and streamlined provisioning process allows a new user to simply visit a designated URL to self enrol. No more phone calls or tickets to set up new users. The system quickly checks the user and device and automatically loads the correct package. Devices can additionally be tagged as company or employee owned. Continual updates keep the IT team informed of the users' roaming status, storage space and battery life.

Maintain

In an environment with multiple devices, platform types and vendors maintenance and support become costly and problematic. If something goes wrong, it's hard to know who to call or what process to follow. Unified management removes this complexity. With Fujitsu, you gain complete visibility and control across the entire mobile service – regardless of the device platform or location. The Self Service portal allows the end users to take actions themselves and reset their own device. Say goodbye to frustrating and costly support calls that could otherwise flood your IT team.

Fujitsu gives you full control over your diverse and geographically dispersed mobile infrastructure, standardizing and easing the management of all the most popular device platforms.
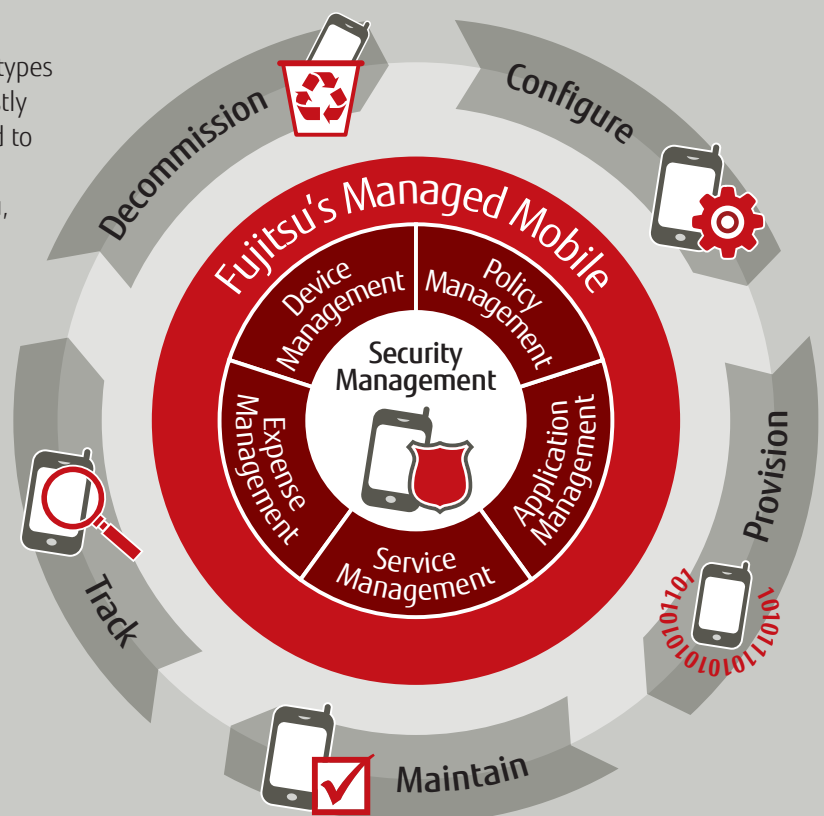
Track

As for ongoing tracking, Fujitsu makes it easy to identify and replace older phones, discover unused devices and warn users when they are roaming – all of which helps you keep mobile costs under control.

Decomission

If a device is lost or stolen, or otherwise in unauthorized use, it can be decommissioned in real time with just a few clicks. With Fujitsu, you can perform resets selectively – removing company data from an employee device, leaving the employee's personal data intact. It's never been easier to enforce and comply with corporate policies. Fujitsu utilizes its leadership position in End User Services and brings a new level of ease and control to mobile enterprise throughout the mobile lifecycle.

CITRIX®

Powered by technology from CITRIX

Fujitsu's Managed Mobile

Decommission
Configure
Provision
Maintain
Track

Device Management
Policy Management
Application Management
Service Management
Expense Management

Security Management

Why Fujitsu?

Lower your operational costs by using Fujitsu to manage the diverse devices in your mobile infrastructure. One contract, one contact, one interface makes life easier for you. Our globally capable service scales with your needs, allowing you to manage 50 or 50,000+ devices using the same service. Our enterprise customers use Fujitsu to reduce their mobile TCO costs by over 25 percent, increase customer service levels by over 75 percent and ensure corporate compliance.

To learn more about how Fujitsu's Managed Mobile Service can work for you, have a look at www.fujitsu.com/managedmobile or contact us today.

Get all these advantages in a single solution:

- Mobile Device Management with XenMobile™
- Secure Email with Citrix WorxMail™
- Secure Intranet Access with Citrix WorxWeb™
- Secure Enterprise Data Sharing and Syncing with Citrix ShareFile®
- Windows Phone® 8 Support
- Support for the latest (and emerging) smartphone and tablet technologies including e.g. Android®, iOS, Windows Mobile® and Symbian®
- Application and data security
- Seamless integration with desktop virtualization
- Remote client installation
- Hardware and software inventory
- Security – e.g. jailbreak detection
- Remote lock and wipe
- Software download and install
- Enterprise Application Store
- Application provisioning and supplier management of e.g. TouchDown™ for secure Email and F-SECURE™ for antivirus
- Support for employee liable devices (bring your own device)
- Telecom Expense Management (e.g. roaming)
- Reports (activity and devices inventory)
- Local device data encryption
- 24x7 IT help desk support
- Reduced total cost of ownership with a flexible and predictable low cost price-per-device-per-month
- Improved employee productivity and corporate responsiveness
- Improved service level performance and user satisfaction

© 2013 Fujitsu

Contact: cic@ts.fujitsu.com

www.fujitsu.com