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# **ETERNUS Multipath Driver (Windows Version) Installation Information**

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September 2011

## Contents

<b>About ETERNUS Multipath Driver for Windows</b> .....	<b>4</b>
<b>Supported Operation System (OS) Versions</b> .....	<b>5</b>
<b>Supported Disk Storage Systems</b> .....	<b>6</b>
<b>ETERNUS DX60, ETERNUS DX80, ETERNUS DX90</b> .....	<b>6</b>
<b>ETERNUS DX60 S2, ETERNUS DX80 S2, ETERNUS DX90 S2</b> .....	<b>6</b>
<b>ETERNUS DX400 series</b> .....	<b>6</b>
<b>ETERNUS DX400 S2 series</b> .....	<b>6</b>
<b>ETERNUS DX8000 series</b> .....	<b>7</b>
<b>ETERNUS2000</b> .....	<b>7</b>
<b>ETERNUS4000</b> .....	<b>7</b>
<b>ETERNUS8000</b> .....	<b>8</b>
<b>ETERNUS3000</b> .....	<b>8</b>
<b>ETERNUS6000</b> .....	<b>8</b>
<b>ETERNUS GR series</b> .....	<b>9</b>
<b>Related Products Requirements</b> .....	<b>10</b>
<b>Related Hardware Product Requirements</b> .....	<b>10</b>
<b>Related Software Product Requirements</b> .....	<b>12</b>
<b>Virtualization Environments</b> .....	<b>12</b>
<b>Hyper-V environment</b> .....	<b>13</b>
<b>Channel Adapter ID and Connection Points</b> .....	<b>15</b>
<b>ETERNUS DX60, ETERNUS DX80 rear view</b> .....	<b>15</b>
<b>ETERNUS DX90 rear view</b> .....	<b>15</b>
<b>ETERNUS DX60 S2 rear view</b> .....	<b>16</b>
<b>ETERNUS DX80 S2, ETERNUS DX90 S2 rear view</b> .....	<b>16</b>
<b>ETERNUS DX400 series rear view</b> .....	<b>17</b>
<b>ETERNUS DX400 S2 series rear view</b> .....	<b>17</b>
<b>ETERNUS DX8100 rear view</b> .....	<b>18</b>
<b>ETERNUS DX8400, ETERNUS DX8700 rear view</b> .....	<b>18</b>
<b>ETERNUS2000 rear view</b> .....	<b>19</b>
<b>ETERNUS4000 model 80/100 rear view</b> .....	<b>19</b>
<b>ETERNUS4000 model 300/400/500/600 rear view</b> .....	<b>19</b>
<b>ETERNUS8000 model 700/800 rear view</b> .....	<b>20</b>
<b>ETERNUS8000 model 900/1100/1200/2100/2200 rear view</b> .....	<b>20</b>
<b>ETERNUS3000 model 50 rear view</b> .....	<b>21</b>
<b>ETERNUS3000 model 80/100 rear view</b> .....	<b>21</b>
<b>ETERNUS3000 model 200/300/400/500/600/700 rear view</b> .....	<b>21</b>
<b>ETERNUS6000 front and rear view</b> .....	<b>22</b>
<b>GR710 rear view</b> .....	<b>23</b>
<b>GR720, GR730 rear view</b> .....	<b>23</b>
<b>GR740, GR820, GR840 rear view</b> .....	<b>23</b>
<b>Assigned-/ Non-assigned-CM Type Disk Storage Systems</b> .....	<b>24</b>
<b>Notes</b> .....	<b>25</b>
<b>ETERNUS Multipath Driver Updates</b> .....	<b>26</b>

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## About ETERNUS Multipath Driver for Windows

ETERNUS Multipath Driver for Windows is based on Microsoft Storage Technologies - MPIO framework. ETERNUS Multipath Driver for Windows is equivalent to Device Specific Module (DSM) in MPIO framework.

## Supported Operation System (OS) Versions

This table shows the versions of Windows supported by ETERNUS Multipath Driver.

Supported OS Versions	ETERNUS Multipath Driver Version Level
Microsoft® Windows Server® 2003, Standard Edition (32-bit) Microsoft® Windows Server® 2003, Enterprise Edition (32-bit) Microsoft® Windows Server® 2003, Datacenter Edition (32-bit) Microsoft® Windows Server® 2003 R2, Standard Edition (32-bit) Microsoft® Windows Server® 2003 R2, Enterprise Edition (32-bit) Microsoft® Windows Server® 2003 R2, Datacenter Edition (32-bit) Microsoft® Windows Storage Server® 2003 R2, Standard Edition (32-bit) Microsoft® Windows Storage Server® 2003 R2, Enterprise Edition (32-bit) Microsoft® Windows Unified Data Storage Server 2003 Standard Edition (32-bit) Microsoft® Windows Unified Data Storage Server 2003 Enterprise Edition (32-bit)	V2.0L10 or later
Microsoft® Windows Server® 2003, Standard x64 Edition Microsoft® Windows Server® 2003, Enterprise x64 Edition Microsoft® Windows Server® 2003, Datacenter x64 Edition Microsoft® Windows Server® 2003 R2, Standard x64 Edition Microsoft® Windows Server® 2003 R2, Enterprise x64 Edition Microsoft® Windows Server® 2003 R2, Datacenter x64 Edition Microsoft® Windows Storage Server® 2003 R2, Standard x64 Edition Microsoft® Windows Storage Server® 2003 R2, Enterprise x64 Edition Microsoft® Windows Unified Data Storage Server 2003 Standard x64 Edition Microsoft® Windows Unified Data Storage Server 2003 Enterprise x64 Edition	V2.0L11 or later
Microsoft® Windows Server® 2003, Enterprise Edition for Itanium-based Systems Microsoft® Windows Server® 2003, Datacenter Edition for Itanium-based Systems	V2.0L10 or later
Microsoft® Windows Server® 2008 Standard Microsoft® Windows Server® 2008 Enterprise Microsoft® Windows Server® 2008 Datacenter Microsoft® Windows Server® 2008 for Itanium-Based Systems Microsoft® Windows HPC Server® 2008	V2.0L14 or later
Microsoft® Windows Server® 2008 R2 Standard Microsoft® Windows Server® 2008 R2 Enterprise Microsoft® Windows Server® 2008 R2 Datacenter Microsoft® Windows Server® 2008 R2 for Itanium-Based Systems Microsoft® Windows HPC Server® 2008 R2	V2.0L16 or later

**For Windows Server 2003**

The architecture types of x86 (32-bit), x64 and IA64 (Itanium) are supported.  
 The software levels of SP0 (no SP applied), SP1 and SP2 are supported.  
 V2.0L11 or later version is required in the environment of MSCS with SP1 or later.

