



Fujitsu MILLENNIUM, SPECTRIS and 4745 End of Service Life

Fujitsu America, Inc. (“FAI”) will discontinue maintenance support services for the following MILLENNIUM, SPECTRIS and 4745 products and associated software effective with the dates listed below. Customers of record will continue to receive support from the Fujitsu America Global Service Center until close of business on the dates referenced.

The Fujitsu Sustaining Support program gives you the opportunity to continue maintenance support on selected hardware beyond the manufacturers End of Service Life, to maximize your IT investment and provide additional time to evaluate, plan and budget for future needs.

Fujitsu Sustaining Support includes:

- Technical support and hardware support
- Access to the Fujitsu Global Service Center
- On-site Field Engineers, as needed
- Installations, moves, adds and changes (additional fee)
- ISO 9001 Certified Customer Support and Logistics Management
- Problem management with time-based escalations and dedicated service managers

Note: Firmware patches, updates and OS support may no longer be available and are not included.

Please contact your local Fujitsu America Service Delivery Manager if you have questions about this announcement and for more information about product migration options.

Table 1 – Products/Models Affected by this Announcement

Line	Model	Part Number	Service Discontinuation Date	Sustaining Support End Date
MILLENNIUM	ALL	ALL	3/31/2012	3/31/2013
SPECTRIS	ALL	ALL	3/31/2012	3/31/2013
4745	ALL	ALL	3/31/2012	3/31/2013

About Fujitsu America

Fujitsu America, Inc., is a leading ICT solutions provider for organizations in the U.S., Canada and the Caribbean. Fujitsu enables clients to meet their business objectives through integrated offerings and solutions, including consulting, systems integration, managed services, outsourcing and cloud services for infrastructure, platforms and applications; data center and field services; and server, storage, software and mobile/tablet technologies. For more information, please visit: <http://solutions.us.fujitsu.com/> and <http://twitter.com/fujitsuamerica>

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