



Fact Sheet

Fujitsu SPARC ENTERPRISE® Servers End of Service Life

Fujitsu America, Inc. (“FAI”) will discontinue maintenance support services for the following SPARC ENTERPRISE servers and associated software effective with the dates listed below. **Customers of record will continue to receive support from the Fujitsu America Global Service Center until close of business on the contract dates referenced.**

The Fujitsu Sustaining Support program gives you the opportunity to continue maintenance support on selected hardware beyond the manufacturers End of Service Life to maximize your IT investment and provide additional time to evaluate, plan and budget for future needs.

Fujitsu Sustaining Support includes:

- Technical support and hardware support
- Access to the Fujitsu Global Service Center
- On-site Field Engineers, as needed
- Installations, moves, adds and changes (additional fee)
- ISO 9001 Certified Customer Support and Logistics Management
- Problem management with time-based escalations and dedicated service managers

Note: Development of new Firmware Patches/ Updates will cease and access will be limited to the levels currently available. OS support may no longer be available and not included. Parts replacement and break/fix services are performed on a commercially reasonable basis per contracted service level based on parts availability.

Please contact your local Fujitsu America Service Delivery Manager if you have questions about this announcement and for more information about product migration options.

Product models affected by this announcement

Line	Model	Part number	Sustaining support start date	Sustaining support end date
SPARC ENTERPRISE	M3000	SEWPAAA1U	30-APR-15	30-APR-15
SPARC ENTERPRISE	M3000	SEWPABA1U	30-APR-15	30-JUN-15
SPARC ENTERPRISE	M3000	SEWPACA1U	30-APR-15	30-JUN-15
SPARC ENTERPRISE	M3000	SEWPADA1U	30-APR-15	30-JUN-15
SPARC ENTERPRISE	M3000	SEWPCCA1U	30-NOV-15	30-NOV-15
SPARC ENTERPRISE	M3000	SEWPEDA1U	30-NOV-15	30-NOV-15
SPARC ENTERPRISE	M3000	SEWPCEA1U	31-MAR-16	31-MAR-16
SPARC ENTERPRISE	M3000	SEWPDBA1U	30-NOV-15	30-NOV-15
SPARC ENTERPRISE	M3000	SEWPDBB1U	31-MAR-16	31-MAR-16
SPARC ENTERPRISE	M4000	SEEPAAA1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M4000	SEEPAAA1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M4000	SEEPABA1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M4000	SEEPACA1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M4000	SEEPACB2U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M4000	SEEPBAA1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M4000	SEEPBCA1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M4000	SEEPDCB1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M4000	SEEPDCB2U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M4000	SEEPCEB2U	31-MAR-15	30-JUN-15

Line	Model	Part number	Sustaining support start date	Sustaining support end date
SPARC ENTERPRISE	M4000	SEEPGCB2U	31-MAR-16	31-MAR-16
SPARC ENTERPRISE	M4000	SEEPGKB2U	31-MAR-16	31-MAR-16
SPARC ENTERPRISE	M4000	SENY8BE1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M5000	SEFASY11U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M5000	SEFPAAA1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M5000	SEFPBAA1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M5000	SEFPBCA1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M5000	SEFPBCC2U	31-MAR-16	31-MAR-16
SPARC ENTERPRISE	M5000	SEFPCBA1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M5000	SEFPCDB1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M5000	SEFPDJC1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M5000	SEFPEAC1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M5000	SEFPECC1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M5000	SEFPECC2U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M5000	SEFPFDD2U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M5000	SEFPHCC2U	31-MAR-16	31-MAR-16
SPARC ENTERPRISE	M5000	SEFPJDD2U	31-MAR-16	31-MAR-16
SPARC ENTERPRISE	M5000	SENY8BE1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	M8000	SEGASY11U	31-MAR-16	31-MAR-16
SPARC ENTERPRISE	M9000	SEJASY21U	31-MAR-16	31-MAR-16
SPARC ENTERPRISE	M9000	SEJASY11U	31-MAR-16	31-MAR-16
SPARC ENTERPRISE	T1000	ALL	31-MAR-15	31-MAR-15
SPARC ENTERPRISE	T2000	ALL	31-MAR-15	31-MAR-15
SPARC ENTERPRISE	T5120	SECAA111U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5120	SECAA143U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5120	SECAF143U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5120	SECPAAF1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5120	SECPAAF2U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5120	SECPADF1U	10-FEB-16	10-FEB-16
SPARC ENTERPRISE	T5120	SECPCEF1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5120	SECPCEF1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5120	SECPCEF2U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5120	SECPFEF3U	31-MAR-16	31-MAR-16
SPARC ENTERPRISE	T5140	SETAA141U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5140	SETPAAE1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5140	SETPAAE2U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5140	SETPBGE1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5140	SETPBGE3U	10-MAR-16	10-MAR-16
SPARC ENTERPRISE	T5140	SETPCJE1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5140	SETPCJE3U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5220	SEDAA142U	31-MAR-15	30-JUN-15

Line	Model	Part number	Sustaining support start date	Sustaining support end date
SPARC ENTERPRISE	T5220	SEDAA143U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5220	SEDAB121U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5220	SEDAC121U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5220	SEDAF143U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5220	SEDAG143U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5220	SEDPAAF1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5220	SEDPAAF2U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5220	SEDPADF1U	10-FEB-16	10-FEB-16
SPARC ENTERPRISE	T5220	SEDPCCF1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5220	SEDPCCF2U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5220	SEDPFFF1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5220	SEDPJF1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5240	SEUAA141U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5240	SEUAA142U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5240	SEUAB142U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5240	SEUAC141U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5240	SEUAC142U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5240	SEUAD142U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5240	SEUAE142U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5240	SEUPBAE1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5240	SEUPBAE2U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5240	SEUPCJE1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5240	SEUPCJE2U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5240	SEUPCPE2U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5240	SEUPCPE3U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5240	SEUPDJE1U	10-MAR-16	10-MAR-16
SPARC ENTERPRISE	T5240	SEUPDPE1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5240	SEUPDPE2U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5440	SEVASY12U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5440	SEVGLF1U	31-MAR-15	30-JUN-15
SPARC ENTERPRISE	T5440	SEVPJSF3U	31-MAR-16	31-MAR-16

About Fujitsu America

Fujitsu America, Inc., is a leading ICT solutions provider for organizations in the U.S., Canada and the Caribbean. Fujitsu enables clients to meet their business objectives through integrated offerings and solutions, including consulting, systems integration, managed services, outsourcing and cloud services for infrastructure, platforms and applications; data center and field services; and server, storage, software and mobile/tablet technologies. For more information, please visit: <http://solutions.us.fujitsu.com/> and <http://twitter.com/fujitsuamerica>.

More information

To learn more about Fujitsu SPARC ENTERPRISE® Servers End of Service Life, please contact your Fujitsu sales representative, Fujitsu business partner, or visit our website:
<http://solutions.us.fujitsu.com/ASE>

Fujitsu green policy innovation

Fujitsu Green Policy Innovation is our worldwide project for reducing burdens on the environment. Using our global know-how, we aim to resolve issues of environmental energy efficiency through IT. Please find further information at:
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