**For Windows Server 2008**

The architecture types of x86 (32-bit), x64 and IA64 (Itanium) are supported.  
 The software levels of SP1 (no SP applied) and SP2 are supported. SP2 is supported by V2.0L14 or later.

**For Windows Server 2008 R2**

The architecture types of x64 and IA64 (Itanium) are supported.  
 The software levels of SP0 (no SP applied) and SP1 are supported. SP1 is supported by V2.0L16 or later.

Hyper-V are supported, see also [Hyper-V environment](#).

For Windows 2000, GR Multipath Driver is included in the product CD.

Refer to "[GR Multipath Driver Installation Information - Windows version](#)" for detail.

## Supported Disk Storage Systems

ETERNUS Multipath Driver supports the following disk storage systems.

- ETERNUS DX60
- ETERNUS DX80
- ETERNUS DX90
- ETERNUS DX60 S2
- ETERNUS DX80 S2
- ETERNUS DX90 S2
- ETERNUS DX400 series
- ETERNUS DX400 S2 series
- ETERNUS DX8000 series
- ETERNUS2000
- ETERNUS4000
- ETERNUS8000
- ETERNUS3000
- ETERNUS6000
- ETERNUS GR series

### ETERNUS DX60, ETERNUS DX80, ETERNUS DX90

Disk Storage System	ETERNUS Multipath Driver Product Names	Version Level
ETERNUS DX60 ETERNUS DX80 ETERNUS DX90	for Entry Model for Standard Model for Enterprise Model	V2.0L15 or later

### ETERNUS DX60 S2, ETERNUS DX80 S2, ETERNUS DX90 S2

Disk Storage System	ETERNUS Multipath Driver Product Names	Version Level
ETERNUS DX60 S2 ETERNUS DX80 S2 ETERNUS DX90 S2	for Entry Model for Standard Model for Enterprise Model	V2.0L18 or later

### ETERNUS DX400 series

Disk Storage System	ETERNUS Multipath Driver Product Names	Version Level
ETERNUS DX400 series	for Standard Model for Enterprise Model	V2.0L15 or later

### ETERNUS DX400 S2 series

Disk Storage System	ETERNUS Multipath Driver Product Names	Version Level
ETERNUS DX400 S2 series	for Standard Model for Enterprise Model	V2.0L18 or later

ETERNUS DX8000 series

Disk Storage System	ETERNUS Multipath Driver Product Names	Version Level
ETERNUS DX8000 series up to 2 Paths	for Standard Model for Enterprise Model	V2.0L15 or later
ETERNUS DX8000 series	for Enterprise Model	

ETERNUS2000

Disk Storage System	ETERNUS Multipath Driver Product Names	Version Level
ETERNUS2000	for Entry Model for Standard Model for Enterprise Model	V2.0L13 or later

ETERNUS4000

Disk Storage System	ETERNUS Multipath Driver Product Names	Version Level
ETERNUS4000 model 80 ETERNUS4000 model 100	for Entry Model for Standard Model for Enterprise Model	V2.0L12 or later
ETERNUS4000 model 300 ETERNUS4000 model 500	for Standard Model for Enterprise Model	V2.0L12 or later
ETERNUS4000 model 400 ETERNUS4000 model 600		V2.0L14 or later

**ETERNUS8000**

Disk Storage System	ETERNUS Multipath Driver Product Names	Version Level
ETERNUS8000 model 700 up to 2 Paths ETERNUS8000 model 900 up to 2 Paths ETERNUS8000 model 1100 up to 2 Paths ETERNUS8000 model 2100 up to 2 Paths	for Standard Model for Enterprise Model	V2.0L12 or later
ETERNUS8000 model 800 up to 2 Paths ETERNUS8000 model 1200 up to 2 Paths ETERNUS8000 model 2200 up to 2 Paths		V2.0L14 or later
ETERNUS8000 model 700 ETERNUS8000 model 900 ETERNUS8000 model 1100 ETERNUS8000 model 2100	for Enterprise Model	V2.0L12 or later
ETERNUS8000 model 800 ETERNUS8000 model 1200 ETERNUS8000 model 2200		V2.0L14 or later

**ETERNUS3000**

Disk Storage System	ETERNUS Multipath Driver Product Names	Version Level
ETERNUS3000 model 50 ETERNUS3000 model 80 ETERNUS3000 model 100	for Entry Model for Standard Model for Enterprise Model	V2.0L10 or later
ETERNUS3000 model 200 ETERNUS3000 model 300 ETERNUS3000 model 400 ETERNUS3000 model 500 ETERNUS3000 model 600 ETERNUS3000 model 700	for Standard Model for Enterprise Model	

**ETERNUS6000**

Disk Storage System	ETERNUS Multipath Driver Product Names	Version Level
ETERNUS6000 up to 2 Paths	for Standard Model for Enterprise Model	V2.0L10 or later
ETERNUS6000	for Enterprise Model	



ETERNUS GR series

Disk Storage System	ETERNUS Multipath Driver Product Names	Version Level
GR710	for Entry Model for Standard Model for Enterprise Model	V2.0L10 or later
GR720 GR730	for Standard Model for Enterprise Model	
GR740 Up to 2 Paths GR820 Up to 2 Paths GR840 Up to 2 Paths	for Standard Model for Enterprise Model	
GR740 GR820 GR840	for Enterprise Model	

**Related Products Requirements**

Supported Related Products are as follows:  
 For the combinations of servers, HBAs, and topologies, please contact us.

