



The Business Challenge

Why outsource your Email?

Most businesses are realizing that they do not have the time, expertise or budget to deploy and manage their email related applications. High availability of email, security concerns and data back-up present huge challenges. As a result, companies are choosing to outsource their email solutions, rather than implement and manage in-house.

Many businesses are finding that by moving to an on-demand outsourced model, the 'renting' of applications on a monthly subscription basis, they can better manage costs and offload infrastructure, operations and services to a specialist.

The Fujitsu Response

Focus on your strategic priorities, instead of addressing email issues...

- Tired of business-critical mail not getting through to you while all the spam in the world seems to be delivered?
- Are e-mail viruses causing you significant downtime?

If these and other e-mail management problems are plaguing you, Fujitsu has the solution: **Hosted Email Services**. With Fujitsu's Hosted Email Services, you stay focused on your core business while we manage your messaging infrastructure.

In-house messaging platforms can be difficult to manage, overly complex and have many hidden costs that contribute to a high Total Cost of Ownership. Fujitsu provides an effective alternative to in-house Microsoft Exchange deployments with high availability, an enhanced support experience and lower TCO.

Our secure and robust email hosting solution is designed for clients that want the communication and collaboration without the challenges of hosting email servers in-house. The service includes Mobility Support (Blackberry, Goodlink & Remote ActiveSync), Anti-Spam, Anti-Virus, VPN Connectivity as well as Backup and Archiving that satisfy standard Compliance requirements. With each level of service, you receive robust network connectivity, technical support and secure remote access for a flat monthly fee.

Our Value Proposition

Fujitsu's Hosted Email Service is based on Microsoft Exchange, today's leading messaging and collaboration application. It turns Outlook into a powerful enterprise-class email system that integrates Email, Calendaring, Contact Management and Task Management in one collaborative, secure workplace. Your business will enjoy all of the benefits this feature-rich application provides, without any of the costs and problems associated with managing an in-house email service. We make it stress free for you by providing the specialized IT experience required to manage the service.

Potential benefits for you

With Fujitsu's Hosted Email Services, you get:

Comprehensive security – secure seamless management of your corporate email

ISO27001 Certified Security processes and world-leading anti-virus and anti-spam protection included as standard.

Expert Support - dedicated team of specialist resources to manage and monitor your corporate email

Our experienced team will help you every step of the way – from ensuring a seamless migration of your data to providing 24x7 support once you are up and running.

Future-Proof Investment

Never worry about server or software upgrades again as we invest in the future for you. The service scales with your business allowing you to easily add users and additional services as the needs of your business change. Future upgrades are rolled out within the product, without additional investment required.

Peace of mind...

Relax in the knowledge that your data is backed-up and managed by a Microsoft Gold Certified Partner and an ISO9001 and ISO27001 accredited organization.

To get more information on this service:

Email: ManagedServices@fj-icl.com

Website: www.fujitsu.com/caribbean

Dependable -mail tailored to meet your needs..

Hosted Email Services cont'd



THE POSSIBILITIES ARE INFINITE

What We Offer

Hosted Email Services from Fujitsu give you full Microsoft Office Outlook and Exchange functionality, at your PC, on the web, and on the move. Our hosted email services offer you so much more than just a mailbox. We can customize to suit your specific requirements, including integration with your existing messaging environment, if required. The underlying architecture is designed with flexibility in mind, and the platform has been purpose-built to cater for individual client requirements.

Hosted Email Features:

Get More Done - Enterprise-Class Messaging

In combination with Microsoft Outlook, Fujitsu Hosted Email Service leverages MS Exchange to give you an integrated collaboration and communication system that manages email, daily appointments, contacts, files and tasks.

Shared Address Book & Contact Manager

Contacts and address books are stored in a centralized location that is accessible anytime and anywhere. It can also contain global distribution lists and public folder contacts.

Shared Company Calendar & Task Management

This feature allows you to manage your own schedule or use calendar sharing to check a co-worker's availability for meeting requests and events. You can also create shared calendars in Public Folders for scheduling current projects, conference rooms and/or additional resources.

Public Folders

Public Folders provide all users with a common storage area that is accessible from Outlook and Outlook Web Access. You also have complete control over which team members can view/add/edit information within each public folder.

Outlook Web Access

This provides users with secure access to email, personal calendar, group scheduling and collaboration applications from any device that has browser access to the Internet. This is ideal for users who require roaming or remote access to their emails.

Anytime Anywhere Access

To address the growing needs of today's mobile workforce, Fujitsu offers Mobile Messaging for BlackBerry users. This optional service provides synchronized instant access to email, contacts, calendaring and task lists through your wireless-enabled device.

What You Get

Fujitsu Hosted Email Services get you up and running quickly. You get the typical features of an in-house deployment but with the added benefits of a scalable and flexible storage model, a per user per month fee (with no additional capital investment required) and access to the latest technology releases and upgrades. You can rely on our service for:

- **Predictable Costs** – You pay only for what you need as the monthly fee is based on the number of mailboxes activated.
- **Speed of Implementation** – with a strong infrastructure, proven methodology and a broad range of end-to-end services, Fujitsu can rapidly provision users on your Exchange mail system.
- **High Availability, Reliability and Security** with defined Service Level Agreements (SLAs) that support an uptime of 99.9%
- **Flexibility** – Our robust and scalable platform enables self-administration and rapid rollout of additional on-demand messaging and collaboration services, beyond email requirements.
- **Experience** – We remove the need for you to have in-house specialist Exchange skills
- **Operational Efficiency** – We drive operational efficiency by reducing support costs and providing the ability for seamless integration to other back-office systems.
- **Simplified Management** – through our easy-to-use On-Demand Service Management portal, we simplify the management of your email systems.
- **Relentless and proactive dedication to customer service** – Our technical support team gives you the comfort of knowing your email system is monitored 24x7x365 so your employees can work without downtime.

Why Outsource to Fujitsu?

We have the skills, experience, resources and methods to make IT outsourcing the cost-effective way of ensuring your IT systems deliver ROI.

Our **Sense and Respond** approach provides continuous services improvement.

We **continually invest in our tools and processes** to ensure best practice and quality services.

We **design our contract with you specifically** to meet your business needs, and to keep meeting them as your objectives change over the years.