**Related Hardware Product Requirements**

- FC card

Server	HBAs	ETERNUS Multipath Driver Version Level
PRIMERGY/ PRIMEQUEST	PG-FC105	S26361-F2624-E1
	PG-FC106	S26361-F2843-E1 S26361-F2843-E201
	PG-FC107	S26361-F3141-E10 S26361-F3141-E210
	PG-FC201	S26361-F3141-E1
	PG-FC202(L)	S26361-F3306-E1 S26361-F3306-E201
	PG-FC203(L)	S26361-F3961-E1 S26361-F3961-E201
	PG-FC204(L)	S26361-F3961-E2 S26361-F3961-E202
	PG-FC205(L)	S26361-F3631-L1
	PG-FC206(L)	S26361-F3631-L2
	PG-FCD101 PG-FCD102	S26361-F3023-E1 S26361-F3023-E2 S26361-F3023-L2
	PG-FCD201	S26361-F3306-E601 S26361-F3306-L601
	PG-FCD202	MC-FC82E
		MC-08FCxx
	MC-0JFCxx	V2.0L16 or later
3rd party PC servers	Emulex FC Cards Qlogic FC Cards	V2.0L10 or later

- SAS card

Server	HBAs	ETERNUS Multipath Driver Version Level
PRIMERGY	PG-228B(L) PG-22DC(L)	V2.0L14 or later
3rd party PC servers	LSI Logic SAS Cards	

- iSCSI

Server	NICs	ETERNUS Multipath Driver Version Level
PRIMERGY/ PRIMEQUEST	S26361-F3011-E1 etc.	V2.0L12 or later
3rd party PC servers	Intel Pro/1000MT etc.	
		Qlogic iSCSI Cards

• FCoE

Server	CNAs		ETERNUS Multipath Driver Version Level
PRIMERGY	PG-292B(L)	S26361-F3592-L2 S26361-F3592-L202	V2.0L16 or later
	PG-CND201	MC-CNA102E-F	
3rd party PC servers	Emulex CNA Cards		

• Topology

Interface	Topology	ETERNUS Multipath Driver Version Level
FC	FC-AL	V2.0L10 or later
	Fabric	
SAS	Point-to-Point	V2.0L14 or later
	Fabric <sup>(**1)</sup>	V2.0L18 or later
iSCSI	Point-to-Point	V2.0L10 or later
	Switch	
FCoE	Fabric	V2.0L16 or later

\*1: Only ETERNUS DX80S2/DX90 S2.

Related Software Product Requirements

• Clustering Software

Clustering Software	ETERNUS Multipath Driver Version Level
SafeCLUSTER	V2.0L10 or later
MSCS (Not applying Windows Server 2003 SP1)	
MSCS (Applying Windows Server 2003 SP1 or later)	V2.0L11 or later
WSFC (Windows Server 2008)	V2.0L14 or later
WSFC (Windows Server 2008 R2)	V2.0L16 or later

MSCS: Microsoft Cluster Service

WSFC: Windows Server Failover Cluster

• Microsoft iSCSI Software Initiator

iSCSI Software Initiator Version	ETERNUS Multipath Driver Version Level
Version 2.02 or later	V2.0L12 or later

• HBA Drivers

HBA Drivers	ETERNUS Multipath Driver Version Level
SCSIport Miniport Driver	V2.0L10 or later
Storport Miniport Driver <sup>(*2)</sup>	

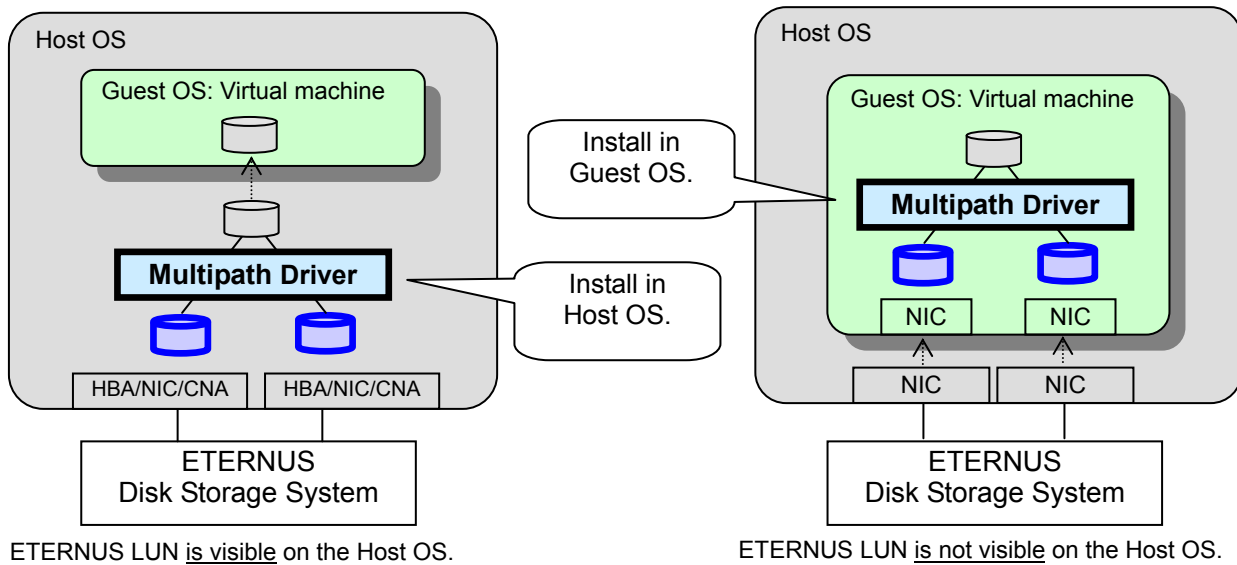
\*2: When using Storport Miniport Driver, Windows Server 2003 Service Pack(SP1 or later) is required.

Virtualization Environments

Virtualization Environments	Running on Host OS	Running on Guest OS
<a href="#">Hyper-V</a>	Supported	Supported
VMware	N/A	Not Supported
Linux Xen	N/A	Not Supported
Linux KVM	N/A	Not Supported

Hyper-V environment

ETERNUS Multipath Driver must be installed in the OS which see the multipath connections to the LUNs.



The figure above to the left is for a LUN on disk storage system that is recognized on Host OS. In a configuration like this, ETERNUS Multipath Driver must be installed in Host OS.

The figure above to the right is for a LUN on disk storage system is not recognized on Host OS. The Guest OS directly recognizes the LUN on disk storage system without going through Host OS. For example, if you install MS iSCSI Initiator in Guest OS, the right figure is applied. ETERNUS Multipath Driver must be installed in the Guest OS.

**CAUTION**

- For the configuration shown above in the figure to the left, even if the LUN on the Host OS is configured to be seen by the Guest OS with Hyper-V pass-through disk function, ETERNUS Multipath Driver does not need to be installed in Guest OS.
- The host interface which supports the configuration shown above in the figure to the right is only iSCSI.

The supported Host OS of ETERNUS Multipath Driver.

- Microsoft Windows Server 2008 Standard (x64)
- Microsoft Windows Server 2008 Enterprise (x64)
- Microsoft Windows Server 2008 Datacenter (x64)
- Microsoft Windows Server 2008 R2 Standard (x64)
- Microsoft Windows Server 2008 R2 Enterprise (x64)
- Microsoft Windows Server 2008 R2 Datacenter (x64)

The supported Guest OS of ETERNUS Multipath Driver.

- Microsoft Windows Server 2003, Standard Edition (32-bit)
- Microsoft Windows Server 2003, Enterprise Edition (32-bit)
- Microsoft Windows Server 2003, Datacenter Edition (32-bit)
- Microsoft Windows Server 2003 R2, Standard Edition (32-bit)
- Microsoft Windows Server 2003 R2, Enterprise Edition (32-bit)
- Microsoft Windows Server 2003 R2, Datacenter Edition (32-bit)
- Microsoft Windows Server 2003, Standard x64 Edition
- Microsoft Windows Server 2003, Enterprise x64 Edition
- Microsoft Windows Server 2003, Datacenter x64 Edition
- Microsoft Windows Server 2003 R2, Standard x64 Edition
- Microsoft Windows Server 2003 R2, Enterprise x64 Edition
- Microsoft Windows Server 2003 R2, Datacenter x64 Edition

- Microsoft Windows Server 2008 Standard (32-bit, x64)
- Microsoft Windows Server 2008 Enterprise (32-bit, x64)
- Microsoft Windows Server 2008 Datacenter (32-bit, x64)
- Microsoft Windows Server 2008 R2 Standard (x64)
- Microsoft Windows Server 2008 R2 Enterprise (x64)
- Microsoft Windows Server 2008 R2 Datacenter (x64)

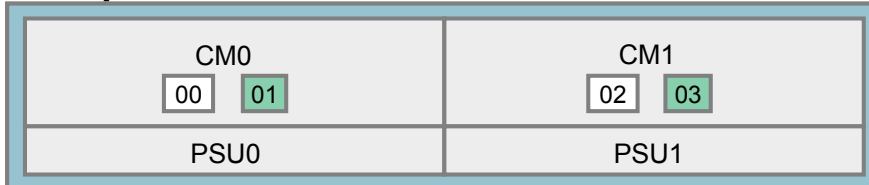
## Channel Adapter ID and Connection Points

CAID is the information displayed on the Multipath Manager window and it can identify the location of the port in the disk storage system.

CAID is different from a physical port number. To confirm a physical port number, refer to the manual of the disk storage system. Please note that the port position and the physical port number depend on the type of disk storage system.

### ETERNUS DX60, ETERNUS DX80 rear view

[FC / iSCSI]



CM: Controller Module, PSU: Power Supply Unit

  : When using 2 port CM

[SAS]



CM: Controller Module, PSU: Power Supply Unit

  : When using 2 port CM

### ETERNUS DX90 rear view



CM: Controller Module, PSU: Power Supply Unit

ETERNUS DX60 S2 rear view

[FC / iSCSI]



CM: Controller Module, PSU: Power Supply Unit

: When using 2 port CM

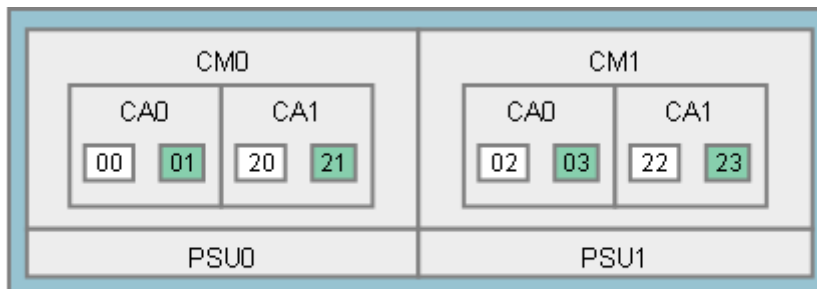
[SAS]



CM: Controller Module, PSU: Power Supply Unit

: When using 2 port CM

ETERNUS DX80 S2, ETERNUS DX90 S2 rear view

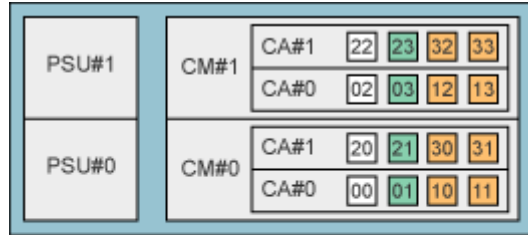


CM: Controller Module, CA: Channel Adapter, PSU: Power Supply Unit

: When using 2 port CA



ETERNUS DX400 series rear view

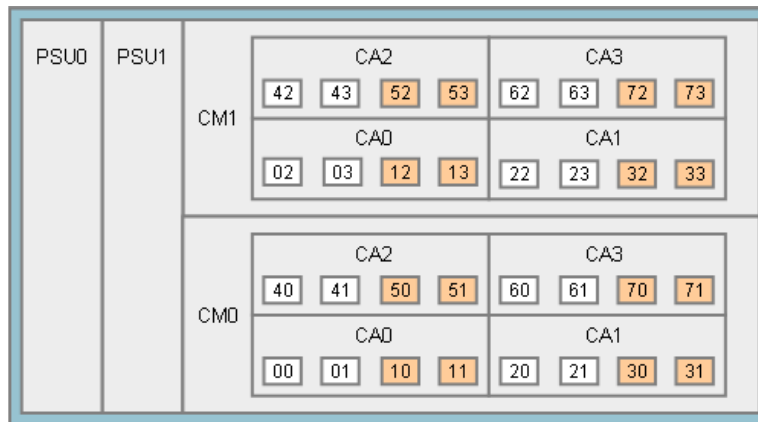


CM : Controller Module, PSU : Power Supply Unit

When using 2port-CA

When using 4port-CA

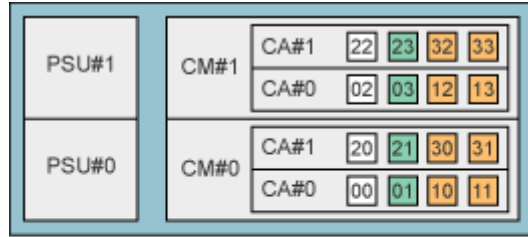
ETERNUS DX400 S2 series rear view



CM: Controller Module, CA: Channel Adapter , PSU: Power Supply Unit

: When using 4 port CA

ETERNUS DX8100 rear view



CM : Controller Module, PSU : Power Supply Unit  
■ When using 2port-CA  
■ When using 4port-CA

ETERNUS DX8400, ETERNUS DX8700 rear view



CM : Controller Module  
■ When using 4Port-CA

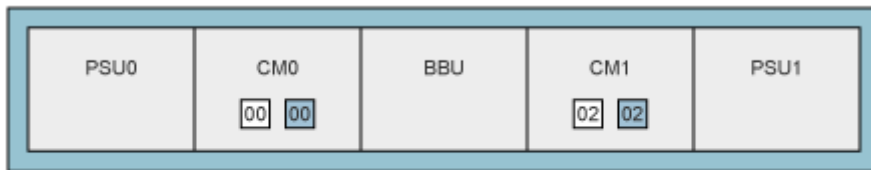
ETERNUS2000 rear view

[FC / iSCSI]



CM: Controller Module, PSU: Power Supply Unit, BBU: Buttery Backup Unit  
01 00 : When using 2 port CM

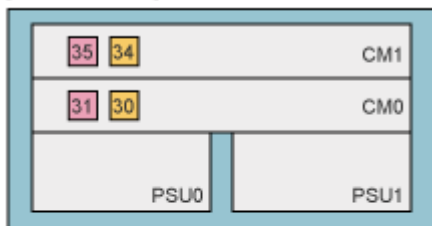
[SAS]



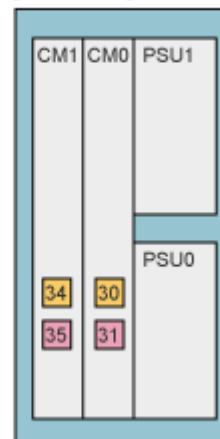
CM: Controller Module, PSU: Power Supply Unit, BBU: Buttery Backup Unit  
00 00 : When using 2 port CM

ETERNUS4000 model 80/100 rear view

[ Rack mount ]

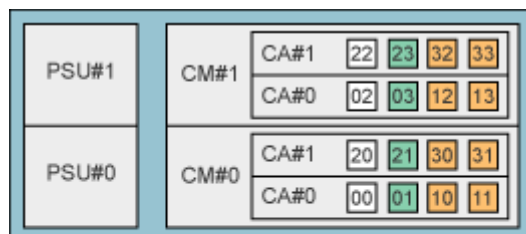


[ Pedestal ]



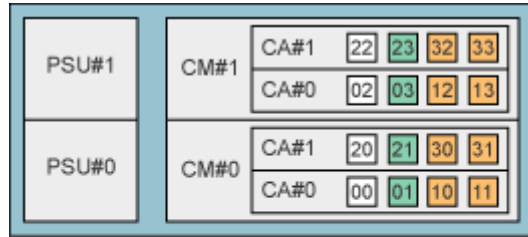
CM:Controller Module, PSU:Power Supply Unit  
35 34 : When using 2 port-CM 30 CAID

ETERNUS4000 model 300/400/500/600 rear view



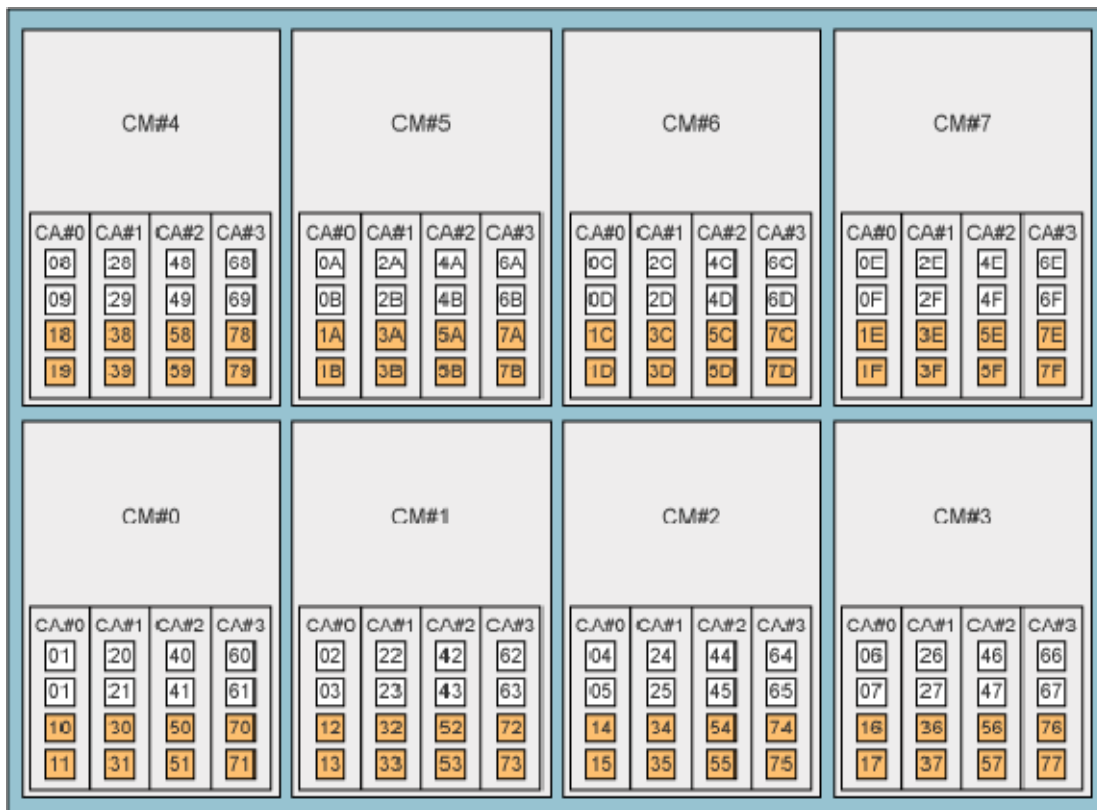
CM : Controller Module, PSU : Power Supply Unit  
23 : When using 2port-CA  
32 : When using 4port-CA

ETERNUS8000 model 700/800 rear view



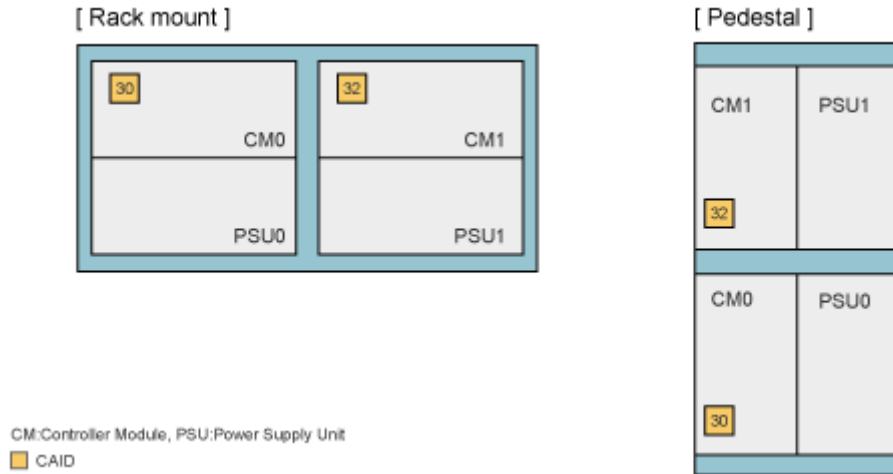
CM : Controller Module, PSU : Power Supply Unit  
■ When using 2port-CA  
■ When using 4port-CA

ETERNUS8000 model 900/1100/1200/2100/2200 rear view

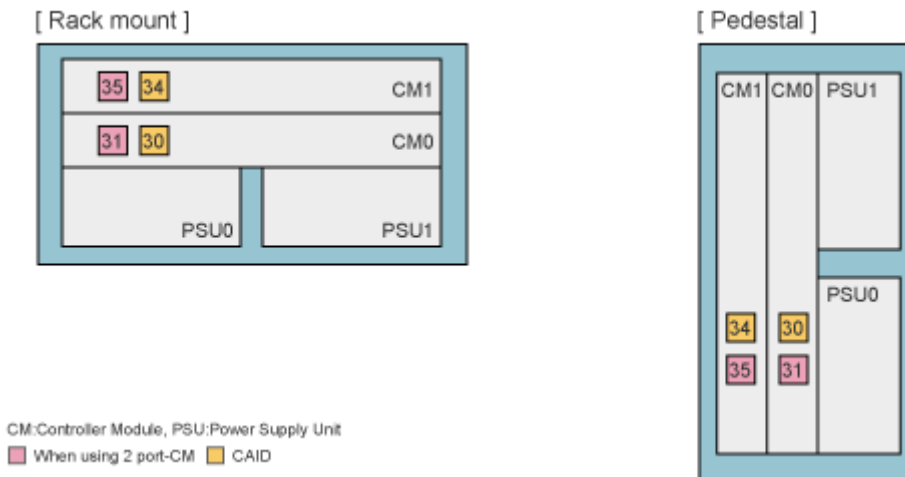


CM : Controller Module  
■ When using 4Port-CA

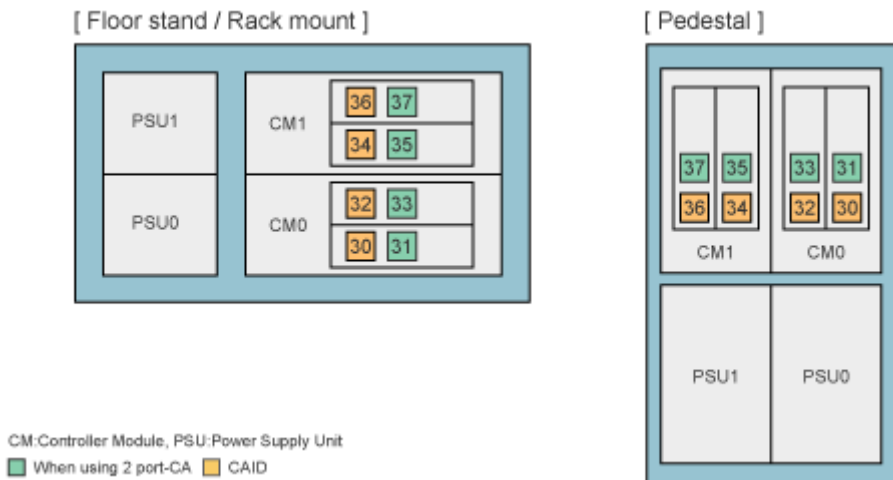
ETERNUS3000 model 50 rear view



ETERNUS3000 model 80/100 rear view

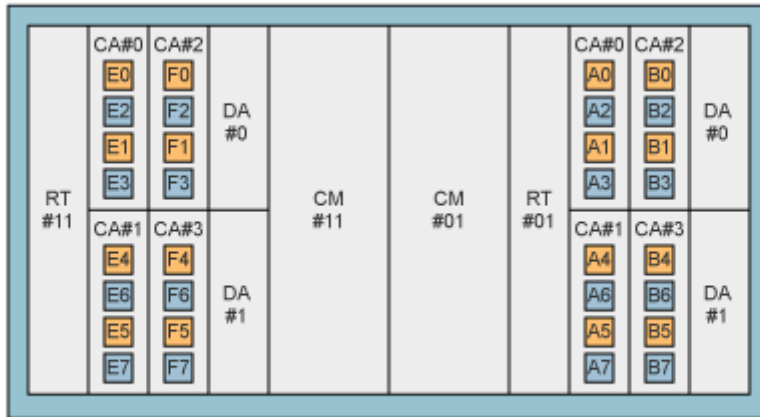


ETERNUS3000 model 200/300/400/500/600/700 rear view

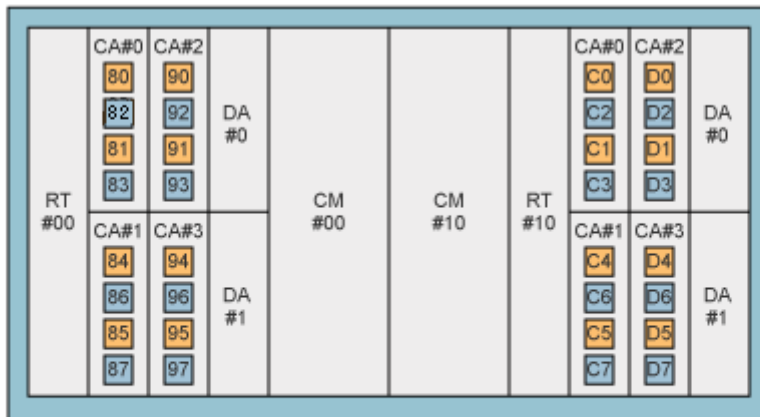


ETERNUS6000 front and rear view

[ Front view ]

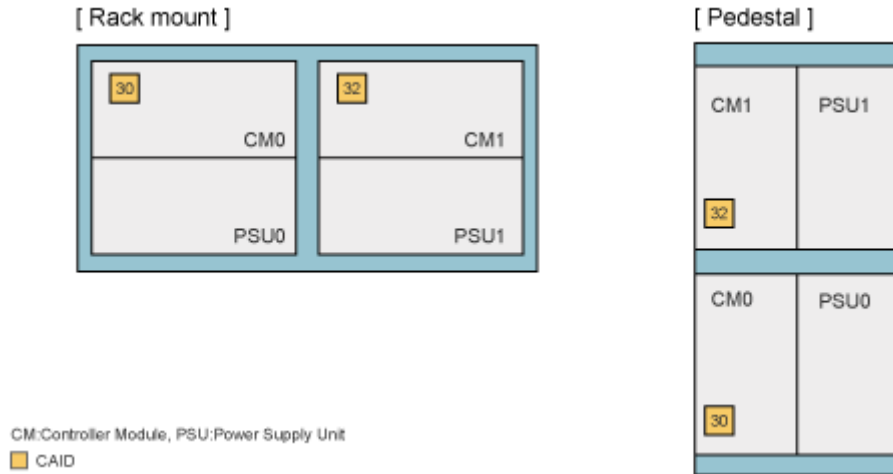


[ Rear view ]

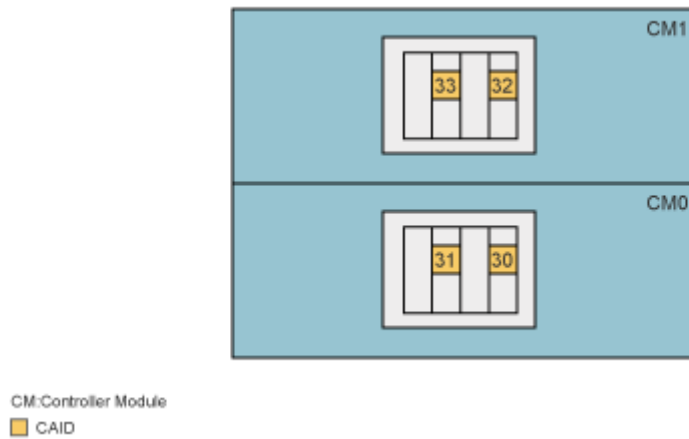


■ When using 4Port-CA    ■ CAID

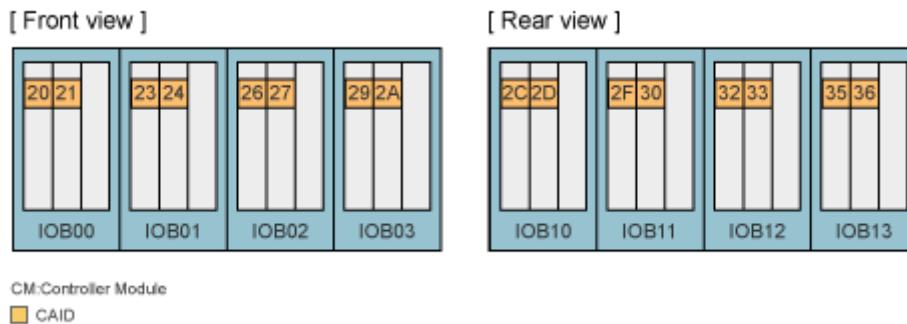
GR710 rear view



GR720, GR730 rear view



GR740, GR820, GR840 rear view



## Assigned-/ Non-assigned-CM Type Disk Storage Systems

For ETERNUS and GR Storage series, there are two system types: “Assigned-CM” and “Non-assigned-CM.” With Assigned-CM disk storage systems, the main access path for each LU is assigned to a particular controller. With Non-assigned-CM disk storage system, there are no assigned LU access paths as such.

With “Assigned-CM” type disk storage systems, the path connected to the assigned controller is active. Paths to other controllers are on standby. With “Non-assigned-CM” type disk storage systems, all paths are active and used for access.

The table below shows the “Assigned-CM” and “Non-assigned-CM” disk storage systems.

Load balancing/fail over performance can differ depending on “Assigned-CM” and “Non-assigned-CM” use and the number of paths employed. For details, refer to the supplied product manual.

Assigned-CM type	ETERNUS DX60, ETERNUS DX80, ETERNUS DX90, ETERNUS DX60 S2, ETERNUS DX80 S2, ETERNUS DX90 S2, ETERNUS DX400 series, ETERNUS DX400 S2 series, ETERNUS2000, ETERNUS4000, ETERNUS3000, GR710, GR720, GR730
Non-assigned-CM type	ETERNUS DX8000 series, ETERNUS8000, ETERNUS6000, GR740, GR820, GR840



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**Notes**

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**1. LUN mapping**

If LUN mapping in the disk storage system is not set properly, Windows may not recognize LUNs correctly. For proper LUN mapping, the LUN numbers Windows recognizes must be in ascending order from LUN 0.

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**2. HBA driver settings**

If the HBA driver settings are not correct, Windows may not recognize LUNs correctly. For proper HBA driver settings, follow the instructions written in the “Disk Storage System Server Connection Guide” or “User Guide – Server Setting Guide” that comes with the disk storage system.

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## ETERNUS Multipath Driver Updates

(1/2)

Version No.	Detail
V2.0L10 (Jan / 2005)	<ul style="list-style-type: none"> <li>First edition</li> <li>- Added Microsoft MPIO framework</li> <li>- Added support for iSCSI</li> <li>- Added support for Storport Miniport</li> <li>- Added mpio 1.11</li> </ul>
V2.0L11 (Jul / 2005)	<ul style="list-style-type: none"> <li>- Added support for Windows Server 2003 x64</li> <li>- Included the GR Multipath Driver V1.0L14</li> <li>- Added mpio 1.12</li> </ul>
V2.0L12 (Jun / 2006)	<ul style="list-style-type: none"> <li>- Added support for the ETERNUS4000 and ETERNUS8000</li> <li>- Added support for the QLogic Storport Miniport driver</li> <li>- Added support for load balancing in the MSCS environment (added a function to convert SCSI2 Reserve to Persistent Reserve)</li> <li>- Added a function to collect an event log for the following sense information: 06/fb80 (Sense key = 0x06, ASC = 0xfb, ASCQ = 0x80)</li> <li>- Added mpio 1.16</li> </ul>
V2.0L13 (Aug / 2007)	<ul style="list-style-type: none"> <li>- Added support for the ETERNUS2000</li> <li>- Added mpio 1.18</li> </ul>
V2.0L14 (Apr / 2008)	<ul style="list-style-type: none"> <li>- Added support for Windows Server 2008</li> <li>- Added support for SAS</li> <li>- Added event log ID=305 (detection of no controller redundancy in the storage system)</li> <li>- Added mpio 1.20 (mpio 1.20 is used for Windows Server 2003. OS standard mpio is used for Windows Server 2008.)</li> </ul>
V2.0L15 (Jun / 2009)	<ul style="list-style-type: none"> <li>- Added support for the ETERNUS DX series</li> <li>- Discontinued the client version package that was included in the product</li> <li>- Discontinued the HTML version user's guide</li> <li>- Added mpio 1.23 (mpio 1.23 is used for Windows Server 2003. OS standard mpio is used for Windows Server 2008.)</li> </ul>
V2.0L16 (Oct / 2009)	<ul style="list-style-type: none"> <li>- Added support for Windows Server 2008 R2</li> <li>- Improved the path switching process when path failures occur</li> <li>- Added a function to collect an event log for the following sense information: 06/fb8x (Sense key = 0x06, ASC = 0xfb, ASCQ = 0x8x)</li> <li>- Added mpio 1.23 (mpio 1.23 is used for Windows Server 2003. OS standard mpio is used for Windows Server 2008 and Windows Server 2008 R2.)</li> </ul>
V2.0L17 (Oct / 2010)	<ul style="list-style-type: none"> <li>- Added a function to set timeout information of the Emulex Storport Miniport driver</li> <li>- Added a function to monitor I/O response time</li> <li>- Added a function to monitor the recurrence of path reconnection errors</li> <li>- Added a function to scan devices</li> <li>- Added the following event logs ID=203, 204, 306, 308, 310, 311, 1014, 2000, 2002, 2004, 2012, 2022, 2032,2100</li> <li>- Changed some parts of character strings that are displayed in the description column of the following event logs: ID=201, 202, 301, 304, 305, 401, 402, 403, 1010, 1020, 1030, 1040, 1050,1051, 1100, 1200</li> <li>- Added mpio 1.23 (mpio 1.23 is used for Windows Server 2003. OS standard mpio is used for Windows Server 2008 and Windows Server 2008 R2.)</li> </ul>

(2/2)

Version No.	Detail
V2.0L18 (June / 2011)	<ul style="list-style-type: none"><li>- Added support for the ETERNUS DX80 S2, DX90 S2, and DX400 S2 series.</li><li>- Added the function the warning status remains for six minutes.</li><li>- Added mpio 1.23 (mpio 1.23 is used for Windows Server 2003. OS standard mpio is used for Windows Server 2008 and Windows Server 2008 R2.)</li></ul>

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